

ORMC Inpatient and Outpatient Rehabilitation

Fiscal Year 2016 Achievements

**ORLANDO
HEALTH®**

Rehabilitation Institute

Inpatient Rehabilitation at ORMC



ORMC Inpatient Rehabilitation Patient Experience

Our patients ranked us in the Top 10% for patient experience on the Press Ganey survey for 2014, 2015, and 2016.



- Recipient of the 2016 Marilyn King Award:
 - The award was created and named in honor of Marilyn King pictured in a green jacket on the left), who is a longtime Orlando Health board member and one of the first champions of the patient experience at Orlando Health. Marilyn not only served as Chairman of the Board but also led the Quality Committee where her passion for the patient experience was first cultivated.
 - Thirty-six units and departments across the organization achieved patient experience scores in the top 10% in the nation for 2016 and were eligible to apply for the awards. A judging panel comprised of team members, physicians and members of our patient and family advisory councils reviewed twenty-one applications and selected the winners based on their PROMISE standards and excellence in Patient Experience.

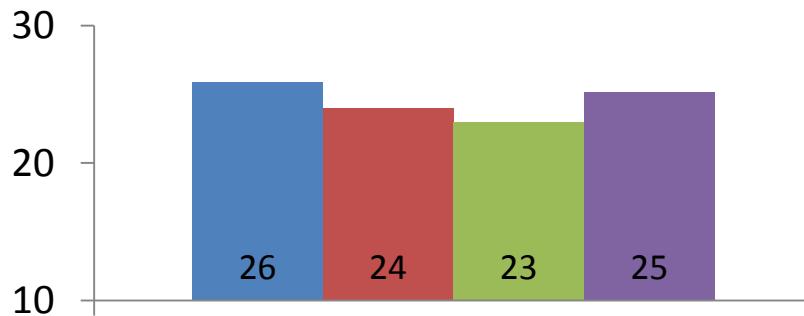
Inpatient Rehabilitation – All Diagnoses

864 Discharged Patients in FY 2016

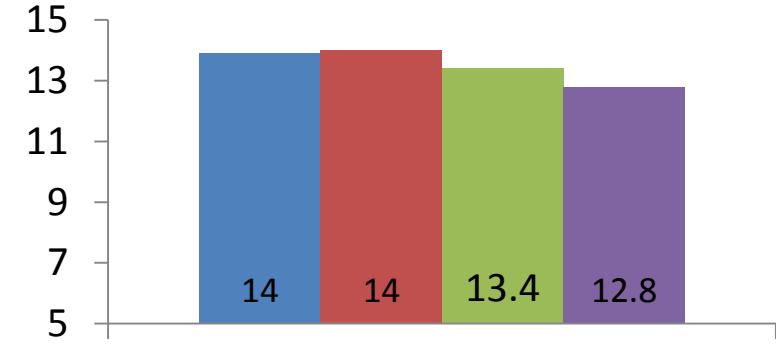
■ FY14
■ FY15
■ FY16
■ Nation



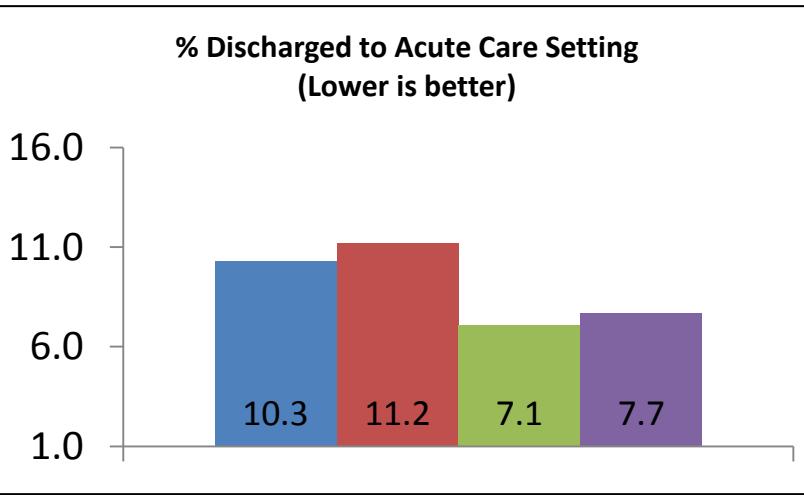
Points Changed in Functional Independence Measures (FIM) at Discharge (Higher is Better)



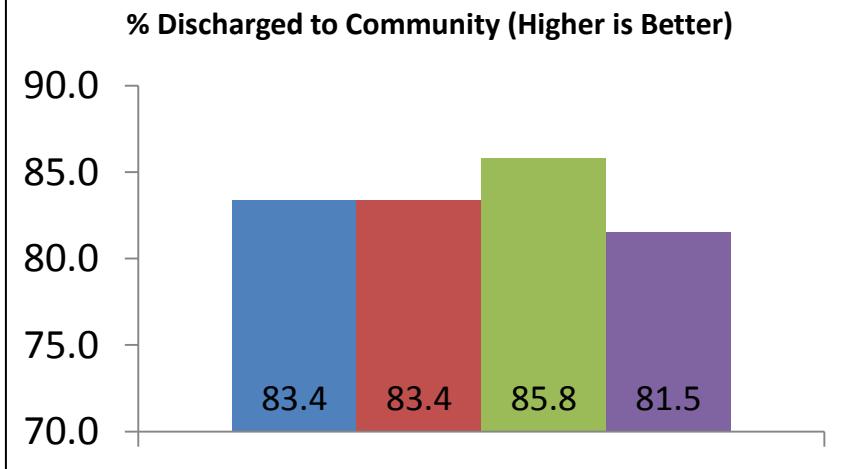
Length of Stay-Days (Lower is better)



% Discharged to Acute Care Setting (Lower is better)



% Discharged to Community (Higher is Better)



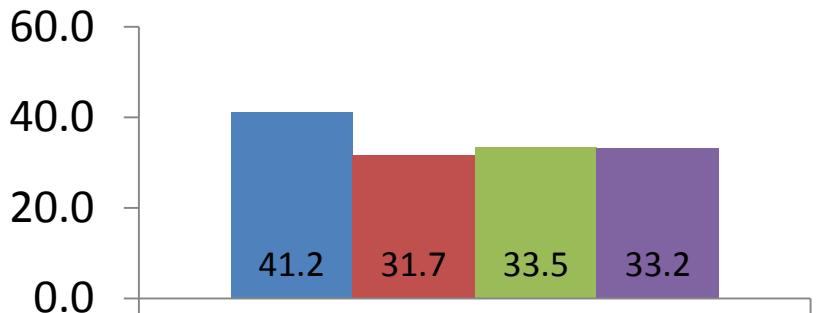
Traumatic Brain Injury Inpatient Rehabilitation

115 Patients Treated in FY 2016

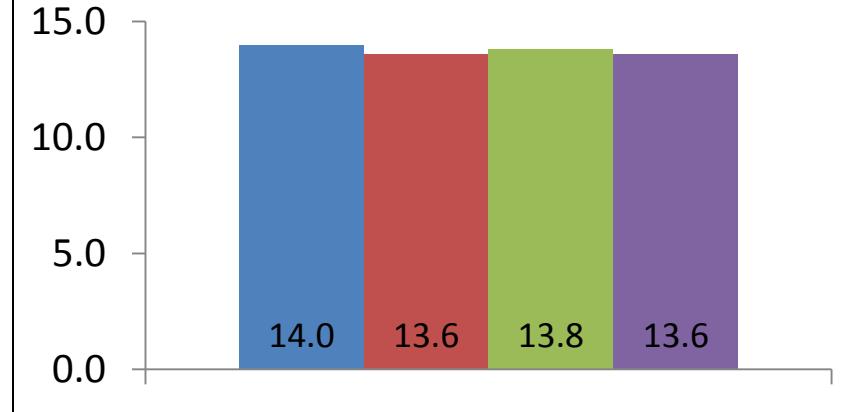
FY14
FY15
FY16
Nation



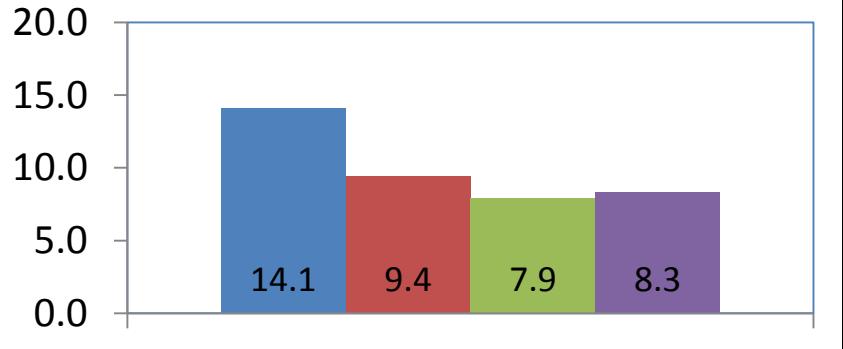
Points Changed in Functional Independence Measures (FIM) at Discharge (Higher is Better)



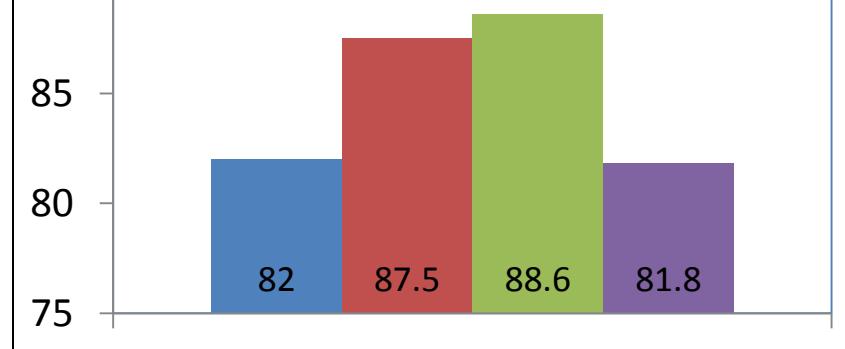
Length of Stay-Days (Lower is Better)



% Discharged to Acute Care Setting (Lower is Better)



% Discharged to the community (Higher is Better)



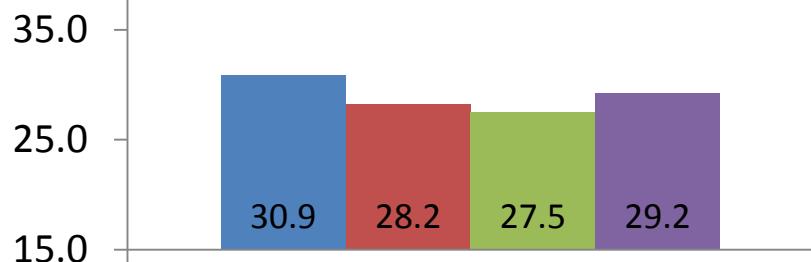
Stroke / Cerebral Vascular Accident – Inpatient Rehabilitation

185 Patients Cared Treated in FY 2016

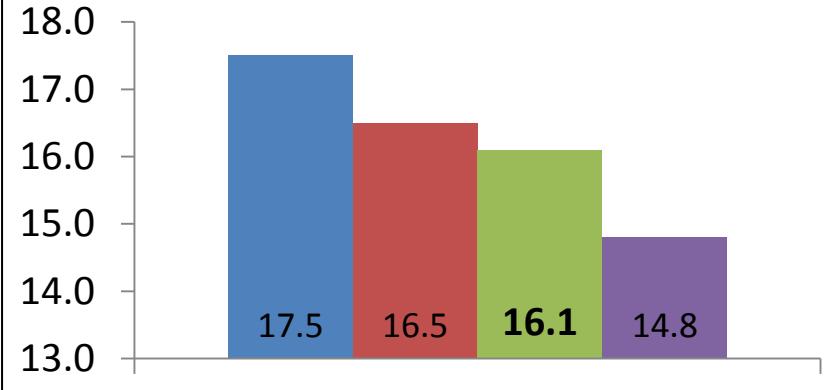
FY14
FY15
FY16
Nation



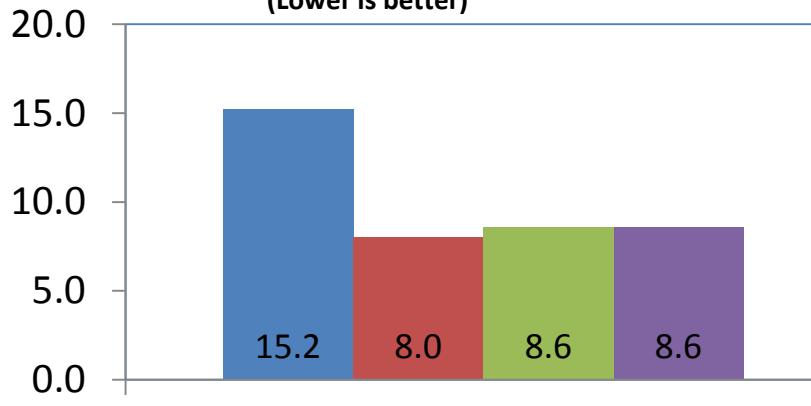
Points Changed in Functional Independence Measures at Discharge (FIM) (Higher is Better)



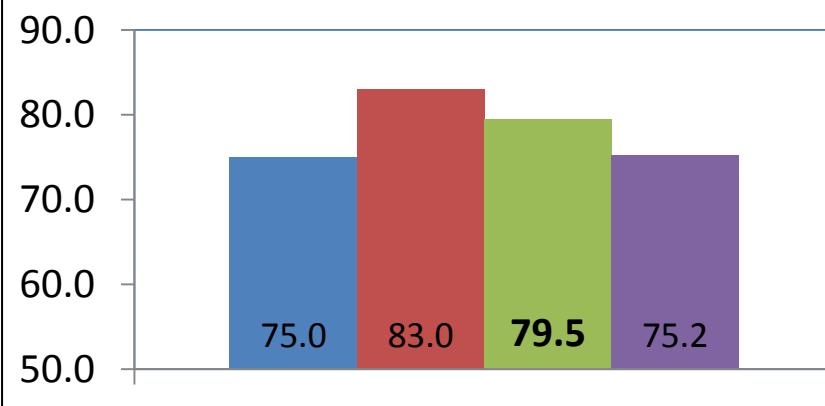
Length of Stay- Days (lower is better)



% Discharged to acute care setting (Lower is better)



% Discharged to the community (higher is better)



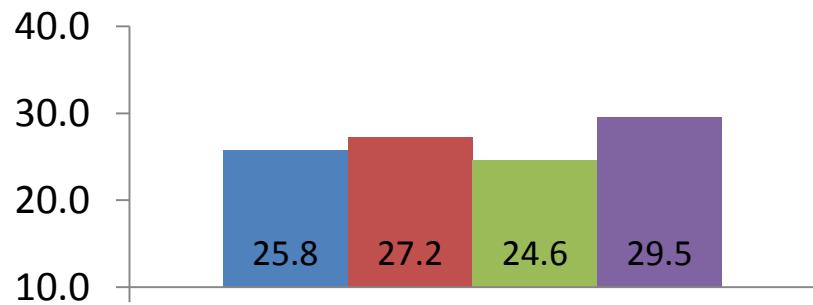
Spinal Cord Injury - Inpatient Rehabilitation

72 Patients cared for in FY 2016

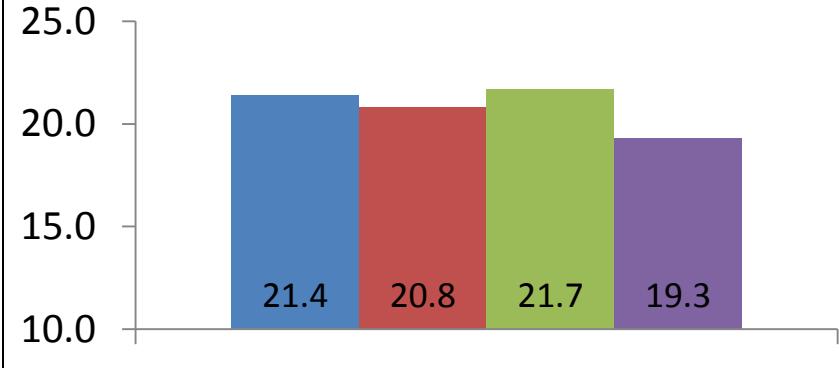
FY14
FY15
FY16
Nation



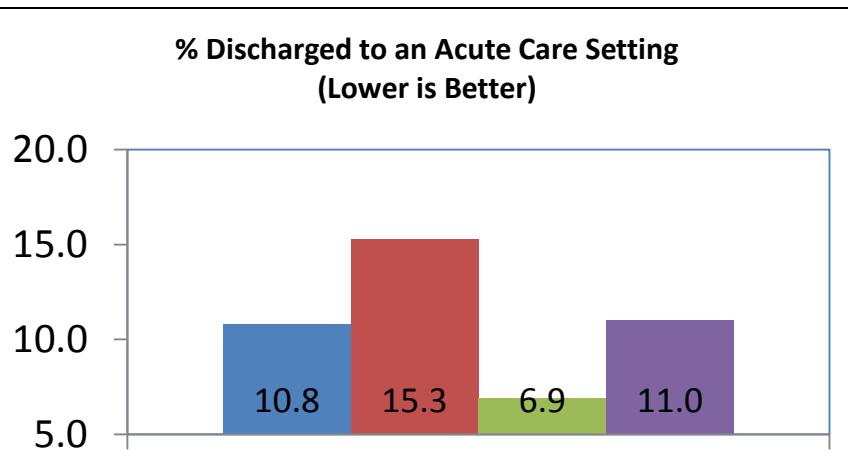
Points Changed in Functional Independence Measures (FIM) at Discharge (Higher is Better)



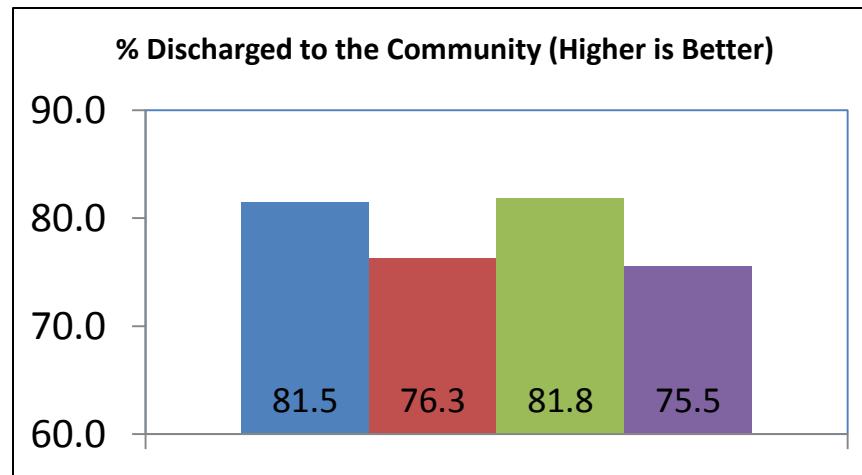
Length of Stay-Days (Lower is Better)



% Discharged to an Acute Care Setting (Lower is Better)



% Discharged to the Community (Higher is Better)



Comprehensive Integrated Inpatient Rehabilitation Program

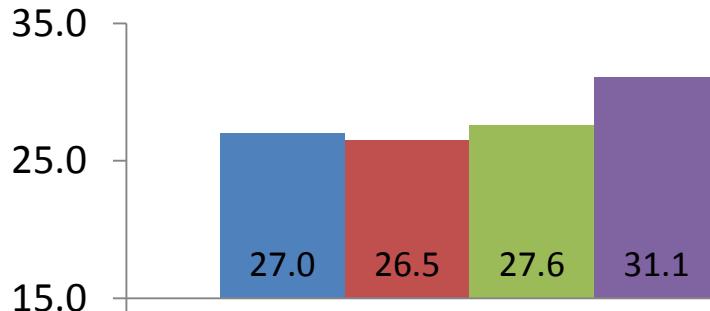
(excludes Spine Cord Injury, Brain Injury, and Stroke)

492 Patients Treated in FY 2016

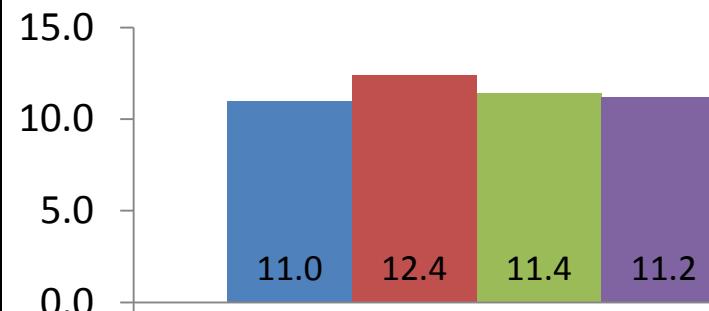
FY14
FY15
FY16
Nation



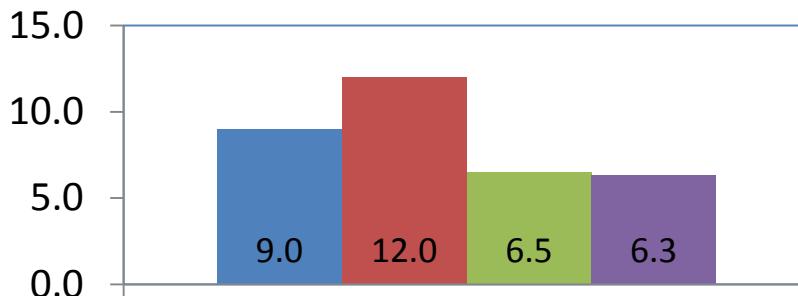
Points Changed in Functional Independence Measure (FIM) at Discharge (Higher is Better)



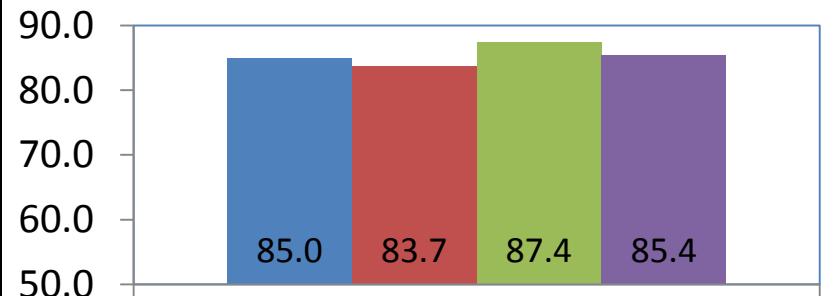
Length of Stay- days (Lower is Better)



% Discharged to an Acute Care Setting (Lower is Better)



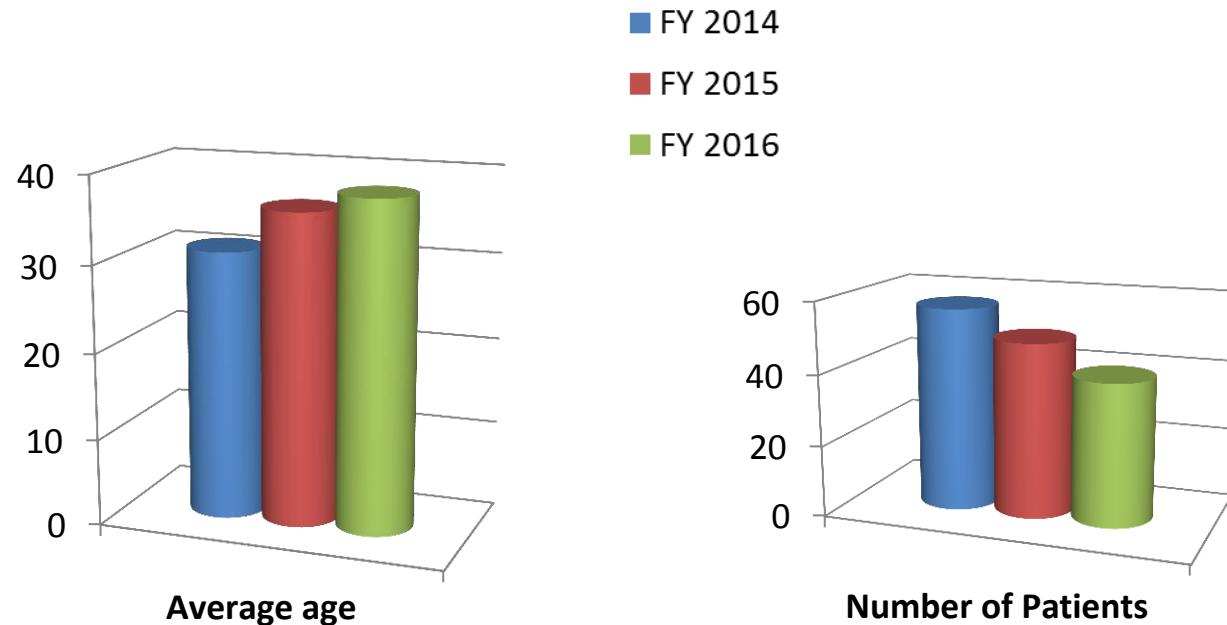
% Discharged to the Community (Higher is Better)



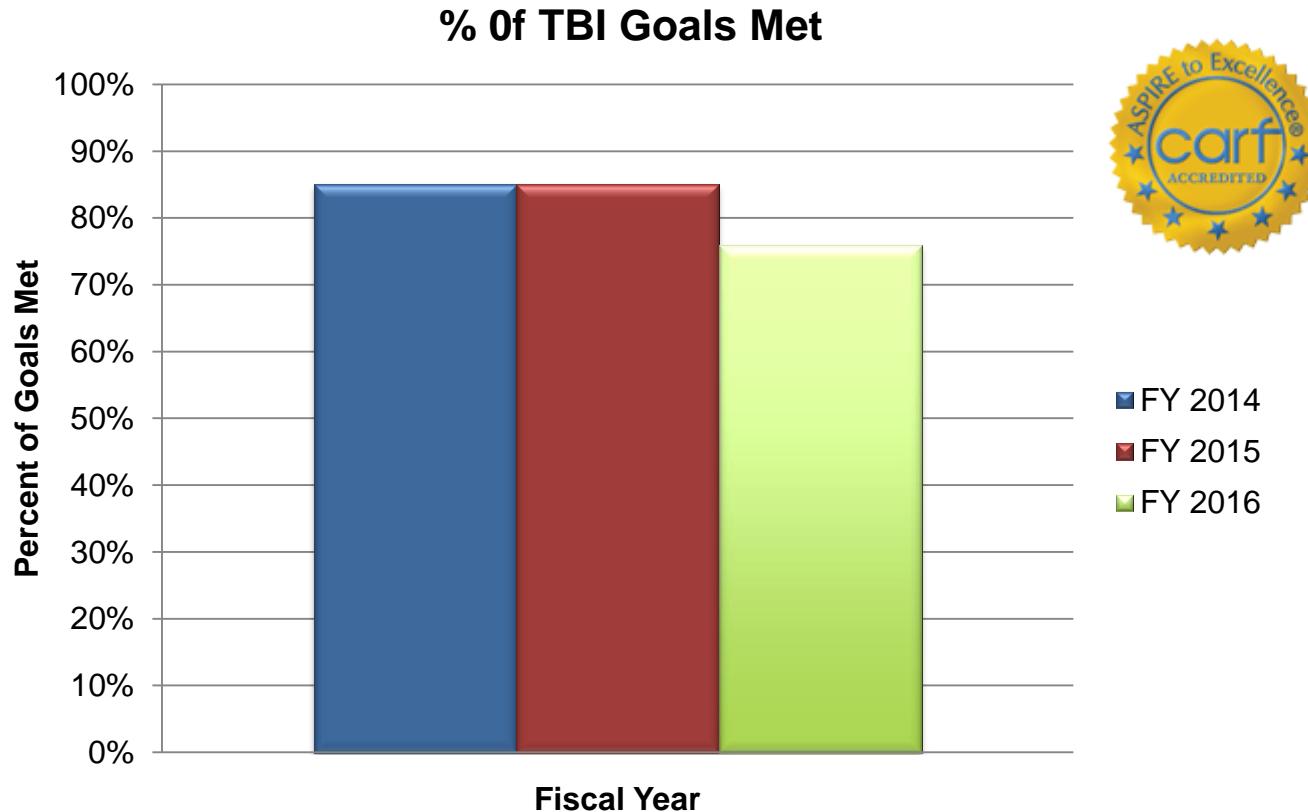
Outpatient Rehabilitation at ORMC



Traumatic Brain Injury: ORMC Outpatient Rehabilitation Patient Demographics



Traumatic Brain Injury: ORMC Outpatient Rehabilitation: Patient Goals Achieved

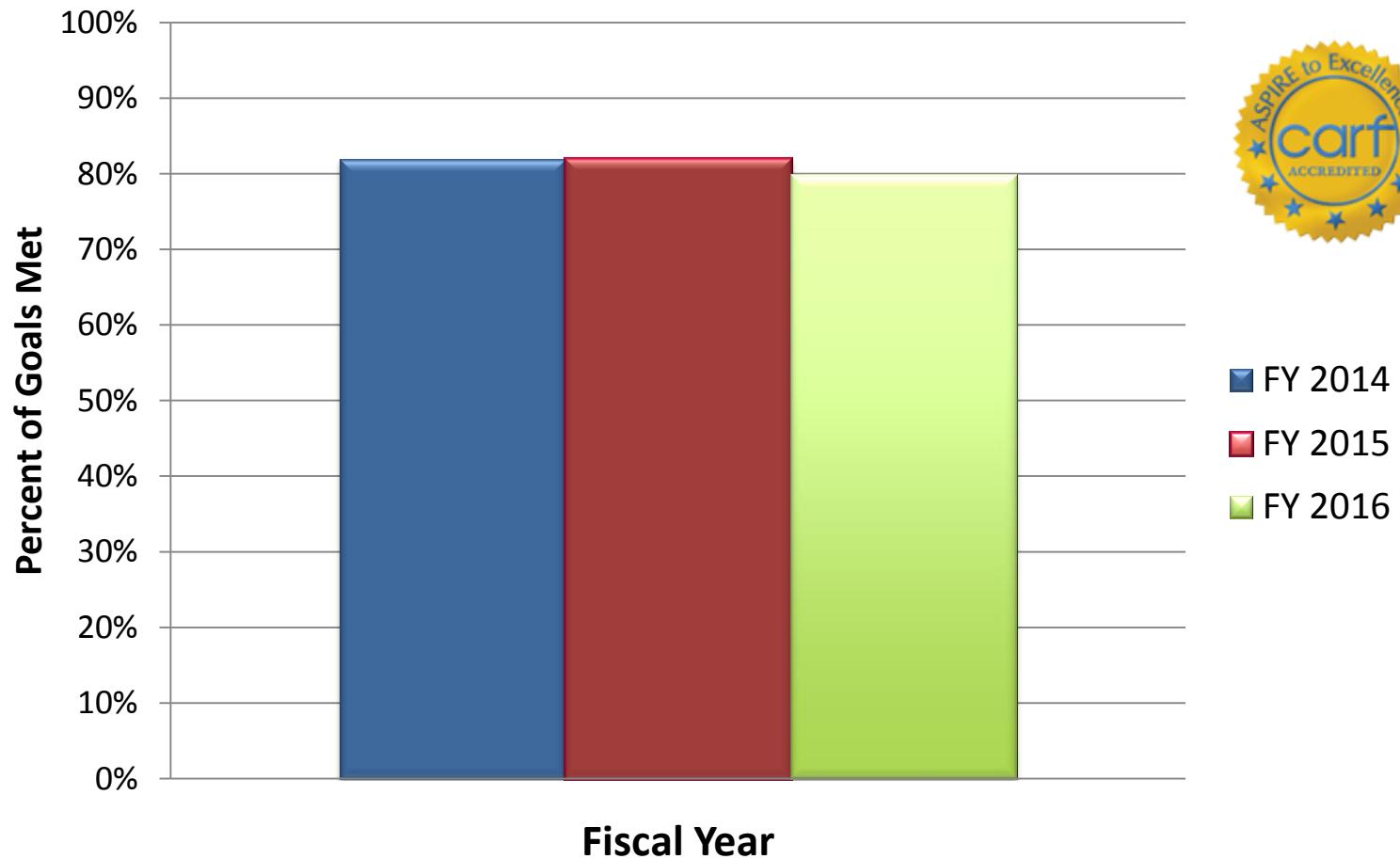


Traumatic Brain Injury: ORMC Outpatient Rehabilitation: Patient Satisfaction

	FY 2016 (17 patients Completed)
Overall Satisfaction	91.21
Information about my condition	94
Input in setting goals	83
Availability of convenient appointments	97
Access to this facility location	94
Level of courtesy and respect	98
Treatments for my condition	92
Overall results of treatment	81
I would tell a friend I was satisfied	91.21



Spinal Cord Injury – ORMC Outpatient Rehabilitation: Patient Goals Met

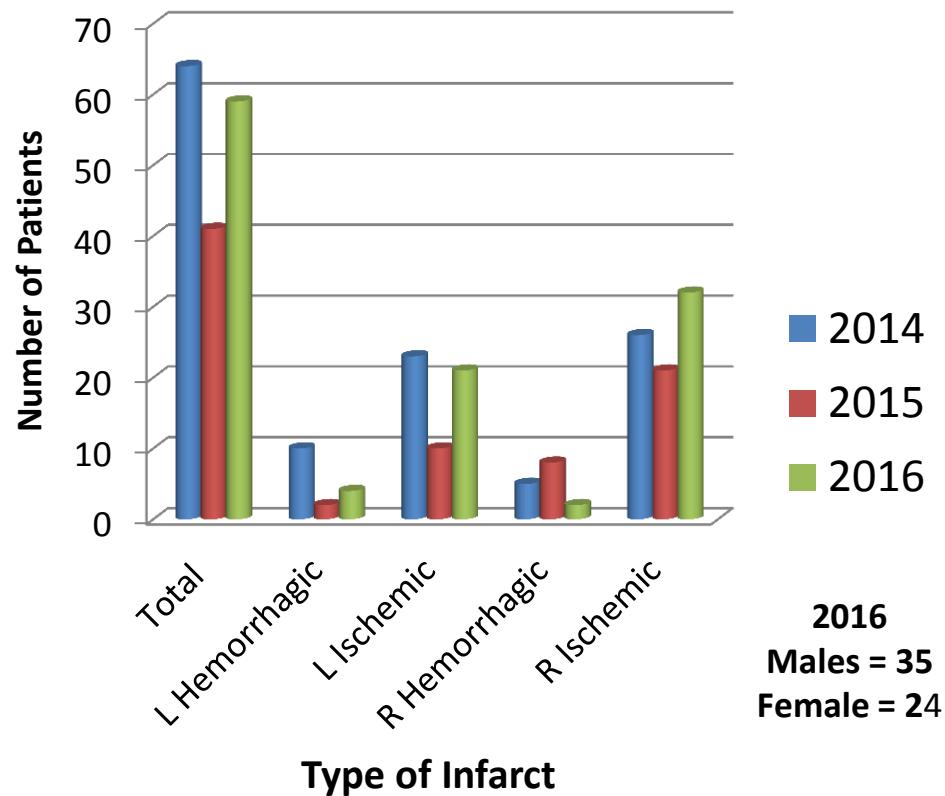


Spinal Cord Injury: ORMC Outpatient Rehabilitation : Patient Satisfaction

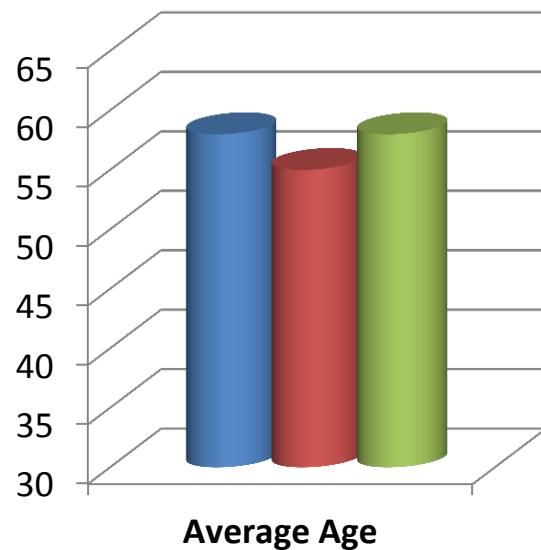
	FY 2016 (34 Patients Completed)
Overall Satisfaction	93
Information about my condition	97
Input in setting goals	93
Availability of convenient appointments	92
Access to this facility location	95.5
Level of courtesy and respect	97
Treatments for my condition	90
Overall results of treatment	88.24
I would tell a friend I was satisfied	93



Stroke/CVA ORMC Outpatient Rehabilitation Patient Demographics

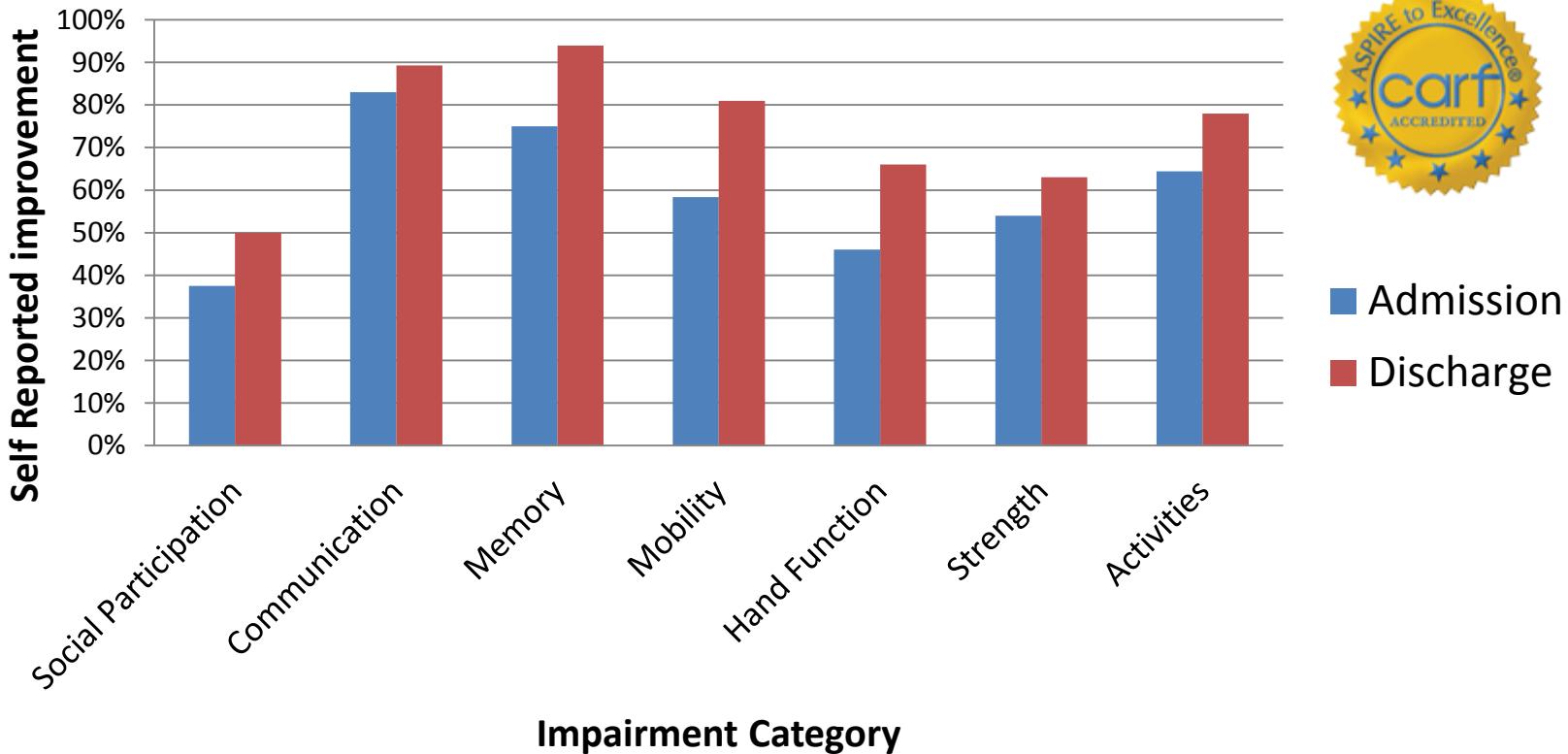


2016
Males = 35
Female = 24



Stroke/CVA ORMC Outpatient Rehabilitation Improvement Scale (FOTO®)

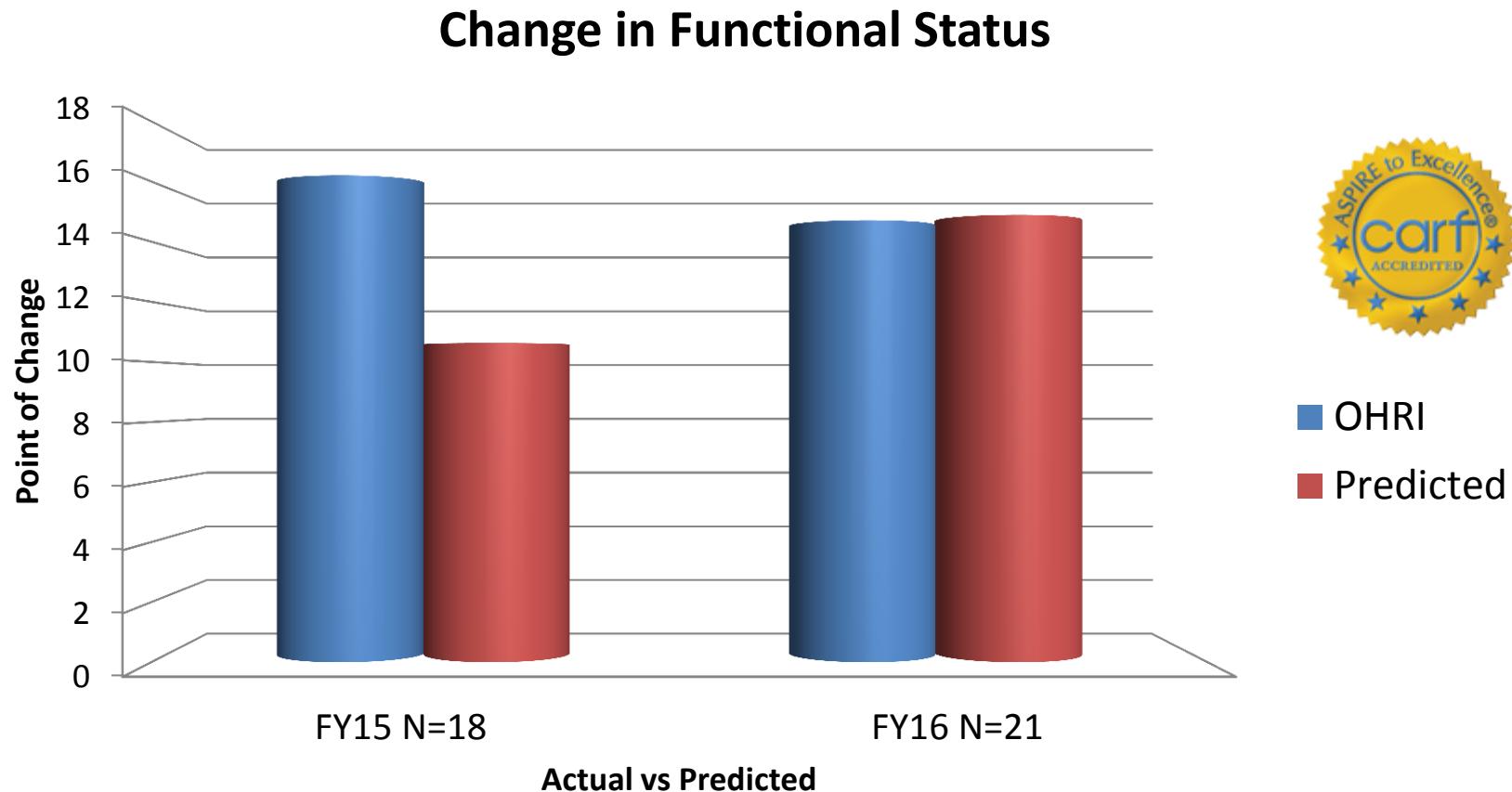
Higher is better



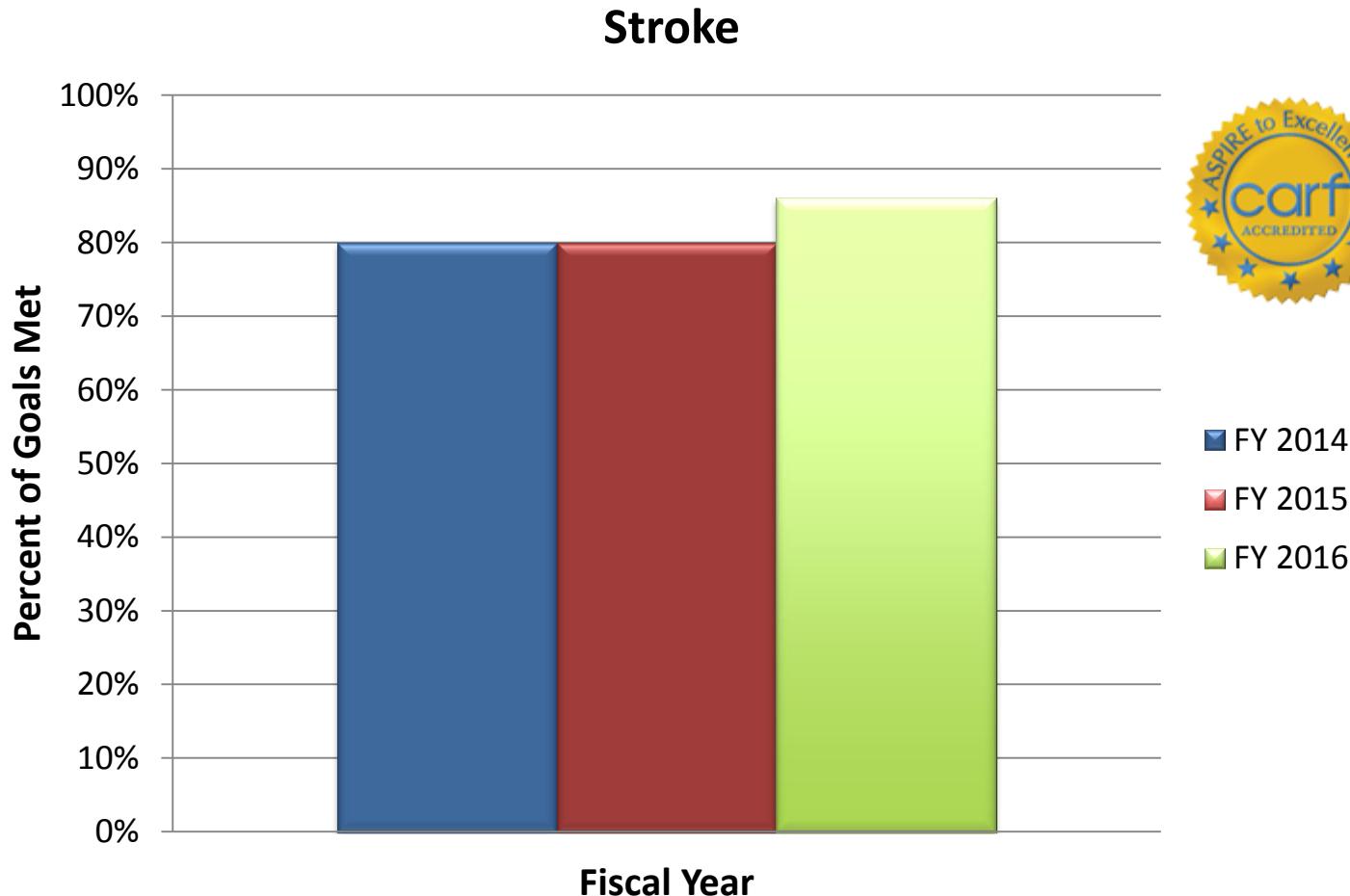
N= 13



Stroke/CVA ORMC Outpatient Rehabilitation Effectiveness - FOTO® data



Stroke/CVA ORMC Outpatient Rehabilitation Program : Percent of Goals Met



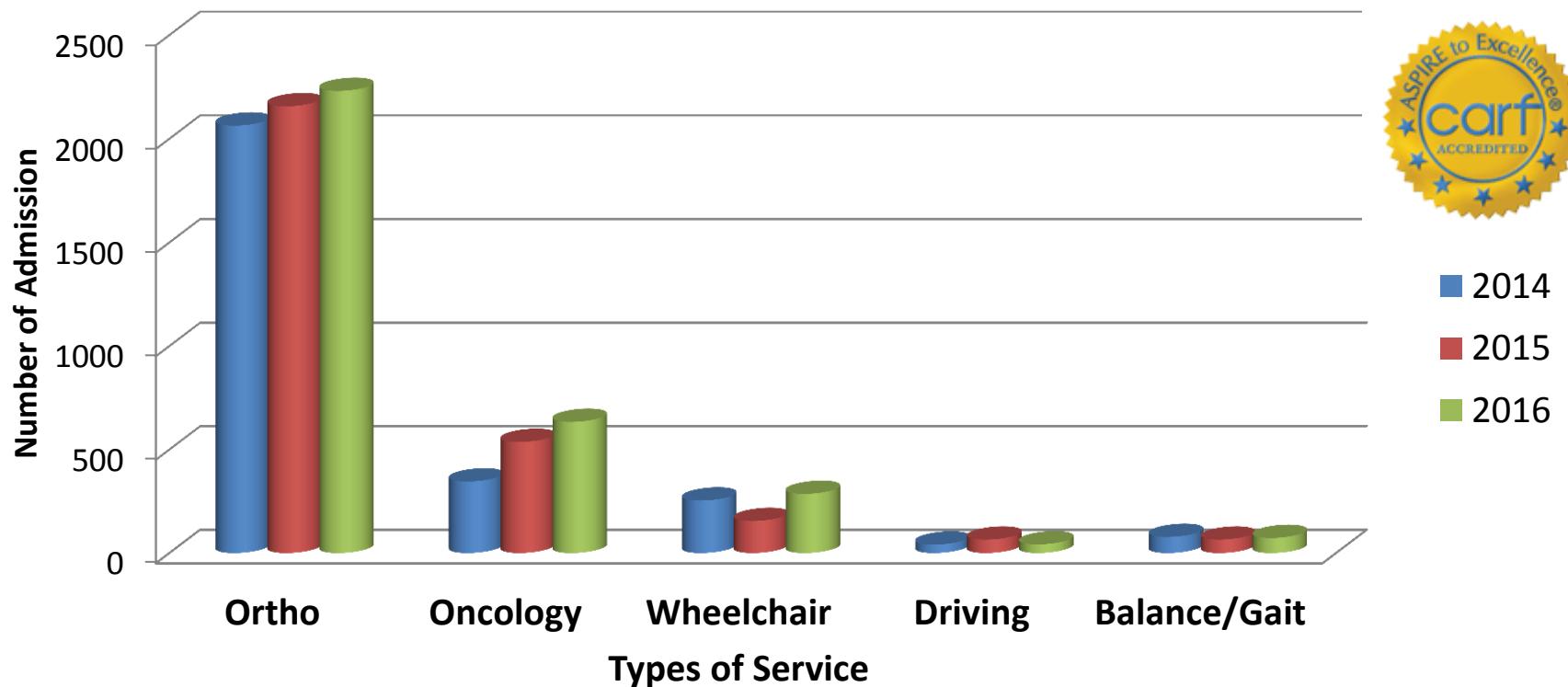
Stroke/CVA ORMC Outpatient Rehabilitation: Patient Satisfaction

	FY 2016 (17 Patients Completed)
Overall Satisfaction	99.09%
Information about my condition	99%
Input in setting goals	100%
Availability of convenient appointments	100%
Access to this facility location	100%
Level of courtesy and respect	100%
Treatments for my condition	100%
Overall results of treatment	99%
I would tell a friend I was satisfied	99%



ORMC Outpatient Rehabilitation Single Service Volumes

New Patients



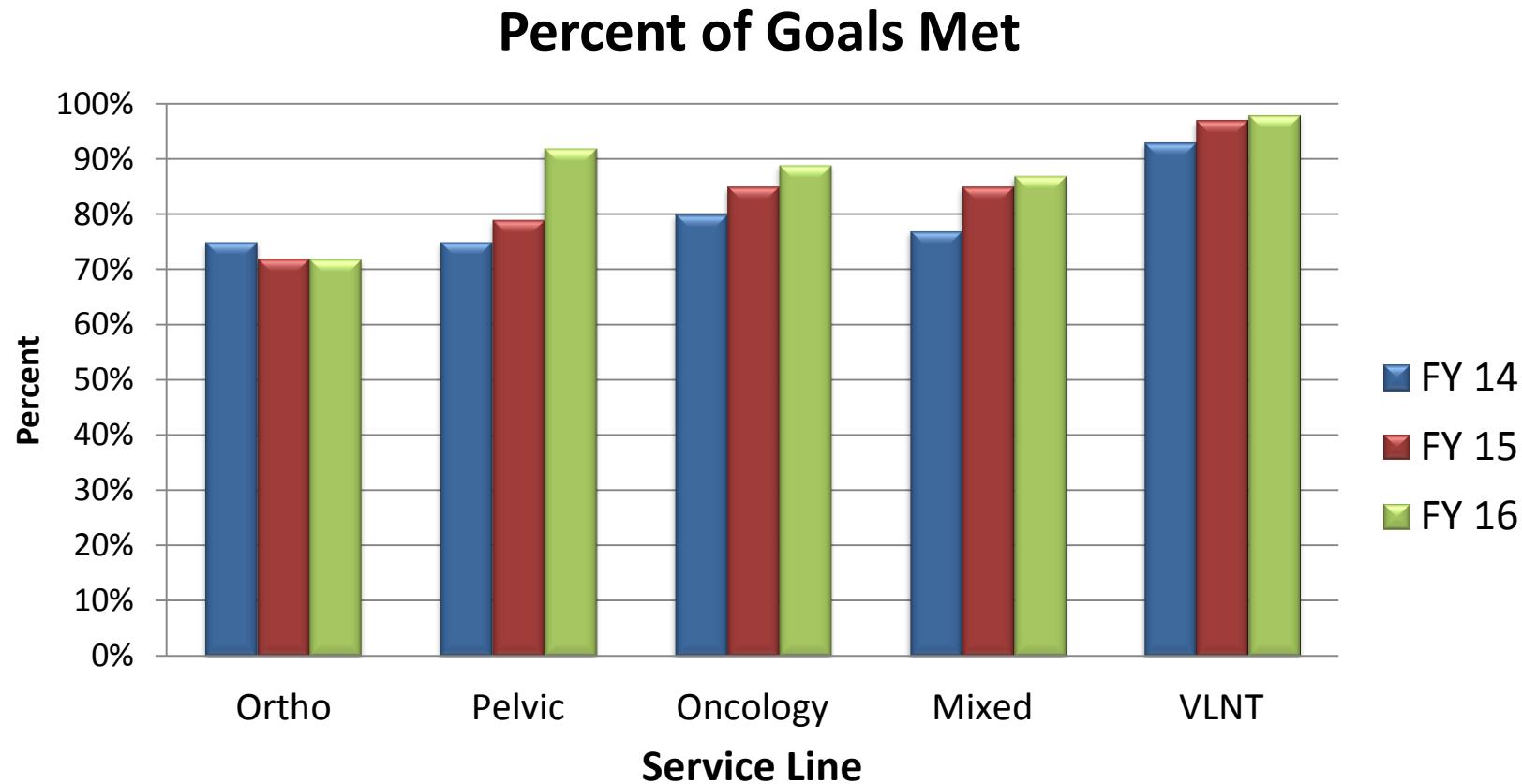
2014

2015

2016

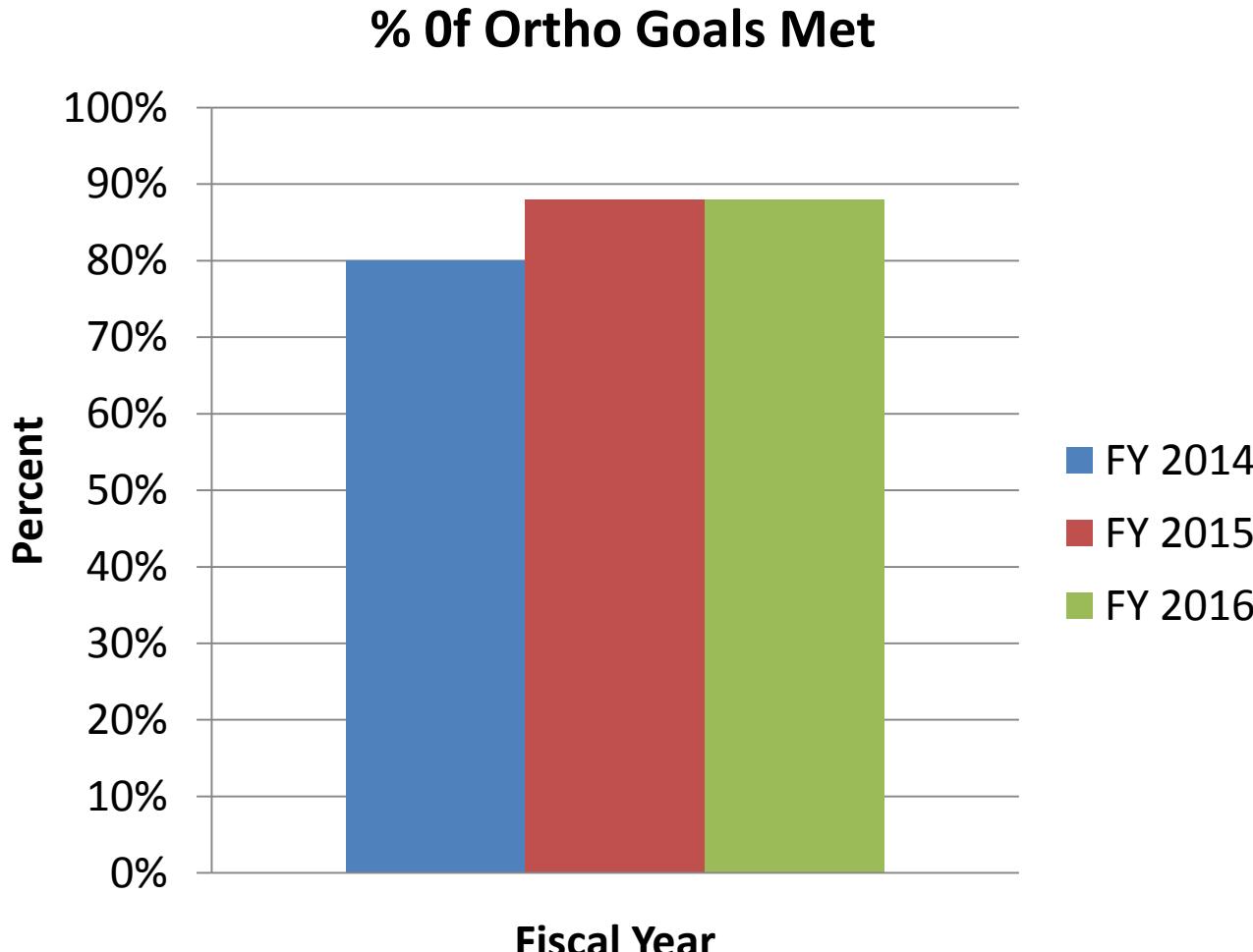
ORMC Outpatient Rehabilitation

Percent of Goals Met – Heart Institute Building

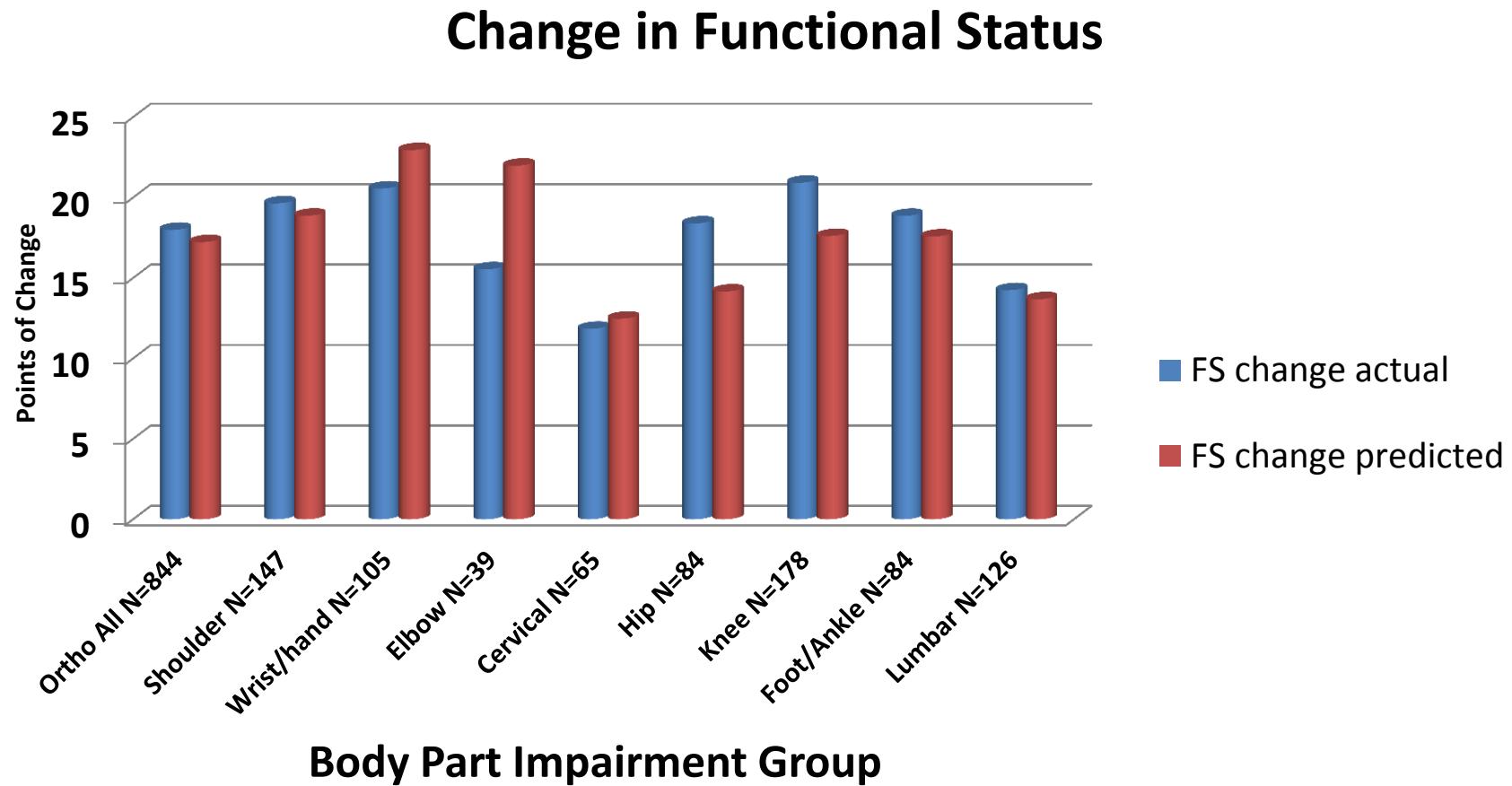


ORMC Outpatient Rehabilitation

Percent of Goals Met: Ortho - Gore St. Clinic



ORMC Outpatient Rehabilitation Effectiveness – Orthopedic Service Line FOTO® data



- For questions regarding the provided data and programs, please contact us at 321.841.4161.