When You Can't Be There With Your Loved One

How safe is EASE?

- EASE complies with HIPAA and HITECH confidentiality rules.

- EASE uses 256-bit encryption to protect all communications through the app.

What happens to the updates?

- All messages, photos and videos are automatically deleted from the mobile device after 60 seconds.

How do I add family and friends to receive updates?

- Once registered, you can add selected family and friends from your Contacts.

- They will receive a text message with an access code and instructions on how to download the app.

What if I get disconnected?

- Check your Wi-Fi or cellular connection. If unsuccessful, try closing the app and reopening. If still unsuccessful, delete the app, re-download and enter the access code previously sent to your email.

EASE APPLICATIONS

407.308.4399
EASEApplications.com

ORLANDO HEALTH ®

Mailing Address
1414 Kuhl Ave.
Orlando, FL 32806
321.843.7000

connect to **health**

OrlandoHealth.com

Surgical Updates with EASE

ORLANDO HEALTH ®

Always Connected. Always at EASE.

At Orlando Health, we believe effective communication with a patient's healthcare team is a key component to providing the best possible patient care and experience. We are committed to keeping you informed about all aspects of care with clear and open communication. EASE, or Electronic Access to Surgical Events, was developed by physicians to help keep family members informed when a loved one is undergoing a procedure or surgery, through the use of text messages, photos and videos. Surgery updates are sent directly from the operating room to your mobile device, keeping you informed and reassured during what can be an anxious time.

SECURITY

FREE download and use
PRIVATE and secure
ADD family and friends
NOTHING stored on phone

Connecting to the Internet

Wi-Fi service is available throughout the Orlando Health system via our guest network. You can access the Internet through the following steps:

1. Open your mobile device settings to locate Wi-Fi connection.

2. Click on the "orlandohealthguest" wireless network*.

3. Click on the notification to sign into the network. If that doesn't appear, open your Web browser and navigate to OrlandoHealth.com.

4. You will be redirected to the Acceptable Use Policy Web page. Enter **guest1** (case sensitive – all lowercase) in the Enter Access Code field and click "Accept" to continue.

5. You will automatically be redirected to the Orlando Health Web page and are now successfully connected to the Internet.

Accessing the EASE App

1. Search "Ease Applications" in your App Store.

2. Download the app.

3. Open the app and click the small box on the bottom to agree to terms and conditions.

4. Select "Register a Patient."

5. Fill out the patient details and click "Register" to continue.

6. Choose your type of updates – texts, pictures and/or videos. Click "Continue."

7. Invite family/friends to receive updates by clicking "Select Contacts." If you do not want to add anyone, select "Skip."

8. Click on the person's name and mobile phone number to add them to EASE. You will see a green check mark by their name.

9. Click "Send" in the upper right hand corner and it will send a text message to your contacts inviting them to download EASE. (It is not possible to add additional contacts once past this screen/step.)

10. Hit "Send" when the text message appears and nothing else.

11. A QR code will be generated along with an access code. Show this to your medical provider for them to scan and begin the session.

Questions?

Call 407.308.4399 or visit EASEApplications.com

At Health Central Hospital – Orlando Health, Wi-Fi service is available via the guest network: HCPUBLIC (no username or password required).