



2019 Community Health
Needs Assessment Appendix

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APPENDIX A

Community Survey Results Summary

Appendix A is a summary of the responses received from the Collaborative’s 2019 community survey. Surveys were made available in English, Latin American Spanish, Brazilian Portuguese and Haitian Creole. The survey was launched January 7, 2019 and closed on March 4, 2019. A total of 2,708 surveys were completed and usable, 656 from Lake County, 1,240 from Orange County, 289 from Osceola County and 523 from Seminole County. Some surveys were not usable because respondents lived outside of the four-county region. The majority of surveys (2,539) were completed in English, while 135 were Latin American Spanish, 10 were Brazilian Portuguese and 24 were Haitian Creole.

Table Q.1 shows the breakdown by question of community survey respondents by county and survey language.

TABLE Q.1: COMMUNITY SURVEY RESPONDENTS BREAKDOWN

County	English	Latin American Spanish	Brazilian Portuguese	Haitian Creole	Total
Lake County	653	3	0	0	656
Orange County	1,120	89	7	24	1,240
Osceola County	250	36	3	0	289
Seminole County	516	7	0	0	523
Totals	2,539	135	10	24	2,708

The following tables and responses are a summary of the data collected through the Central Florida Community Collaborative Community Survey. Please note that the first community survey question was what zip code do you reside in. This was used to break out the surveys by county and identify any survey respondents who did not reside in the four-county region, as they were not included in the analysis.

TABLE Q.2: HOW WOULD YOU RATE YOUR (PERSONAL) OVERALL HEALTH?

County	Excellent	Very Good	Good	Fair	Poor
Lake County	14.6%	40.6%	37.2%	6.8%	0.8%
Orange County	14.0%	43.4%	34.0%	7.3%	1.3%
Osceola County	13.1%	38.4%	36.7%	9.3%	2.4%
Seminole County	16.2%	40.2%	34.8%	8.1%	0.6%
4-County Region	14.5%	41.6%	35.2%	7.6%	1.2%

TABLE Q.3: HOW WOULD YOU RATE THE HEALTH STATUS OF YOUR COMMUNITY?

County	Excellent	Very Good	Good	Fair	Poor
Lake County	1.9%	14.0%	52.4%	28.9%	2.8%
Orange County	4.5%	20.5%	50.9%	21.9%	2.2%
Osceola County	3.8%	12.5%	47.9%	30.9%	4.9%
Seminole County	2.5%	25.2%	55.9%	15.5%	0.8%
4-County Region	3.4%	19.0%	51.9%	23.3%	2.4%

TABLE Q.4: HOW DO YOU PAY FOR YOUR HEALTH CARE? (Check all that apply)

Payment	Lake County	Orange County	Osceola County	Seminole County	4-County Region
I have Health Insurance through my employer	73.9%	73.7%	68.5%	82.4%	72.1%
I have Medicare	17.2%	6.0%	7.6%	6.5%	8.7%
I pay cash	4.1%	8.0%	4.8%	5.9%	6.1%
I have Medicaid	1.2%	6.0%	4.8%	2.1%	3.8%
I currently do not have health care coverage	2.3%	5.1%	5.2%	2.7%	3.8%
I purchased health insurance through FL Department of Health	2.1%	4.5%	9.7%	1.5%	3.8%
I am covered by the VA	3.2%	1.6%	1.0%	0.8%	1.7%

TABLE Q.5: WHAT STOPS YOU FROM SEEKING MEDICAL CARE FOR YOURSELF AND/OR YOUR FAMILY? (Check all that apply)

Barriers to Medical Care	Lake County	Orange County	Osceola County	Seminole County	4-County Region
I do not have any barriers that keep me from seeking medical care for myself and/or my family	42.4%	35.3%	28.7%	38.6%	20.6%
Cost of medical care	23.2%	25.8%	28.7%	24.7%	14.1%
Cost of copay	20.9%	23.2%	27.0%	18.2%	12.3%
Hours – They weren't open when I could get there	13.9%	19.8%	19.7%	21.0%	10.4%
I couldn't get an appointment for a long time	16.0%	16.3%	14.2%	17.4%	9.0%
I can't get time off from work	14.0%	14.7%	10.7%	14.0%	7.8%
Cost of medications	12.2%	11.9%	18.0%	9.6%	6.8%
Other (please specify)	7.6%	6.9%	7.3%	10.9%	4.4%
Lack of local specialists	7.9%	5.6%	11.4%	4.4%	3.7%
Lack of health care providers	5.6%	5.7%	10.4%	2.3%	3.1%
I had no one to watch my children	1.7%	6.2%	7.3%	2.3%	2.5%
I decided not to go because I don't like going to doctors	4.6%	3.5%	4.8%	4.8%	2.1%
I didn't know where to get the care I needed	1.8%	4.6%	3.8%	3.8%	2.1%
I don't have transportation	0.6%	1.5%	2.8%	1.9%	0.8%
The medical staff didn't speak my language	0.6%	0.5%	0.7%	0.8%	0.3%

Other (please specify) comments included:

- Not all providers take all insurances
- Doctor's not taking the time with a patient
- Cost of health insurance
- Emergency Room is being used since can't get into primary care doctor
- High cost of deductibles
- Can't afford to seek medical care as don't get paid for taking time off to see the doctor
- I don't have time to take care of myself and seek medical care
- Need more autism services in the area: groups, therapies, specialists, clinics
- Hard to find a doctor that you like and trust
- No local providers that take my insurance so have to travel out of my neighborhood

TABLE Q.6: HOW OFTEN DO YOU SEE A DOCTOR OR OTHER HEALTHCARE PROVIDER? (Mark only one)

Frequency	Lake County	Orange County	Osceola County	Seminole County	4-County Region
A few times per year	56.6%	44.9%	39.2%	49.8%	48.0%
Once per year	19.6%	25.4%	26.4%	23.9%	23.8%
Only when I am sick	15.7%	20.5%	26.7%	17.1%	19.4%
Other (please specify)	5.7%	6.7%	4.8%	6.6%	6.2%
I don't go to the doctor	2.4%	2.5%	2.9%	2.7%	2.6%

Other (please specify) comments included:

- Every 3 months
- Twice a year
- Every 3 months
- Twice a year
- 2-3 times a year
- Once a month
- Only when sick or pregnant
- When needed

TABLE Q.7: HAVE YOU HAD ANY OF THE FOLLOWING TESTS IN THE LAST TWO YEARS? (Check all that apply)

Tests	Lake County	Orange County	Osceola County	Seminole County	4-County Region
Blood Pressure Screening	58.2%	54.0%	43.9%	59.7%	55.0%
Annual Exam	75.2%	68.8%	67.5%	71.1%	15.9%
Lab Screenings or Lab Work	76.4%	68.3%	66.4%	70.6%	15.8%
Dental Exam	66.6%	62.2%	55.0%	63.7%	14.1%
Eye Exam	66.6%	55.6%	54.3%	58.5%	13.2%
Cholesterol Screening	54.4%	49.1%	40.5%	55.1%	11.4%
Pap Test	38.0%	43.1%	45.7%	40.3%	9.3%
Mammogram	44.1%	35.2%	38.4%	39.2%	8.6%
Diabetic Screening	27.4%	30.6%	23.2%	28.9%	6.4%
Colonoscopy	16.9%	11.5%	11.1%	14.0%	3.0%
Prostate Specific Antigen Test (PSA Test)	7.0%	4.0%	0.3%	5.4%	1.0%
Other (please specify)	4.0%	4.1%	3.8%	4.2%	0.9%
Sigmoidoscopy	1.1%	1.2%	0.3%	1.7%	0.3%

Other (please specify) comments included:

- Bone density
- Dexa scan [DXA Scan- Dual-energy X-ray absorptiometry]
- EKG [Electrocardiogram]
- Endoscopy
- MRI [Magnetic resonance imaging]
- CT Scan [Computed Tomography Scan]
- Biometrics
- X-ray
- PET scan [Positron emission tomography]
- Cologuard test
- Cystoscopy
- Depression screening
- Endoscopy
- Dermatology screening of skin
- STD
- HIV
- Stress Test
- Foot Exam
- Hearing Exam

TABLE Q.8: WHERE DO YOU USUALLY SEEK MEDICAL CARE? (Mark only one)

Location	Lake County	Orange County	Osceola County	Seminole County	4-County Region
At my doctor's office	88.4%	75.9%	74.5%	84.9%	80.5%
I use urgent care	3.7%	9.8%	11.1%	7.0%	7.9%
At a free clinic/sliding scale clinic	1.8%	4.5%	6.3%	1.9%	3.5%
Other (please specify)	2.7%	2.9%	3.7%	1.9%	2.8%
I go to the emergency room	1.6%	3.7%	2.2%	1.9%	2.7%
I do not seek medical care	1.8%	3.2%	2.2%	2.5%	2.6%

Other (please specify) comments included:

- VA [Veterans Affairs]
- Telehealth
- OB/GYN [Obstetrics and Gynecology]
- County health department
- Employee clinic
- E-care
- Specialists

TABLE Q.9: ACCESS: HAVE THE FOLLOWING DIRECTLY AFFECTED YOU OR YOUR FAMILY IN THE LAST 2 YEARS?
(Consider things like coverage under your health benefit plan, cost of service, location, transportation, knowledge of providers, etc.)

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Access to adult immunizations</i>						
Lake County	1.3%	4.1%	6.3%	6.8%	70.1%	11.4%
Orange County	3.0%	2.7%	7.2%	6.9%	63.8%	16.4%
Osceola County	2.0%	3.3%	6.5%	8.1%	59.8%	20.3%
Seminole County	2.2%	2.3%	6.5%	6.6%	69.5%	12.9%
4-County Region	2.2%	3.1%	6.9%	6.9%	66.0%	14.9%
<i>Access to childhood immunizations</i>						
Lake County	1.1%	1.6%	2.4%	3.8%	40.6%	50.5%
Orange County	2.1%	2.1%	3.6%	3.1%	45.8%	43.3%
Osceola County	3.7%	2.5%	3.7%	2.5%	45.9%	41.7%
Seminole County	2.1%	0.9%	2.1%	2.5%	43.2%	49.3%
4-County Region	2.1%	2.1%	3.0%	3.1%	44.0%	46.0%
<i>Access to general health screenings (including blood pressure, cholesterol, colorectal cancer and diabetes)</i>						
Lake County	3.1%	4.8%	6.7%	8.1%	74.1%	3.2%
Orange County	4.9%	5.4%	7.3%	6.6%	36.6%	39.2%
Osceola County	6.9%	5.3%	12.1%	10.1%	55.5%	10.1%
Seminole County	2.7%	3.0%	8.4%	8.9%	72.6%	4.3%
4-County Region	4.3%	4.4%	9.1%	8.3%	68.0%	5.9%
<i>Access to mental health care services</i>						
Lake County	4.7%	5.0%	8.5%	5.2%	37.9%	38.7%
Orange County	4.9%	5.4%	7.3%	6.6%	36.6%	39.2%
Osceola County	6.5%	5.7%	8.2%	4.5%	39.6%	35.5%
Seminole County	5.7%	3.0%	7.3%	5.4%	37.4%	41.2%
4-County Region	5.2%	4.8%	7.7%	5.8%	37.4%	39.1%
<i>Access to prenatal care</i>						
Lake County	0.9%	0.5%	0.8%	1.1%	22.4%	74.3%
Orange County	1.8%	1.3%	2.6%	1.8%	28.0%	64.5%
Osceola County	2.0%	0.8%	2.9%	4.5%	28.3%	61.5%
Seminole County	0.9%	0.0%	1.4%	2.0%	26.8%	68.9%
4-County Region	1.5%	0.8%	1.9%	1.9%	26.5%	67.4%
<i>Access to transportation to medical care providers and services</i>						
Lake County	1.3%	1.1%	1.8%	3.4%	47.9%	44.5%
Orange County	1.7%	2.1%	3.6%	5.3%	3.2%	3.3%
Osceola County	1.6%	3.3%	5.3%	4.1%	44.1%	41.6%
Seminole County	1.6%	1.3%	3.2%	3.0%	49.1%	41.8%
4-County Region	1.5%	1.8%	3.3%	3.6%	47.9%	41.9%

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Access to women's health services</i>						
Lake County	2.6%	3.8%	7.6%	5.8%	64.6%	15.6%
Orange County	4.2%	5.2%	7.4%	8.4%	59.4%	15.4%
Osceola County	6.9%	4.9%	9.4%	10.6%	50.6%	17.6%
Seminole County	3.0%	3.2%	9.1%	6.4%	65.8%	12.5%
4-County Region	4.0%	4.4%	8.0%	7.6%	60.9%	15.1%
<i>Access to primary medical care providers</i>						
Lake County	3.6%	7.0%	9.4%	8.8%	65.8%	5.4%
Orange County	5.8%	5.6%	10.6%	9.5%	60.4%	8.1%
Osceola County	8.6%	7.7%	11.4%	8.1%	55.3%	8.9%
Seminole County	3.7%	3.9%	10.1%	9.2%	67.4%	5.7%
4-County Region	5.2%	5.8%	10.3%	9.1%	62.5%	7.1%
<i>Availability of specialists/specialty medical care</i>						
Lake County	6.1%	8.7%	12.7%	11.6%	53.3%	7.6%
Orange County	7.0%	6.3%	11.8%	10.5%	53.4%	11.0%
Osceola County	11.0%	8.1%	15.4%	9.3%	44.1%	12.1%
Seminole County	5.7%	5.9%	12.0%	11.8%	56.9%	7.7%
4-County Region	6.9%	7.0%	12.4%	10.9%	53.1%	9.7%
<i>Access to affordable health care (related to copays and deductibles)</i>						
Lake County	9.9%	10.5%	11.4%	10.3%	50.1%	7.8%
Orange County	9.9%	9.9%	14.9%	11.8%	42.2%	11.3%
Osceola County	16.8%	9.8%	16.0%	9.0%	36.5%	11.9%
Seminole County	12.4%	5.7%	14.1%	12.7%	47.2%	7.9%
4-County Region	11.1%	9.3%	14.0%	11.3%	44.4%	9.9%
<i>Access to dementia care services</i>						
Lake County	1.3%	1.1%	1.6%	2.4%	23.2%	70.4%
Orange County	1.6%	1.8%	2.5%	1.1%	27.0%	66.0%
Osceola County	2.9%	2.0%	2.9%	4.1%	30.3%	57.8%
Seminole County	1.0%	1.8%	2.3%	0.9%	25.6%	68.4%
4-County Region	1.5%	1.7%	2.3%	1.7%	26.2%	66.6%
<i>Access to dental care</i>						
Lake County	6.5%	6.9%	8.0%	7.3%	62.0%	9.3%
Orange County	7.1%	7.9%	11.3%	9.1%	55.2%	9.4%
Osceola County	13.3%	5.7%	13.0%	9.8%	48.4%	9.8%
Seminole County	6.6%	5.5%	10.7%	8.9%	62.6%	5.7%
4-County Region	7.5%	7.0%	10.6%	8.7%	57.5%	8.7%
<i>Access to emergency shelter in the area</i>						
Lake County	0.9%	1.8%	1.1%	3.5%	33.0%	59.7%
Orange County	1.6%	1.5%	2.8%	2.3%	34.7%	57.1%
Osceola County	5.4%	1.6%	4.1%	4.5%	39.1%	45.3%
Seminole County	1.0%	0.2%	2.0%	1.8%	37.5%	57.5%
4-County Region	1.7%	1.3%	2.4%	2.7%	35.3%	56.6%

TABLE Q.10: HEALTH ISSUES: HAVE THE FOLLOWING DIRECTLY AFFECTED YOU OR YOUR FAMILY IN THE LAST 2 YEARS?

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Asthma/COPD-related issues</i>						
Lake County	3.6%	7.6%	9.1%	7.1%	45.9%	26.7%
Orange County	4.2%	4.7%	9.1%	6.1%	46.0%	29.9%
Osceola County	4.7%	7.2%	12.7%	7.2%	37.3%	30.9%
Seminole County	4.2%	5.9%	8.45%	7.0%	48.0%	26.5%
4-County Region	4.1%	5.9%	9.4%	6.6%	45.4%	28.6%
<i>Cancer</i>						
Lake County	7.3%	4.9%	5.4%	6.5%	46.9%	29.0%
Orange County	7.4%	6.0%	5.4%	4.2%	46.9%	30.1%
Osceola County	9.1%	3.9%	4.7%	6.9%	41.8%	33.6%
Seminole County	6.9%	4.7%	4.9%	4.2%	50.6%	28.7%
4-County Region	7.6%	5.2%	5.2%	5.0%	47.1%	29.9%
<i>Diabetes</i>						
Lake County	6.0%	7.1%	11.0%	8.4%	42.5%	25.0%
Orange County	5.3%	8.2%	10.8%	7.1%	42.2%	26.4%
Osceola County	8.9%	8.5%	10.6%	9.4%	34.9%	27.7%
Seminole County	6.7%	5.2%	7.7%	9.6%	46.9%	23.9%
4-County Region	6.2%	7.4%	10.2%	8.1%	42.4%	25.7%
<i>Influenza and pneumonia</i>						
Lake County	3.1%	7.9%	10.7%	9.9%	47.7%	20.7%
Orange County	2.1%	4.5%	11.0%	9.2%	47.9%	25.3%
Osceola County	3.9%	6.8%	11.1%	10.7%	42.3%	25.12%
Seminole County	2.1%	4.2%	9.2%	12.9%	52.1%	19.5%
4-County Region	2.5%	5.5%	10.6%	10.2%	48.1%	23.1%
<i>Heart disease</i>						
Lake County	4.8%	6.5%	10.5%	9.2%	46.2%	22.8%
Orange County	3.5%	5.1%	7.2%	7.6%	49.0%	27.6%
Osceola County	7.2%	6.8%	8.9%	6.8%	41.9%	28.4%
Seminole County	4.1%	3.5%	8.9%	10.1%	50.9%	22.5%
4-County Region	4.4%	5.3%	8.5%	8.3%	47.9%	25.6%
<i>Obesity and overweight</i>						
Lake County	8.0%	12.4%	18.2%	19.5%	26.9%	15.0%
Orange County	7.5%	8.9%	16.2%	14.8%	32.7%	19.9%
Osceola County	11.5%	5.1%	17.0%	16.6%	27.7%	22.1%
Seminole County	6.4%	11.0%	18.7%	16.6%	32.1%	15.2%
4-County Region	7.7%	9.8%	17.2%	16.5%	30.7%	18.1%

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Childhood obesity</i>						
Lake County	1.5%	1.1%	3.4%	3.4%	36.9%	53.7%
Orange County	1.2%	1.5%	2.6%	2.9%	44.6%	47.2%
Osceola County	1.8%	3.0%	4.7%	3.8%	37.6%	49.1%
Seminole County	1.7%	0.9%	2.6%	2.6%	46.0%	46.2%
4-County Region	1.5%	1.5%	3.0%	3.0%	42.3%	48.7%
<i>Cardiovascular disease</i>						
Lake County	4.8%	7.4%	10.6%	10.9%	42.9%	23.4%
Orange County	3.4%	3.9%	6.6%	8.5%	49.4%	28.2%
Osceola County	5.6%	6.8%	5.5%	7.2%	43.8%	31.1%
Seminole County	4.3%	2.8%	7.5%	11.2%	48.9%	25.3%
4-County Region	4.2%	4.8%	7.6%	9.4%	26.8%	47.2%
<i>Stroke</i>						
Lake County	1.9%	1.9%	4.3%	3.4%	54.7%	33.8%
Orange County	1.5%	2.0%	2.7%	2.3%	55.3%	36.2%
Osceola County	3.5%	3.4%	5.1%	3.4%	48.7%	35.9%
Seminole County	2.3%	1.7%	3.1%	2.1%	57.3%	33.5%
4-County Region	2.0%	2.1%	3.4%	2.6%	54.8%	35.1%
<i>High cholesterol</i>						
Lake County	2.8%	8.8%	15.8%	24.0%	33.0%	15.6%
Orange County	3.7%	6.5%	14.3%	18.4%	36.4%	20.7%
Osceola County	7.6%	8.0%	12.2%	13.4%	39.1%	19.7%
Seminole County	2.9%	4.9%	16.2%	24.2%	34.4%	17.4%
4-County Region	3.8%	6.9%	14.8%	20.3%	35.5%	18.7%
<i>Hypertension/high blood pressure</i>						
Lake County	4.4%	10.7%	21.4%	20.1%	30.0%	13.4%
Orange County	5.7%	8.1%	16.5%	19.1%	33.2%	17.4%
Osceola County	9.6%	14.2%	13.8%	15.1%	29.3%	18.0%
Seminole County	4.7%	6.5%	17.8%	22.0%	34.3%	14.7%
4-County Region	5.7%	9.1%	17.6%	19.4%	32.2%	16.0%
<i>Dental hygiene/dental problems</i>						
Lake County	5.1%	8.7%	13.5%	17.6%	43.0%	12.1%
Orange County	6.4%	8.5%	13.3%	15.9%	41.0%	14.9%
Osceola County	9.3%	8.4%	16.9%	11.0%	40.1%	14.3%
Seminole County	6.2%	5.4%	14.3%	16.2%	45.7%	12.2%
4-County Region	6.2%	8.0%	13.9%	15.9%	42.3%	13.7%
<i>Allergies</i>						
Lake County	6.2%	12.4%	18.7%	19.8%	29.0%	13.9%
Orange County	7.5%	9.9%	15.8%	17.1%	33.1%	16.6%
Osceola County	12.1%	11.7%	12.6%	15.5%	28.9%	19.2%
Seminole County	6.1%	9.8%	19.6%	17.1%	32.2%	15.2%
4-County Region	7.4%	10.7%	16.9%	17.6%	31.5%	15.9%

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Mental health</i>						
Lake County	5.2%	7.1%	7.8%	7.6%	39.4%	32.9%
Orange County	5.4%	4.8%	7.7%	8.6%	41.8%	31.7%
Osceola County	5.5%	6.8%	9.0%	9.0%	35.9%	33.8%
Seminole County	4.8%	3.8%	7.1%	10.9%	39.9%	33.5%
4-County Region	5.3%	5.5%	7.7%	8.8%	40.2%	32.5%
<i>Chronic depression</i>						
Lake County	3.8%	5.4%	6.5%	8.6%	42.8%	32.9%
Orange County	3.9%	4.0%	7.4%	7.0%	44.8%	32.9%
Osceola County	4.2%	6.4%	8.5%	6.8%	41.3%	32.8%
Seminole County	3.1%	3.8%	7.3%	8.7%	46.0%	31.1%
4-County Region	3.7%	4.7%	7.3%	7.7%	44.1%	32.5%
<i>Hepatitis C</i>						
Lake County	0.5%	0.4%	0.7%	1.3%	46.4%	50.7%
Orange County	0.2%	0.5%	0.9%	0.8%	53.3%	44.3%
Osceola County	0.0%	0.9%	0.4%	0.4%	50.4%	47.9%
Seminole County	0.0%	0.3%	0.2%	0.2%	54.6%	44.7%
4-County Region	0.3%	0.4%	0.7%	0.8%	51.6%	46.2%
<i>Sexually Transmitted Diseases</i>						
Lake County	0.4%	0.7%	0.6%	1.3%	44.8%	52.2%
Orange County	0.3%	0.4%	0.9%	2.2%	51.9%	44.3%
Osceola County	0.9%	0.4%	0.8%	0.4%	50.2%	47.3%
Seminole County	0.5%	0.2%	0.5%	0.5%	54.0%	44.3%
4-County Region	0.5%	0.4%	0.7%	1.5%	50.4%	46.5%

TABLE Q.11: HOW WOULD YOU DETERMINE YOUR PERSONAL WEIGHT?

Personal Weight	Lake County	Orange County	Osceola County	Seminole County	4-County Region
Underweight	0.9%	1.7%	29%	1.4%	1.6%
Normal weight	42.7%	48.2%	40.2%	47.1%	45.8%
Overweight	56.4%	50.1%	56.9%	51.5%	52.6%

TABLE Q.12: SOCIAL AND ENVIRONMENTAL FACTORS: HAVE THE FOLLOWING DIRECTLY AFFECTED YOU OR YOUR FAMILY IN THE LAST 2 YEARS?

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Affordable and adequate housing</i>						
Lake County	4.9%	5.0%	4.7%	6.9%	60.1%	18.4%
Orange County	5.9%	4.8%	7.6%	8.1%	55.9%	17.7%
Osceola County	11.5%	7.2%	6.4%	8.5%	48.5%	17.9%
Seminole County	3.5%	3.1%	7.3%	8.5%	58.8%	18.8%
4-County Region	5.8%	4.8%	6.7%	7.9%	56.7%	18.1%
<i>Homelessness</i>						
Lake County	1.0%	0.7%	1.5%	1.7%	55.2%	39.9%
Orange County	1.0%	1.2%	1.3%	2.1%	57.3%	37.1%
Osceola County	2.2%	1.7%	2.6%	5.2%	47.4%	40.9%
Seminole County	1.4%	0.2%	0.7%	0.5%	59.2%	38.0%
4-County Region	1.1%	1.0%	1.4%	2.0%	56.1%	38.4%
<i>Employment opportunities/lack of jobs</i>						
Lake County	2.2%	3.9%	8.6%	5.6%	52.7%	27.0%
Orange County	4.4%	5.0%	9.1%	9.7%	50.7%	21.1%
Osceola County	9.5%	8.2%	10.3%	7.8%	41.4%	22.8%
Seminole County	2.4%	3.3%	7.6%	10.6%	53.2%	22.9%
4-County Region	4.0%	4.8%	8.8%	8.7%	50.7%	23.0%
<i>Poverty</i>						
Lake County	1.6%	2.1%	3.0%	5.6%	56.9%	30.8%
Orange County	2.3%	2.4%	5.3%	6.1%	56.6%	27.3%
Osceola County	2.2%	6.1%	5.7%	8.8%	51.8%	25.4%
Seminole County	1.7%	0.9%	2.8%	5.2%	58.8%	30.6%
4-County Region	2.0%	2.4%	4.3%	6.1%	56.6%	28.6%
<i>Lack of recreational opportunities</i>						
Lake County	1.5%	3.2%	6.9%	11.0%	56.2%	21.2%
Orange County	1.7%	3.7%	7.7%	10.9%	54.9%	21.1%
Osceola County	5.7%	5.2%	10.8%	11.7%	47.6%	19.0%
Seminole County	0.9%	1.7%	7.1%	9.0%	61.3%	20.0%
4-County Region	1.9%	3.3%	7.7%	10.7%	55.7%	20.7%
<i>Lack of safe roads and sidewalks</i>						
Lake County	3.5%	4.3%	7.3%	11.0%	53.8%	20.1%
Orange County	3.0%	3.4%	7.1%	11.3%	53.8%	21.4%
Osceola County	9.4%	9.1%	6.5%	13.8%	43.5%	17.7%
Seminole County	1.2%	1.4%	5.2%	11.7%	58.9%	21.6%
4-County Region	3.5%	3.8%	6.7%	11.6%	53.7%	20.7%

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Lack of early childhood development/child care</i>						
Lake County	1.9%	0.7%	2.4%	2.1%	41.5%	51.4%
Orange County	2.3%	1.7%	3.4%	4.0%	44.3%	44.3%
Osceola County	4.3%	4.7%	5.2%	3.4%	39.9%	42.5%
Seminole County	0.2%	1.2%	1.6%	1.9%	46.4%	48.7%
4-County Region	2.0%	1.7%	3.0%	3.1%	43.6%	46.6%
<i>Access to high quality, affordable healthy food</i>						
Lake County	3.0%	7.1%	12.1%	10.8%	52.4%	14.6%
Orange County	5.8%	5.3%	10.7%	11.9%	50.1%	16.2%
Osceola County	13.3%	7.7%	8.1%	12.8%	45.3%	12.8%
Seminole County	2.3%	4.7%	8.5%	10.3%	55.4%	18.8%
4-County Region	5.2%	5.9%	10.3%	11.4%	51.2%	16.0%
<i>Access to fresh, available drinking water</i>						
Lake County	1.5%	1.3%	1.7%	4.1%	71.1%	20.3%
Orange County	2.6%	1.5%	2.2%	4.3%	67.6%	21.8%
Osceola County	3.9%	3.4%	6.0%	6.5%	58.2%	22.0%
Seminole County	1.2%	0.9%	1.9%	2.6%	70.9%	22.5%
4-County Region	2.2%	1.6%	2.4%	4.1%	68.1%	21.6%

TABLE Q.13: HAVE THE FOLLOWING DIRECTLY AFFECTED YOU OR YOUR FAMILY?

Response	Lake County	Orange County	Osceola County	Seminole County	4-County Region
<i>Within the past 12 months, we worried whether our food would run out before we got money to buy more</i>					
Yes	10.5%	17.2%	25.4%	11.6%	15.4%
No	88.4%	80.2%	72.5%	86.7%	82.6%
Don't know	1.1%	2.6%	2.1%	1.7%	2.0%
<i>Within the past 12 months, the food we bought just didn't last and we didn't have money to buy more</i>					
Yes	8.4%	11.2%	22.6%	7.8%	11.1%
No	90.7%	86.4%	76.1%	89.8%	87.0%
Don't know	0.9%	2.4%	1.3%	2.4%	1.9%
<i>In the past 12 months, has your utility company shut off your service for not paying your bills?</i>					
Yes	5.0%	6.3%	9.0%	6.4%	6.3%
No	93.9%	92.0%	90.1%	92.4%	92.3%
Don't know	1.1%	1.7%	0.9%	1.2%	1.4%
<i>Are you worried or concerned that in the next two months, you may not have stable housing that you own, rent, or stay in as part of a household?</i>					
Yes	6.2%	10.4%	18.1%	4.6%	9.1%
No	91.3%	86.3%	78.0%	93.3%	87.9%
Don't know	2.5%	3.3%	3.9%	2.1%	3.0%
<i>Are you afraid you may be hurt in your apartment building or house?</i>					
Yes	2.1%	3.7%	7.4%	2.1%	3.4%
No	96.2%	92.9%	90.4%	94.8%	93.8%
Don't know	1.7%	3.4%	2.2%	3.1%	2.8%
<i>Do problems getting childcare make it difficult for you to work or study?</i>					
Yes	5.4%	10.0%	15.2%	3.3%	8.2%
No	83.6%	79.9%	73.5%	87.9%	81.6%
Don't know	11.0%	10.1%	11.3%	8.8%	10.2%

TABLE Q.14: HAVE THE FOLLOWING DIRECTLY AFFECTED YOU OR YOUR FAMILY IN THE LAST 2 YEARS?

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Alcohol abuse</i>						
Lake County	2.5%	2.3%	4.0%	4.0%	60.0%	27.2%
Orange County	2.7%	2.5%	3.9%	2.8%	57.1%	31.0%
Osceola County	1.8%	1.7%	0.9%	4.3%	55.2%	36.1%
Seminole County	1.2%	2.4%	5.4%	5.1%	57.6%	28.3%
4-County Region	2.2%	2.4%	3.9%	3.7%	57.7%	30.1%
<i>Prescription drug abuse</i>						
Lake County	1.4%	0.8%	0.8%	1.7%	65.5%	29.8%
Orange County	1.2%	0.9%	1.1%	1.5%	62.3%	33.0%
Osceola County	2.7%	0.9%	1.3%	1.3%	57.7%	36.1%
Seminole County	0.7%	0.5%	1.5%	1.5%	65.5%	30.3%
4-County Region	1.4%	0.8%	1.1%	1.5%	63.2%	32.0%
<i>Illegal drug use</i>						
Lake County	2.0%	1.7%	1.9%	2.1%	60.9%	31.4%
Orange County	1.4%	1.3%	1.6%	0.9%	60.1%	34.7%
Osceola County	2.2%	1.8%	0.4%	2.2%	54.4%	39.0%
Seminole County	0.7%	0.7%	1.0%	1.5%	63.3%	32.8%
4-County Region	1.6%	1.3%	1.4%	1.4%	60.3%	34.0%
<i>Crime</i>						
Lake County	1.0%	1.3%	2.3%	5.4%	64.3%	25.7%
Orange County	1.3%	1.3%	2.5%	5.6%	59.3%	30.0%
Osceola County	1.3%	2.6%	2.2%	4.8%	53.3%	35.8%
Seminole County	0.5%	1.0%	1.7%	3.4%	67.3%	26.1%
4-County Region	1.0%	1.3%	2.3%	5.1%	61.4%	28.9%
<i>Delinquency/youth crime</i>						
Lake County	0.2%	0.4%	1.5%	2.5%	63.6%	31.8%
Orange County	0.7%	0.8%	1.9%	2.7%	59.6%	34.3%
Osceola County	0.5%	1.3%	2.2%	5.7%	53.9%	36.4%
Seminole County	0.2%	1.0%	0.5%	2.2%	64.1%	32.0%
4-County Region	0.5%	0.7%	1.6%	2.9%	60.8%	33.5%
<i>Domestic violence</i>						
Lake County	0.8%	0.0%	0.2%	1.9%	65.5%	31.6%
Orange County	0.9%	0.5%	1.2%	0.7%	62.5%	34.2%
Osceola County	0.3%	0.9%	2.2%	2.2%	56.8%	37.6%
Seminole County	0.3%	0.7%	1.2%	1.2%	65.9%	30.7%
4-County Region	0.6%	0.5%	1.1%	1.2%	63.3%	33.3%

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Sexual abuse</i>						
Lake County	0.2%	0.2%	0.0%	0.2%	67.2%	32.2%
Orange County	0.3%	0.4%	0.8%	0.6%	63.6%	34.3%
Osceola County	0.5%	0.4%	0.4%	0.0%	59.1%	39.6%
Seminole County	0.2%	0.2%	0.5%	0.5%	67.1%	31.5%
4-County Region	0.3%	0.3%	0.5%	0.4%	64.7%	33.8%
<i>Child physical abuse</i>						
Lake County	0.0%	0.4%	0.0%	0.2%	56.4%	43.0%
Orange County	0.4%	0.1%	0.3%	0.2%	57.7%	41.3%
Osceola County	0.0%	0.9%	0.0%	0.4%	54.4%	44.3%
Seminole County	0.0%	0.0%	0.6%	0.7%	58.5%	40.2%
4-County Region	0.3%	0.2%	0.2%	0.3%	57.2%	41.8%
<i>Child sexual abuse</i>						
Lake County	0.0%	0.1%	0.0%	0.4%	55.9%	43.6%
Orange County	0.3%	0.1%	0.5%	0.1%	57.9%	41.1%
Osceola County	0.4%	0.9%	0.0%	0.4%	54.6%	43.7%
Seminole County	0.0%	0.0%	0.5%	0.5%	58.8%	40.2%
4-County Region	0.2%	0.2%	0.3%	0.3%	57.2%	41.8%
<i>Child emotional abuse</i>						
Lake County	0.1%	0.4%	0.6%	0.8%	54.9%	43.2%
Orange County	0.7%	0.3%	0.9%	0.5%	57.0%	40.6%
Osceola County	0.0%	2.1%	0.9%	0.9%	52.2%	43.9%
Seminole County	0.3%	0.7%	0.7%	0.5%	57.8%	40.0%
4-County Region	0.0%	0.6%	0.8%	0.6%	56.1%	41.4%
<i>Child neglect</i>						
Lake County	0.2%	0.6%	0.2%	0.0%	56.0%	43.0%
Orange County	0.8%	0.2%	0.5%	0.5%	57.5%	40.5%
Osceola County	0.0%	0.5%	1.3%	0.4%	53.7%	44.1%
Seminole County	0.0%	0.0%	0.3%	0.5%	59.0%	40.2%
4-County Region	0.3%	0.3%	0.5%	0.4%	57.1%	41.4%
<i>Violence</i>						
Lake County	0.3%	0.4%	1.3%	1.7%	65.7%	30.6%
Orange County	0.8%	0.6%	1.7%	1.6%	62.5%	32.8%
Osceola County	0.4%	1.7%	0.9%	4.4%	55.5%	37.1%
Seminole County	0.2%	0.7%	0.7%	1.5%	67.1%	29.8%
4-County Region	0.5%	0.7%	1.3%	1.9%	63.4%	32.2%

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Gun violence</i>						
Lake County	0.4%	0.2%	1.4%	1.9%	66.5%	29.6%
Orange County	0.8%	0.8%	1.7%	2.2%	61.8%	32.7%
Osceola County	0.9%	0.9%	0.9%	2.6%	55.7%	39.0%
Seminole County	0.6%	0.2%	0.7%	1.2%	68.4%	28.9%
4-County Region	0.7%	0.6%	1.3%	2.0%	63.5%	31.9%
<i>Lack of exercise/physical activity</i>						
Lake County	3.5%	8.0%	17.6%	22.8%	37.4%	10.7%
Orange County	4.4%	8.2%	18.0%	21.9%	33.3%	14.2%
Osceola County	7.3%	9.2%	17.0%	16.2%	34.1%	16.2%
Seminole County	4.4%	9.1%	17.9%	21.1%	36.5%	11.0%
4-County Region	4.4%	8.4%	17.8%	21.4%	35.0%	13.0%
<i>Sexual behaviors (unprotected, irresponsible/risky)</i>						
Lake County	0.0%	0.1%	0.8%	0.8%	64.7%	33.6%
Orange County	0.7%	0.9%	1.4%	2.9%	61.0%	33.1%
Osceola County	0.0%	0.0%	1.3%	4.3%	58.7%	35.7%
Seminole County	0.0%	0.8%	1.2%	1.0%	65.5%	31.5%
4-County Region	0.3%	0.6%	1.2%	2.2%	62.5%	33.2%
<i>Teenage pregnancy</i>						
Lake County	0.0%	0.0%	0.0%	0.2%	53.9%	45.9%
Orange County	0.5%	0.3%	0.6%	0.5%	54.1%	44.0%
Osceola County	0.5%	0.5%	0.4%	1.7%	51.7%	45.2%
Seminole County	0.0%	0.0%	0.0%	0.5%	57.8%	41.7%
4-County Region	0.3%	0.2%	0.3%	0.6%	54.5%	44.1%
<i>Tobacco use</i>						
Lake County	2.3%	3.3%	5.0%	2.9%	50.8%	35.8%
Orange County	1.8%	2.4%	2.9%	2.5%	54.4%	36.0%
Osceola County	2.2%	2.2%	4.8%	3.1%	49.3%	38.4%
Seminole County	0.3%	3.7%	3.4%	4.4%	55.6%	32.6%
4-County Region	1.7%	2.8%	3.7%	3.0%	53.2%	35.6%
<i>Tobacco use in pregnancy</i>						
Lake County	0.1%	0.4%	0.0%	0.2%	51.2%	48.1%
Orange County	0.6%	0.3%	0.3%	0.5%	53.8%	44.5%
Osceola County	0.4%	0.0%	0.0%	0.9%	53.1%	45.6%
Seminole County	0.0%	0.0%	0.3%	0.5%	56.1%	43.1%
4-County Region	0.4%	0.2%	0.2%	0.5%	53.5%	45.2%

County	Very Serious Affect	Serious Affect	Somewhat of an Affect	Small Affect	No Affect	Not Applicable
<i>Driving under the influence of drugs or alcohol</i>						
Lake County	0.7%	1.0%	0.8%	1.7%	60.0%	35.8%
Orange County	0.8%	1.1%	0.9%	2.2%	58.8%	36.2%
Osceola County	1.0%	1.3%	0.4%	1.3%	56.3%	39.7%
Seminole County	0.0%	0.5%	1.2%	2.7%	61.6%	34.0%
4-County Region	0.6%	1.0%	0.9%	2.1%	59.4%	36.0%
<i>Texting and driving</i>						
Lake County	1.2%	3.6%	5.0%	14.9%	52.0%	23.3%
Orange County	2.1%	2.2%	5.6%	14.2%	48.5%	27.4%
Osceola County	4.3%	2.2%	3.9%	12.2%	46.5%	30.9%
Seminole County	1.4%	1.7%	4.9%	17.4%	49.4%	25.2%
4-County Region	2.1%	2.4%	5.4%	14.7%	49.3%	26.4%
<i>Motor vehicle crash deaths</i>						
Lake County	0.9%	1.1%	0.6%	1.9%	62.5%	33.0%
Orange County	0.9%	0.3%	1.1%	1.0%	61.9%	34.8%
Osceola County	1.8%	0.9%	3.0%	1.3%	53.9%	39.1%
Seminole County	0.0%	0.3%	0.2%	1.7%	64.1%	33.7%
4-County Region	0.8%	0.6%	1.0%	1.4%	61.6%	34.6%
<i>Gambling</i>						
Lake County	0.6%	0.2%	0.4%	1.5%	61.2%	36.1%
Orange County	0.2%	0.1%	0.8%	1.3%	60.3%	37.3%
Osceola County	0.0%	0.2%	0.0%	1.7%	62.2%	35.6%
Seminole County	0.3%	0.2%	0.0%	1.7%	62.2%	35.6%
4-County Region	0.4%	0.2%	0.6%	1.4%	60.2%	37.2%

TABLE Q.15: HOW OFTEN DO YOU USE TOBACCO PRODUCTS? (Mark only one)

Frequency	Lake County	Orange County	Osceola County	Seminole County	4-County Region
Once a day	0.0%	0.2%	0.4%	0.5%	0.2%
Several times a week	0.5%	0.8%	1.3%	1.7%	1.0%
Multiple times a day	3.7%	2.9%	4.3%	2.7%	3.2%
I do not use any tobacco or vapor/e-cig products	94.8%	95.8%	92.7%	94.9%	95.1%
Other (please specify)	1.0%	0.3%	1.3%	0.2%	0.5%

Other (please specify) comments included:

- One to two times month
- Cigar about every four to five months
- Group outings/social events
- I quit smoking within the last year
- Occasionally

TABLE Q.16: HOW OFTEN DO YOU USE VAPOR/E-CIG PRODUCTS? (Mark only one)

Frequency	Lake County	Orange County	Osceola County	Seminole County	4-County Region
Once a day	0.0%	0.0%	0.0%	0.0%	0.0%
Several times a week	0.2%	0.4%	0.4%	0.3%	0.3%
Multiple times a day	0.0%	0.3%	1.7%	0.2%	0.4%
I do not use any tobacco or vapor/e-cig products	99.2%	98.9%	96.6%	98.0%	98.6%
Other (please specify)	0.6%	0.4%	1.3%	1.5%	0.7%

Other (please specify) comments included:

- Couple times a month
- Every once in awhile
- Occasionally

TABLE Q.17: HOW OFTEN ARE YOU PHYSICALLY ACTIVE FOR 30 MINUTES OR MORE? (Mark only one)

Frequency	Lake County	Orange County	Osceola County	Seminole County	4-County Region
1-2 times per week	20.7%	21.8%	23.0%	21.4%	21.6%
3-5 times per week	32.0%	30.9%	21.3%	33.7%	30.7%
6-7 times per week	12.2%	8.0%	12.2%	9.8%	9.8%
I try to add physical activity when possible (taking the stairs, parking farther away, etc.)	21.9%	24.9%	29.6%	21.2%	24.0%
None beyond regular daily activity	13.2%	14.4%	13.9%	13.9%	13.9%

TABLE Q.18: WHICH, IF ANY, OF THE FOLLOWING WOULD HELP YOU BECOME MORE ACTIVE? (Check all that apply)

Response	Lake County	Orange County	Osceola County	Seminole County	4-County Region
Transportation	0.8%	3.0%	4.8%	0.8%	1.3%
Safe place to walk or exercise	17.2%	21.6%	23.2%	15.5%	10.5%
Walking or Exercise Groups	18.4%	23.1%	25.3%	18.9%	11.5%
Information about programs in your community	10.5%	14.1%	18.7%	14.5%	7.4%
Workshops or Classes	11.7%	16.9%	21.1%	17.0%	8.7%
Activities you can do with your children	10.5%	16.7%	17.0%	11.7%	7.7%
Discounts for exercise programs or gym	22.9%	33.0%	36.7%	30.0%	16.4%
Low cost sneakers, sweat suites, or other equipment	10.2%	12.6%	14.5%	10.1%	6.3%
A friend to exercise with	28.4%	30.7%	24.6%	27.9%	15.6%
Not applicable, I am physically active!	20.1%	16.0%	14.9%	18.9%	9.4%
Other (please specify)	11.1%	9.7%	6.6%	9.4%	5.2%

Other (please specify) comments included:

- Motivation
- More time in the day
- A safe place to exercise
- A fitness center at work
- Affordable gym with childcare
- Bicycle paths and/or trails separate from motor vehicles
- More convenient class times

TABLE Q.19: WHAT KEEPS YOU FROM EATING FRESH FRUITS AND VEGETABLES EVERY DAY? (Mark only one)

Barrier	Lake County	Orange County	Osceola County	Seminole County	4-County Region
Time it takes to prepare	15.1%	13.3%	10.0%	11.7%	13.0%
My family does not like to eat healthy	0.8%	0.8%	1.7%	1.0%	0.9%
Cost	18.6%	22.2%	33.9%	16.2%	21.5%
I am not sure how to cook/prepare fresh fruits and vegetables	1.8%	1.3%	3.0%	2.0%	1.7%
The stores near me don't sell fresh fruits and vegetables	1.0%	0.7%	0.9%	0.7%	0.8%
I do not like to eat healthy food	1.0%	7.2%	9.6%	2.5%	5.1%
I DO eat fresh fruits and vegetables	57.5%	50.4%	37.0%	62.4%	52.9%
Other (please specify)	4.2%	4.1%	3.9%	3.5%	4.1%

Other (please specify) comments included:

- Laziness
- Fresh fruits and vegetables are expensive
- Cost of fruits and vegetables and poor shelf life
- Forget to eat fruits and vegetables
- Time it take to prepare the fresh fruits and vegetables
- Cannot shop daily as fresh fruits and vegetables spoil

TABLE Q.20: WHAT DO YOU DRINK MORE OFTEN?

Beverage Type	Lake County	Orange County	Osceola County	Seminole County	4-County Region
Water	75.7%	80.6%	76.8%	79.6%	78.8%
100% Juice	2.1%	3.4%	4.8%	2.7%	3.1%
Pop or Soda	11.5%	8.7%	11.4%	9.6%	9.8%
Beer, Wine, Liquor	0.8%	0.3%	0.9%	0.7%	0.6%
Other (please specify)	9.9%	7.0%	6.1%	7.4%	7.7%

Other (please specify) comments included:

- Coffee
- Tea (hot and cold)
- Milk
- Flavored waters/sparkling water
- Gatorade/Powerade

TABLE Q.21: MENTAL HEALTH/SUBSTANCE USE DISORDER: DO YOU FEEL OUR COMMUNITY HAS/IS:

Response	Lake County	Orange County	Osceola County	Seminole County	4-County Region
<i>There is a sufficient number and range of mental health services in the area</i>					
Yes	13.2%	13.4%	9.6%	16.1%	13.5%
No	43.5%	40.3%	50.2%	32.4%	40.6%
Don't know	43.3%	46.3%	40.2%	51.5%	45.9%
<i>Community members know how to access local mental health services</i>					
Yes	10.0%	9.3%	10.9%	12.8%	10.3%
No	42.4%	43.5%	50.9%	35.7%	42.5%
Don't know	47.6%	47.2%	38.2%	51.5%	47.2%
<i>There is a sufficient number and range of substance abuse resources in the area</i>					
Yes	8.9%	10.1%	9.2%	11.6%	9.9%
No	38.2%	35.8%	40.6%	27.1%	35.3%
Don't know	52.9%	54.1%	50.2%	61.3%	54.8%
<i>The local community is doing well in managing the nationwide opioid epidemic</i>					
Yes	5.7%	7.4%	5.5%	9.5%	7.1%
No	43.9%	41.5%	43.8%	35.8%	41.3%
Don't know	50.4%	51.1%	50.7%	54.7%	51.6%

TABLE Q.22: HOW HAS ANY OF THE FOLLOWING AFFECTED YOU IN THE PAST TWO WEEKS?

Response	Lake County	Orange County	Osceola County	Seminole County	4-County Region
<i>How often do you have trouble falling asleep, staying asleep, or sleeping too much?</i>					
Often	26.3%	23.0%	27.5%	23.4%	24.4%
Some of the time	39.0%	36.2%	35.1%	37.3%	36.9%
Hardly ever	23.0%	26.4%	19.4%	24.6%	24.5%
Never	11.7%	14.4%	18.0%	14.7%	14.2%
<i>How often do you feel that you lack companionship?</i>					
Often	6.7%	7.3%	9.9%	8.2%	7.6%
Some of the time	18.4%	19.6%	20.5%	18.0%	19.1%
Hardly ever	28.9%	27.4%	25.5%	29.9%	28.0%
Never	46.0%	45.7%	44.1%	43.9%	45.3%
<i>How often do you feel left out?</i>					
Often	4.5%	5.6%	7.7%	5.6%	5.5%
Some of the time	19.8%	17.8%	17.3%	19.8%	18.6%
Hardly ever	34.8%	31.9%	28.6%	32.2%	32.3%
Never	40.9%	44.7%	46.4%	42.4%	43.6%
<i>How often do you feel isolated from others?</i>					
Often	4.0%	5.2%	8.2%	4.3%	5.0%
Some of the time	16.0%	15.4%	16.8%	15.7%	15.8%
Hardly ever	30.1%	27.6%	24.5%	30.5%	28.4%
Never	49.9%	51.8%	50.5%	49.5%	50.8%
<i>How often have you been bothered by feeling down, depressed, or hopeless?</i>					
Often	4.1%	6.4%	7.2%	6.4%	5.9%
Some of the time	22.5%	15.4%	25.6%	17.0%	18.5%
Hardly ever	37.2%	34.1%	24.7%	34.9%	34.0%
Never	36.2%	44.1%	42.5%	41.7%	41.6%
<i>How often have you been bothered by little or no interest or pleasure in doing things?</i>					
Often	4.5%	5.5%	8.2%	5.0%	5.5%
Some of the time	17.1%	15.5%	22.7%	15.8%	16.7%
Hardly ever	35.7%	33.0%	25.9%	33.1%	32.9%
Never	42.7%	46.0%	43.2%	46.1%	44.9%

TABLE Q.23: WHAT DO YOU FEEL ARE THE TOP THREE HEALTH PROBLEMS IN THE COMMUNITY YOU LIVE? (For example, cancer, diabetes, obesity, etc.). Your response does not need to be listed to topics in previous questions. Note: top 10 listed.

Lake County	Orange County	Osceola County	Seminole County	4-County Region
<i>Health problem #1</i>				
1. Obesity 2. Cancer 3. Diabetes 4. Mental health 5. Alcohol/drugs 6. Heart disease 7. Alcohol abuse 8. COPD 9. Hypertension 10. Smoking/vaping	1. Obesity 2. Cancer 3. Diabetes 4. Mental health 5. Heart disease 6. Homelessness 7. Hypertension 8. Alcohol/drugs 9. Substance abuse 10. Access to care	1. Obesity 2. Cancer 3. Diabetes 4. Mental health 5. Alcohol/drugs 6. High blood pressure 7. Affordable health insurance 8. Heart disease 9. Homelessness 10. STDs	1. Obesity 2. Cancer 3. Diabetes 4. Alcohol/drugs 5. Mental health 6. Heart disease 7. Access to affordable care 8. Smoking/vaping 9. Dementia 10. Homelessness	1. Obesity 2. Diabetes 3. Cancer 4. Mental health 5. Alcohol/drugs 6. Heart disease 7. Homelessness 8. Hypertension 9. High blood pressure 10. Smoking/vaping
<i>Health problem #2</i>				
1. Diabetes 2. Obesity 3. Cancer 4. Heart disease 5. Alcohol/drugs 6. Mental health 7. COPD 8. Smoking 9. Dementia 10. Smoking/vaping	1. Diabetes 2. Obesity 3. Cancer 4. Alcohol/drugs 5. Mental health 6. Heart disease 7. High blood pressure 8. Hypertension 9. Lack of exercise 10. Smoking/vaping	1. Diabetes 2. Obesity 3. Cancer 4. Mental health 5. Heart disease 6. High blood pressure 7. Alcohol/drugs 8. STDs/HIV 9. Lack of physical activity 10. Smoking/vaping	1. Diabetes 2. Obesity 3. Cancer 4. Heart disease 5. Alcohol/drugs 6. Mental health 7. Lack of exercise 8. High blood pressure 9. Smoking/vaping 10. Hypertension	1. Diabetes 2. Obesity 3. Cancer 4. Heart disease 5. Mental health 6. Alcohol/drugs 7. High blood pressure 8. Hypertension 9. Smoking/vaping 10. Lack of exercise
<i>Health problem #3</i>				
1. Diabetes 2. Cancer 3. Obesity 4. Heart disease 5. Alcohol/drugs 6. Mental health 7. Dementia/ 8. Alzheimer's 9. Respiratory issues 10. Smoking/vaping	1. Diabetes 2. Obesity 3. Cancer 4. Mental health 5. Heart disease 6. Alcohol/drugs 7. Food insecurity 8. Homelessness 9. High blood pressure 10. Access to care	1. Obesity 2. Diabetes 3. Cancer 4. Mental health 5. Heart disease 6. Alcohol/drugs 7. Hypertension 8. Smoking/vaping 9. High blood pressure 10. Food insecurity	1. Diabetes 2. Obesity 3. Mental health 4. Heart disease 5. Cancer 6. Alcohol/drugs 7. Smoking/vaping 8. High blood pressure 9. Food insecurity 10. Hypertension	1. Diabetes 2. Obesity 3. Cancer 4. Heart disease 5. Mental health 6. Alcohol/drugs 7. High blood pressure 8. Homelessness 9. Hypertension 10. Smoking/vaping

TABLE Q.24: WHAT DO YOU FEEL ARE THE TOP THREE SOCIAL OR ENVIRONMENTAL PROBLEMS IN THE COMMUNITY YOU LIVE? (For example, high rates of drug use, language, lack of jobs, etc.). Your response does not need to be listed to topics in previous questions. Note: top 10 listed.

Lake County	Orange County	Osceola County	Seminole County	4-County Region
<i>Social or environmental problem #1</i>				
<ol style="list-style-type: none"> 1. Drug use 2. Lack of jobs 3. Homelessness 4. Violence/crime 5. Language barriers 6. Affordable housing 7. Alcohol 8. Education 9. Poverty 10. Lack transportation 	<ol style="list-style-type: none"> 1. Drug use 2. Lack of jobs 3. Language barriers 4. Violence/crime 5. Homelessness 6. Affordable housing 7. Poverty 8. Smoking/vaping 9. Cost of living 10. Mental health 	<ol style="list-style-type: none"> 1. Lack of jobs 2. Drugs/addiction 3. Language barriers 4. Homelessness 5. Affordable housing 6. Lack of transportation 7. Affordable healthcare 8. Mental health 9. Violence/crime 10. Racism 	<ol style="list-style-type: none"> 1. Drugs/alcohol use 2. Lack of jobs 3. Homelessness 4. Language barriers 5. Affordable housing 6. Drugs/addiction 7. Traffic 8. Crime/gun violence 9. Lack of education 10. Mental health 	<ol style="list-style-type: none"> 1. Drug use 2. Lack of jobs 3. Language 4. Homelessness 5. Violence/crime 6. Affordable housing 7. Poverty 8. Lack of education 9. Language barriers 10. Lack of transportation
<i>Social or environmental problem #2</i>				
<ol style="list-style-type: none"> 1. Drugs/alcohol 2. Lack of jobs 3. Language barriers 4. Crime/violence 5. Poverty 6. Affordable housing 7. Homelessness 8. Mental health 9. Poverty 10. Child abuse/neglect 	<ol style="list-style-type: none"> 1. Drugs/alcohol 2. Lack of jobs 3. Language barriers 4. Crime/violence 5. Homelessness 6. Affordable housing 7. Poverty 8. Mental health 9. Lack of transportation 10. Access to affordable and healthy food 	<ol style="list-style-type: none"> 1. Drug use 2. Language barriers 3. Homelessness 4. Affordable housing 5. Lack of jobs 6. Crime/violence 7. Lack of transportation 8. Lack of recreational activities 9. Child abuse/neglect 10. Mental health 	<ol style="list-style-type: none"> 1. Lack of jobs 2. Drugs/alcohol 3. Crime/violence 4. Homelessness 5. Affordable housing 6. Language barriers 7. Lack of education 8. Poverty 9. Lack of transportation 10. Mental health 	<ol style="list-style-type: none"> 1. Drugs/alcohol 2. Lack of jobs 3. Language barriers 4. Poverty 5. Homelessness 6. Crime/violence 7. Affordable housing 8. Lack of education 9. Lack of transportation 10. Unemployment

Lake County	Orange County	Osceola County	Seminole County	4-County Region
<i>Social or environmental problem #3</i>				
<ol style="list-style-type: none"> 1. Drugs/alcohol 2. Lack of jobs 3. Lack of education 4. Language barriers 5. Crime/violence 6. Affordable housing 7. Lack of transportation 8. Homelessness 9. Poverty 10. Mental health 	<ol style="list-style-type: none"> 1. Drugs/alcohol 2. Lack of jobs 3. Language barriers 4. Homelessness 5. Crime/violence 6. Mental health 7. Affordable housing 8. Poverty 9. Lack of transportation 10. Lack of education 	<ol style="list-style-type: none"> 1. Lack of jobs 2. Drugs/alcohol 3. Language barriers 4. Homelessness 5. Crime/violence 6. Affordable health care 7. Access to affordable and healthy food 8. Affordable housing 9. Lack of transportation 10. Mental Health 	<ol style="list-style-type: none"> 1. Drugs/alcohol 2. Lack of jobs 3. Language barriers 4. Homelessness 5. Crime/violence 6. Lack of education 7. Lack of Affordable and healthy food 8. Affordable housing 9. Poverty 10. Affordable health care 	<ol style="list-style-type: none"> 1. Drug/alcohol abuse 2. Lack of jobs 3. Language barriers 4. Homelessness 5. Crime/violence 6. Poverty 7. Mental health 8. Lack of education 9. Affordable housing 10. Lack of transportation

APPENDIX B

Stakeholder Interview Listing

Table B.1 lists the stakeholder interviews that were conducted in the four-county region for the Central Florida Community Collaborative.

TABLE B.1: STAKEHOLDER INTERVIEW LISTING, FOUR-COUNTY REGION

Interview Date	Stakeholder Name	Organization	Lake County	Orange County	Osceola County	Seminole County
01/07/19	Debbie Quick	Central Florida YMCA	X	X	X	X
01/07/19	Rebecca Sayago	Primary Care Access Network		X		
01/08/19	Katherine Schroeder	Aspire Health Partners		X	X	X
01/08/19	Ken Peach	Health Council of East Central Florida		X	X	X
01/10/19	Elizabeth Whitton	Metro Plan Orlando		X	X	X
01/11/19	Karen Broussard	Second Harvest Food Bank of Central Florida	X	X	X	X
01/11/19	Shelley Lauten	Central Florida Commission on Homelessness		X	X	X
01/15/19	Bill D'Aiuto	Florida Department of Children and Families - Regional Director	X	X	X	X
01/17/19	Sue Ring	Community Vision			X	
01/22/19	Dr. Kevin Sherin	Florida Department of Health in Orange County		X		
01/22/19	Jill Krohn	Florida Department of Children and Families- Substance Abuse	X	X	X	X
01/24/19	Bret Smith	Florida Department of Health in Osceola County			X	
01/25/19	Belinda Johnson-Cornett	Osceola Community Health Center			X	
01/28/19	Jason Martinez	Florida Department of Health in Osceola County			X	
01/29/19	Chris Falkowski	The Transition House			X	
01/29/19	Wendy Brandon	University of Central Florida Hospital	X			X
01/29/19	Xan Nowakowski	Florida State University College of Medicine		X		

Interview Date	Stakeholder Name	Organization	Lake County	Orange County	Osceola County	Seminole County
01/31/19	Jon Cherry	Lifestream Behavioral Center, Inc.	X			
02/06/19	Candy Crawford	Mental Health Association of Central Florida	X	X	X	X
02/12/19	Latrice Stewart	True Health		X		X
02/20/19	Todd Husty, MD	Seminole County EMS				X
02/21/19	Carol Millwater Ryan	We Care Lake County	X			
02/21/19	Donna Wyche	Orange County Government		X		
02/28/19	Kristine Landry	Lake County Schools	X			
02/28/19	Jean Zambrano	Shepherd's Hope		X	X	X
03/01/19	Ericka Dickerson	Boys and Girls Club of Central FL		X		X
03/06/19	Peyton Grinnell	Lake County Sheriff	X			
03/19/19	Michael Harris	Park Place Behavioral Health Care			X	
05/02/19	Margaret Brennan	Community Health Centers	X	X		
05/03/19	John Simpson	Lake County EMS	X			
05/06/19	David Drape	Florida Department of Children and Families - Refugee Services	X	X	X	X
05/06/19	Sue Aboul-Hosn	Florida Department of Children and Families - Human Trafficking	X	X	X	X
05/07/19	Lance Morgan	Florida Department of Children and Families - Adult Services	X	X	X	X
05/07/19	Fawn Moore	Florida Department of Children and Families - Foster Care	X	X	X	X

APPENDIX C

Focus Group Listing

Table C.1 lists the focus groups that were conducted in the four-county region for the Central Florida Community Collaborative.

TABLE C.1: FOCUS GROUP LISTING, FOUR-COUNTY REGION

Location	Focus Area	Date	# of Participants	Lake County	Orange County	Osceola County	Seminole County
UP Orlando	Food Security Skills Training Assistance	10/11/2018	9		X		
UP Orlando – Step Program	Food Security Skills Training Assistance	10/11/2018	16		X		
Health and Hunger Task Force	Food Security	10/12/2018	15	X	X	X	X
Lake County CHIP Group	Access Social Determinants	12/11/2018	16	X			
Osceola Council on Aging	Health Care Access Food Security Assistance	12/12/2018	22			X	
Multi-County Focus Group	Mental/Behavioral Health	12/13/2018	23	X	X	X	X
Multi-County Focus Group	Homelessness	12/13/2018	20	X	X	X	X
Multi-County Focus Group	Emergency Personnel	12/13/2018	19	X	X	X	X
Multi-County Focus Group	Senior Care	12/13/2018	13	X	X	X	X
Seminole County Correctional Facility – Male Inmates	Social Determinants	12/14/2018	8				X
Seminole County Correction Facility – Female Inmates	Social Determinants	12/14/2018	10				X
Advent Care Center	Health Care Access Food Security Assistance	12/14/2018	16	X	X	X	X
Healthy Seminole (CHIP)	Access Social Determinants	01/19/2019	33				X
Aspire Health Partners	Mental/Behavioral Health Access Social Determinants	02/08/2019	9		X	X	X

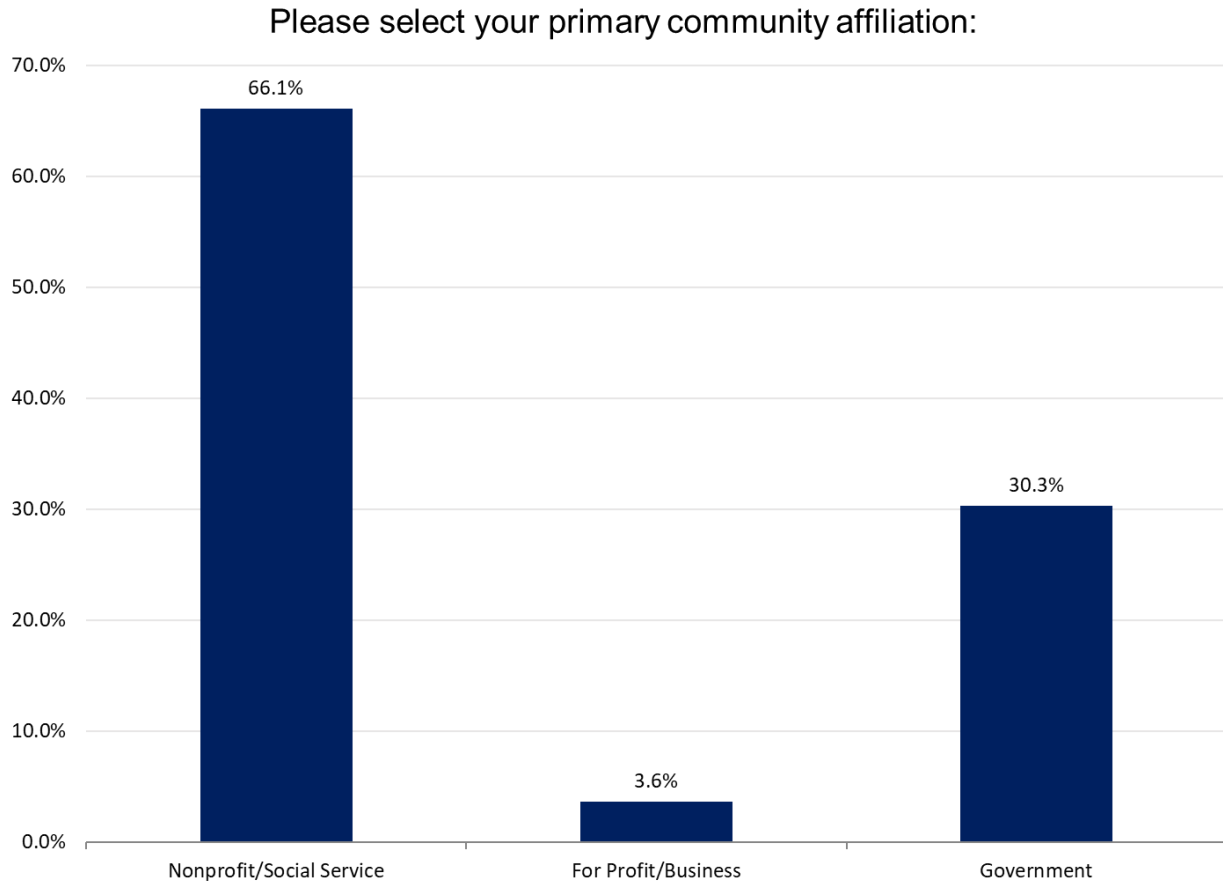
Location	Focus Area	Date	# of Participants	Lake County	Orange County	Osceola County	Seminole County
Osceola Community Health Center	Uninsured/Underinsured Health Care Access	04/04/19	6			X	
Total Focus Groups and Participants			15 (235)	7 (122)	9 (140)	9 (143)	10 (166)

APPENDIX D

Key Informant Survey Summary

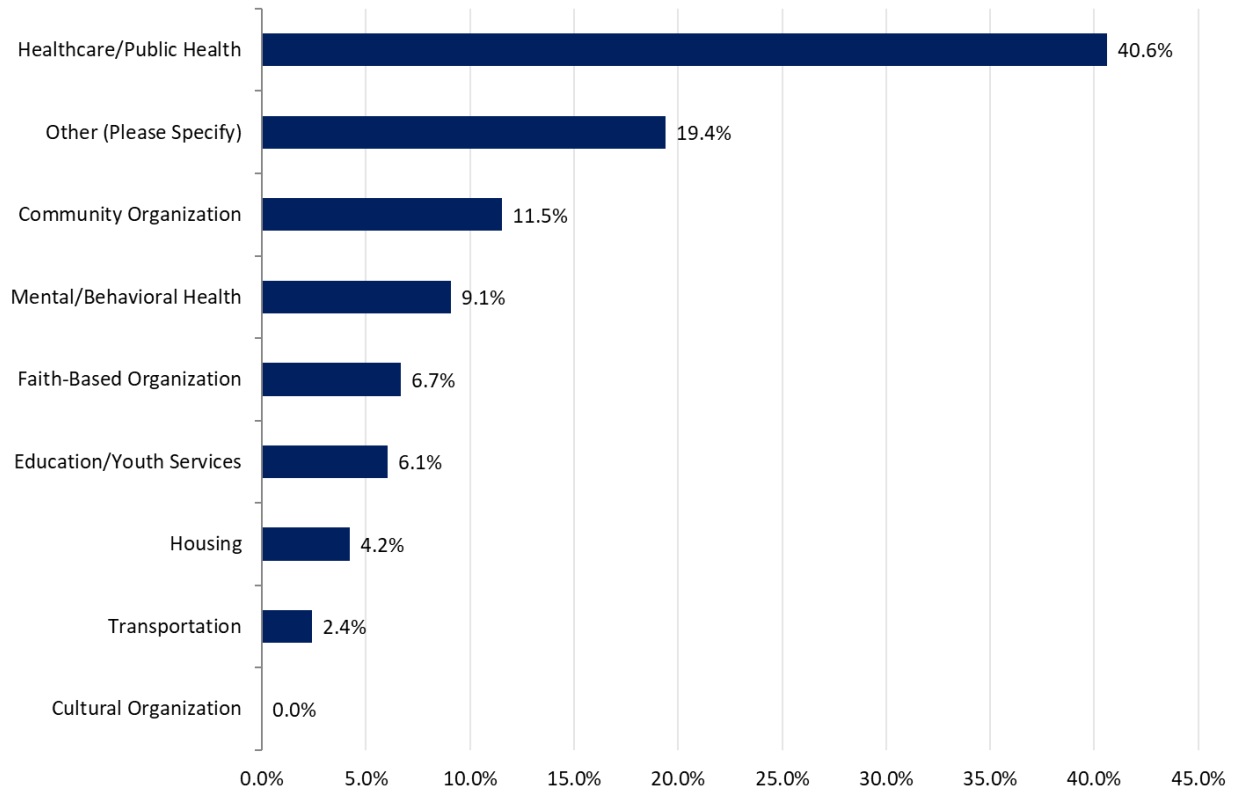
The following is a summary of the key informant survey by four-county region and individual counties. This summary was exported from SurveyMonkey, the online survey tool used to launch and collect the key informant survey data. Strategy Solutions, Inc. created, ran, and analyzed the key informant survey data.

QUESTION 1 – CHART D.1: PLEASE SELECT YOUR PRIMARY COMMUNITY AFFILIATION



QUESTION 2 – CHART D.2: PLEASE PROVIDE ADDITIONAL INFORMATION ON THE TYPE OF COMMUNITY AFFILIATION

Please provide additional information on the type of community affiliation:



QUESTION 2- PLEASE PROVIDE ADDITIONAL INFORMATION ON THE TYPE OF COMMUNITY AFFILIATION – OTHER, PLEASE SPECIFY:
Community health investor
Law enforcement
Fire Department /ALS Provider
Child welfare
Municipal Fire Rescue Department
Corrections
Case management and food pantry
Children grief support and children wish granting
Regional
Emergency management & disaster response
Victim service/crisis response
Law enforcement
Human Services, shelter, housing, case management
Senior home & community-based funder
Law enforcement
Public safety
Foundation

QUESTION 2- PLEASE PROVIDE ADDITIONAL INFORMATION ON THE TYPE OF COMMUNITY AFFILIATION – OTHER, PLEASE SPECIFY:

Food co-op/ nutritional information

Orange County jail health services

Human services and food security

Child advocacy/mental health

Preventative and emergency dental care

Law enforcement

Fire Department EMS service

Emergency management

Supportive services for permanent housing

Law enforcement

Community development

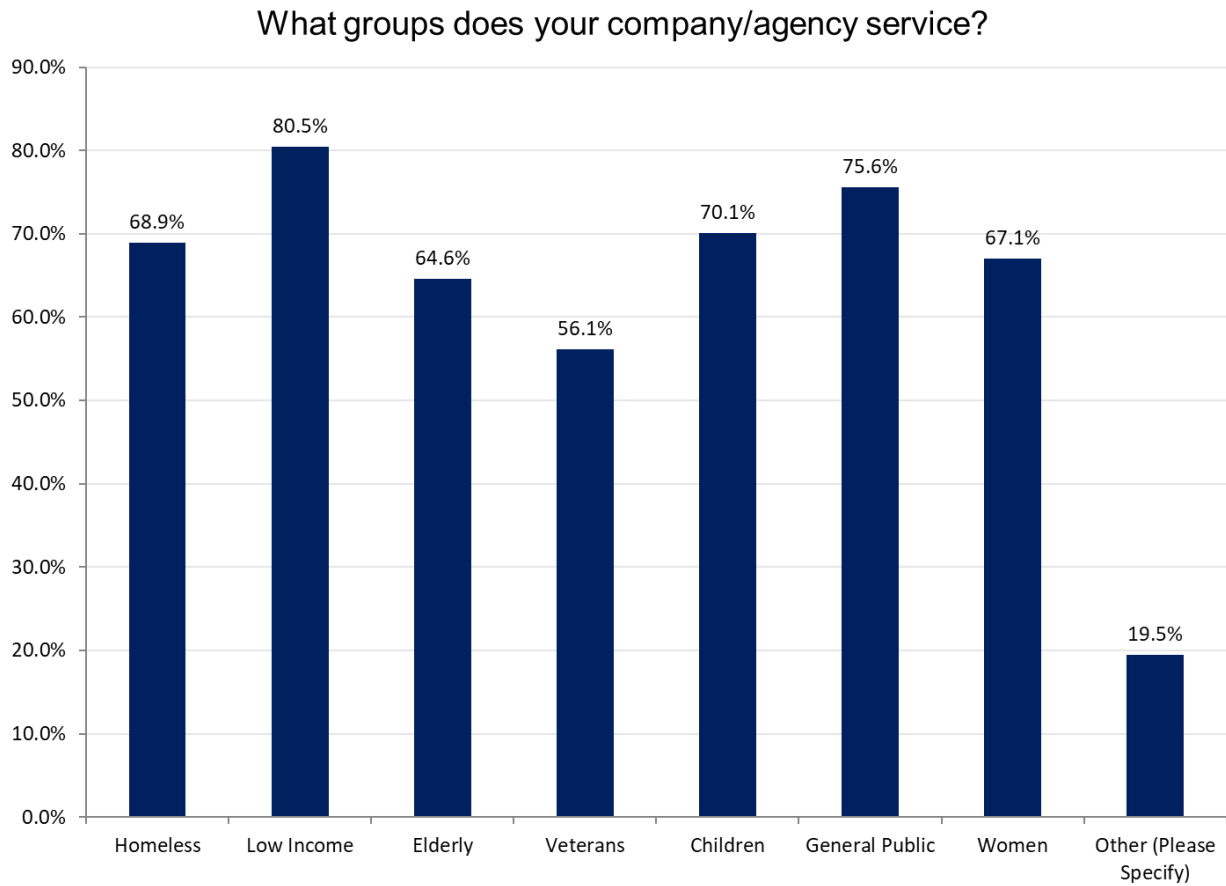
We are a faith-based organization that provides healthcare, housing, behavioral health, immigration and refugee services and food and financial assistance.

Research/behavioral science

Law enforcement

Funder of programs to keep seniors in their homes

QUESTION 3 – CHART D.3: WHAT GROUPS DOES YOUR COMPANY/ORGANIZATION SERVICE? (Mark all that apply)



QUESTION 3- WHAT GROUPS DOES YOUR COMPANY/AGENCY SERVICE? OTHER, PLEASE SPECIFY:

Community leadership development, facilitating collective impact
We serve all people
911
All
Students K-12
All
All of the above
Families
Family caregivers
At-risk pregnant women and Infants, regardless of income
Uninsured
LGBTQ youth
All emergency department patients
Families
All Orange county citizens
Defined community neighborhood
Families

QUESTION 3- WHAT GROUPS DOES YOUR COMPANY/AGENCY SERVICE? OTHER, PLEASE SPECIFY:

Emergency Department patients

All public school children

Homeless. disabled

All of these through grants and initiatives.

Fathers, grandparents

All populations - we are a healthcare system

Uninsured

Uninsured patients

Disabled adults

All people in need

People living with HIV

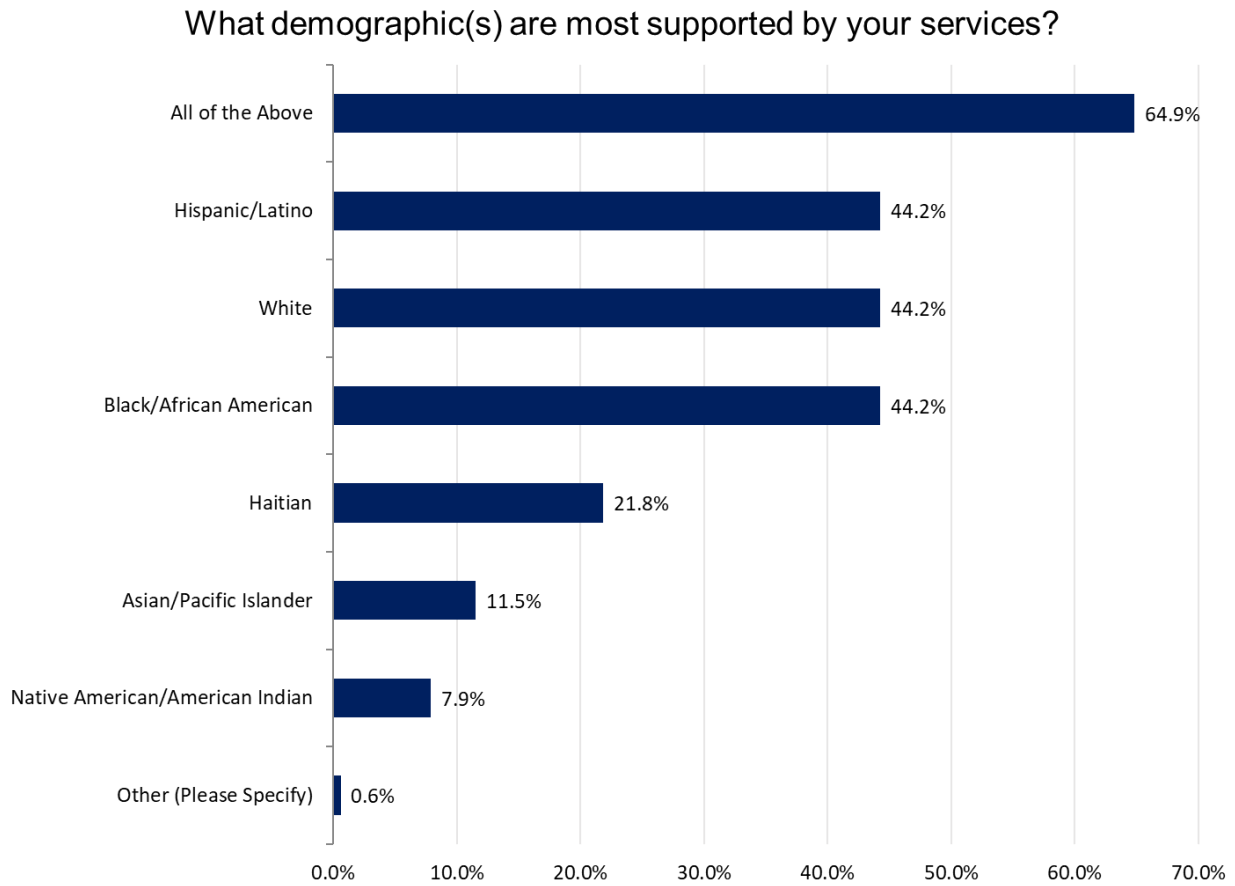
Disabled

First responders

All persons affected by dementia, professionally or personally

Provide applied research and consulting services to community-based organizations, governmental entities, and educational institutions

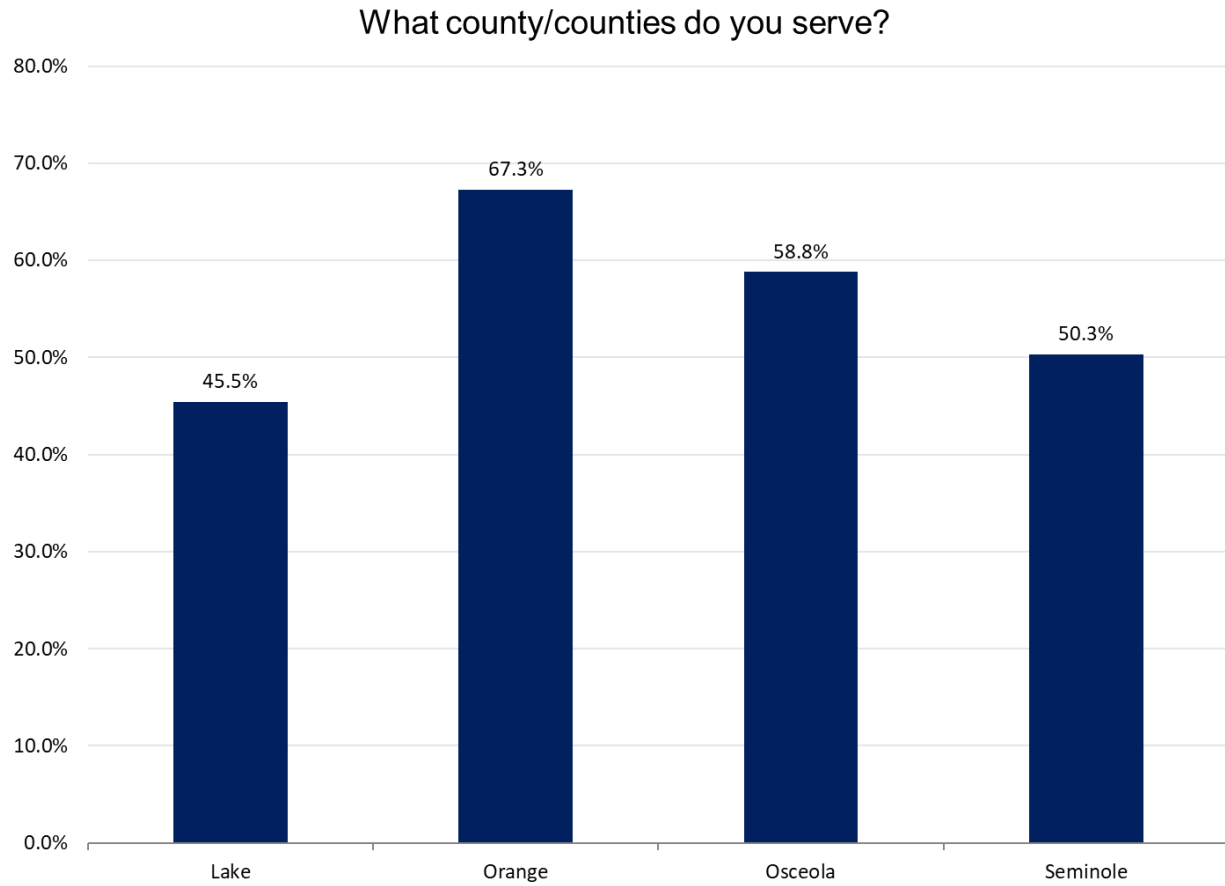
QUESTION 4 – CHART D.4: WHAT DEMOGRAPHIC(S) ARE MOST SUPPORTED BY YOUR SERVICES? (Please mark all that apply)



QUESTION 4- WHAT DEMOGRAPHIC(S) ARE MOST SUPPORTED BY YOUR SERVICES? OTHER, PLEASE SPECIFY

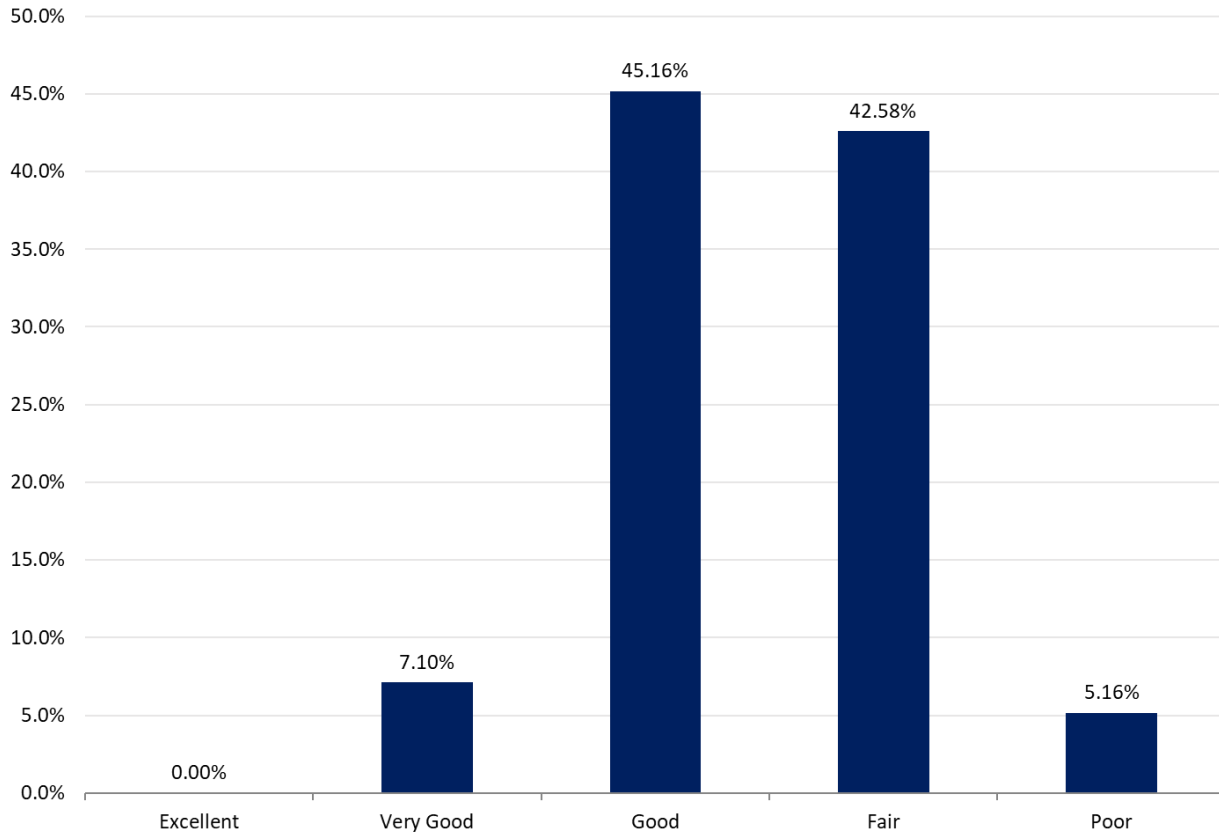
We take care of everyone

QUESTION 5 – CHART D.5: WHAT COUNTY/COUNTIES DO YOU SERVE? Please mark all that apply.



QUESTION 6 – CHART D.6: OVERALL, HOW WOULD YOU RATE THE HEALTH STATUS OF THE COMMUNITY?

Overall, how would you rate the health status of the community?



QUESTION 7- WHY DID YOU RATE THE HEALTH STATUS OF THE COMMUNITY THE WAY YOU DID?

- Many of our low-income tenants have ongoing health issues.
- There are several patients who are unable to afford quality healthcare services which contributes to an increased number of comorbidities and untreated chronic conditions.
- Poverty and lack of access to secondary care
- Heavily Medicare population. A lower income county.
- Our mission is to provide quality care and we do.
- Increase in patients with chronic diseases
- There needs to be greater access to health care (including dental) services for the uninsured population.
- There is a large percentage of our adult and pediatric patients with chronic diseases. Most of these patients have comorbidities including hypertension and diabetes and are non-compliant regarding their providers' recommendations.
- Individuals have not sought care for a long time, did not follow through with needed care, moved without completing treatment, etc.
- Large population of uninsured/underinsured. High rates of diabetes and obesity
- Many obese with diabetes and high blood pressure
- Income and Access to resources
- lots of access points, good education

QUESTION 7- WHY DID YOU RATE THE HEALTH STATUS OF THE COMMUNITY THE WAY YOU DID?

Our community still unfortunately uses the emergency department for primary care services and isn't as connected to preventative care as they should be.

Strong community partnerships, local government leadership

Psych services lacking/Post discharge services lacking

Average health predominately senior population.

People with resources tend to be relatively health. But this does not break evenly across populations.

Statistics and personal observation.

RWJ rates us that way

My current knowledge suggests this is the case.

Like the rest of the US, we continue to deal with issues of obesity and the related medical conditions

I have experience in the field for 15 years. I also study healthcare delivery.

Overall positive healthy behaviors with many active citizens along with access to health and education and a community feel

Various health related issues.

It is neither excellent nor terrible.

Many uninsured. In particular, those who are homeless do not have access to quality housing / healthcare.

Published reports

Lots of health disparity and overall health issues in the community

There are great number of health care agencies doing incredible work. Of course, more is needed but compared to other cities I think we are in good shape.

Based on the types of patients we serve.

Health status indicators are trending in the right direction.

In the population that our agency serves there is a lack of access to certain health care services, especially for more chronic or severe health needs.

Based on county health rankings

Rates of smoking are still over 15% and obesity rates are high and increasing. Low incomes are the norm in Orlando and these families have harder times affording nutritionally dense food. Medicaid is only available to adults in households earning below poverty (65% USP)

Most people we deal with go to the hospital but are not admitted. Minor injuries or illnesses

Personal, non-scientific opinion

The Bithlo community continues to suffer with a lack of a quality clean water supply and other basic infrastructure. Substandard housing continues to be a critical issue. Additionally, there continues to be a lack of access to permanent dental care for adults and children.

Due to lifestyle choices and demographics

Osceola County has a broad range of outdoor activity for the community to utilize

Independent community survey data results suggest higher than previously reported rates of residents without annual preventive care and about 33% of low-income residents surveyed indicated utilization of emergency room for issues other than accident or injury. Disparities continue to exist, though slight progress has been reported.

Stressors of poverty negatively affecting health. High incidence of obesity and chronic disease. In spite of that there is resilience and hope and many people choosing a healthy path.

QUESTION 7- WHY DID YOU RATE THE HEALTH STATUS OF THE COMMUNITY THE WAY YOU DID?

Access to appropriate and affordable healthcare is not available to all.

My area of expertise is human trafficking, so I strictly based it on health/mental health services available to that population.

Due to a very diverse mix of young and elderly populations.

While there is always room for improvement in all communities, I believe Central Florida is better positioned than others to address the underlying causes of health disparities and issues

I feel that the community is in need of more community health providers, behavioral health providers, and integrated care. Osceola County is lacking in options for CSU's, and often times the only option available is Park Place. Many of my clients have complained about Park Place's services as well.

Based on information from Health Leaders in this community.

Seniors are at higher risk of poor health status based on factors such as obesity, diabetes, malnutrition, low income, isolation, depression, etc.

The makeup of the county

Our students lack adequate insurance and the opportunities to get regular updates.

Many clients lack adequate health insurance

The majority of people I care for do not have insurance. They often come to us after a visit to the ED or hospitalization. Most of them have chronic diseases that I help to control by secondary prevention. Others need specialist care that they do not have access to because of expensive office visit fees. Specialists charge anywhere from \$75 to \$2,000 for an office consultation. Few of the people I see are so sick that they become candidates for hospice care.

Osceola county and Florida as a whole lack so much in community support for the mentally ill. The programs that are available are way behind and underfunded.

Infant mortality rate remains high for some targeted populations in our community

It can be better

Our infant mortality rate in 2017, in Osceola, was one of the lowest in the state at 3.9 but we still have challenges...our Hispanic fetal deaths markedly increased, and our low birth weight births have increased. Also, we need women to be healthy before becoming pregnant, where we are dealing with obesity, chronic diseases, dangerous lifestyle choices, etc. Also, opioid addiction and other substance abuse.

On average the majority of our community has access to some level of healthcare but not full coverage.

A significant portion lacks adequate access to health care and other needed services.

Based on the number of diseases, few with medical insurance/primary physician, poor nutrition

Osceola county's health ranking for health outcomes is 30th and health factors is 32 out of 67 counties

It's an average. Certain individuals and certain subsets of the community should be rated as poor health. Other individuals and subsets are in excellent health. The question was prefaced with the word "Overall."

Too many people overweight.

Still many people without health care coverage.

I feel there are so many ways to improve in the health of our community.

There is a huge need for an increase in mental health services.

QUESTION 7- WHY DID YOU RATE THE HEALTH STATUS OF THE COMMUNITY THE WAY YOU DID?

Overall, we have great hospital systems in and around the area. The EMS and FD programs are also a big part of prevention and do excellent work as a system with the hospitals.

Experience

State and national metrics, including overall health rate (as determined by Health Department standards) and trends for improvement over time.

There are many people in our community who are uninsured and lack access to healthcare. Moreover, for many people working in the low-wage service industry, health care is still unattainable because of affordability.

While we have several effective health initiatives in our community many populations and neighborhoods lack the built environment that is necessary for a truly healthy community.

Central Florida has excellent hospitals and associated medical facilities and physicians which are available to insured individuals and families but many of the low income families we serve do not have health insurance. Services for low income individuals and families is limited.

Access to healthcare and healthcare costs

High levels of stress (impacting physical and emotional health)

Limited resources available to meet all needs. Community agencies need to improve on collaboration

The Bithlo community continues to suffer with a lack of a quality clean water supply and other basic infrastructure. Substandard housing continues to be a critical issue. Additionally, there continues to be a lack of access to permanent dental care for adults and children.

I believe there are sufficient health services in our area.

Rampant overweight/obesity & pre-diabetes/diabetes.

There are areas that need to be worked on, however, overall, we do a lot to help and it shows

Central Florida has excellent hospitals and associated medical practices but access to health care and especially mental health services is limited for people with low incomes.

We are fortunate to have many health-related initiatives in our community however many populations and communities lack the adequate built environment to truly foster healthy living.

The majority of citizens have a fairly good lifestyle and access to health/community resources

Our experience with employees and their families

There is always room for improvement and better health initiatives.

We did a Health Impact analysis on our last Corridor study. It indicated average health status of the population.

Reviewing local and state data; participation on district level Community Health Improvement Planning team

Lack of affordable resources

Scores are low in comparison to local, state and national levels. Also, significantly different outcomes for disparate/disadvantaged populations.

I think people are still in need of access to more affordable care.

The lack of primary care utilization in this community puts a heavy stress on the emergency department, forcing the hospital to treat patients for non-emergent needs. More effective solutions to primary care and access to these healthcare providers would keep the community healthier and catch dangerous diseases before they get too far down the path

The increase in health-related education with in our community

QUESTION 7- WHY DID YOU RATE THE HEALTH STATUS OF THE COMMUNITY THE WAY YOU DID?

Overall, I believe the community is taking better care of themselves from previous years.

Lack of services

While I believe we have good healthcare systems, we still have many people uninsured and under-insured who are not seeking medical attention early.

so many uninsured and underinsured

Overall, our community is active with available medical resources to consult for medical needs. Some area of our community is transit due to tourism and the health status of those are unknown.

High incidence of hypertension and diabetes

great communication from hospitals, some physicians are passionate and engaged, seeing shift in patient centered care

Low income community limits access to good health care services.

Judging by what we see coming in through the front door of the Jail, there is a lot of diseases in the community.

Given my line of work, I'm aware of pockets throughout the community where populations experience poor health outcomes i.e., homeless, birth outcomes of African-Americans, those experiencing behavioral health issues including substance use disorder.

More is being done about community health, however, we have a long way to go. There is still somewhat of a disconnect among service providers.

Lifestyle choices

Lack of access, poor social determinants

Most patients are in poor health or referred by agencies treating the patient for other health concerns. Our younger patients are typically in good overall health.

Disjointed. Need more innovation and partnership. Needs to be more family and individual driven.

Residents in Celebration are for the most part well educated and have financial means, so our local community is rated very good in health status. We also service residents in Osceola County with other programs and their health status would be fair.

The community is usually aware of needs but often do not have the means to care for themselves properly, education to know how, or access to care.

Need more options for homeless and people on limited income

Uninsured patients have poor access to medical care

Looking at access to care, when they get in, sometimes it is too late for some residents. We have a community with a lot of chronic diseases, proper/self-management, cost of medications, proper diet and other social factors impact their health outcome.

Some of the people we come across do not have a Primary Care Physician and some have difficulty getting transportation to medical appointments. Getting dental care is difficult for people. However, some people do seem to get good health care, especially if they are over 65 and have Medicare.

Cost of health services makes it prohibitive for many people in need.

Overall access is poor for most, especially with respect to Mental Health services

Reports

Our department handles an average number of requests for assistance.

QUESTION 7- WHY DID YOU RATE THE HEALTH STATUS OF THE COMMUNITY THE WAY YOU DID?

Some health indicators are above expectations or better than average for the state, while others are below the average for the state. Additionally, there are disparities in health based on socioeconomic status, race and other factors that affect the health and wellbeing of some residents while not affecting the health of others.

The Community Viral Suppression rate is below 90% (current rate is 61.7%) and retention in care is below 85% (current rate is 66.4%).

there is a huge gap for access to care, especially in regard to mental health and homelessness

Knowledge of the current care of services in the county

Limited access to high quality primary care and specialists.

There are many issues in our community that lower the quality of lives for our community members.

Even though there is a large volume of citizens now aware of their health care status. There is a younger group that is being missed and those that don't receive our services.

We are located in Eatonville and major strides have been made in this community to educate and support healthy choices in the last several years. Our agency has been able to benefit from this effort. We have partnered with health agencies and have increased the resources available to our residents.

Mental health is a huge part of homelessness, and yet we have poor resources for help in that area - 49th out of 50 states.

So many people unable to access the services they need due to limited providers and people with little to no insurance.

Most people are doing ok, but there is an expanding percentage of the population facing the challenges of homelessness, health challenges, and financial vulnerability.

As the Sheriff's Office serves all citizens of the county (460,000+ residents), I would say a majority are in good health. However, we have certain people that are not, such as drug addicts, those diagnosed with mental health issues, elderly suffering the infirmities of aging, etc.

There is a mix throughout the region. I see the region as average health status. Good = average based on the ratings provided.

Based on community health statistics and updates provide to us from administration.

There are resources available, but not everyone has access. Those who are able to receive consistent care have fairly good health, but those who are uninsured or underinsured do not.

Excellent resources and facilities in the community. However, not all communities/groups are able to easily and effectively access those services.

there is still a lot of room for better hygiene, dietary, health practices, and more education for nature healthcare and prevention.

Mental health services are woefully lacking - no dollars to spend -

There is limited access to quality physical and behavioral health services for some segments of our population. Low wages, challenges with insurance and inability or organizations to provide culturally and linguistically competent services exacerbates the problems with health care.

Our youth have challenges accessing appropriate health care options and engaging in preventative care, however they often make use of emergency departments and crisis care for urgent health matters.

QUESTION 7- WHY DID YOU RATE THE HEALTH STATUS OF THE COMMUNITY THE WAY YOU DID?

Because it is what I believe

There are pockets of people with good health but there are just as many with multiple chronic diseases that do not have access to quality care.

People don't take advantage of preventive medicine offered to them to keep themselves well.

We have a significant portion of our population who don't have access to quality health service centers.

We do the eligibility screening for Medicaid and many of the people we serve are both low income and frail.

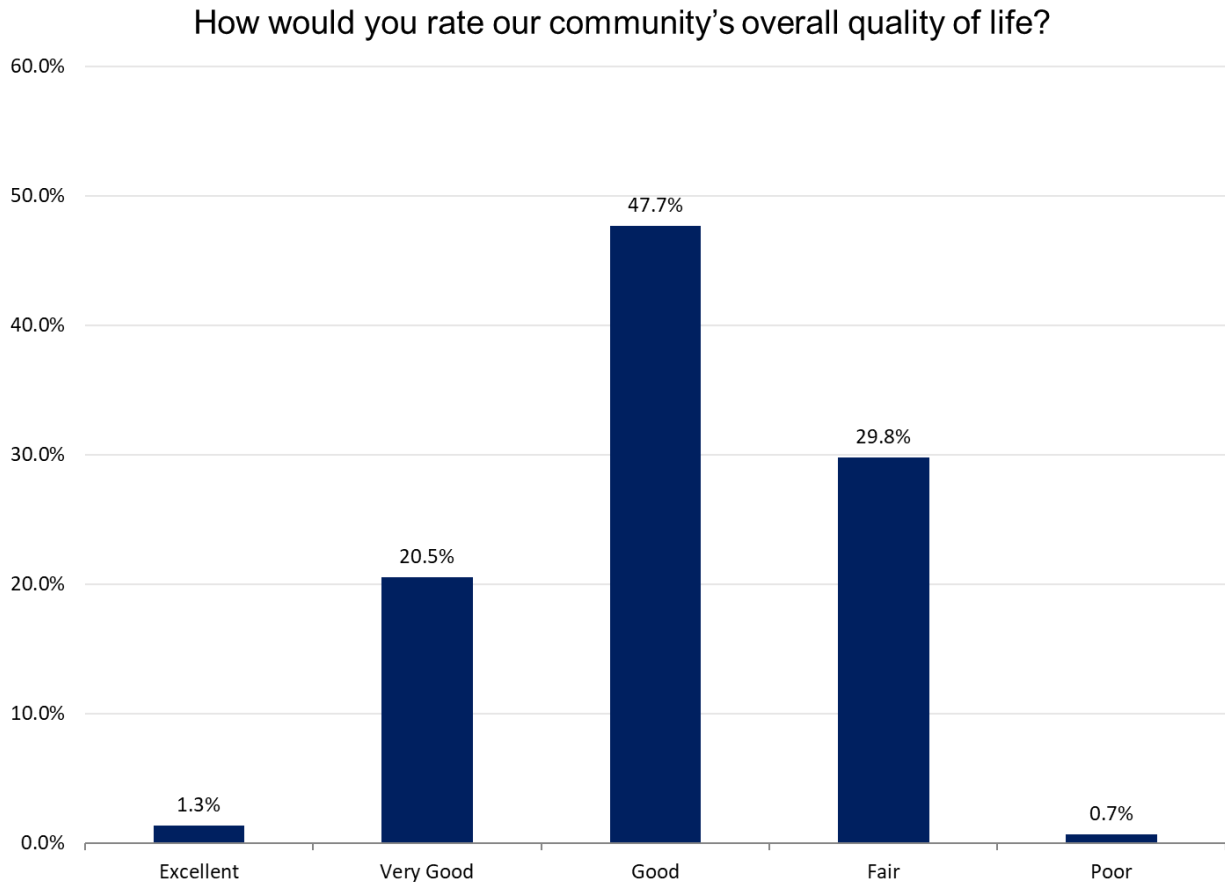
Limited access to specialty care locally.

Some services missing or low access but overall healthcare good

Opportunity exists for preventative care, annual visits, relationships with PCP, outreach for a large homeless population.

Below national average in all community health indicators. Vast social, economic, and racial disparities regarding health.

QUESTION 8 – CHART D.7: HOW WOULD YOU RATE OUR COMMUNITY’S OVERALL QUALITY OF LIFE?



QUESTION 9- WHAT DO YOU THINK WOULD HELP IMPROVE THE OVERALL QUALITY OF LIFE IN OUR COMMUNITY?

Increased access to health and mental health care will improve the overall quality of life.
High growth and infrastructure not keeping pace
More low cost or free exercise options.
More resources for low income and homeless
Better access to health care and nutrition.
Addressing homelessness and unemployment needs.
Access to specialty care, access to more fruit and vegetables. Education regarding the correlation of proper diet, health and exercise.
Education, access to care and more providers who treat the underserved
Increased areas for physical activity, improvement in transportation, more access for mental health services
Health education and promotion efforts
Better paying jobs, better schools and more resources
More active engagement with wellness. Community plans around treating mental illness and addiction. Better plan for homeless adults and teens
Access to cost effective healthcare.
Better public transportation, STD awareness education in schools

QUESTION 9- WHAT DO YOU THINK WOULD HELP IMPROVE THE OVERALL QUALITY OF LIFE IN OUR COMMUNITY?

Cleaner lakes

Better access to parks and trails and outdoor activities

Improved facilities, programs and services to engage residents to meet others and stay active.

Our county scores moderately in this field

Emphasizing tele-health and public health. Effort from the AdventHealth CIN to provide population health is one example.

Easier access to healthier food and better transportation along with education opportunities in our schools

A focus on health of our youth

Better access to specialty care.

Universal access to health care; access to housing relative to wages

Decreased homelessness and marginally housed

Less disparity, some enjoy a very high quality of life, yet many have very low quality of life. Broader awareness and accessibility to resources.

More transit options to connect within and to other cities.

Greater outreach into lower income areas

Equalize social justice

Many of the families that our agency supports are living in crisis situations. Most of our families are homeless or on the verge of becoming homeless.

Affordable housing, access to specialty care for the uninsured

Vastly enhanced public transportation, incentives to builders to provide more affordable housing, a commitment from public school systems to ensure those students not going to college (65%) are going into a certification program, military service or some advanced skills training.

More transportation and housing choices

For every community to have basic infrastructure and systems to be working properly. When these don't work properly, they negatively impact our most challenged communities. We need to get beyond treating the symptoms of poverty and address the structural deficiencies that lead to poverty and poor community health outcomes.

Affordable health food

There is a lot of poverty

Community-specific strategies and plans that focus on individual communities within the Central Florida community. Focusing on measures to optimize community-specific assets while collaborating with entities and residents to identify and address gaps and needs could prove beneficial to overall quality of life for our Central Florida community as a whole.

Income levels not working out well and the neighborhood lacks healthy affordable food. It's not just availability of jobs, it's the kind of jobs, the location, the preparation, and emotional stability.

Access to food services, appropriate medical care and financial assistance for individuals that fall into the category of the working poor.

More affordable health care options. Public wellness programs and education. Better mass transportation options.

QUESTION 9- WHAT DO YOU THINK WOULD HELP IMPROVE THE OVERALL QUALITY OF LIFE IN OUR COMMUNITY?

Address income inequality, which is at the root of so many other quality of life issues impacting the community.

More options for health providers of all kinds, easier access to care, more individuals working who speak Spanish.

For seniors, more financial support, education, awareness, and resources to support independent living among the aging population to delay and/or avoid costly institutional care.

The makeup of the county

Better access to specialists for clients who have more prominent health issues; access to healthier foods

There are many issues plaguing the community causing poor health issues.

Encourage more people to get involved in community projects so they can take ownership of how their neighborhoods are functioning

Access to basic needs such as food, shelter and public transportation would improve quality of life for the population I serve.

Achieving Health Equity for all

Living wages, access to healthcare for all, reduced transportation and childcare costs, better protection of environment (air, water, land), and provision of green space.

Communication

Better quality more affordable housing options.

Improved education and access to health care and other services.

More accessible and relevant family lifestyle programs/Lifestyle Center in Spanish, Creole, and English. Target the children and adolescents with afterschool STEM program, robotics classes, sports, health programs.

Every person access to quality healthcare would be a great help. Even though Medicaid is a great help to a segment of the population, the complexities related to availing themselves of medical service can be daunting--and that's before they even arrive at the premises of a caregiver. Transportation can be complicated and extremely time-consuming. Contacting the healthcare provided can be a problem. Acquisition of prescriptions can likewise be a complicated and time-consuming process. Of course, for the uninsured or underinsured working poor, the problem may include the foregoing but may also be complicated because of an inability to miss work for appointments. And many people can't afford insurance without high deductibles, so unless it's a life-and-death matter, they don't go to get healthcare because they would be paying the first \$6,000 or so out of pocket. So, the issue is much more complex than just having some sort of health insurance.

Affordable housing, access to affordable specialty care

Higher wages

Improved Health care for all; open and honest government

More community awareness.

Low living affordability/housing crisis/low wages

Less congestion

QUESTION 9- WHAT DO YOU THINK WOULD HELP IMPROVE THE OVERALL QUALITY OF LIFE IN OUR COMMUNITY?

More discharge information and resources made available from hospitals. Especially for those with reoccurring or chronic illnesses.

Transportation improvement (most notably roads, but to include public transportation access points).

Higher wage jobs and a more centralized case management of services so that nonprofits can better coordinate services. It would have to be something more robust/accurate/bidirectional than 2-1-1.

Affordable housing and livable wages

The creation of more affordable housing and shared workforce housing would help many low-income families in our community.

Better access to Mental Health services

Higher wage-earning opportunities such as middle and upper management jobs per ratio of entry level jobs; more social service funding as a viable community asset; increased long-lasting housing options and reasonable housing costs based on actualized income rates.

Underserved populations such as the homeless are unable to have quality of life

In order for our community for every community to have basic infrastructure and systems to be working properly. We need to get beyond treating the symptoms of poverty and address the structural deficiencies that leads to poverty and poor community health outcomes.

Continued partnership between local government and the citizens they serve.

Areas need to be worked on, but overall it is a good place

Better public transportation network and better roads.

Truly affordable housing and paying a living wage.

The median population has access to good institutions and community safety net organizations

The weather is what most people focus on however, Central Florida's diversity and access to social, cultural, health services is unique

Focus more on improvement of mental and physical health.

More options for transportation

Lower childhood obesity, lower risk for diabetes, lower substance abuse, increase access to mental health (wellness) services

Equal opportunity and access to all populations. Affordable options and funding to support the organizations who are trying to serve these populations.

Lack of social services

Access to more services and affordable housing.

Overall it is a lower socioeconomic area in Kissimmee, but it is a very tightknit community that enjoys being together and spending time with each other.

Deal with obesity

Affordable housing, increased transportation

Better access to healthcare

Better transportation; higher wages

Jobs with a living wage and affordable housing

QUESTION 9- WHAT DO YOU THINK WOULD HELP IMPROVE THE OVERALL QUALITY OF LIFE IN OUR COMMUNITY?

Continuation of healthy activities and programs promoting outdoor venues and health conscious restaurants. Healthcare organizations can provide health screening and health fairs at venues to promote a healthy and safe community.

Better food supply chain, better information, better job opportunity

More resources for seniors, proactive health initiatives

Increased community resources.

Too complicated a question for this box!

More affordable healthcare coverage, housing prices/rentals that are more reflective of wages earned, more resources and more affordable services related to behavioral health

More mental health services! More food access to lower income people.

I do believe that our community makes more effort today to be healthy.

Promote activity at work, home, play

Adult patients having access to affordable preventative dental care 2x per year to receive cleanings, fillings, exams and x-rays. Parents of children being educated on the importance of preventative dental care and passing that education on to their children.

Transportation options, housing options, health care options for uninsured

More arts and cultural activities which would engage the community and provide an important means of socialization.

Improved social and occupational justice - having the freedom to participate in the activities that give them a sense of purpose

Have a better selection of affordable housing so the homeless have a chance at getting off the streets.

Better socioeconomic status

I am in between Good and Fair for my answer for # 8. Quality of life is hard to define; a lot of factors get into the picture: if we are dealing with someone with immigration status versus someone who is a legal resident. Their state of mind will be different. What you see on the outside does not match what taking place inside that person. Looking at the Caribbean community, they will not talk, they will have that stoic face because they are proud. This is a case by case issue in regard to quality of life for different communities in those Counties mentioned above. First, I will survey the different communities and ask them how do they define quality of life.

More affordable housing.

A complete revamp of the medical and pharmaceutical industry

Higher minimum wages, housing opportunities and access to quality health / mental health care (also, Medicaid expansion!)

High rate of homelessness

More higher paying jobs

Same as for the last response. There are factors that affect the quality of life for some residents that may not be the same for others.

Increase access to and retention in quality medical care for all.

higher wage jobs, access to necessary care, and housing

Increased care management for needy persons

QUESTION 9- WHAT DO YOU THINK WOULD HELP IMPROVE THE OVERALL QUALITY OF LIFE IN OUR COMMUNITY?

I think if we addressed and worked to fix the built environment, i.e. transport, community members would have an easier time leading a happier, healthier life.

There are pockets of groups that continue to smoke all types of substance and obesity are key areas that will impact their life span.

More affordable housing options, better access to education.

More mental health services, more affordable housing, more efforts to end generational poverty

Better health care

More high-quality early childhood programs, early social-emotional support, more recreational opportunities for low income communities

For the people who have to help the people who don't have...including them in personal communities of care.

The quality of life in Seminole County is very good to excellent, but we cannot assign a "perfect score" of excellent when there are areas for improvement. There is always work to be done to improve the quality of life in Seminole County.

There are various opportunities available to all, regardless of race, color, or income, to have a good quality of life. There are pockets of course where QOL is poor.

More primary care physicians as well as specialists in areas such as nephrology, endocrinology, neurology and dermatology, which are not readily available here in Clermont.

Less crime. More services for the mentally ill and homeless.

Better coordination of services for elders. Easier and more easily understood access to services for non-English speakers.

Better healthcare, housing, education, community health awareness events, media coverage for better health. (air loaded with drug commercials)

Employees being paid a living wage, parity in access to green spaces, walking trails, more collaboration between community organizations, and concerted efforts to address adverse childhood experiences, and the social determinants of health.

More affordable housing, stronger mental health services, more efficient public transportation

Improved access to healthcare options, additional education of options and preventative care. Also, specific providers competent in the care of marginalized populations.

More fitness and access to affordable healthcare

Fresh food in food deserts, diabetes education that was easily accessible

Safe and stable home environment for children.

Overall health care in orange county is very good.

We have a high standard of living for the most part, our seniors however, do not have all the same advantages.

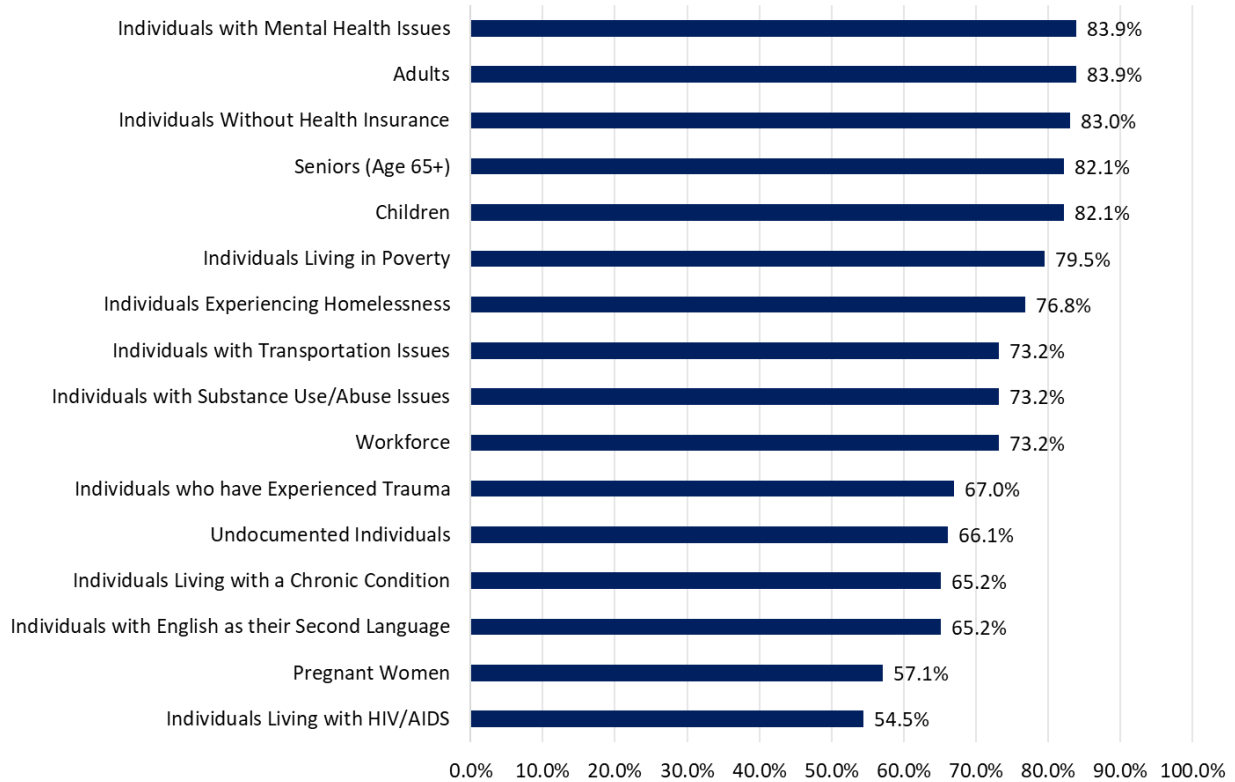
Access to preventative care, education beginning with school age children. Coordination with churches and community centers to offer services.

Equality in all aspects.

Access to care and healthy food

QUESTION 10 – CHART D.8: CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS?

What do you view as the major issues and barriers impacting the health of the following populations?



QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (CHILDREN)
Lack of attachment to positive role models
Obesity
Parental involvement
Access to parks, proper air and equitable opportunities
Access to parks and open spaces
Parents lack of knowledge
Education, parks & open space, housing, social networks
Instability and family income
Access to preventative care.
STD awareness
Access to care
Poor school system
Access to coverage
Screen time, less family time

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (CHILDREN)

Obesity

Inactivity and Social Media

Education opportunities

Obesity

Access to Care

Access to nutritional foods; preventative medical care; housing stability

Too many children living in motels

Lack of knowledge of resources and ability to access them for children. Impact of ACES on children and lack of coordinated focus on reducing them and mitigating impact is also an issue.

CHIP Access

Obesity, inactivity, bullying, school violence

A public school focus too heavy on college and not encouraging advanced skills training and certification

Driven by car to school

Home environment, access to education, access to medical care, opportunities for activities, nutrition education

Safe environments conducive to play and exercise; preventive screening compliance; asthma risk

Stressors and strain on the family unit (people). Cultural competency of social service agencies who don't seem to understand norms and challenges.

Access to local Pediatricians, Parent status, & lack of health insurance.

Equitable opportunity and health care services

Health care, Behavioral health care, need more CAT teams & crisis services

Access

Poverty

Access

Parents having access to being able to take their children for appropriate medical care. Majority of children without private insurance can get Medicaid.

Premature/low weight birth

Lack of specialty healthcare

Childcare, housing, education, healthcare

Unstable housing and struggling family finances

Lack of activity, increase in technology use without supervision, poor nutrition, attitude.

More adequate income, more adequate food (both qualitatively and quantitatively), more time for outdoor exercise and more availability of safe places for such exercise

Balanced diet

Lack of transportation or fear of deportation for undocumented children.

Central Florida has a large number of homeless children living in places not fit for human habitation, shelters, hotels and motels and couch surfing. Homeless children are more likely to have mental and physical health issues, behavioral problems and poor academic outcomes.

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (CHILDREN)

Health care access/poverty reduction

Obesity

Quality of schools, including school nurse/health programs and education

Employment and living status of the parent

Education for parents

Employment status of the parents and access to affordable and decent housing

Education - nutrition, physical, and mental health.

Lack of safe mobility options

Social Determinates of Health negative impacts

Prevention services

Housing

Parents

Poverty

Families with unmet needs

Safe homes, healthy meals, and inclusive education opportunities

Food deserts

Availability of services post incarceration

Lack of healthy lifestyle and quality education

Lack of healthy food. areas for exercise.

Affordable Insurance

Preventative dental access and oral hygiene education

Access to healthcare, safety, daycare, early diagnosis, prevention

More post-secondary educational opportunities for low income families

Need for consistency, security, and activity

Costs of services

Prevention and early mental health intervention

Lack of providers accepting Medicaid due the low rate of reimbursement

Ignorant or poorly educated parents

Equitable opportunity

Prevention and access

Lack of social justice and access to services.

Racism, unequal educational structures and leaders who lack creative thinking - they work on maintaining status quo

Housing, Food, Security, Access to quality care

Dynamics of working parents that keep kids in the home instead of playing outside

Health insurance coverage

Education, personal hygiene, dietary, recreation

Availability of enough pediatricians who accept Medicaid for children

Immunizations, healthy eating and well visits

Quality low cost food,

Stable home environment rather than motel living

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (CHILDREN)

Access to behavioral health

Access

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (ADULTS)

Lack of affordable housing and transportation

Obesity, access to lower cost options

Transportation

Access to healthcare and education

Access to health care services including preventative care and specialty care

Not enough providers to treat them or that take Medicaid

Access to health care, equitable reasonable paying jobs, housing and transportation

Instability and income

Access to cost effective care.

Care for diabetes patient

Predominately senior and bedroom community

Nutrition and fitness

Not active, poor nutrition options

Mental health

Time Management, Misaligned Priorities, Poor Diet and Exercise

Education and housing

Access to care

Access to Care

Preventative medical care; housing stability

Under employed

Equitable opportunities and knowledge and aptitude for how to access what does exist

Access to health & Social services

Obesity, inactivity, Chronic disease prevention and management

Lowest median wage among individual workers among top 50 metros

Healthy food choices

Housing, affordability of and access to medical care, substance abuse issues

Accessible primary care; preventive screening compliance; obesity; health literacy; transportation; job security

Equitable opportunity and the support structures to pursue these opportunities

Economic challenges and lack of health insurance.

More health care and behavioral health care providers, more MAT for substance use

Access

Cost

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (ADULTS)

Family-sustaining jobs

Access

Access to AFFORDABLE health insurance with decent plans including low deductible with low copays.

Poverty, no healthcare, health equity

Equitable opportunities and universal healthcare

Lack of affordable healthcare for uninsured

Housing, jobs, education, healthcare

Question 10- Considering this overall look at what it takes to have a healthy community, what do you view as the major issues and barriers impacting the health of the following populations? (Adults)

The lack of personal communities of support (most feel "on their own")

Indifference to consequences of today's actions.

More adequate income, education about the resources and practices that could make their life so much more productive and rewarding

more exercising

Lack of access to preventive services due to insurance status - particularly with oral health.

The lack of affordable housing, jobs that pay a living wage and public transportation make it difficult for adult heads of households to succeed. We need to develop the political and social will to create a dedicated public source of funding to develop affordable housing and public transportation.

Poverty/healthcare/housing/mental health

Obesity

Ease of transportation for access in both rural and urban communities

Affordable housing living wage

Poverty and lack of insurance

Lack of insurance / employment

Affordable housing and pay of living wages

Balance of physical and mental health.

Lack of safe mobility options

Social Determinates of Health negative impacts

Equitable access to health services

Housing

Time

Wages being enough to afford necessities

Low income jobs

Employment, Inclusive healthcare options, affordable housing and healthy lifestyle options

Education

Cost & Education

Availability of aftercare services

Affordable healthcare, participating in preventive care

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (ADULTS)

Lack of healthy food and access to it. Nutrition education.

Affordable Insurance

Access to affordable preventative dental care in their early adulthood

Housing, crime, well-paying jobs

Lack of arts and cultural opportunities

Access to healthcare and fair wages

Access to affordable health and dental care.

Costs of services

Access to quality care

Lack of health insurance

Poor life choices

Question 10- Considering this overall look at what it takes to have a healthy community, what do you view as the major issues and barriers impacting the health of the following populations? (Adults)

Equitable opportunity

Treatment services, living wages and housing

Lack of social justice and access to services.

Lack of Affordable Housing, training opportunities.

Racism, lack of volunteerism and efforts towards common good

Sedentary life

Health insurance coverage

Dietary, income, education

Lack of access to healthcare, primarily being uninsured

Access to healthcare- understanding cultures and their specific needs and housing

Quality low cost food, lack of access to chronic disease care

Employment with health insurance

Access to health care

Access

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (WORKFORCE)

Primarily service jobs with lower pay and little to no insurance

Wellness

Advancing their education while working

Need lower level providers - Nurse Practitioners, LPN, MA's Dental Therapists

education, high paying jobs

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (WORKFORCE)

Better paying jobs would encourage Lake County residents to pursue employment in Lake County

Travel, bedroom community

Extend some sort of primary coverage or discounted healthcare

Health insurance

Over worked to not spend time enjoying life

Sick days

Lack of Work Life Balance

Training and available jobs locally

High Premiums

Wages that provide access to attainable housing

Under trained

Overall employer cost of benefits

Access to appropriate resources

Often, wages do not align with housing costs

No reliable public transportation that gets riders point to point within an hour, available at least 20 hours daily.

Safe work environment

Inadequate wages; limited opportunities near low-income communities

Racial justice and viewing the solution as jobs. Jobs are important but careers are better and there are a myriad of factors which both help and inhibit the pursuit and advancement in careers.

Availability of job-paid health insurance benefits.

Equitable opportunity, access to healthcare

Not enough unions

Access

Opportunities

Only able to obtain part time jobs so they don't qualify for health insurance through work

Same as above

Job training, poor wages

Competitive pay

Good paying jobs

Jobs and training

Access and encouragement to the skill upgrades needed for livable wage

Long hours at job(s), health not a priority.

Question 10- Considering this overall look at what it takes to have a healthy community, what do you view as the major issues and barriers impacting the health of the following populations? (Workforce)

Better wages, more inviting work environments that are more supportive of employee needs--such as day care, discretionary time off to meet family needs, safer and more health-conscious workplace

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (WORKFORCE)

Low-wage, service-industry jobs.

Again, affordable and possibly shared housing as well as public transportation would improve the quality of life for many of the people working in the service industry.

Low wages

Traffic

Wages/health insurance coverage

Limited employment opportunities for low-skilled workers with criminal offenses

High cost of insurance

Jobs that pay living wages.

Lack of a skilled workforce

Economic impact of our work sector/environment

Equity

Housing

Better job growth and wages

Low paying jobs

Healthcare, reasonable wages, and longevity

Job training

Education & Backgrounds

Lack of healthy lifestyle and affordability

Lack of training for technical skills and jobs

Insurance options

Available jobs are low pay. Those that require degrees are hired away by school systems and government that can pay more

Need for higher wages and skilled jobs

Community supported by low wage positions

Costs of services

Wages

Lack of trained

Lack of understanding of human health

Equitable opportunity

Limited wage appropriate jobs

Lack of social justice and access to services.

Lack of Transportation, training,

More affordable housing and better public transportation

Commutes

Skilled employees, housing

Safety, environment, advancement opportunity, transportation, skills training

Low-paying wages

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (WORKFORCE)

Availability of affordable insurance benefits-
 Clinics that are only open during working hours.
 Full time jobs
 Access to transportation

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (SENIORS AGE 65+)

Lack of affordable housing, transportation, high medication costs and uncertainty about long term care options
 Limited access to active lifestyle options.
 Lifestyle support
 Access to social networks and transportation
 Transportation and social networks
 Social networks, transportation, housing
 Access and knowledge
 Ease of access. Overly complex system to navigate.
 Access to social activities, public transportation
 Post discharge care, end of life conversations
 Need more senior support services, more primary care services
 Chronic disease care
 Opportunities to meet others
 Fixed income
 Lack of Support in Home Setting
 Transportation
 Access to Care
 Community integration
 Lack of senior services
 Social connectedness
 Transportation to appointments/ education
 Access to health & Social services
 More income options for a growing older adult population
 Accessible and affordable health care
 Housing, medical care, nutrition
 Health literacy; flu and pneumonia risk
 Being treated with respect and dignity
 Losing their independence and transportation challenges.

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (SENIORS AGE 65+)

Transportation, providers who specialize in geriatric care, language barriers, need more psychoeducation on medication

Access

Access to affordable housing, transportation, nutritious food, and support services not covered by insurance.

Programs

Safe housing

On a fixed income and they don't have any extra money when health issues arise

If a US citizen hasn't worked enough quarters to receive Medicare, they are uninsured. And like all other adults without insurance, it needs to be affordable. Some have Part A only and cannot afford Part B which is just as important in prevention.

Lack of comprehensive care, no support

Affordable Housing

Access to healthcare

Simple explanations of how to navigate Medicare

Not of aware of resources, lack of activity, increase number of diseases/health issues, lack of money.

Education about the services available

Maintain an active life

Lack of a system to truly connect people with social service agencies.

Health care

Traffic

Knowledge on how to navigate the healthcare system amidst heavy commercial insurance and healthcare advertising

Dental

Lack of support groups

Access to dental services and healthy meals

Affordable housing and medical needs.

Lack of safe mobility options

Aging population

Housing

Transportation

Loneliness

Isolation and affordable housing

Affordable housing, healthcare, and transportation. Seniors need stress free access to medical appointments and delivery service of medications and health needs

Lack of known resources

Support in non-Medicare services such as transportation, meal service and private duty nursing

Transportation

Social isolation and living on a budget

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (SENIORS AGE 65+)

Few socializing opportunities. Healthy foods.

Medicare, funds

Finances and transport

Access to affordable dental treatment

Housing, transportation

Need for volunteer driven programs to allow folks to age in place

Limitations of the Medicare and SS system to address QOL

Affordable in-home services to prevent or delay nursing home placement.

Costs of services

Access and opportunity around activity/inclusion

Increased services directed to that age group

Equitable opportunity, emergency response

Housing and supports

Lack of social justice and access to services.

Access to high quality care coordinated and easily navigable

Lack of Affordable Housing, Transportation, Community Engagement

Home confinement due to lack of family dynamics during the day

Family support, transportation

Housing, transportation, access to care

Spread out community geographically, so hard to connect with other seniors

Need for better education regarding options and available services

Transportation that is easy to use and inexpensive

Group activities and healthy meals

Access to healthcare and medication

Access

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITHOUT HEALTH INSURANCE)

Access to care

Limited transportation, limited options

Unaware of resources

Access to healthcare

Access to all types of health services

Access to health and human services

Access to health services

Resources and access

Access to Care

Primary preventive care

Need more primary care

Primary care access

Options for taking care of themselves

Access to care

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITHOUT HEALTH INSURANCE)

Access to Care

Access to preventative care

Medicaid expansion;

Too many

Transportation to where accessibility exists

This is a barrier

Access to health & Social services

Access to primary and/or specialty care, substance abuse and affordable medications

No access to free services

Access to adequate medical care

Accessible health services; limited knowledge of resources; limited access/opportunities for Preventive care

Health insurance is the biggest scam in our country. Now that business and government are colluding to keep prices high, many can't afford it. Meanwhile health insurance nonprofits give away millions in community benefit to serve those who can't afford their services. It's a joke.

Access to clinics and Primary Care Physicians.

Access to Preventative services

Need access to care, more sliding scale or low cost-free providers

Access

See above in Seniors category.

Cost

Support with chronic illness

Companies nowadays offer jobs full time without providing affordable benefits. It perpetuates the cycle of unable to care for medical needs which in turn prevents people from being able to work because they are sick.

No preventative care

Affordable healthcare

Affordable healthcare

More faith-based/volunteer community health centers (distributed)

Not aware of resources.

Access to care

Education about the options that exist for getting insurance or, alternatively for getting healthcare without insurance

Lower premiums

Sliding fee scale at FQHCs, transportation, access to preventive services.

The failure of the Florida legislature to expand Medicaid under the Affordable Care Act has left and estimated 850,000 Floridians without healthcare insurance. People who fall in this gap often have to make tough decisions about health care vs. rent or food.

Access to affordable medication/health care

Illness

Cost of care and access to specialists

Access to specialty care services

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITHOUT HEALTH INSURANCE)

Lack of access to needed services
Access to specialty and dental services
Affordable health access.
Lack of treatment options
Access to affordable insurance
Housing
Costs-fear of incurring debt
Health in general
Access to care
Affordable options for coverage that is stable and consistent. Options that are manageable with upfront information.
Health insurance
Cost
Lack of preventive and routine care, affordability
Lack of Healthy foods
Resources, funds
Overall access to preventative dental cleanings and screenings
Access, prevention
Need more preventive care clinics
No access to rehabilitative services
Yes, this is the population I serve
Access to affordable health and dental care.
Costs of services
Non-ED based care
Too high a number
Equitable opportunity, health care services
Access to affordable healthcare
Lack of social justice and access to services.
Hours of Service, transportation, information regarding available services
Support organizations like Grace Medical Home and Shepherd's Hope, create incentives for Others to fill that same space
Financial ability to afford preventative care
Lack of free clinics
Affordability
Cannot afford care, suffer from preventable complications because they do not have Preventative and ongoing care.
Access to safe and affordable healthcare, and education and assistance in identifying best Insurance options
Access to care, healthy foods, transportation, affordable medications
access to free chronic disease healthcare
Access to specialists
Access to affordable insurance
Insurance

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH MENTAL HEALTH ISSUES)

Consistency with medication, appointment availability, access to affordable care
Limited options for treatment
Lack of resources
Mental health counseling, social support
Access to mental health counseling services and social networks
Access to mental health services
Desperately need more resources
Access to Care.
Difficult system to navigate
Lack of psych services
Poor mental health professional services/ physicians
Lack of services
Need to be directed to appropriate programs
Stability
Access to Care
Access to preventative care
Tremendous lack of access to care
Access to ongoing MH care
Lack of access to services
Lack of services and resources across the community and understanding of the implications to all other health issues
There is a huge gap in services for these patients.
Access to health & Social services
insufficient number mental health providers
Coordinated resources to meet their needs, case management, housing, medical care, advocacy
Limited providers; accessible care; diversity in treatment options
Being treated with respect
Local access to mental health professionals.
Preventative Services, Affordable care, transportation to providers
Access to care, transportation, case management, more behavioral health options OTHER THAN Park Place
Access
Available programs
Use of up to date evidence-based practices and treatment that is not centered around medications only.
Access, reasonable costs
Very little access to affordable counseling and psychiatry services. These people often have poor follow up because they are discouraged by the system and don't see a point in medication compliance.
Jail cycle, homelessness, no comprehensive care
Stigmatism of services

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH MENTAL HEALTH ISSUES)

Lack of providers

Adequate education about mental health and need for treatment

Short amount of time in treatment, lack of support system.

Access to care

Free or sliding-scale counseling should be readily available and well-advertised

Lack of attention to providing support

Not enough access points for those with limited incomes.

Many of the clients we serve have long histories of poverty, abuse and trauma which effect their self-esteem. Failure to address these fundamental causes of their physical, mental and social health problems only compound their housing and employment barriers.

access to affordable mental health services

Care

Location and availability of onsite resources (keeping travel under 10 miles distance in urban settings)

Outpatient counseling and medications

Uninsured cannot access medications; lack of housing due to low income or no income

Access to outpatient counseling and medications

Access to adequate mental health treatment.

Lack of treatment options

Limited access to assistance & Stigma

Early access and treatment; prevention programs

Housing

No follow up treatment

Access to care and follow up

Access to care

Availability and access to psych specialists without judgement

Stigma

Lack of resources and affordable services

Minimal counseling

Resources, funds for mental health

Access to counseling and treatment

Terrible system to access, minimal coverage unless on Medicaid

Huge issue...more mental health living facilities...in patients care with outpatient support

lack of access to ongoing counseling and care other than acute services or Rx

Support in the community following hospitalization for mental health issues.

Costs of services

Access and Stigma

Lack of services

Lack of knowledge or available services

Equitable opportunity, emergency response

Access to quality care

Lack of social justice and access to services.

Limited access to care

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH MENTAL HEALTH ISSUES)

Medication management, Better access and choice of service providers, follow-up care, lack of support groups

Better emergency care, more facilities, more training, more doctors, more beds, more money

Lack of mental health resources and stigma

Lack of inpatient services

The system most referred to is so large and "corporate" that people can get overwhelmed or lost in the system. Not enough follow up after baker acts.

More quality providers, better access

Stigmas with pursuing mental health care, and a lack of diversity in options of providers.

Inadequate services available for persons with mental health issues

Access to care

Education on where to access help

Access to prevention and all mental health services

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH SUBSTANCE USE/ABUSE ISSUES)

Lack of affordable treatment options

Limited options for treatment

Lack of resources

Mental health counseling, social support

Access to mental health counseling services and social networks

Access to mental health and substance abuse services

Desperately need more resources

Supportive Care.

Difficult system to navigate

Lack of services

Need to be directed to appropriate programs

Stability

Access to Care

Access to preventative care

Access to care

Access to day services and residential treatment

Lack of access to services

Lack of services and resources across the community and understanding of the implications to all other health issues and comprehensive support to enable staying clean

Access to treatment services

Being judged for getting help

Support, counseling, stable relationships

Limited resources; lack of awareness of treatment options; unfair/unequitable law enforcement practices

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH SUBSTANCE USE/ABUSE ISSUES)

Substance abuse is a health issue, not a criminal one. People should not be in jail for drug offenses. Treat people who abuse drugs, don't incarcerate them.

Local programs to treat individuals and assist families.

Affordable care, lack of in-home service options

More MAT options, more treatment centers that provide MAT, residential options that include MAT

Access

Available programs

Very, very poor affordable access to receive appropriate inpatient rehab treatment. Virtually inaccessible to uninsured individuals who do not work or have a support system to fund their treatment.

Additions, overdoses, rehab, poor choices for their infants

Universal screening for all

Lack of providers

Access to treatment and rehab

Friends and family with same issues. Treatment sessions short duration or expensive.

Free or sliding-scale assistance with substance-abuse issues should be readily available and well-advertised

Focus on expanding community support resources

Not enough access points for those with limited incomes.

The substance use/abuse crisis in America is affecting neighborhoods within Orlando in adverse ways. Crime continues to be a problem in these neighborhoods.

Access to affordable substance abuse issues

Mental weakness

Accountability and impact for outpatient support groups (post hospital discharge)

Effective treatment programs

Uninsured cannot access services; lack of housing due to low income or no income

Effective treatment facilities

Access to adequate substance abuse treatment.

Lack of treatment options

Limited access to assistance

Equitable access to programs

Housing

Real solutions

Access to timely care

Availability and access to substance abuse specialists without judgement. Long term solution to rehabilitation with a social work component

Stigma

Lack of resources and affordable services

Minimal counseling

Funds

Counseling and medical treatment

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH SUBSTANCE USE/ABUSE ISSUES)

Minimal coverage for services unless low income

Same as mental health issues

Lack of services for those struggling financially

Support in the community following hospitalization.

Costs of services

Quality accessible care

Lack of services

Equitable opportunity

Access to quality care

Lack of social justice and access to services.

Lack of affordable resources

Inability to get out of the addiction cycle.

Lack of resources

Not enough resources to treat substance abuse and abuse issues

Access to care

Education on where to access help

Access to prevention and early intervention services

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH TRANSPORTATION ISSUES)

Lack of public transportation

Limited public transit

Lack of resources

Lack of reliable and cost-effective transportation

Public transportation that is reliable and cost effective

Access to jobs, access to health care, social networks

Need more bus routes

Cost

Lack of public transportation

Need options close to them

Time money

Access to Care

Major challenge

Central Florida has poor transportation infrastructure. While improvement have been made, planner continue to prioritize personal vehicle transportation. Planners are also failing to create safe, pedestrian friendly traffic designs

Greatly improved Lynx

Accessibility and Quality of public transportation,

Access to transportation

Unable to access health care, seek/maintain employment

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH TRANSPORTATION ISSUES)

Dedicated source of funding for LYNC
Information on choices with limited options
Access to employment, access to beneficial services, access to medical care, lack of Adequate nutrition food access
Lack of awareness of resources; limited resources near low-income communities
We need public investment in public transportation like every other major city does in order to deliver a quality product that can serve as a legitimate substitute for a car. Stop developing infrastructure around the automobile and make things more accessible to alternative Transportation methods.
Poor local and regional mass transportation options.
Lack of in-home service options
Case management needs
Access
Availability
Access to a more widespread public transportation
Central Florida has poor public transportation access. Some patients tell me that the closest bus stop is a mile away. I have a few patients who have told me it takes them 3 hours to get to me from Kissimmee to FH Orlando
Cost, time, missed appts
Expansion of affordable transportation
Education on how to use the available transit
Access to affordable transportation
Network of volunteer drivers
Limited public transportation, time consuming
We need investment in high-grade public transportation that's of a caliber that not just the poor will find it attractive and a viable alternative to driving one's own car to work.
Expand community referral sources
Not enough public transportation, especially over broad geographic areas.
The lack of public transportation diminishes opportunity for housing and employment for many individuals and families.
Access to public transportation
Transit
Affordable, close-by public transportation
Unable to access services
Inability to access mental and physical health treatments.
Lack of safe mobility options
Limitations to accessing public transit systems
Housing
Better transportation
Lack of affordable and accessible public transportation
Better transit options, i.e. rail system
Lack of reliable public transportation
Timely, convenient and affordable options

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH TRANSPORTATION ISSUES)

Poor public transportation. Isolates shut-in folks

Resources

Agencies looking to do the same old without innovation like telehealth

Better public transportation options are needed in Osceola County

Unreliable community transportation services

Lack of affordable housing

Yes

Improved public transportation

No high-speed rail, bus system is poor at best

Equitable opportunity

More responsive transportation system to get them to jobs

Lack of social justice and access to services.

More affordable options for medical appointment, employment seeking

Efficient and effective transit for all needs

Lack of public transportation for people in wheelchairs

Bus system can be very cumbersome and overwhelming

Coordinated transportation networks

Access to care

Public transportation not available in outlying areas

Easy access to transportation

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH ENGLISH AS THEIR SECOND LANGUAGE)

Difficulty communicating

Limited educational assistance

Social networks

Access to health care, social networks and support

More education

Understanding proper care.

Need more interpretation and education at community level

Cultural context

Communication

Access to Care

Access to preventative care

Improving

Lack of language support and individuals with English as their second language are often illiterate in their native language

Access to culturally and linguistically appropriate services

Lack of cultural competency among healthcare and social programs

Staff fluent in their first language

Employment opportunities, education,

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH ENGLISH AS THEIR SECOND LANGUAGE)

Culturally astute policies and resources

Classes to learn English should be free and readily acceptable. Immigrants should be expected to learn basic English over time

Local programs to provide education and assistance.

Need more individuals who speak Spanish (or their native language), material offered in other languages, or more translating lines

Access

Education

Encouraging retirees to tutor these folks and help navigate the community

The barrier in our clinic is resolved by translation iPads. But in the hospital, I find that the communication barrier often causes providers to miss what patients actually go to the hospital for and they end up going back and forth. Until the person becomes very sick, then they admit.

Fear, closed off, translations

Universal healthcare

Translators at service providers

Education to facilitate learning English and need for translators

Network of volunteer interpreters, hopefully connected to a community of support group

Lack of awareness of resources, feel they are not understood, feel alone in the health community

Better assistance with learning English--but first, just better advertising of all the help that's already available

Direct individuals to adult literacy organizations

Health care entities need to increase their cultural competency and communication ability for many languages and cultures.

Assistance with ESL services

Learn

Education availability for equal opportunity (children and adults)

Lack of bilingual counselors

Inability to access adequate employment, income, health needs

Diversity - cost of translation services

Access due to language barriers

Housing

Literacy

Diversity in employees to offer assistance with language translation

Help with navigating resources

Health literacy and access to relatable providers

Inclusion within the classroom

Translators to help find resources

Culturally competent services

Need more educational opportunities to become more fluent

Difficulty with health literacy

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WITH ENGLISH AS THEIR SECOND LANGUAGE)

This is not a health issue as much as it being that of a social issue

Services

Lack of assistance in learning English

Equitable opportunity

Robust training programs

Lack of social justice and access to services.

Resources to teach adults

Lack of translators

Should be mandatory for all American citizens to speak English

If Spanish is their primary language, they likely will have enough opportunity to communicate well, but if it is another language, the resources are few.

Culturally appropriate education

Access to care

Some professional jobs

Access to ESOL training

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WHO HAVE EXPERIENCED TRAUMA)

Access to care

Access to care is far from home

Access to needed health services post medical treatment

Access to mental health services

Supportive services

Lack of resources

Access to care and living conditions

Access to care

Access to preventative care

Transportation

Service providers need to use trauma informed care best practices

Lack of mental health resources

Access to trauma-informed care

Insufficient number mental health providers

Stable relationships, support to overcome this

Provider proficiency in resources

Trauma informed care is the most significant gap right social services

Local access for mental health treatment & support groups

Cultural competency

Need trauma-informed care

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WHO HAVE EXPERIENCED TRAUMA)

Access

available programs

Availability of trained personnel to help them deal with their issues

No treatment, basis for many life experiences is skewed

An understanding of their issues

Access to counseling and healthcare

Basic training for faith/civic groups as well as distributed Mental Health Centers

Limited duration of treatment, better awareness of support groups

Better support--but first, better advertising/communication about the service that already exists

Provide qualified community support

More access points for mental health services for the low-income.

Our clients who have histories of trauma and abuse suffer from low self-esteem and are often unable to envision a positive future for themselves and their families. While we can provide shelter, rental assistance and case management services, until the individuals face their past trauma and the impact it has had on their decisions, they are often unable to move beyond a crisis mentality.

Mental health services

Recovery

Low quality scores of post-acute care settings (e.g. skilled nursing)

The ignorance about trauma and the impact that it has on people

Getting the support/ clinical care (overcoming whatever the person stigma may be)

Support groups

The general understanding of trauma and how it impacts people

Inability to access employment, income, health needs.

ACES -- understanding impact

Poor community education regarding impacts of trauma

Housing

Lack of trauma informed care (we are getting better)

Access to mental health

Availability and access to psych specialists without judgement

Mental health counseling

Trauma informed practitioners

Resources to address and treat post-trauma

Minimal services available

Resource knowledge

General society believing them

More support groups are needed

Lack of professionals trained to understand and respond to needs

Costs of services

Access

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS WHO HAVE EXPERIENCED TRAUMA)

Lack of services

Cultural competency, health care services

Prevention and intervention services

Lack of social justice and access to services

This is related to mental health needs - same thing

Trauma- Informed health care professionals, and locations to receive care

Access to care

Education on where to access help

Trauma informed care and therapy

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS LIVING IN POVERTY)

Lack of affordable housing, transportation, cost of care and cost of medication

Few job opportunities with higher income potential

Lack of resources

Access to all basic elements of community health

Access to health, proper dietary needs, housing etc.

Access to health and human services

Access to housing, good education, transportation, healthcare limitations

Knowledge of resources and access

Access to Affordable Care.

Higher than FL average

Primary care access

Access to care and living conditions

Access to Care

Affordable housing

Access

Access to attainable/affordable housing continues to be the biggest barrier for those experiencing poverty

Increased number of income restricted apartments with social

Lack of equitable opportunities

Lack of social justice and access to services.

Housing, education pathways, transportation

More affordable housing needed, and significant investment in public transportation

No access to free services

Good nutrition, stable housing, access to healthcare, education, transportation

Lack of awareness of resources; limited access to services/care; minimal income opportunities

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS LIVING IN POVERTY)

Be treated with respect and with an expectation of using their gifts and assets to improve their station should they want to

Local programs to assist individuals and families.

Equitable opportunity

Case management needs, access to care

Access

Housing and employment

Access to basic needs as well as employment

Indirect contributing factor in infant mortality and morbidity

Housing, employment and competitive pay

Breaking the cycle within the family unit

Access to social services

Comprehensive, long-term personal/family advocate to navigate the various issues

Lack of awareness of resources, fear, limited opportunities.

Work harder on the hand-up model rather than the hand-out model

Job placement low income housing

Higher wages, opportunities for job-training, and a robust social service network.

Individuals living in poverty have to make difficult choices between health care and putting food on the table or paying rent. Many teeter on the brink of homelessness.

Mental health/health care

Work

Access to affordable health insurance

Employment and affordable housing

Employment opportunities/lack of housing

Living wages, affordable housing, child care

Inability to access employment, income, health needs.

Lack of safe mobility options

Cycle of inability to improve economic situation

Connection within social realm; equity

Housing

Ladder to get out

Low paying jobs, lack of needed skills, affordable housing

Training and job placement with a social work aspect

Access to resources

Safe, timely access to resources

Lack of education, lack of resources

Lack of transportation and money to buy healthy foods

Money, jobs

General population trying to apply their value systems on others that have different experiences and opportunities

Avoid allowing situational poverty to become generational poverty

having to make the choice between survival and participation in life

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS LIVING IN POVERTY)

Lack of affordable housing

Costs of services

Housing & food access

Too high a number

Equitable opportunity, emergency response, transportation

Training programs, employment with higher wages

Lack of social justice and access to services.

Lack of Affordable Housing, training opportunities.

We spend millions on entertainment and sports venues - we can figure out how to fix blighted neighborhoods

Cradle to higher education opportunities lacking to pull out of cycle at early age

Poor understanding of healthy lifestyles and lack of ability to afford healthy food

Access to affordable housing, employment, Training in social and job skills, access to surround help organizations, case management to work toward sustainability and self-sufficiency

Extremely difficult to break out of generational poverty. Lack of education, good paying jobs, healthcare, childcare and transportation.

Access and diversity of health care options

Access to free chronic disease healthcare, low cost fresh food

Healthy meals

Access to job skills training and affordable housing

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS EXPERIENCING HOMELESSNESS)

Transportation

Infrastructure to lift them into a self-sustaining life

Transportation, housing, social networks and jobs

Access to jobs, mental health services, affordable housing, healthcare services

Access to health and human services

Access to social networks, transportation, jobs, healthcare

Knowledge of resources and access

Access to Affordable Care

Poor community resources for the homeless

Lack of housing

Service knowledge

Access to Care

Affordable housing

Information and access

Need to scale current system improvements to serving chronically homeless individuals

Lack of equitable opportunities

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS EXPERIENCING HOMELESSNESS)

Access to affordable housing units
Housing (shelters), transportation lack of healthcare and substance abuse
Insufficient number of transitional housing
Employment opportunities, resources, housing, medical care, nutritious food, transportation
Unaffordable housing; limited health care options
Housing first
Local programs to assist individuals and families.
Lack of stability
There is a huge lack of shelters in Osceola county... also not many transitional programs or programs to help the homeless
Access
Housing and employment
Limited transportation to get to healthcare providers
Access to healthcare
Homeless Shelters
Affordable housing and temporary shelters
Support for our current commission's system, which is working well, to expand
Trauma of past experiences, mental illness, fear, lack of resources for long-term support and community integration.
Better coordination between all the service providers
More low-income housing
More affordable housing
Once a family or individual becomes homeless, it causes additional trauma for the parents and children in the household. Homeless children are far less likely to succeed in school and it has the potential for long lasting negative impact.
Mental health/health care
Support
Form of personal identification (e.g. driver's license)
Affordable housing, barriers to renting such as criminal history and credit
Basic needs are unmet making difficult to stabilize mental health issues
Mental health assistance
Affordable housing, rental restrictions such as felonies and credit
Inability to access employment, income, health needs
Lack of safe mobility options
Affordable housing is needed
Social connection; lack of knowledge of resources
Housing
Lack of housing and money
Lack of affordable housing and living wage
Safe and affordable subsidized housing
Affordable housing
Transportation and safe, timely access to resources

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS EXPERIENCING HOMELESSNESS)

Behavioral issues, not enough housing first initiatives

Need more job training and counseling

Money, jobs

Doing a pretty good job here

Housing with mandated financial literacy, job skills training, parenting skills training

Inability to access care, find and maintain employment, and to navigate the work force

Lack of affordable housing

Affordable housing

Costs of services

Homes!?!

Too high

Equitable opportunity

Housing and supports

Lack of social justice and access to services.

Lack of Affordable Supportive Housing, training opportunities.

Support housing first model - jurisdictions must provide a sustainable funding source for services - easily could come from hotel tax with legislative approval

Affordable housing

Access to the many homelessness organizations assisting in housing for all

Untreated mental health issues

Providers knowledgeable of the additional barriers and health challenges that come with living in homelessness

Housing

Access to care

Safe place for themselves and their children. No access to wash clothes.

Access to housing first

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS LIVING WITH A CHRONIC CONDITION)

Limited access to care, medication assistance, transportation

Information and support

Access to specialty care

Access to specialty ancillary health services, jobs

Resources

Supportive services

Cheap or discounted medications

Need more primary care options

Lack of coordinated care

Access to specialists

Chronic disease management by lifestyle

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS LIVING WITH A CHRONIC CONDITION)

Access to preventative care

Transportation

Lack of education and access to treatment services, and cultural competency

Access to health & Social services

Healthcare costs

Access to quality medical care, economic opportunities, behavioral health support

Lack of awareness of resources; limited access to services/care; medication compliance

Health insurance should be available whether or not you have a chronic condition

Access to local Physicians and support groups.

Affordable care

Access

Medical assistance

Access to medication and appropriate treatment

Access to primary care is more available than specialty services

Evaluated but not tended to

Access to educational programs to teach them how to manage their condition

Access to affordable healthcare and health education

Support of trained outreach workers

Believe that all conditions will worsen, many medications without lifestyle changes as treatment plan

Better education concerning existing support groups and assistance programs

Need a support system

Health navigators/coaches who coordinate their services.

Health care/prescription drug costs

Practical availability of support groups

Behavioral change techniques

Physical health

Lack of treatment options

Avoidance of care - leads to high cost later stage illness

Housing

Healthcare access and payment

Access to care

Availability and access to specialists

Medical education

Nutritional support in the home/ALF

Lack of care focused on behavior, lack of affordable care

Lack of health insurance

Funds

Insurance barriers, cost of treatment and medication

Outpatient clinics

Challenge finding healthcare providers who are willing to accept the clients under their care

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS LIVING WITH A CHRONIC CONDITION)

Costs of services

Lack of specialized care

Emergency response

Access to appropriate level of care

Lack of social justice and access to services

Poor care coordination

Access to homeless taskforce organizations that can walk them through processes to get help

Not enough knowledge or motivation for self-management to reduce preventable complications.

Access to chronic disease healthcare

Access to individualized medical care

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS LIVING WITH HIV/AIDS)

Limited access to specialized care

Access to specialty care and social networks

Access to specialty care, social networks, jobs

Resources

Supportive treatment

Stigma

Education and access

Fear of Judgement

Lack of education and negative stigma of the disease, lack of access to treatment services, and cultural competency

Access to health & Social services

Lack of primary care physicians that manage condition

Community, good medical care, support

Ongoing stigma; Lack of awareness of resources; compliance with care;

Local programs to assist individuals and families.

Specialized HIV/AIDS care (PCP, Psych, etc.)

Access

Medical assistance and counseling

Education and pharmaceutical support

Fair treatment for housing, employment

Treatment and support services

Need to be monitored

Affordable medications

Prevention/prescription medication

Care

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (INDIVIDUALS LIVING WITH HIV/AIDS)

Early diagnosis and prevention

Insured versus uninsured makes a difference to access

Prevention and early diagnosis

Physical health

Lack of treatment options

Cost of medications

Housing

Availability and access to specialists

Education about available resources

Patients not maintaining ARVs

Image that AIDS has been solved

Resources, education awareness

Outpatient clinics

Lack of understanding in the community and growing number of new cases in the state

Costs of services

Services seem to be okay, but still too many people

Health care services

Ryan white access

Lack of social justice and access to services

Housing, nursing homes for indigent with HIV/AIDS

Access to housing and medical care with medication

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (PREGNANT WOMEN)

Affordable prenatal care

Available quality care

Access to prenatal care

Access to affordable prenatal care

Access to housing, jobs, healthcare

Resources

Lack of prenatal care

Access to convenient care

Support systems

Lack of education and access to treatment services, and cultural competency

Access to health & Social services

Early access to prenatal care

Late prenatal care; limited use of resources such as Healthy Start

There should be parenting classes in public schools in addition to access to basic health care

Access to local physicians and proper prenatal care.

Lack of housing services

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (PREGNANT WOMEN)

More high-risk OB's, MAT for mothers with Opioid Use Dx, more facilities that can care for mothers on MAT

Access

Medical assistance

Undocumented immigrants have poor access to prenatal care. One of my patients miscarried because of uncontrolled gestational diabetes.

Chronic conditions, obesity, infections, SA, genetics, birth complications

Access to universal healthcare

Affordable prenatal care

Early prenatal care and health education

Medical history, lack of support system, poor diet, work many hours.

Better and a great number of service centers--but education about what services already exist

Have no idea

Access to prenatal care for all pregnant women.

Health care access

Care

Pre-natal care

Work opportunities, physical health

Late entry into prenatal care and low infant birthweight

Housing

Early pre-natal care, birth control access, poverty in some cases

Affordability of care if uninsured or underinsured

Availability and access to specialists

Education about health and recommended visits

Lack of prenatal care, substance use disorder

More access to WIC and nutritional education

Resources, education and awareness

Access to cleanings and education on the importance of oral hygiene during pregnancy

Outpatient clinics

Awareness of maternity fitness and nutrition

Costs of services

Lack of specialized care

Lack of knowledge of available services

Health care services

Prenatal education and care

Lack of social justice and access to services

Pregnancy support and counselling groups for healthy practices for mind and body

Access to pre-natal care towards the end of pregnancy, if they have not had access to prenatal care throughout majority of their pregnancy.

Access to healthcare

Access to prenatal care and proper nutrition

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (PREGNANT WOMEN)

Access

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (UNDOCUMENTED INDIVIDUALS)

Limited access to services due to fear

Road to documentation

Access to all basic community health

Access to all social services including healthcare

Access to health and human services

Equitable opportunity, jobs, healthcare, education

Resources

Access to Care

Need more indigent support and medical services.

Fear

Access to care

Access to care

Access to preventative care/financial means

Fear of deportation and language barriers, losing their children

It is very hard to get services covered for these patients

Access to health & Social services

Access to care, housing and social programs,

Employment opportunities, housing, transportation

Fear of being deported; Lack of awareness of resources; limited access to services/care;

Pathways to citizenship or deportation depending on circumstances

Local office to provide information and assistance.

Case management needs, or maybe more legal aid services offered in several languages

Access

Concerns about how seeking assistance will affect their status

Access to health care as well as basic needs. When they are disabled or become critically/chronically ill, many do not have a support system and these people become neglected

Fear, no information, access to care

Access to universal healthcare

Fear of deportation

Access to healthcare, learning English, translation services

Fear of deportation if help is inquired, lack of awareness of resources available.

Document who they are

The biggest barrier is the current climate of immigration and fear of deportation. This is causing undocumented individuals from not seeking routine or preventive care.

Law

Form of personal identification (e.g. Driver's license)

QUESTION 10- CONSIDERING THIS OVERALL LOOK AT WHAT IT TAKES TO HAVE A HEALTHY COMMUNITY, WHAT DO YOU VIEW AS THE MAJOR ISSUES AND BARRIERS IMPACTING THE HEALTH OF THE FOLLOWING POPULATIONS? (UNDOCUMENTED INDIVIDUALS)

Eligibility for mainstream programs

Being ineligible for mainstream benefits

Inability to access employment, income, health needs.

Lack of safe mobility options

Fearful of accessing health services

Housing

Lack of legal status to live and work

Affordability of care and access issues

Availability and access to specialists with clear direction to legal documentation and possible citizenship

Limited access to resources

Lack of access to care

Need access to all services, they are living underground

Specialty care services

Fear

Case management to become documented

Fear of accessing healthcare and work force services

This is not a health issue as much as it being that of a social issue

Compassion

Agree with Trump

The cure for this problem is deportation

Equitable opportunity, emergency response, cultural competency

Access to public care

Lack of social justice and access to services.

Lack of ability to provide long term care

Fear is the greatest issue for the undocumented right now

Access to healthcare ad medications

Access to free healthcare

Employment

Access to legal assistance

**Q 11 - IN THE POPULATIONS YOUR AGENCY SERVES, WHAT ISSUES DO YOUR CLIENTELE STRUGGLE WITH?
(PLEASE MARK ALL THAT APPLY FOR THE COUNTIES YOU SERVE)**

N=Number of key informant survey respondents who identified as an issue clientele struggle with

	Lake County		Orange County		Osceola County		Seminole County	
	Percent	N	Percent	N	Percent	N	Percent	N
Access to dental care	41.6%	37	64.0%	57	52.8%	47	46.1%	41
Access to health insurance	39.5%	30	67.1%	51	54.0%	41	48.7%	37
Access to mental health care	45.3%	43	66.3%	63	55.8%	53	44.2%	42
Access to primary care	45.1%	37	59.8%	49	52.4%	43	39.0%	32
Access to secondary care	41.3%	33	61.3%	49	58.8%	47	42.5%	34
Affordability of healthcare	42.4%	42	66.7%	66	51.5%	51	44.4%	44
Asthma	37.8%	17	66.7%	30	48.9%	22	40.0%	18
Cancer	49.0%	24	67.4%	33	46.9%	23	38.8%	19
Diabetes	47.9%	34	62.0%	44	49.3%	35	45.1%	32
Food Security (accessibility to nutritious food)	43.2%	35	65.4%	53	56.8%	46	45.7%	37
Heart Disease	46.8%	29	69.4%	43	48.4%	30	46.8%	29
Homelessness	40.2%	37	65.2%	60	54.4%	50	47.8%	44
Housing security (affordable housing)	36.3%	33	67.0%	61	59.3%	54	50.6%	46
Human Trafficking	34.0%	17	68.0%	34	64.0%	32	48.0%	24
Inappropriate ER use	46.3%	38	72.0%	59	54.9%	45	48.8%	40
Injury prevention/falls	48.7%	19	61.5%	24	48.7%	19	43.6%	17
Lack of Medicaid expansion	43.1%	31	68.1%	49	59.7%	43	50.0%	36
Living with a disability	46.7%	28	70.0%	42	53.3%	32	55.0%	33
Maternal and child health	50.9%	28	63.6%	35	41.8%	23	34.6%	19
Mental Health/ Illness	43.6%	41	64.9%	61	54.3%	51	45.7%	43
Obesity	45.1%	37	62.2%	51	47.6%	39	42.7%	35
Older adult safety/mobility	52.6%	30	56.1%	32	47.4%	27	38.6%	22
Poor birth outcomes	35.1%	13	75.7%	28	46.0%	17	37.8%	14
Poverty/low wages	37.8%	37	64.3%	63	55.1%	54	45.9%	45
Rise in vapes and e-cigarettes	50.0%	26	55.8%	29	44.2%	23	34.6%	18
STIs & HIV	42.0%	21	72.0%	36	52.0%	26	50.0%	25
Stressed infrastructure due to increased population	39.0%	23	66.1%	39	59.3%	35	47.5%	28
Substance Abuse	37.6%	35	62.4%	58	49.5%	46	41.9%	39
Transportation	43.3%	42	63.9%	62	56.7%	55	47.4%	46

Q 12 - DOES YOUR AGENCY PROVIDE SERVICES TO ADDRESS THESE ISSUES? (PLEASE MARK ALL THAT APPLY)
 N=Number of key informant survey respondents who identified that their agency provides services to address this issue

	Lake County		Orange County		Osceola County		Seminole County	
	Percent	N	Percent	N	Percent	N	Percent	N
Access to dental care	43.2%	16	67.6%	25	35.1%	13	32.4%	12
Access to health insurance	34.3%	12	68.6%	24	54.3%	19	34.3%	12
Access to mental health care	29.6%	16	68.5%	37	44.4%	24	40.7%	22
Access to primary care	44.7%	21	63.8%	30	46.8%	22	36.2%	17
Access to secondary care	47.4%	18	65.8%	25	57.9%	22	42.1%	16
Affordability of healthcare	43.2%	19	63.6%	28	52.3%	23	36.4%	16
Asthma	35.7%	10	71.4%	20	28.6%	8	32.1%	9
Cancer	46.2%	12	61.5%	16	26.9%	7	34.6%	9
Diabetes	43.1%	22	72.6%	37	39.2%	20	35.3%	18
Food Security (accessibility to nutritious food)	26.9%	14	59.6%	31	36.5%	19	46.2%	24
Heart Disease	45.5%	20	75.0%	33	36.4%	16	34.1%	15
Homelessness	29.4%	10	61.8%	21	47.1%	16	50.0%	17
Housing security (affordable housing)	37.0%	10	59.3%	16	51.9%	14	48.2%	13
Human Trafficking	25.9%	7	59.3%	16	55.6%	15	44.4%	12
Inappropriate ER use	39.4%	13	78.8%	26	36.4%	12	36.4%	12
Injury prevention/falls	50.0%	12	66.7%	16	50.0%	12	37.5%	9
Lack of Medicaid expansion	38.1%	8	81.0%	17	42.9%	9	33.3%	7
Living with a disability	54.2%	13	66.7%	16	54.2%	13	45.8%	11
Maternal and child health	45.5%	15	66.7%	22	36.4%	12	27.3%	9
Mental Health/ Illness	38.6%	22	71.9%	41	50.9%	29	50.9%	29
Obesity	42.2%	19	68.9%	31	37.8%	17	31.1%	14
Older adult safety/mobility	45.8%	11	62.5%	15	54.2%	13	50.0%	12
Poor birth outcomes	35.3%	6	64.7%	11	23.5%	4	23.5%	4
Poverty/low wages	45.8%	11	79.2%	19	50.0%	12	41.7%	10
Rise in vapes and e-cigarettes	50.0%	5	50.0%	5	20.0%	2	10.0%	1
STI's& HIV	40.6%	13	65.6%	21	46.9%	15	37.5%	12
Stressed infrastructure due to increased population	36.4%	4	90.9%	10	36.4%	4	27.3%	3
Substance Abuse	25.6%	11	67.4%	29	48.8%	21	46.5%	20
Transportation	27.5%	11	70.0%	28	50.0%	20	42.5%	17

QUESTION 13- WHAT OTHER VULNERABLE POPULATIONS EXIST IN YOUR COMMUNITY?
Persons who may be exposed to some violent criminal elements
Working poor population
Single elderly
Homelessness
Migrant communities
Hypertension
Those experiencing homelessness, poverty, domestic abuse, human trafficking, mental illness and other disabling conditions
Functional addicts and financially unstable middle class scraping by but avoiding health costs to survive
Bicyclists and pedestrians vulnerable to motorists' vehicles
Senior
Limited education and limited job opportunities
Gay and lesbian
Unsure, perhaps HT survivors, survivors of trauma, children with ASD?
Children and adults living with autism.
LGBTQ
Domestic violence victims, non-citizens
Working poor
LGBTQ youth, unstably house students, working families one emergency away from homelessness
Population (Venezuela, Puerto Rico) seeking asylum due to political/natural disaster reasons.
Ethnic, religious and sexually-different minorities that easily can become recipients of hate and violence
Grieving families
The "unemployable" who need basic job training/interview skills.
I don't know. I believe we need to do a better needs assessment of Lake & Sumter Counties.
Sexual Assault, Domestic abuse
Underinsured patients (unable to pay copay/deductible amount, often thousands of dollars)
LGBTQ
Transgender; culturally-specific victims of crime (i.e. Due to incest, gender bias, etc.)
LGBTQ
Women, children, elderly, veterans, immigrants
Low income, frail elders with no transportation and inadequate food supply.
Illegal immigrant populations arriving from central and south America.
Teenagers
Elderly, children, homeless
We help the community through grants and strategy.
Teens with lack of family planning knowledge
Low income
LGBTQ+, those with substance use disorder,
New immigrants from Venezuela and Brazil
Newly released individuals from the corrections system
Teens

QUESTION 13- WHAT OTHER VULNERABLE POPULATIONS EXIST IN YOUR COMMUNITY?
Isolated rural communities
Foster kids and juvenile justice populations
Older adults; young same gender loving individuals.
Seniors > 65 years of age living alone; seniors with dementia living alone
Teaching people how to be self-sufficient and not just provide services.
Homeless youth (18-24) and children (12-18)
Disabled adults, mentally handicapped adults
Rural populations (often combined with English as a second language)
Transitional- Aged Youth, LGBTQ+ youth
Homeless
Poor minorities
Low income children

QUESTION 14- WHAT ARE THE MAJOR ISSUES/BARRIERS IMPACTING THESE POPULATIONS?
Lack of reliable public transportation. Access to affordable dental care for adults. Lack of specialty care. Lack of some preventative healthcare services
Some criminal elements in some of the communities. Lack of jobs that pay a livable wage.
High deductibles and high copayments
Knowledge and access
Living at home with no support
Food, shelter, medical resources.
Language
Affordable treatments.
Access to affordable permanent housing and preventative health services
Under reported numbers with need because of hidden vulnerability. Avoiding prevention due to cost of care.
Auto-centric land development and transportation corridors
Low income
Limited options lead to limited income and increased risk of poor health outcomes
Acceptance
Poverty, homelessness/unstable housing, transportation
Accessibility to care, needing Spanish-speaking staff at agencies and providers
Not enough programs
Poor support and options for these clients and their families.
Family discordance due to their sexual orientation and preferences
Fear, lack of information and communication, lack of outreach
Housing, healthcare, good paying jobs
Lack of recruitment, training, and coordination of the many community organizations and individuals willing to help
They do not know where to start or where to go for assistance. Language barrier. Lack of money and resources.

QUESTION 14- WHAT ARE THE MAJOR ISSUES/BARRIERS IMPACTING THESE POPULATIONS?
Ignorance on the part of many within the populace--the minorities are known only through myth, rumor and secondhand information. Few haters actually know many--if any--from the group/s they hate
Emotional and psychological turmoil.
Unable to get jobs or stabilize their economic condition.
No clear path to services.
Mental Health Services
Full knowledge of insurance coverage being attained; fiscal resources
Inclusive services
Providers who are comfortable / confident in care. Safe access to services as the first step.
Lack of inclusive services and the threat of violence
Transportation, Child Care, Employment, Education, Income, Housing
Matching General Revenue dollars to pull down more Medicaid dollars
Fleeing their countries.
Lack of safe mobility options
Language
Available services
Criminal backgrounds, access to higher wage jobs, housing, mental health.
Misinformation and resistance to giving realistic information to them
Knowledge and accessibility of resources
Affordable access to care and services, lack of understanding by greater community
Language and lack of money and social capital
Education and awareness
Addiction to drugs and prescription recovery
Lack of training and awareness in healthy leisure interests, financial management, healthcare access, jobs open to convicted individuals, and mental health/substance abuse
Lack of affordable housing and lack of higher paying employment
Lack of medical care, basic needs, transportation
Access to health care, affordable housing, job opportunities
Affordability and access
Transportation, poverty, lack of providers, food deserts
Lack of suitable homes for foster kids and more intervention and treatment programs for justice involved individuals
Lack of Social Justice and access to services
Lack of access to timely diagnosis and support for dementia
Education level/literacy, lack of motivation, mental health issues not addressed
Lack of supportive affordable housing, education opportunities, transportation, low wages, lack of full-time employment with benefits.
Homelessness, jobs, transportation, education
Lack of quality facilities for care
Transportation, access to services, affordability of quality healthcare
Education on preventative care, access to providers with appropriate cultural competencies
Housing and Healthcare
Lack of resources and ways to find out about what resources are available

QUESTION 15- IN GENERAL, WHERE DO YOU THINK PEOPLE IN THE COMMUNITY GO TO RECEIVE HEALTH CARE?
Health department or low-income clinics
Physician office or ED
Both area providers and health centers
Community health centers and the Health Dept
At the health department or an FQHC
Emergency Departments, community health centers
Nonprofit, CHC's, hospitals
Many without healthcare access emergency departments. Those with insurance utilize private providers
ED
The hospital.
PC, health clinics, health department
ED
ED
Primary care physicians or the hospital.
Their provider
Hospital or primary care physician
Hospital, health department
Hospital ER.
Within the population we serve, Orange Blossom Health (Healthcare Center for the Homeless) and ERs
Emergency rooms
Primary Care or ER
Private providers (if insured); Uninsured- ER and free or reduced cost clinics
Emergency rooms
Community Health Centers and Florida Hospital
ER
Public health entities and Emergency rooms
Primary care or emergency room
Primary care physician, clinics, emergency rooms.
For our population, most go to the ER
For the people we serve, FQHCs
ER or PCP
Health departments, FQHC, emergency rooms
Emergency rooms
Hospitals
Unfortunately, the ER
Free clinics
In people without insurance, generally their first stop is the emergency department. People with insurance are more likely to go to a primary care doctor
Private providers, health department, Osceola Community Health Services

QUESTION 15- IN GENERAL, WHERE DO YOU THINK PEOPLE IN THE COMMUNITY GO TO RECEIVE HEALTH CARE?
Community Health Departments and/or Community Health Centers
ER primarily
Free clinics, ER, private sector
Either to their own doctors or to the emergency rooms/care centers
Emergency rooms.
The insured go to urgent cares and PCPs and specialists; the uninsured go to charitable clinics and hospital ERs
Where they can afford to get help.
Hospital Emergency Room or emergency outpatient clinic.
Emergency room
Doctors
Primary care doctors
Youth tend to avoid primary health care services and go to the ER when there is an emergency
Primary care doctors (health department, urgent care, Emergency Department being secondary)
The hospital
Insured - Primary care provider. Uninsured - Delayed care and the ED if no relationship with a FQHC
Depends on person. ER or PCP or self-medicate.
Their PCP, clinic or ED
Community health centers
Department of health
Local emergency room visit or County Health Services
This depends of the insurance status of the individual seeking the health care services. Insured people go to their primary care provider, uninsured in general will delay care and seek it out in the emergency departments, while some utilize the FQHC system.
Affordable health clinics
Various places; in Orange Co, the Pecan Clinics are an excellent opportunity. Osceola and Seminole do not have quite the same capacity for care.
A significant amount come FQHCs, and faith-based organizations provide services to the uninsured and underinsured. Some to hospitals, jails and mental health agencies. Private sector to their medical services providers.
Primary care physicians
Private providers and dept of health
Variety of places. Emergency departments would be first access point for those who need help quickly.
Emergency room
Urgent care, ER, primary care
Private doctors if insured---health dept or ED if uninsured
Emergency rooms
Emergency room and health clinics
Hospital
Community health clinic

QUESTION 15- IN GENERAL, WHERE DO YOU THINK PEOPLE IN THE COMMUNITY GO TO RECEIVE HEALTH CARE?
Primary care physician
Emergency rooms
ER dental access due to lack of funds to pay immediately at the time of tooth infection and pain
Depends on if they have insurance or not
The hospitals
Primary care and free-standing emergent care settings like CentraCare
Hospitals or clinics
ED
Emergency room, Federally Qualified Community Health Centers, Shepherd Hope
PCPs or ERs
Depends on if they can afford it or not
Emergency departments
ER's and Health Dept
Hospital emergency department
Private providers, FQHCs
Clinics and hospital eds
The Emergency rooms.
They often don't get the care they need. Emergency rooms when it's bad enough.
Community Health Center, Florida Hospital Transition Clinic and Grace Medical Center.
Personal Doctors, primary care.
ER
ER and Clinics
The uninsured and under insured usually go to the hospital emergency room
PCPs, walk in clinics, ER
Urgent care, primary provider (insured), ER
Primary care doctors, walk-in clinics, ER
About 60% go to PCP and the other 40% utilize emergency rooms, urgent care
Emergency rooms
Emergency Departments, walk-in clinics
PMD
ERs
Health dept. and Community Health Center
Emergency rooms, private practice, PCAN providers, behavioral health providers, FQHCs
Emergency room
ED's, clinics

QUESTION 16- IN GENERAL, WHAT BARRIERS DO YOU THINK PEOPLE IN THE COMMUNITY EXPERIENCE ACCESSING HEALTH CARE?
Cost
Information about where to get care
Access to primary and preventative care services and adult dental services.
Lack of health insurance and social support to encourage compliance. Not enough primary care providers.
Transportation, language, affordability of specialty care services
Transportation issues, unable to leave work to attend appointments or bring children in, lack of appointments at facilities
Scheduling appointment, follow up visits in a timely manner, insurance companies
Availability
Affordability
Transportation
Lack of primary care providers.
Costs, knowing where best to go, wait time
Convenience and cost
Access to specialists
Transportation
Availability
No insurance; No Medicaid expansion; lack of medical home
Long waits to get appointments, approvals from insurance where it exists, cost barriers, and communication barriers.
Transportation
Lack of specialists, lack of insurance or inability to pay out of pocket on sliding fee schedule
Maintaining a patient-doctor relationship
Capacity and access
Based on independent community survey results, residents indicated cost of care; transportation; available health providers/facilities near home; doctors open at times needed; and lack of insurance as top barriers to accessible care.
Cost
Lack of health insurance and affordable health care options.
Limited knowledge of appropriate care, not have established primary care, poor or no health insurance
Affordability, transportation, lack of insurance, complexity of the healthcare system
Transportation, language barriers, case management needs, etc.
Transportation
Affordability and transportation.
Afraid of costs
Affordability
Location, hours; needing more than primary care; help with medication costs

QUESTION 16- IN GENERAL, WHAT BARRIERS DO YOU THINK PEOPLE IN THE COMMUNITY EXPERIENCE ACCESSING HEALTH CARE?

It is all about access and knowing about resources. Even FQHCs charge sliding scale fees for their office visits that people still cannot afford. One patient told me her one office visit at an FQHC was \$75 with additional fees for labs

Lack of understanding or information...perhaps more outreach is needed.

Lack of insurance or self-payment

Affordability, access

Financial, lack of insurance, health education, transportation, language barrier, physical & mental disabilities, shortage of providers, affordability of health care

Lack of personal support, awareness of potential health solutions, and lack of transportation

Lack of awareness of treatments available at a low cost in community centers, health departments, clinics.

No insurance and too much complexity navigating the system and getting to and from point of service

It is too expensive

Affordability even with private insurance. Lack of care coordination for comprehensive disease management and prevention.

Income; cannot afford good insurance.

Not many

Lack of health insurance

Money

Affordable insurance coverage. Some issues in wait times or accessibility.

Financial and Education

Depends: Could be long wait times for sick visits; high cost of co-pays and/or deductibles; denial of the symptoms as a coping mechanism; work schedule prevents them from accessing care; lack of transportation or insurance or gas money to get to the provider...

Transportation, money, healthcare insurance

Capacity and access

Limited access to quality care

Transportation, cost

Access and affordability

Transportation, health insurance.

Transportation, Adequate insurance, availability of caregivers to assist during recoveries.

Affordable care and funds to support the agencies that provide the care to this population.

Also lack of specialty care for cancer etc.

Lack of safe mobility options

Issues related to insurance/cost of services

Appointments that are convenient, or places that accept insurance. Many people cannot afford co-pays, so they come to ED's because they know that they do not have to pay up front before someone evaluates them.

Low income clinics

Fear, money

Cost, transportation, lack of knowledge on what is available

Affordability

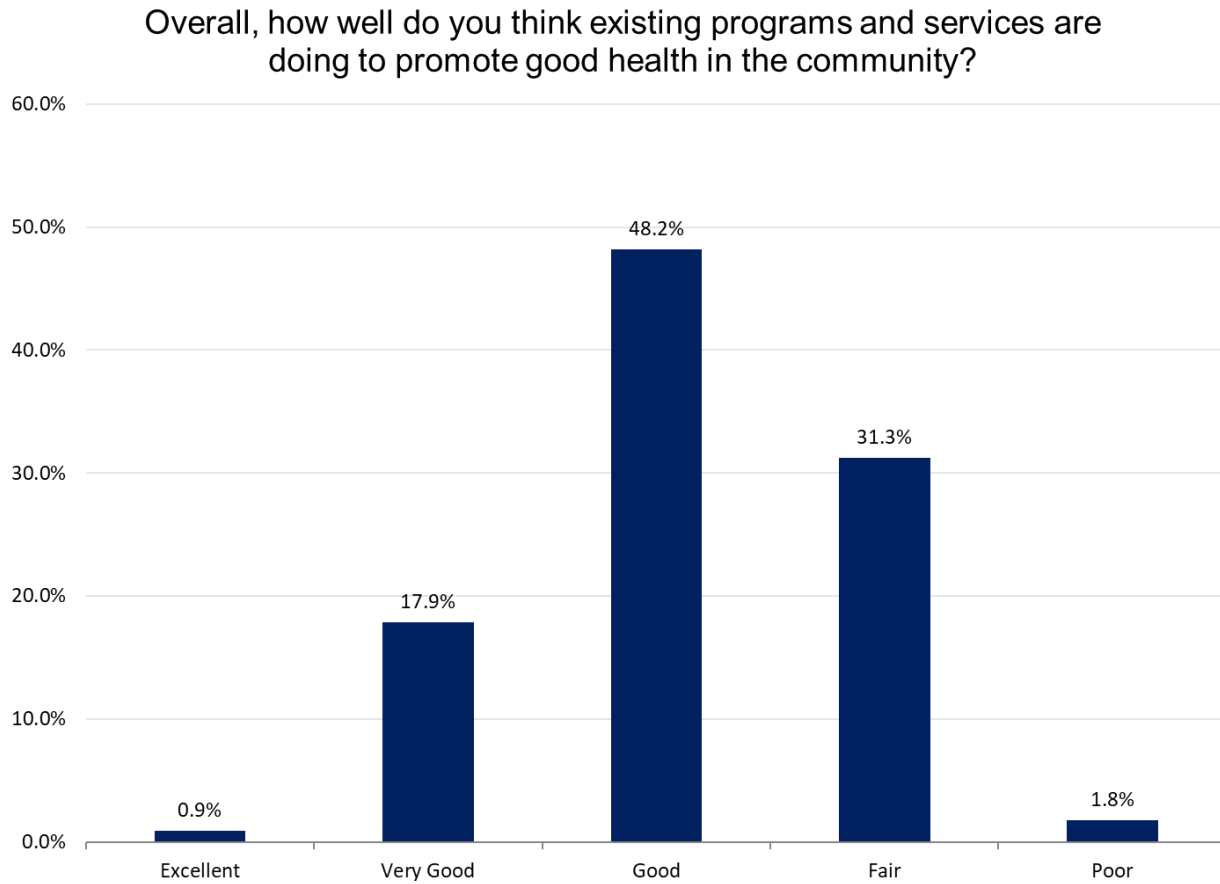
Funding and number of people going to health clinics

QUESTION 16- IN GENERAL, WHAT BARRIERS DO YOU THINK PEOPLE IN THE COMMUNITY EXPERIENCE ACCESSING HEALTH CARE?
Communication to all involved in the healthcare team/process
Rising cost of healthcare
Affordability, transportation, shortage of providers
Expense
Affordable Insurance options
Affordability
Access, providers, time of day, missing work/school, transportation
Financial barriers, transportation, access to prevention management
Physicians who are rushed, unable to provide care to those with various insurance coverages, overuse of emergency settings, and lack of communication between healthcare providers
Lack of funds to pay for care
Lack of access to resources
Financial limitation. Waiting 3 months to get first appointment. No health insurance. Can't afford co-payment. Payment each time for doctor visit
Financial and transportation.
Costs
Affordable and accessible options (beyond ED's)
No insurance and a State that has blocked Medicaid expansion
Transportation, cost, access (especially to dental, there is a lack of providers in Lake County)
Lack of insurance coverage
Lack of health insurance and a lack of knowledge on knowing how to use health care services
1)Limited availability of quality primary care
2)Navigating system for specialist visits, medications, diagnostics, therapy, etc.
1) The delay response in receiving an appointment at the CHC.
2) No healthcare in the area. Everyone have to be sent to other communities.
Lack of insurance, doctors accepting insurances and new clients, limited clinic hours, wait times for office visits
No medical home - a different person sees them every time, so no one is actually tracking their health; poor nutrition, lack of exercise or access to it
Affordability and transportation/free time to go to preventative HC appointments
Health insurance, education on where to go
Lack of insurance, lack of available physicians, uninsured, cost of diagnostics and treatments
Affordability, transportation, insurance regulations
Availability of appointments when people need, access to physicians on the weekend, flexed hours to meet needs of people who get off after 6p
Limited finances, lack of providers accepting Medicaid (non-private forms of insurance), inequitable way in which some individuals are treated, lack of services in languages other than English.
Cost
Cost. Transportation
Knowledge of where to go
Transportation, stigma, fear of what they will hear, takes too long. Overall, denial of health problems
Transportation and cost

QUESTION 16- IN GENERAL, WHAT BARRIERS DO YOU THINK PEOPLE IN THE COMMUNITY EXPERIENCE ACCESSING HEALTH CARE?

Transportation, insurance, costs

QUESTION 17 – CHART D.9: OVERALL, HOW WELL DO YOU THINK EXISTING PROGRAMS AND SERVICES ARE DOING TO PROMOTE GOOD HEALTH IN THE COMMUNITY?



QUESTION 18- WHO IN OUR COMMUNITY DOES A GOOD JOB OF PROMOTING HEALTH?
Waterman hospital
CHC
Community Health Centers
FQHC and some other not for profit community organizations that are a referral source.
Orlando health, Florida Hospital
Second Harvest Food Bank, non-profit organizations, Community Health Centers, Inc., Orange Blossom Clinic, True Health, hospitals, churches
Some nonprofit agencies, hospitals, health centers, community resources
AdventHealth
AdventHealth
Florida Hospital, health department
Both hospital systems promote
City of Tavares, City of Mount Dora, Livestream, Waterman
Health department, life stream, human services, community health centers
South Lake hospital, NTC, fitness centers

QUESTION 18- WHO IN OUR COMMUNITY DOES A GOOD JOB OF PROMOTING HEALTH?
Orlando Health
Health department.
Orange Blossom Family Health (Healthcare Center for the Homeless)
Orange County Public Health for the resources they have
The hospitals
FQHCs, Council on Aging, St. Thomas, Advent Health, Healthy Start Coalition, Florida Department of Health
Department of Health County Offices
United Global Outreach, Community Health Centers, Aspire Health Partners, Florida Hospital, Florida Department of Health in Orange County
Aspire health
Healthcare Access Alliance; Florida Hospital/Advent Health; Orange County Health Department; University of Central Florida
Healthy Central Florida, Hebni Nutrition
Florida hospital winter garden, community health center, west orange health care district, Matthew's hope, shepherd's hope.
Florida Hospital, Orlando Health, Orange Blossom Health Care
Aspire Health Partners (CAT Team), PCP's and their staff?
FQHCs, private hospitals
Hospitals, health plans, and medical community.
Programs
Health department
Shepherd's Hope
Perhaps I am biased, but Florida Hospital and its clinics provide good healthcare
Most of the non-profits, Florida Hospital
Those with health promotion dedicated staff. We recently started a Coordinated Information and Referral for Medicaid pregnant women and others.
Local healthcare providers, including local health departments and community health centers.
Social Service organizations
The major healthcare organizations and our local public officials, along with some faith organizations
Government agencies, nonprofits and hospitals
Health care organizations
Advent Health Orlando and Orlando Health, Grace Medical Home.
Everyone thinks they are doing a good job, but the real question is who is working together.
Hospitals
Health Care Center for the Homeless
City of Orlando
Community Vision, Osceola County Health Department, local hospital systems (CHS, HCA, Orlando Health, AdventHealth, UCF, Nemours, VA)
FD, EMS, PD and hospitals
FQHC's, health departments, hospitals
Health insurance companies (large scale), hospitals (local)

QUESTION 18- WHO IN OUR COMMUNITY DOES A GOOD JOB OF PROMOTING HEALTH?
UGO, CHC, aspire health partners, Florida Hospital, health department
Osceola regional hospital
FQHC's, Local Health Departments, Hospitals and other free programs
Celebration Health, Florida Hospital, Osceola Regional, St. Cloud Regional, Winnie Palmer, etc.
Community health centers Inc.
Orlando health & Florida Hospital, pecan clinics
Lake County Connection - paratransit transportation
Lake Dept of Health, Lake County Schools
Health Care Center for the Homeless, Community Health Centers, Shepherd's Hope, Grace, our hospital systems.
Home visiting programs for pregnant and parenting families like Healthy Start and Healthy Families--DOH Orange, PCAN
Florida Hospital
DOH
Healthcare systems, health departments, Primary Care Access Network
AdventHealth, Orlando Health, Nemours, health depts, FQHCs
AdventHealth
All PCAN agencies
Major hospitals
Celebration health
Florida Hospital, YMCA, Blue Cross
Health department
FH community medicine clinic
Center for Multicultural Wellness and Prevention, Center for Change, Hebni Nutrition, Simeon Resource for men
Society in general does a great job in overall health awareness, in particularly, social media
Major hospitals, community-based programs
Department of Health, FQHCs
American Heart Association
The service providers
Healthy Eatonville Place -Florida Hospital soon to be AdventHealth. Community Health Centers. Macedonia Health & Wellness Ministry. Hebni Nutritional Consultants
Florida Hospital, Adventist university, healthy Eatonville
YMCA, OHS, Adventist Health, OCPS, 4 Rivers Foundation
All of the hospitals, health providers, DOH, etc.
Florida Hospital, Florida Regional, CentraCare, Seminole County Health Department, Orange Blossom Family Health, others
South Lake hospital
Orlando Health, AdventHealth
Center for Multicultural Wellness and Prevention, Florida Hospital
Florida Hospital
Doctors
Florida hospital

QUESTION 18- WHO IN OUR COMMUNITY DOES A GOOD JOB OF PROMOTING HEALTH?
School district, health dept., community vision, hospitals
AdventHealth, Orlando Health
Florida Hospital & the various MD practices that Florida Hospital own that folks do not know about.
The two hospitals

QUESTION 19- WHO IN OUR COMMUNITY DOES NOT PROMOTE GOOD HEALTH?
Vape and e-cig businesses.
Employers who do not offer reasonable insurance coverage, lack of affordable housing
Alcohol & tobacco companies
Fast food restaurants
Fast food restaurants, movie theaters, schools
State of Florida's unwillingness to fund health services to those who cannot afford them.
Hospitals attempt to promote good health but tend to focus on driving business and competing with one another versus end consumers
Big box retailers
Orange County government
Cannot fairly state; however, there exists a great opportunity for greater collaboration among varied entities in Central Florida to improve overall health of the community.
Churches
Companies that provide goods and services promoting poor health and dietary choices.
Hospitals need to take a more active role.
Orange Blossom Family Health, they have poor access to care and patients often tell me that they are turned away because they are told their clinics cannot help them. Sometimes they tell me that they feel that their providers don't care or don't provide them good care
Those lacking funds to do so.
Hospitals
Most individuals, busy with their own lives
Our society is caught up in practices that most would consider standard but that are highly counterproductive to good health--fast foods, junk food, lack of exercise, inadequate rest. Preventive care is a society-wide need.
Drug abusers
Fast food industries or tobacco industry.
I know all agencies are trying. If the people are important than why cannot our community health care agencies and hospitals work together.
Low quality scores for post-acute care providers (e.g. Skilled nursing, home health).
Significant complaints around commercial Medicare/Medicaid plans.
Sometimes within business demands of staff become too high and at those times self-care, wellness initiatives may fade.
Orange County government
Well-meaning organizations/programs that conduct "screenings" and offer partial services (a few days a week and/or quarterly but do not provide full services thus leaving patients to move from one organization to another seeking care
Employers that are unable to provide Health insurance benefits due to high costs.

QUESTION 19- WHO IN OUR COMMUNITY DOES NOT PROMOTE GOOD HEALTH?
Businesses that do not provide health benefits.
Media and companies pushing fast food and high salt and sugar foods
Businesses, employers, restaurants,
Convenience stores and fast food restaurants
Schools
Medicaid (CMS), Mental Health care providers
The hospitals
True Health - patients complain that their office visit rates are too expensive
Not who, individual, corporate and industrial greed hampers fair and equitable access to good health.
McDonald's
There is a rise in e-cigarettes and vapes being advertised and sold by gas stations and convenience stores
State of Florida re what is available and prevention of illnesses. Early identification
The schools
Additional partnerships with both major Healthcare systems with the community mostly impacted. Both promote programs, but more funding could be provided to those who are making a difference. I would not characterize that they don't promote health.
ERs
Leaders that make housing and transportation available to low income frail elders.

QUESTION 20- WHAT MORE COULD BE DONE TO PROMOTE GOOD HEALTH IN THE COMMUNITY?
More awareness and community care going to the people.
More access points
Provide services of a Nutritionist to promote healthy living
Having nutritionists in the Community Health centers to assist patients with their nutritional needs.
Better access to produce and other nutritious foods in underserved/poverty areas. Employers providing health workplaces and access to health care, collaboration and pooling resources to improve outreach and provide less fragmented services
More education and collaboration
Free seminars on the importance of preventative medicine.
Incentives for living healthy lifestyle such as covered parking away from stores to make individuals walk, free public transportation to parks/social events.
Primary care aid, indigent care clinics support.
Events and programs
Communication about availability
Access to facilities for students along with education of foods in schools
Creating accessible programs for target populations
Remedy the issue of availability.
Medicaid Expansion; Medicaid waiver for those who are chronically homeless; appropriate discharge planning from hospital ERs for those experiencing homelessness. Better coordination between service providers and hospitals.

QUESTION 20- WHAT MORE COULD BE DONE TO PROMOTE GOOD HEALTH IN THE COMMUNITY?
Unified messaging and focus
More access to education
Mix of land uses, increased density, and greater transportation choices
Water and sewer infrastructure, environmental cleanup, Lynx expansion, and other transportation improvements i.e. Sidewalks, street lights, crosswalks, etc...
All the resource are there
Collaborative planning and engagement followed by action to engage populations in public health plans and services. Community mobilization is key.
Doing things together that are active that include healthy food
Affordable health care options and better mass transportation options.
Education
Cross sector collaboration to stop all the silos - we all serve the same people
Accessibility to care and insurance
Awareness
Increased research and funding together with improved collaboration/partnerships between hospitals, providers, the medical community, etc.
Expand programs and mobile clinics to the areas needed.
Health fairs, promote case management to those in need
From the state and county level, educating our people about diabetes, heart disease and obesity. Offering inexpensive healthy foods that aren't carbohydrate loaded and discouraging fast food.
Outreach to various populations
Universal healthcare for all regardless of insurance, income and/or citizenship status.
Make it affordable and easier to access
Building an expansive network of community leaders, providers, and influencers to promote good health...so that we change the local culture to supporting good health practices
Meeting/partnership between Adventist Health System, Community Health Center, churches, and other local businesses.
Educational facilities, houses of faith, employers and medical providers could all do much to help chip away at bad health practices.
PSA's
Invest in a centralized, web-based care coordination platform that connect social service agencies that all impact health.
Work together.
Not sure
Increase primary care availability
More awareness, commercials, etc.
A coordinated approach that considers the diversity of our community.
One of the biggest issues is that Florida is a right to work state where persons can be (basically) let go for an reason. Any person who is afraid to be let go from their job is unlikely to focus on their health care needs over working. Just a thought.
Money to aid the resources that exist.
Water and sewer infrastructure, environmental clean up, Lynx expansion, and other transportation improvements i.e. Sidewalks, street lights, crosswalks, etc...

QUESTION 20- WHAT MORE COULD BE DONE TO PROMOTE GOOD HEALTH IN THE COMMUNITY?

Collaboration with public funded behavioral health providers

Community Health Fair events

A truly coordinated community approach that considers all populations and their unique circumstances.

More community health events, initiatives, advertisements.

Encourage and support FQHC's and the medical home model where patients have full access to comprehensive care model with preventative and restorative services to include education, case management, and cost-effective pharmaceuticals.

Pressure the FEDS to create a Health Insurance environment driven by the Private sector with safety nets for those low-income users.

Provide multimodal transportation options

Literature in grocery stores could be helpful-appropriate food selections. Promote health in schools, churches, sports events etc.

Making sure people know where and how to access the systems. What are the right doors?
Good nutrition, early intervention.

PSAs on what healthy looks like and consists of

Mobile free health clinics

Community presence should be increased by attending community events

Incentivizing public, employers making health a priority for workforce,

Making healthy foods more accessible in food deserts

Continue to educate all resource centers and families

Increased school-aged health information promotion

Innovative practices such as telehealth

More outreach, more education, more volunteer services

Hospitals could team up with clinics to offer those living in homelessness better care and access to medications they need

More affordable access to care

More community outreaches. Targeted community events such as Caribbean health summit, where primary health promotion is the main focus during this event.

A complete revamp of how healthcare to reduce individual, corporate and industrial greed and improve health

Increased alliances/coalitions around specific areas (e.g., mental health)

Incentive for both providers and clients

Less expensive health insurance for people that work

Boosting the number of providers, especially dental providers, and increasing access to transportation or providers particularly in more rural areas

More emphasis on early prevention and intervention. Teaching on disease concepts

Expanding access to health insurance by expanding Medicaid

Disease registries for serious chronic illnesses. E.g. Alzheimer's/Dementia and databases for vulnerable elders =those living alone

As mentioned above seek partnerships with the smaller 501(c) (3) groups that are making an impact and, in the communities, but don't have the funding. Adequately fund the organizations that have proven outcomes. Establish true outcomes that we all should be looking for and how to reach them. Provide incentive for those who make a difference.

QUESTION 20- WHAT MORE COULD BE DONE TO PROMOTE GOOD HEALTH IN THE COMMUNITY?

More education and more access to medication management, and follow up care, more in-home services for those with communication and transportation barriers.

Better access to food and exercise, better comms strategies for those in poverty

We need to do more to provide immediate and direct services for drug addiction, especially with opioid abuse.

More public awareness by events and media

Greater education from trusted sources on healthcare, health insurance options, and chronic life-limiting conditions

Culturally responsive partnerships

Wellness education initiatives, targeted to lower income areas, help with reducing stigmas of seeking mental health care

Community paramedicine

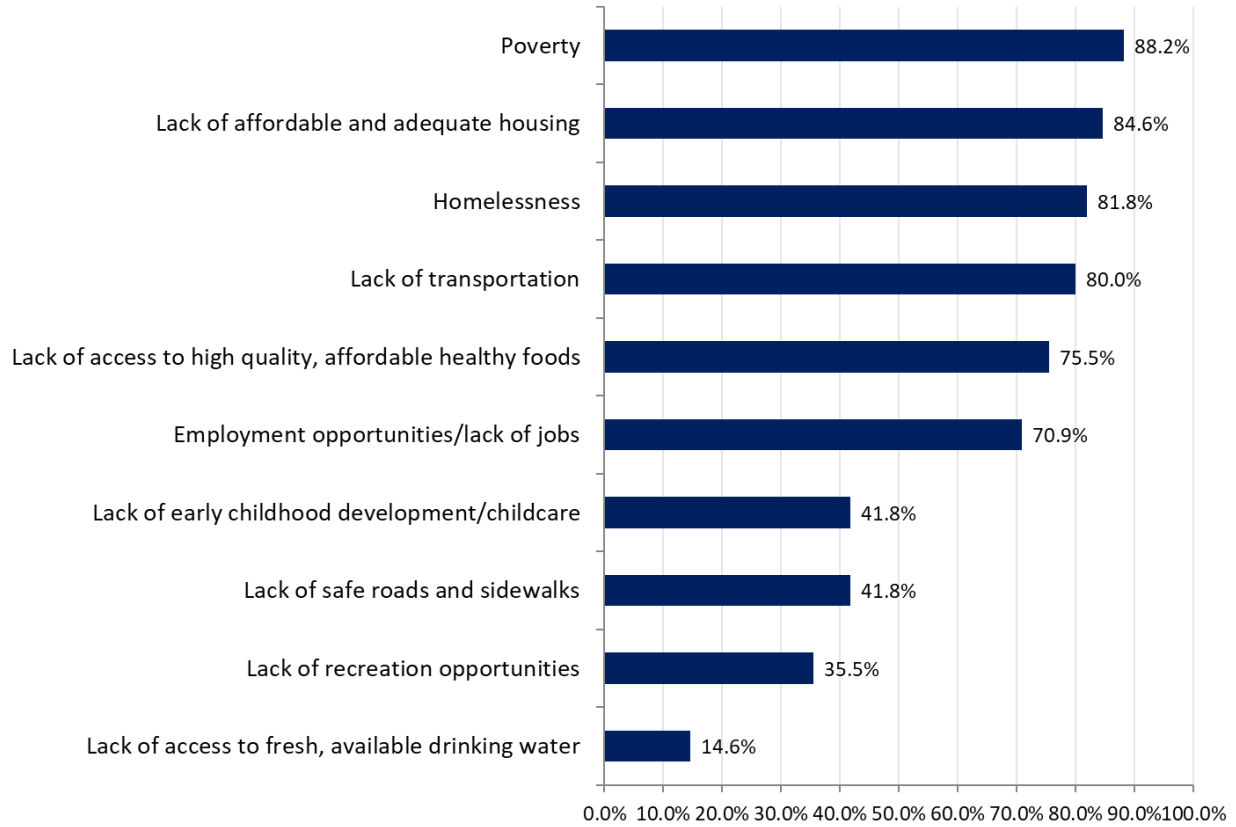
Community education, on TV and in places where they live

More outreach to poverty areas

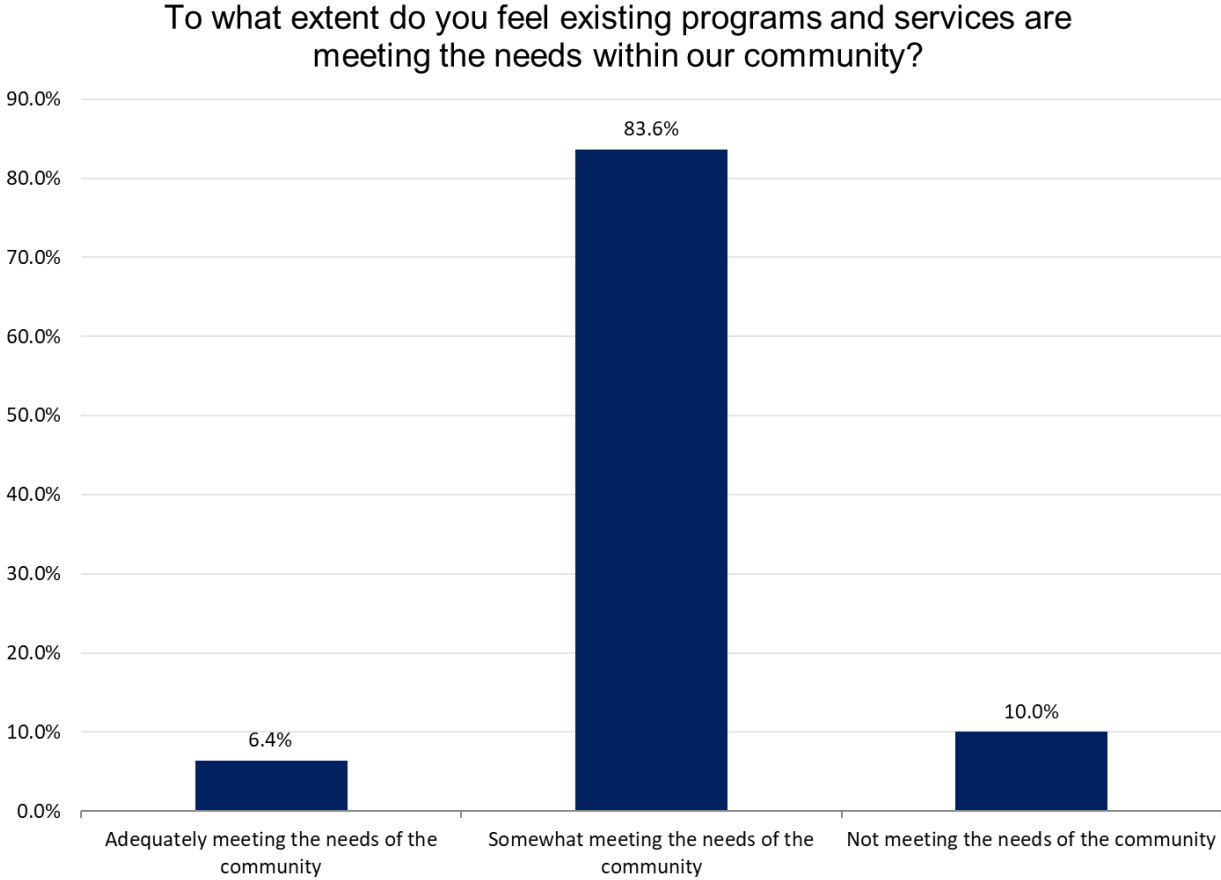
Invest in better community planning placing less need on transportation access.

QUESTION 21 – CHART D.10: HAVE ANY OF THESE AFFECTED YOU OR THE POPULATION YOU SERVE? (Please check all that apply)

Have any of these affected you or the population you serve?



QUESTION 22 – CHART D.11: TO WHAT EXTEND DO YOU FEEL EXISTING PROGRAMS AND SERVICES ARE MEETING THE NEEDS WITHIN OUR COMMUNITY?



QUESTION 23- WHAT RESOURCES NEED TO BE DEVELOPED OR STRENGTHENED TO ADEQUATELY MEET THE NEEDS IN THE COMMUNITY?
Affordable housing
Additional affordable healthcare options.
Coordination of efforts
Improved safety net for most at risk individuals. More collaborative and integrated approach among the various community resources.
We need to come together to ensure we have an accurate list, so we are not duplicating services, and connecting our patients to appropriate channels.
Public transportation
Childcare, food shelves
Funding for programs and facility options. Information for healthy eating.
Navigation of services
Transportation and school education opportunities around food and exercise
Funding for specialty care and treatment programs.

QUESTION 23- WHAT RESOURCES NEED TO BE DEVELOPED OR STRENGTHENED TO ADEQUATELY MEET THE NEEDS IN THE COMMUNITY?

Coordination among providers/hospitals; scale funding for housing first initiatives; Funding mechanism (like in South Florida's food and beverage tax) to address Central Florida's social safety-net challenges as a result of rapid growth.

Mental Health and integration with other health and wellness programs

Affordable housing and employment.

More outreach/ ease of access

Need to grow the network of healthcare for underserved and marginalized groups

Better connections between live, work/school, and recreation

Increased access to medical care, water and sewer infrastructure, affordable housing, transportation expansion, etc...

Knowledge in healthy eating

Collaboration between public health, private health; and populations.

Every child should have access to high quality education and the schools should treat the kids as a part of a family unit regardless of how traditional it is or not. Companies who can should pay a livable wage. Mixed income communities should be a high priority for cross-sector collaboration.

Better community outreach and feedback mechanisms.

Poverty is the stem of so many issues in terms of community health. We have to start addressing poverty as a whole instead of trying to offer band-aids.

Increase capacity of organizations implementing best practices, training for organizations that need to learn more about implementing best practices, training for staff to support all efforts

More CSU's in Osceola (preferably Aspire Health Partners-run CSU). More CAT Teams (preferably Aspire Health Partners-run). More crisis help/mobile crisis units. More Spanish-speaking providers! More CIT officers

Collaboration and partnerships between hospitals, providers, the medical community, etc. To develop innovative solutions to meet the needs.

More resources and closer to the community that has the need

Telehealth

Improved access to healthy fresh food and produce instead on nonperishables that are often unhealthy. Safer communities where people feel like they can go out and do things safely. Expanded public transportation. Companies that offer jobs full time so that employees can get healthcare benefits. Affordable housing.

There needs to be more cohesive work. There are a lot of groups doing the same work, but not working together. I think more collaborative work will help this all.

Education on healthy foods and access, well woman care, counseling for coping, comprehensive care, access to fitness resources for all ages

Funding, planning, collaboration

Access to secondary care

Community leaders and innovative thinkers, along with some funding to create more pilot programs that are scalable

We need to all come together physically and meet each other. Create a support system network.

Mental health counseling among both adults and children

Strengthen the school system.

QUESTION 23- WHAT RESOURCES NEED TO BE DEVELOPED OR STRENGTHENED TO ADEQUATELY MEET THE NEEDS IN THE COMMUNITY?

A bi-directional way of communicating with all social service agencies to efficiently manage referrals to all of the agencies that impact health.

Conducts meeting across the board to address our issues with openness.

Better medicine

School resources, especially at the high school level in both education and availability.

Outreach programs, not only for and including drug abuse/addiction, but also, chronic illnesses.

Affordable housing

Affordable Housings, employment opportunities, low cost healthcare

Initiatives for all groups.

Educate funders to avoid duplication. Support FQHC model

Transportation, food security

Better transit system

Stronger programs addressing obesity, nutrition, and mental wellness

Food banks for healthy choices that are affordable for lower income families. Transportation options to get to appointments at a discounted rate.

Expand Medicaid, affordable housing, increase wages, eliminate food deserts

More agencies addressing the food and health needs

Resources should be increased so that they can be accessed in a timely manner.

Mental health services

Reduction in competing resources and alignment of organizations taking action - less talk, more action.

Strengthening of the social safety net. Stronger public policy around health care. Awareness of existing services.

Increase the number of mobile units with open doors

Need to work together to spread resources and not compete against one another. Take politics, history and personality out of it.

Transportation services in Osceola County. There is affordable housing but not on a bus route.

Integrated services

The housing needs have not been addressed and will only get worse in 2021/2022 when some of the income-based units go back to market rate. Seminole County has not added new units to offset this.

More affordable access to primary care with attention to the specific needs of this population - often overlooked medical issues due to lack of money

Work in collaboration with different community organizations to reach those vulnerable populations. Nonprofit community-based agencies work daily with those populations.

Community supported alliances and funding

Education. Access to appropriate levels of care. Evidence based practices with proven outcomes. Training providers for evidence-based practices

An increase in service slots

Waiting lists for care of frail elders needs to be more actively managed

QUESTION 23- WHAT RESOURCES NEED TO BE DEVELOPED OR STRENGTHENED TO ADEQUATELY MEET THE NEEDS IN THE COMMUNITY?

- 1) A healthcare provider in the local area.
- 2) A bridge organization to link all of the services
- 3) Bring a low-income grocery store in the area

Mental health, homelessness, affordable housing

We need to do more to address drug addiction in our community. Opioid use, such as prescription drugs, Heroin, Fentanyl, and others, are resulting in overdoses at an alarming rate. While the numbers show that most people are saved by immediate medical care, many are dying.

Better communication with public

Insurance for those who fall in the Medicaid gap, lower cost diagnostics and treatments

Transportation, education, rural outreach

Safety net programs, partnerships with FQHC's, Medicaid expansion, Blended and braided funding models

Transportation, insurance

Affordable options

Better transportation

More coordinated response

QUESTION 24- WHAT TRENDS OR EVENTS HAVE OCCURRED RECENTLY THAT MAY AFFECT OUR LOCAL PUBLIC HEALTH SYSTEM OR THE HEALTH OF OUR COMMUNITY NOW OR IN THE FORESEEABLE FUTURE?

Non primary care in public health.

Not accepting the Medicaid expansion

Changes to Medicaid Insurances which went into effect January 1, 2019

Florida legislature and governor may have an impact that could affect funding and resources. Increase in individuals from hurricane-ravaged islands coming to Central Florida. Less affordable housing available in the area and jobs continue to be in the service industry with low wages.

Major storms have sent large volumes of patients to our Central Florida region. As a hospital we deal with placing complex patients with various, or even no insurance.

Medicaid expansion (not allowed in FL)

Passing of the Lake Co taxing district support helps support indigent care.

Need to get youth and children physically active and eating healthy

Less workforce

Reimbursement changes with primary care physicians as well as bundled payment

Rapid increase of population.

Much needed criminal justice reform may have unintended impact on homeless service system. Communities struggle to scale funding for chronically homeless threatens gains made over the past three years.

More demand of mental health services, changes in affordable care act, increase in opioid use and abuse, increase in teen vaping, aging population

Hepatitis A, Hepatitis C, People with HIV/AIDS- need for chronic management within the primary care setting

QUESTION 24- WHAT TRENDS OR EVENTS HAVE OCCURRED RECENTLY THAT MAY AFFECT OUR LOCAL PUBLIC HEALTH SYSTEM OR THE HEALTH OF OUR COMMUNITY NOW OR IN THE FORESEEABLE FUTURE?

New county leadership

Rise of opioid

Medicaid expansion continues to be an issue. However, Healthcare Access Alliance's efforts to partner with varied entities to provide access to care via nontraditional means has proven helpful in increasing preventative care access to low-income residents.

Federal law changes on how group homes for youth are supported will create a need for more foster families and better support to families prior to removal of children. We are not prepared to deal with this change here well presently.

Lack of health care insurance and a misunderstanding of health care options. Lack of public transportation funding.

Changes in federal law surrounding healthcare.

Increasing income disparity is going to continue impacting the community. This will lead to more housing instability which will result in lower educational attainment, poorer health outcomes, higher utilization of crisis services, etc....

Trump's election

Increase in homelessness and low-income population.

Hurricanes, lack of Medicaid expansion, increased waiting lists for services, silver tsunami, opiate epidemic.

Opioid epidemic

A government that does not see health care as a priority.

More undocumented citizens who are afraid to seek out assistance with healthcare

Political direction on social services and environment protection, etc. Also, no local infrastructure for community improvements.

Non-citizens fear in receiving services/assistance due to political climate

Population growth

Rapid population growth mixed with low wage jobs exacerbate the housing shortage. Also, the opioid and other bad personal choices in diet and health practices

National health plan, immigration laws,

Reduction of the number of Medicaid recipients. Rising costs for health insurance. High deductibles that are unreasonably high.

Increased use of drugs in the community.

Health care expenses continue to rise, and affordability continues to be an issue.

Health care reform

The lack of Medicaid expansion.

Privatization of Medicaid and Medicare plans; annual changes in exchange insurance plans being offered; continual consolidation in numerous healthcare industries (e.g. Health insurance, skilled nursing, hospitals)

Poor food choices are easily accessible.

Pulse shooting. human trafficking gaining more relevance, influx of Hurricane Irma victims, growth of UCF, expanded size of Orlando "suburbs"-into multiple counties due to migration from other areas of US.

Lack of affordable housing

Budget cuts

QUESTION 24- WHAT TRENDS OR EVENTS HAVE OCCURRED RECENTLY THAT MAY AFFECT OUR LOCAL PUBLIC HEALTH SYSTEM OR THE HEALTH OF OUR COMMUNITY NOW OR IN THE FORESEEABLE FUTURE?

Lack of affordable health ins

Narrow networks where healthcare is becoming silos. Competition for scarce resources. Moving funding streams from one organization to another.

As boomers continue to age, we have not developed adequate systems to assist them in a fiscally responsible manner

Increase in the % of 65+ residents

Rise in mental health/behavioral needs of children

Mental health

Migration, influx of out of state and country people

Influx of refugees from hurricanes, undocumented, increase in obesity, lack of affordable housing

Lift Orlando is working to address some of these needs

Cutting Medicaid spending or repealing of ACA

Costs of new medications

Increase in substance use disorder - particularly opioids, lack of housing security, increase in behavioral health matters

Lack of the State government to expand Medicaid, rising cost of health care and pharmaceuticals.

Closures of department of health locations

Homeless Commission, Medicaid allowing telehealth, Pulse

State reduction of Medicaid dollars - change from primary care providers to CentraCare health maintenance

Having an unpredictable leader in Washington as at any point things can be cut/downsized or changed at a whim

Continued lack of access to health insurance

Current political situation, new Florida Governor, current immigration situation, hate toward immigrants, Puerto Rican migrating in Florida after the bad storm "Maria" in September 2017

Influx of people as a result of Hurricane Maria.

Until a completely different health system is put into effect nothing will change. The rich will have the great access the best care and the poor will not.

Substance abuse, unobtainable affordable housing options and lack of accessible & affordable mental health services

Funding cuts

Vape smoking and texting and driving

Increased environmental hazards - disasters, hurricanes, weather events, etc.

Opiate addiction epidemic. Lack of psychiatrists

The new Medicaid Waiver, the new immigration mandates, the new mandates to receive Governmental help such as SNAP; the continuation of a Republican agenda in the State.

More seniors needing care and decrease workforce for age related care support from doctors, to skilled therapists, to private hire aids. All will be overwhelmed more than they are now.

HIV/AIDS continue to be on the rise in Orange County. Teaching need to start at a younger age.

QUESTION 24- WHAT TRENDS OR EVENTS HAVE OCCURRED RECENTLY THAT MAY AFFECT OUR LOCAL PUBLIC HEALTH SYSTEM OR THE HEALTH OF OUR COMMUNITY NOW OR IN THE FORESEEABLE FUTURE?

Sweeping of Sadowski funding, lack of mental health spending

Opioid addiction, abuse, and overdoses incidents.

Increased levels of diabetes and obesity

Opioid crisis, Obama care

Lack of affordable housing

Low paying wages and lack of insurance

Lack of acceptance of people of color and others viewed as culturally different. While much of this is happening on the national level it is impacting individual's health seeking behaviors.

Expansion of managed care in the Medicare/Medicaid population

More options

If the ACA is repealed it will create more people with no insurance

E-cigs, vape stores

Lack of transitional housing and shelters and affordable housing has greatly affected the health and wellbeing of the community.

School shootings, increasing elder population which will continue through 2039

Obama care

QUESTION 25- WHAT TRENDS ARE YOU SEEING IN THE POPULATIONS YOU SERVE THAT ADDITIONAL RESOURCES NEED TO BE ALLOCATED FOR?

Increased utilization

Increase in chronic diseases

Increase in homelessness, mental illness, substance abuse.

Drug use and mental health

We need a variety of resources for patients without insurance.

Public transportation, mental health

As population ages. Resources for boomers and seniors.

Increase in physical and mental health issues

Post-acute follow up and preventative monitoring for chronic disease management

Mental health issues

A larger diabetes and hypertension population.

Again, fully scaling efforts to end chronic homelessness; youth homelessness is going largely unaddressed

Supply and accessibility of mental health services is key to ensure investments in all other health spaces

Affordable medication for treatments

Lack of transit funding where densities cannot support the costs

Infrastructure improvements, and environmental clean up

Opioid abuse

Barriers of cost of care, lack of insurance, and transportation result in lower rates of preventive care and poor outcomes. Resources to address these barriers via non-traditional approaches may be helpful in building healthier communities.

QUESTION 25- WHAT TRENDS ARE YOU SEEING IN THE POPULATIONS YOU SERVE THAT ADDITIONAL RESOURCES NEED TO BE ALLOCATED FOR?

We are not making much of a dent in our need for affordable housing. Much more needs to be done. At the state level, raiding the housing fund for other purposes should be viewed as a crime.

Lack of affordable health care options. Lack of public transportation options.

Specialized housing for underserved populations like pregnant youth or males, affordable housing.

Housing, transportation, child care

Human trafficking

Homelessness/low-income

Growing needs of the senior population due to increased lifespan.

Clients initially come to the hospital for acute care, but somehow fall off "the grid" for maintenance of the initial problem.

Increased drug addiction, large rate of obesity accompanied by diabetes/heart disease/high blood pressure. More and more immigrants from South America are coming here due to political unrest in their home countries - especially elderly with chronic medical conditions including cancer and those needing dialysis

Drug addiction, safety courses, access to birth control

Childcare

Housing

Increasing obesity rates causing additional morbidity in an already health-distressed population.

Many immigrants moving to the area.

Mental health counseling--the stress caused by our political polarization is taking a huge toll on many a member of the general populace.

Families impacted by death need to know there are deleterious psychological and emotional implications to the death of a family member.

Our patients are sicker and more complicated. Finding resources to serve them becomes difficult.

Research

Lack of affordable housing, access to living wage jobs and public transportation

Advisory Group has separate Medicare eligible into two categories, preparing for baby boomers ages 75+ next who will have additional demands in chronic care conditions in 5-10 years.

Therapy services, increased need for clinically sound bilingual care, victims of natural disasters dealing with trauma.

The "housing first" permanent supportive housing programs

Housing assistance; case management

Affordable health ins, access to adequate food/water

Behavioral Health, Supportive Housing and Employment Opportunities.

Continued matriculation of boomers while current boomers are living longer.

Increase in the % of 65+ residents

Mental/behavioral health services

Mental health and Substance abuse

QUESTION 25- WHAT TRENDS ARE YOU SEEING IN THE POPULATIONS YOU SERVE THAT ADDITIONAL RESOURCES NEED TO BE ALLOCATED FOR?

Prenatal care should be readily affordable and available to all, more beds for substance abuse and mental health accessibility

Affordable housing and housing repair funds

Need more resources for general health practitioners and specialists

Rise in substance use disorder - particularly opioids - need more treatment beds that are affordable, more housing for homeless, more housing that is affordable, more of a focus on healthy lifestyle especially related to nutrition

Lack of funds to access healthy foods, low wage jobs are straining more families' budgets, baby boomer population is large and aging.

Funding of open door, uninsured access to care

Innovation to create new models. Blend funding, stop funding in silos.

No coverage for rehabilitative services or care for those with long term disabilities

You can't take people from homelessness to housed if there are no affordable units for them to be housed to.

Patients are unable to afford the office visit fee to many of the PCAN clinics such as True Health, Orange Blossom Family Health or CHC. They also often have appointments that are booked out for months. FH should focus on funding its own clinics and bringing them together as one unity to make efficient use of funds to help keep patients out of the ED which in turn would prevent unnecessary hospitalizations.

Increase in the Caribbean's population in Central Florida, increase in the Brazilian community in Central Florida, people from Puerto Rico moving to Florida particularly in Orlando and Kissimmee

The costs of care are so ridiculous the poor, high risk communities will always suffer.

Homelessness and non-emergent crisis stabilization

Behavioral health

Community para-medicine paid for by insurance companies and hospitals

Obesity, access to food and nutrition, and mental health/substance abuse services

Family homelessness due to lack of affordable housing and low wage earning

Increases in viral load suppression as well as retention in care, however the increase is too slow.

Anyone with dementia--we need to expand programs that allow for family members to be paid to help the patient. VA as example

1) Quicker access to housing. Some are using the hospital as their home.

2) Quicker access to appointments to community clinics could prevent ED admissions.

Increase in man power/medical staff where more patients could be seen on the initial appointment.

In home supportive services

Mental health, opioids, drugs and alcohol

Same as previously stated - opioid epidemic

Increased obesity, diabetes and issues with the new narcotic regulations

Housing, job training and experience

Treatment cost, diagnostic cost, medical equipment costs

Lack of transportation, lack of quality primary care

QUESTION 25- WHAT TRENDS ARE YOU SEEING IN THE POPULATIONS YOU SERVE THAT ADDITIONAL RESOURCES NEED TO BE ALLOCATED FOR?

Emotional trauma related responses in younger individuals. Increased malaise in disenfranchised communities.

Homeless and uninsured access to healthcare, additional resources for mental and behavioral health needs

Temporary assistance with bills, food

E-cigs

Housing and transportation

More seniors becoming homeless, more seniors with not sufficient food or access to medical preventions.

APPENDIX E

Intercept Survey Listing

Table E.1 lists the intercept surveys that were conducted in the four-county region for the Central Florida Community Collaborative.

TABLE E.1: INTERCEPT SURVEY LISTING, FOUR-COUNTY REGION

Location	Date	# of Respondents	Lake County	Orange County	Osceola County	Seminole County
Community Health Center – Leesburg Clinic	10/09/2018	15	X			
Community Health Center – Groveland Clinic	10/09/2018	11	X			
AdventHealth Community Medical Clinic	10/10/2018	12		X		
Orange Blossom Family Health Center	10/10/2018	1			X	
UP Orlando	10/11/2018	15		X		
True Health	12/12/2018	14				X
Christian Service Center – Daily Bread	12/12/2018	32		X		
Orange Blossom Family Health Center	12/13/2018	8			X	
Orange Blossom Family Health Center	02/22/2019	27		X		
Total Intercept Survey Respondents		135	26	86	9	14

APPENDIX F

Hot Spotting Detailed Methodology

Patients who frequently over-utilize healthcare services typically suffer from multiple chronic conditions, requiring frequent care provided by a number of different providers. Many also have complicated, adverse social situations that directly impact their ability to get and stay well. Too often high-utilizer patients experience inefficient, poorly coordinated care that results in multiple trips to emergency rooms and costly hospital admissions. Patient data from hospitals in the Collaborative allow the geographical analysis and mapping of local “hot spots” with high numbers of uninsured visits.

In addition to the standard hospital patient data in most hot spotting projects, this hot spotting includes economic variables and conditions of the area in order to analyze the correlation between healthcare utilizations and the socioeconomic conditions in which people live.

Step 1: Converting Hospital Excel Data to GIS Data

The hospital systems first sent patient data from uninsured visits for fiscal years 2016, 2017 and 2018 to the consulting team in the form of Microsoft Excel tables to the consulting team. The data had no identifying information, with the exception of address data and visit IDs. All HIPAA regulations were followed and necessary legal agreements were in place for hospitals to share data.

The uninsured visit data were split into individual admitting facilities and then further separated into inpatient and emergency department (ED)/triage discharges. In order to reduce the size of data to be analyzed in the Geographic Information System (GIS), visits from out of state, addresses with P.O. boxes or those noted as “homeless” were removed, as well as addresses external to the service areas of the hospitals. This left only valid addresses within the region for the purpose of geocoding. A copy of the original data was kept for overall analysis based on type of visit. AdventHealth for Children data were derived from AdventHealth Orlando’s facility data by querying patients who were age 17 and under at the time of visit.

The Consulting Team then imported the Excel tables into ESRI online mapping software to “geocode” these addresses into a GIS and address were converted to census tracts. This was done using the ESRI-based address locator that places a point on the map for each record utilizing the address located in the Excel table. This process was completed separately for inpatient and outpatient data tables, for each hospital, which resulted in the geocoding of more than 30 Excel tables. The data was then imported into ArcGIS software as separate inpatient and outpatient shape files to create maps.

Step 2: Developing Hot Spots From Point Data

Once point data was moved to the GIS database, the consulting team ran the ‘point density’ function using ArcGIS, which calculates results in a weighted proximity average for each square area of land (known as a ‘raster’). The results of the point density function are — overall — related to the spatial distribution of point (patient) data. The radius around each raster was calculated along with the point density within each raster. The parameters of this analysis were customized until neighborhood level detail was available. If data is spread out over a large region with no true density nodes, then the output will be highly generalized and not useful. However, if the points conglomerate in certain areas, those areas are identified as potential hot spots.

Within the point density function, two parameters were set. One parameter was the proximity, which is a radius placed around each raster (or square piece of land in varying resolutions). This variable sets the distance from which rasters are calculated. For example, if the resolution is approximately 400 feet and a raster has 12 patients within that distance, then the raster is given a value of 12. When this is repeated across

a geographical study area, hot spots are identified as the conglomerations of rasters with the highest values. The second input was the size of each raster. The size of the raster is the length of the four sides of each raster square, which again are a series of aligned squares that overlay a map. When rasters are larger, the result is more generalized and less detailed. With smaller raster sizes, very detailed maps can be completed.

Overall, however, the size of the rasters in an output is a function of the spatial distribution of the points. For example, if the entire Central Florida region had just five points of data, the raster size would naturally be very large to account for the lack of data. For the patient data, the goal was to obtain the smallest rasters possible to identify neighborhood scale trends and hot spots. Each hot spot model run (via the point density tool) was unique to the distribution of points. ArcGIS will take the spatial relationship of each point (for the dataset being analyzed) and assign customized parameters to each dataset. The consulting team then ran the tool for each hospital. If the point density tool showed neighborhood-level detail, then the process was completed. However, if the point density tool was too generalized, the parameters were customized until the output showed neighborhood-level results. Some hospitals had multiple model runs to obtain neighborhood-level results, while other hospitals only required one (or the 'default parameter') model run.

Step 3: Identifying Hot Spots

The data were then numbered and classified to create the color codes on a map. The boundaries of the hot spot maps were customized to show the areas with the highest patient density. To analyze the data for uninsured visits the consulting team then selected all of the records for the five census tracts with the highest uninsured patient utilization and exported the associated data table into SPSS (a statistical software) for analysis and calculation of the summary results included in this report.

ArcGIS will automatically take the distribution of values assigned to each raster (from Step 2, above) and tranche these rasters into categories of classes. For example, a raster value of five through 10 can be within one tranche, while raster values of 11 through 15 could be in another tranche. The consulting team utilized the default tranches assigned in ArcGIS and increased the number of classification categories to a range of 15 through 30. This means that, for each output dataset of rasters, 15 to 30 categories of values were assigned. Each of these classes was then assigned a color within the map, with higher values popping out more, becoming easier to identify.

The boundaries of the hot spots were the edges of the rasters that met a threshold corresponding to the tranche (of values) for which each raster was assigned. For example, a hot spot boundary could consist of the three highest value tranches out of 30 total tranches, or the top tranche in a 20-tranche output. The default tranches that were assigned in ArcGIS were manually adjusted to show a more detailed location of where the inpatient/outpatient visits were located. The boundaries of these hot spots were customized in order to obtain approximately 300 to 500 visits within each hot spot. Inpatient hot spots, in some cases, had less records due to aspects of their regional spatial distribution. Once a hot spot was identified, the consulting team then selected all of the visit records (or points) within the hot spot and exported the associated table data back into SPSS for analysis and calculation of the summary results included in this report.

It is important to note that all HIPAA regulations were followed to ensure patient confidentiality. All necessary legal agreements were in place between the hospitals and Strategy Solutions, Inc. (SSI) prior to any data being shared. All data received by SSI will be destroyed after this Community Health Needs Assessment is presented.

APPENDIX G

Data Walk Meeting and Prioritization Listing

Table G.1 below summarizes the data walks and prioritization exercises conducted for the Collaborative, as well as for AdventHealth, Aspire Health Partners, Orlando Health, the Florida Departments of Health in Lake, Orange, Osceola and Seminole counties, Community Health Centers, Inc., Orange Blossom Family Health, Osceola Community Health Services, and True Health.

Table G.1: Data Walk Presentation and Prioritization Exercise Listing

Data Walk Presentation Date	Organization	County	# of Attendees	Prioritization Process	Prioritization Criteria
April 2, 2019	Collaborative	All	29	<ul style="list-style-type: none"> Primary and secondary data presented to attendees Identified needs were discussed OptionFinder, anonymous audience-response polling system used to prioritize identified needs 	<ul style="list-style-type: none"> Accountability Magnitude of the need Impact Capacity
April 2, 2019	Orlando Health	All	9	<ul style="list-style-type: none"> Primary and secondary data presented to attendees Identified needs were discussed During July 2019 – hospitals prioritized needs based on the 52 identified needs from the Collaborative meeting 	<ul style="list-style-type: none"> How important is it to focus on this need over the next three years?
April 3, 2019	Lake County Hospitals and Florida Department of Health in Lake County	Lake	7	<ul style="list-style-type: none"> Primary and secondary data presented to attendees Identified needs were discussed OptionFinder, anonymous audience-response polling system used to prioritize identified needs 	<ul style="list-style-type: none"> Accountability Magnitude of the need Impact Capacity

Data Walk Presentation Date	Organization	County	# of Attendees	Prioritization Process	Prioritization Criteria
April 3, 2019	AdventHealth Hospitals and Community Partners	All	150	<ul style="list-style-type: none"> • Primary and secondary data presented to attendees • Identified needs were discussed • Break-out sessions occurred by hospital or geographic location to identify needs for their hospital, as well as for AdventHealth system; each group then prioritized their individual hospital location needs • Assembled back as the large group and OptionFinder, anonymous audience-response polling system used to prioritize identified needs for the AdventHealth system 	<ul style="list-style-type: none"> • Accountability • Magnitude of the need • Impact • Capacity
April 4, 2019	Florida Department of Health in Osceola County and Community Partners	Osceola	14	<ul style="list-style-type: none"> • Primary and secondary data presented to attendees • Identified needs were discussed • OptionFinder, anonymous audience-response polling system used to prioritize identified needs 	<ul style="list-style-type: none"> • Accountability • Magnitude of the need • Impact • Capacity

Data Walk Presentation Date	Organization	County	# of Attendees	Prioritization Process	Prioritization Criteria
April 4, 2019	Florida Department of Health in Orange County and Community Partners	Orange	23	<ul style="list-style-type: none"> • Primary and secondary data presented to attendees • Identified needs were discussed • OptionFinder, anonymous audience-response polling system used to prioritize identified needs 	<ul style="list-style-type: none"> • Accountability • Magnitude of the need • Impact • Capacity
April 5, 2019	Community Health Centers, Inc.	Lake Orange	15	<ul style="list-style-type: none"> • Primary and secondary data presented to attendees • Identified needs were discussed • OptionFinder, anonymous audience-response polling system used to prioritize identified needs 	<ul style="list-style-type: none"> • Accountability • Magnitude of the need • Impact • Capacity
April 5, 2019	Florida Department of Health in Seminole County and Community Partners	Seminole	24	<ul style="list-style-type: none"> • Primary and secondary data presented to attendees • Identified needs were discussed • OptionFinder, anonymous audience-response polling system used to prioritize identified needs 	<ul style="list-style-type: none"> • Accountability • Magnitude of the need • Impact • Capacity

Data Walk Presentation Date	Organization	County	# of Attendees	Prioritization Process	Prioritization Criteria
May 6, 2019	Orlando Health South Lake Hospital	Lake	2	<ul style="list-style-type: none">• Primary and secondary data presented to attendees• Identified needs were discussed• ReadyTalk webinar software program with polling used to prioritize needs	<ul style="list-style-type: none">• How important is it to focus on this need over the next three years?

Table G.2 lists the top 10 priority needs from each of the Collaborative partner’s prioritization exercise, along with common themes. It is each hospital’s intention that when working on developing individual implementation strategies, that members of this 2019 CHNA four-county region community collaborative may partner together to work on the goals and objectives to benefit the communities served.

Table G.2: Top 10 Priority Needs from Collaborative Partners’ Prioritization Exercise

Collaboration	AdventHealth System	Community Health Centers	Lake County
Communicable disease: childhood immunizations	Access to primary care	Communicable disease: influenza	Prevention: general preventative care (screenings, well visits, etc.)
Chronic disease: diabetes	Chronic disease management	Communicable disease: child/adult immunizations	Chronic disease: diabetes (children and adults)
Chronic disease: obesity	Mental health	Leading cause of death: cancer	Chronic disease: obesity
Chronic disease: cardiovascular disease	Access to preventative care	Prevention: screenings (BMI, nutrition, etc.)	Birth characteristics: infant mortality
Chronic disease: childhood obesity	Care coordination	Leading cause of death: cardiovascular disease	Chronic disease: childhood obesity
Communicable disease: HIV/AIDS	Access to specialty care	Chronic disease: diabetes (children and adults)	Leading cause of death: cancer
Chronic disease: cancer	Substance abuse	Chronic disease: hypertension	Leading cause of death: cardiovascular disease
Access to health care: cost of care/insurance/medications (affordable healthcare)	Food security (food deserts, chronic health, and affordability)	Communicable disease: HIV/AIDS	Economic conditions: employment/livable wage
Chronic disease: hypertension	Opioid epidemic	Chronic disease: obesity	Access to health care: cost of care/insurance/medications
Birth characteristics: infant mortality	Prenatal care/early childhood	Birth characteristics: low birth weight babies	Communicable disease: childhood immunizations

Orange County	Osceola County	Seminole County	Aspire Health Partners
Prevention: chronic disease screenings	Economic conditions: housing/homeless	Access to quality care: access to healthcare (undocumented and in general)	Behavior risk factors: substance abuse (drugs and alcohol)
Communicable disease: HIV/AIDS	Economic conditions: employment/livable wage	Communicable diseases: childhood immunizations	Behavior risk factors: lack of substance abuse providers/resources
Prevention: general preventative and wellness screening (i.e. Mammogram, PSA)	Economic condition: crime/violence	Communicable diseases: STDS/HIV/AIDS	Quality of life/mental health: access to mental health for youth (PreK-12th grade)
Chronic disease: diabetes (children and adults)	Communicable disease: childhood immunizations	Access to quality care: access to affordable healthcare	Quality of life/mental health: suicide prevention efforts targeting youth
Communicable disease: child and adult immunizations	Student and school: social media risk behaviors	Prevention: screenings	Quality of life/mental health: social isolation
Chronic disease: childhood obesity	Communicable disease: HIV/AIDS	Promoting wellness through health education	Quality of life/mental health: mental health prevalence
Leading cause of death: cancer	Prevention: general preventative care (screenings, well visits, etc.)	Access to healthy food	Behavior risk factors: more prevention initiatives for substance abuse
Communicable disease: hepatitis	Chronic disease: obesity	Mental health: access to mental health services	Access to health care: cost of care/insurance/medications
Prevention: risk reduction and health education	Chronic disease: childhood obesity	Prevention: prevention initiatives for substance abuse (start at a young age)	Quality of life/mental health: stigma
Chronic disease: obesity	Chronic disease: diabetes (children and adults)	Mental health: suicide prevention (targeting youth)	Economic conditions: housing/homelessness

Orlando Health South Lake Hospital	Orlando Health	Common Themes by 5 or More Partners
Leading Cause of Death: Cardiovascular Disease	Behavioral Health: Co- occurring mental health and substance abuse	Prevention: Prevention Screenings and Care (8 of 10)
Behavioral Risks: Substance Abuse (Drugs and Alcohol)	Chronic Disease: Childhood Obesity	Communicable Disease: Childhood Immunizations (7 of 10)
Behavioral Risks: Lack of Substance Abuse Services/ Providers	Chronic Disease: Obesity	Chronic Disease: Diabetes (7 of 10)
Chronic Disease: Diabetes (Children and Adults)	Behavioral Risks: Lack of Substance Abuse Services/Providers	Chronic Disease: Obesity (6 of 10)
Leading Cause of Death: Cancer	Chronic Disease: Cardiovascular Disease	"Access to Health Care: Cost of care/insurance/medications/ affordability (6 of 10)"
Birth Characteristics: Infant Mortality	Chronic Disease: Diabetes	Chronic Disease: Childhood Obesity (5 of 10)
Quality of Life/Mental Health: Lack of Services/Providers	Communicable Disease: Childhood Immunizations	Chronic Disease: Childhood Obesity (5 of 10)
Access to Health Care: Cost of Care/Insurance/ Medications	Access to Health Care: Cost of care/insurance/ medications (affordable healthcare)	Communicable Disease: HIV/AIDS (5 of 10)
Access to Health Care: Awareness of Available Services	Behavioral Risks: Substance Abuse (Drugs, Alcohol, Nicotine)	Chronic disease: cardiovascular disease (5 out of 10)
Economic Conditions: Housing/ Homeless	Quality of Life/Mental Health: Lack of Services/Providers	Chronic disease: cancer (5 out of 10) Behavioral risk: substance use disorder (5 out of 10) Quality of life/mental health: mental health (5 out of 10)

APPENDIX H

Community Asset Listing

The following resources are available for Orange, Osceola and Seminole counties. Resources for Lake County can be found at: <https://www.lakecountyil.gov/2642/Directory-of-Services>.



ABUSE

ARAB AMERICAN COMMUNITY CENTER

Phone: 407-985-4550

Website: aaccflorida.org

Address: 430 L B McLeod Road, Suite B,
Orlando, Florida, 32811

Counties Served: Orange

Services: Eligibility/Insurance, Employment Services, Immigration/ Refugee Services, Legal Services, Abuse- Domestic Violence

CENTRAL FLORIDA VICTIM SERVICES NETWORK- ORANGE

Phone: 407-254-9415

Website: victimservicecenter.org

Address: 2111 E. Michigan Street, Suite 210,
Orlando, Florida, 32806

Counties Served: Orange

Services: Abuse- Sexual

CENTRAL FLORIDA VICTIM SERVICES NETWORK- OSCEOLA

Phone: 407-483-7386

Website: victimservicecenter.org

Address: 100 W. Neptune Road, Kissimmee,
Florida, 34741

Counties Served: Osceola

Services: Abuse- Sexual

CENTRAL FLORIDA VICTIM SERVICES NETWORK- SEMINOLE

Phone: 321-972-4465

Website: victimservicecenter.org

Address: 600 N. Highway 17-92, Suite 168,
Longood Florida, 32750

Counties Served: Seminole

Services: Abuse- Sexual

DEPARTMENT OF CHILDREN AND FAMILIES ABUSE HOTLINE

Phone: 1-800-962-2873

Website: reportabuse.dcf.state.fl.us

Address: Hotline

Counties Served: Orange, Osceola, Seminole

Services: Abuse, Child Services

HARBOR HOUSE

Phone: 407-886-2856

Website: harborhousefl.com/

Address: Confidential

Counties Served: Orange

Services: Abuse- Domestic Violence

HELP NOW

Phone: 407-847-8562

Website: helpnowshelter.org/

Address: Confidential

Counties Served: Osceola

Services: Abuse- Domestic Violence

HELP NOW OF OSCEOLA, INC.

Phone: 407-847-8562; 407-846-2472

Website: helpnowshelter.org

Address: 1000 W. Emmett Street, Kissimee,
Florida, 34741

Counties Served: Osceola,

Services: Abuse- Domestic and Child, Human Trafficking, Mental Health

HOWARD PHILLIPS CENTER FOR CHILDREN AND FAMILIES**Phone:** 407-317-7430**Website:**

arnoldpalmerhospital.com/facilities/the-howard-phillips-center-for-children-and-families

Address: 601 W. Michigan Street, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Abuse- Child, Child Services**KIDS HOUSE****Phone:** 407-324-3036**Website:** kidshouse.org/**Address:** 5467 North Ronald Reagan Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Abuse-Child, Mental Health- Youth, Child Services**NATIONAL DOMESTIC VIOLENCE 24 HR HOTLINE****Phone:** 1-800-787-3224**Website:** Call**Address:** Call**Counties Served:** Orange, Osceola, Seminole**Services:** Abuse**NATIONAL HUMAN TRAFFICKING HOTLINE****Phone:** 1-888-373-7888**Website:** Call**Address:** Call**Counties Served:** Orange, Osceola, Seminole**Services:** Abuse-Domestic Violence, Human Trafficking**SAFE HOUSE****Phone:** 407-330-3933**Website:** safehouseofseminole.org/contact/**Address:** Confidential**Counties Served:** Seminole**Services:** Abuse- Domestic Violence**VICTIM'S ADVOCATES- OSCEOLA COUNTY SHERIFFS OFFICE****Phone:** Elders: 348-1100; Victims of Crime: 348-1114**Website:** osceolasheriff.org/**Address:** 2601 E Irlo Bronson Memorial Hwy, Kissimmee, Florida 34744**Counties Served:** Osceola**Services:** Abuse



ACCESS TO CARE

ARAB AMERICAN COMMUNITY CENTER

Phone: 407-985-4550

Website: aacfflorida.org

Address: 430 L B McLedo Road, Suite B,
Orlando, Florida, 32811

Counties Served: Orange

Services: Eligibility/Insurance, Employment Services, Immigration/ Refugee Services, Legal Services, Abuse- Domestic Violence

CATHOLIC CHARITIES OF CENTRAL FLORIDA

Phone: 407-658-1818

Website: cflcc.org

Address: 1772 N. Semoran Blvd., Orlando,
Florida, 32807

Counties Served: Orange, Osceola

Services: Access to Care, Behavioral Health, Emergency Services, Immigration/Refugee Services, Human Trafficking Services, Elder Services

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION - KISSIMMEE

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 600 N. Thacker Avenue, Suite 57&59
Kissimee, Florida, 34741

Counties Served: Osceola

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION - ORLANDO

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 641 N. Rio Grande Avenue, Orlando,
Florida, 32805

Counties Served: Orange, Osceola, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

OSCEOLA COMMUNITY HEALTH SERVICES- KISSIMMEE

Phone: 407-943-8600

Website:

<http://osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html>

Address: 1703 Business Center Lane,
Kissimmee, FL, 34758

Counties Served: Osceola

Services: Eligibility/Insurance, Women's Health, Primary Care, Dental

OSCEOLA COMMUNITY HEALTH SERVICES- POINCIANA

Phone: 407-943-8600

Website:

<http://osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html>

Address: 109 Doverplum Avenue, Poinciana, FL,
34758

Counties Served: Osceola

Services: Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental

OSCEOLA COMMUNITY HEALTH SERVICES- ST. CLOUD**Phone:** 407-943-8600**Website:**

<http://osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html>

Address: 1050 Grape Avenue, St. Cloud, FL, 34769**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES- STADIUM PLACE****Phone:** 407-943-8600**Website:**

<http://osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html>

Address: 1501 Bill Beck Blvd. Kissimmee, FL, 34733**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Optometry/Vision**OSCEOLA COUNCIL ON AGING (OCA)****Phone:** 407-846-8532**Website:** osceolagenerations.org/**Address:** 700 Generation Point, Kissimmee, Florida, 34744**Counties Served:** Osceola,**Services:** Primary Care, Food, Chronic Disease, Elder Care, Eligibility/ Insurance**TRUE HEALTH- AIRPORT****Phone:** 407-322-8649**Website:** mytruehealth.org**Address:** 400 West Airport Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance**TRUE HEALTH- ALAFAYA****Phone:** 407-322-8646**Website:** mytruehealth.org**Address:** 11881 A East Colonial Drive, Orlando, Florida, 32826**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Laboratory, Eligibility/ Insurance**TRUE HEALTH- CASSELBERRY****Phone:** 407-322-8652**Website:** mytruehealth.org**Address:** 1120 State Road 436, Suite 1600, Casselberry, Florida, 32707**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance**TRUE HEALTH- CHENEY WELLNESS COTTAGE****Phone:** 407-322-8651**Website:** mytruehealth.org**Address:** 2000 N. Forsyth Road, Orlando, Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance

TRUE HEALTH- HOFFNER**Phone:** 407-322-8647**Website:** mytruehealth.org**Address:** 5449 S. Semoran Blvd., Suite #14,
Orlando, Florida, 32822**Counties Served:** Orange**Services:** Primary Care, Pediatric Care,
Women's Health, Eligibility/ Insurance,
Laboratory**TRUE HEALTH-SANFORD****Phone:** 407-322-8645**Website:** mytruehealth.org**Address:** 4930 East Lake Mary Blvd., Sanford,
Florida, 32771**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care,
Women's Health, Eligibility/ Insurance,
Laboratory**TRUE HEALTH- SOUTH SIDE****Phone:** 407-322-8650**Website:** mytruehealth.org**Address:** 6101 Lake Ellenor Drive, Suite #105,
Orlando, Florida, 32809**Counties Served:** Orange**Services:** Primary Care, Pediatric Care,
Laboratory, Eligibility/ Insurance**TRUE HEALTH- LAKE UNDERHILL****Phone:** 407-322-8648**Website:** mytruehealth.org**Address:** 5730 Lake Underhill Road, Orlando,
Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care,
Laboratory, Eligibility/ Insurance, Dental



ADULT EDUCATION

ADULT LITERACY LEAGUE

Phone: 407-422-1540

Website: adulteracyleague.org/

Address: 345 W. Michigan Street, Suite 100,
Orlando, Florida, 32806

Counties Served: Orange

Services: Education

COMMUNITY FOOD & OUTREACH CENTER

Phone: 407-650-0774

Website: communityfoodoutreach.org

Address: 150 W. Michigan Street, Suite A,
Orlando, Florida, 32806

Counties Served: Orange

Services: Emergency Services, Mental Health,
Education, Food

GOODWILL INDUSTRIES OF CENTRAL FLORIDA, INC.

Phone: 407-857-0659

Website: goodwillcfl.org

Address: 7531 S. Orange Blossom Trail,
Orlando, Florida, 32809

Counties Served: Orange, Osceola, Seminole

Services: Employment Services, Education



BEHAVIORAL HEALTH

BOYS TOWN OF CENTRAL FLORIDA

Phone: 407-330-6750

Website: boystown.org/locations/centralflorida

Address: 975 Oklahoma Street, Ovideo, Florida, 32765

Counties Served: Seminole

Services: Youth Services, Behavioral Health- Youth

CATHOLIC CHARITIES OF CENTRAL FLORIDA

Phone: 407-658-1818

Website: cflcc.org

Address: 1772 N. Semoran Blvd., Orlando, Florida, 32807

Counties Served: Orange, Osceola

Services: Access to Care, Behavioral Health, Emergency Services, Immigration/Refugee Services, Human Trafficking Services, Elder Services

COMMUNITY HEALTH CENTERS

Phone: 407-905-8827

Website: chcfl.org

Address: Call or Check Website

Counties Served: Orange, Seminole

Services: Primary Care, Behavioral Health, Women's Health, Dental, Pediatric Care, Laboratory, Optometry/ Vision

COMMUNITY HEALTH CENTERS- BITHLO

Phone: 407-905-8827

Website: chcfl.org

Address: 19108 E. Colonial Drive, Orlando, Florida, 32820

Counties Served: Orange

Services: Behavioral Health, Primary Care, Pediatric Care

FLORIDA SAFETY COUNCIL, INC.

Phone: 407-896-1894

Website: floridasafetycouncil.org

Address: Call or Check Website

Counties Served: Orange, Seminole

Services: Employment Services, Behavioral Health

FLORIDA SHERIFFS YOUTH RANCH

Phone: 1-800-765-3797

Website: youthranches.org

Address: Call or Check Website

Counties Served: Orange, Osceola, Seminole

Services: Behavioral Health- Youth

KINDER CONSULTING & PARENTS TOO

Phone: 407-657-6692

Website: kinderconsulting.com/

Address: 2479 Aloma Avenue, Winter Park, Florida, 32792

Counties Served: Orange

Services: Mental Health- Youth, Behavioral Health, Behavioral Health

LA AMISTAD RESIDENTIAL TREATMENT CENTER

Phone: 407-647-0660

Website: lamistad.com

Address: 1650 N. Park Avenue, Maitland, Florida, 32751

Counties Served: Orange

Services: Mental Health, Behavioral Health

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI)

Phone: 407-253-1900

Website: namiflorida.org/

Address: 5051 North Lane, Suite 21, Orlando, Florida, 32808

Counties Served: Orange, Osceola, Seminole

Services: Substance Use, Mental Health, Behavioral Health

**ORANGE BLOSSOM FAMILY HEALTH-
DOWNTOWN ORLANDO**

Phone: 407-428-5751

Website: obfh.org/

Address: 232 N. Orange Blossom Trail, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Dental, Optometry/Vision, Substance Use, Behavioral Health, Mental Health, Housing and Homeless Services

**ORANGE BLOSSOM FAMILY HEALTH- IVEY
LANE**

Phone: 407-428-5755

Website: obfh.org/

Address: 4426 Old Winter Garden Road, Orlando, Florida, 32811

Counties Served: Orange

Services: Primary Care, Dental, Optometry/Vision, Behavioral Health

**ORANGE BLOSSOM FAMILY HEALTH-
KISSIMMEE**

Phone: 407-428-5753

Website: obfh.org/

Address: 2198 Four Winds Blvd., Kissimmee, Florida, 34746

Counties Served: Osceola

Services: Primary Care, Dental, Behavioral Health

**ORANGE BLOSSOM FAMILY HEALTH- NORTH
PINE HILLS- EVANS HIGH SCHOOL**

Phone: 407-428-5757

Website: obfh.org/

Address: 3100 Evans Trojans Way, Orlando, Florida, 32808

Counties Served: Orange

Services: Primary Care, Dental, Behavioral Health

**ORANGE BLOSSOM FAMILY HEALTH-
PEDIATRICS**

Phone: 407-428-5752

Website: obfh.org/

Address: 701 W. Livingston Street, Building 800, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Dental, Behavioral Health

**ORANGE BLOSSOM FAMILY HEALTH- SOUTH
ORLANDO/UP ORLANDO**

Phone: 407-428-5756

Website: obfh.org/

Address: 150 W. Michigan Street, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Behavioral Health

IMPOWER FLORIDA

Phone: 407-304-3444

Website: impowerfl.org

Address: 111 E. Monument Avenue, Suite 603, Kissimmee, Florida, 34741

Counties Served: Osceola,

Services: Child Services, Mental Health-Youth, Behavioral Health- Youth

SEMINOLE BEHAVIORAL HEALTHCARE

Phone: 407-831-2411

Website: aspirehealthpartners.com

Address: 237 Fernwood Blvd., Fern Park, Florida, 32730

Counties Served: Seminole

Services: Mental Health, Behavioral Health



AMERICAN LUNG ASSOCIATION

Phone: 407-425-5864

Website: lung.org/support-and-community/local-support/

Address: 851 Outer Road, Orlando, Florida 32814

Counties Served: Orange

Services: Cancer, Chronic Disease

CENTER FOR CHANGE

Phone: 407-271-4452

Website: centerforchange.com/

Address: 6003 Silver Star Road, Suite 3, Orlando, Florida 32808

Counties Served: Orange

Services: Chronic Disease-Diabetes, Cancer

COMPASSIONATE HANDS AND HEARTS

Phone: 407-864-6458

Website: compassionatehandsandhearts.org/

Address: Call

Counties Served: Orange

Services: Cancer

CONCERNED CITIZENS COMBATING CANCER

Phone: 866-991-3652

Website: ecfcc.org

Address: 5931 Brick Court, Suite 164, Winter Park, Florida, 32792

Counties Served: Orange

Services: Cancer

DEBBIE TURNER CANCER CARE AND RESOURCE CENTER

Phone: 407-464-0978

Website: debbieturnercancercare.com/services/

Address: 229 E. 5th Street, Apopka, Florida, 32703

Counties Served: Orange

Services: Cancer

DEPARTMENT OF HEALTH- ORANGE COUNTY

Phone: 407-858-1400

Website: orange.floridahealth.gov/

Address: 832 W. Central Blvd., Orlando, Florida, 32805

Counties Served: Orange

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

DEPARTMENT OF HEALTH- SEMINOLE COUNTY

Phone: 407-665-3000

Website: seminole.floridahealth.gov

Address: 400 W. Airport Blvd., Sanford, Florida, 32773

Counties Served: Seminole

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

FLORIDA BREAST CANCER FOUNDATION

Phone: 321-972-5534

Website: floridabreastcancer.org

Address: 1755 Oviedo Mall Blvd., Oviedo, Florida, 32765

Counties Served: Orange, Osceola, Seminole

Services: Cancer- Breast

HISPANIC HEALTH INITIATIVES**Phone:** 386-320-0110**Website:** hhi2001.org**Address:** 70 Spring Vista Drive, Suite 2, Debary, Florida 32713**Counties Served:** Orange, Osceola, Seminole**Services:** Chronic Disease- Diabetes, Food, Cancer, Primary Care**LIBBY'S LEGACY****Phone:** 407-898-1991**Website:** libbyslegacy.org/**Address:** 112 Annie Street, Orlando, Florida, 3286**Counties Served:** Orange**Services:** Cancer- Breast**THE LEUKEMIA AND LYMPHOMA SOCIETY****Phone:** 407-898-0733**Website:** lls.org/northern-central-florida**Address:** 3319 Maguire Blvd., #101, Orlando, Florida, 32803**Counties Served:** Orange**Services:** Cancer, Financial Services**WOMEN'S & GIRLS' CANCER ALLIANCE-
FORMERLY OVARIAN CANCER ALLIANCE****Phone:** 407-303-2786**Website:** donation.adventhealth.com/central-florida-misc/Foundation-Central-Florida/moduleId/458/fundId/33/controller/Donation/action/Detail**Address:** 550 East Rollins Street, 6th Floor, Orlando, Florida, 32803**Counties Served:** Orange**Services:** Cancer, Women's Health**WOMEN PLAYING FOR T.I.M.E.****Phone:** 321-841-2272**Website:** womenplayingfortime.org/**Address:** 3160 Southgate Commerce Blvd., Suite 50 Orlando, Florida 32806**Counties Served:** Orange, Osceola, Seminole**Services:** Cancer



CHILD SERVICES

CHILD SUPPORT ENFORCEMENT- HOTLINE

Phone: 1-800-622-5437; 1-877-769-0251

Website:

floridarevenue.com/childsupport/Contact/Pages/default.aspx

Address: Call

Counties Served: Osceola

Services: Child Services

CHILDREN'S ADVOCACY CENTER

Phone: 407-742-1545

Website: osceolakids.com

Address: 110 W. Neptune Road, Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Child Services

CHILDREN'S HOME SOCIETY-OF FLORIDA CIN/FINS

Phone: 407-846-5220

Website: chsfl.org/

Address: Check Website

Counties Served: Orange, Osceola, Seminole

Services: Child Services, Mental Health

COMMUNITY COORDINATED CHILD CARE (4C)

Phone: 321-219-6300

Website: 4cflorida.org

Address: 2220 E. Irlo Bronsom Mem.Hwy. Unit 7, Kissimmee, Florida, 34744

Counties Served: Osceola,

Services: Child Services, Food

DEPARTMENT OF CHILDREN AND FAMILIES ABUSE HOTLINE

Phone: 1-800-962-2873

Website: reportabuse.dcf.state.fl.us

Address: Hotline

Counties Served: Orange, Osceola, Seminole

Services: Abuse, Child Services

DEPARTMENT OF HEALTH- ORANGE COUNTY

Phone: 407-858-1400

Website: orange.floridahealth.gov/

Address: 832 W. Central Blvd., Orlando, Florida, 32805

Counties Served: Orange

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

DEPARTMENT OF HEALTH- SEMINOLE COUNTY

Phone: 407-665-3000

Website: seminole.floridahealth.gov

Address: 400 W. Airport Blvd., Sanford, Florida, 32773

Counties Served: Seminole

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

EMBRACE FAMILIES- EAST ORANGE

Phone: 321-207-8200

Website: embracefamilies.org

Address: 1900 N. Alafaya Trail, Suite 900, Orlando, Florida, 32826

Counties Served: Orange

Services: Child Services

EMBRACE FAMILIES- OSCEOLA

Phone: 321-442-8487

Website: embracefamilies.org

Address: 111 E. Monument Avenue, Suite 501, Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Child Services

EMBRACE FAMILIES- SEMINOLE**Phone:** 407-688-9650**Website:** embracefamilies.org**Address:** 2921 S. Orlando Drive, Suite 15,
Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Child Services**EMBRACE FAMILIES- WEST ORANGE****Phone:** 321-441-1567**Website:** embracefamilies.org**Address:** 5749 Westgate Drive, Suite 200,
Orlando, Florida, 32835**Counties Served:** Orange, Seminole**Services:** Child Services**FOUNDATION FOR FOSTER CHILDREN****Phone:** 407-422-4615**Website:** foundationforfosterchildren.org**Address:** 2265 Lee Road, Suite 203, Winter
Park, Florida, 32879**Counties Served:** Orange, Osceola, Seminole**Services:** Child Services- Foster Care**GRACE LANDING/FOSTERING OUR FUTURE****Phone:** 407-470-6041**Website:** gracelanding.com**Address:** 1884 Fortune Road, Kissimmee,
Florida, 34744**Counties Served:** Osceola**Services:** Child Services**HOWARD PHILLIPS CENTER FOR CHILDREN
AND FAMILIES****Phone:** 407-317-7430**Website:**arnoldpalmerhospital.com/facilities/the-
howard-phillips-center-for-children-and-
families**Address:** 601 W. Michigan Street, Orlando,
Florida, 32805**Counties Served:** Orange**Services:** Abuse- Child, Child Services**IMPOWER FLORIDA****Phone:** 407-304-3444**Website:** empowerfl.org**Address:** 111 E. Monument Avenue, Suite 603,
Kissimee, Florida, 34741**Counties Served:** Osceola**Services:** Child Services, Mental Health-Youth,
Behavioral Health- Youth**KIDS HOUSE****Phone:** 407-324-3036**Website:** kidshouse.org/**Address:** 5467 North Ronald Reagan Blvd.,
Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Abuse-Child, Mental Health- Youth,
Child Services**ORLANDO DAY NURSERY****Phone:** 407-422-5291**Website:** orlandoday.org**Address:** 626 Lake Dot Circle, Orlando, Florida,
32801**Counties Served:** Orange**Services:** Child Services, Childhood Education**PARENT HOTLINE****Phone:** 1-800-352-5693**Website:** Hotline**Address:** Call**Counties Served:** Orange, Osceola, Seminole**Services:** Child Services



CHRONIC DISEASE

AMERICAN LUNG ASSOCIATION

Phone: 407-425-5864

Website: lung.org/support-and-community/local-support/

Address: 851 Outer Road, Orlando, Florida 32814

Counties Served: Orange

Services: Cancer, Chronic Disease

CENTER FOR CHANGE

Phone: 407-271-4452

Website: centerforchange.com/

Address: 6003 Silver Star Road, Suite 3, Orlando, Florida 32808

Counties Served: Orange

Services: Chronic Disease-Diabetes, Etc., Cancer

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION - KISSIMMEE

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 600 N. Thacker Avenue, Suite 57&59 Kissimee, Florida, 34741

Counties Served: Osceola,

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION – MOUNT DORA

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 4400 N. Hwy 19A, Suite 10, Mount Dora, Florida, 32757

Counties Served: Orange, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION - ORLANDO

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 641 N. Rio Grande Avenue, Orlando, Florida, 32805

Counties Served: Orange, Osceola, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTRAL FLORIDA KIDNEY CENTERS, INC.

Phone: 407-843-6110

Website: cfkc.org

Address: 203 Ernestine Street, Orlando, Florida, 32801

Counties Served: Orange, Osceola, Seminole

Services: Chronic Disease- Kidney

DEPARTMENT OF HEALTH- OSCEOLA COUNTY

Phone: 407-343-2000

Website: osceola.floridahealth.gov

Address: 1875 Fortune Road, Kissimmee, Florida, 34744

Counties Served: Osceola,

Services: Women's Health, HIV/AIDS, STD, Primary Care, Immigration/ Refugee Services, Chronic Disease

DEPARTMENT OF HEALTH- ORANGE COUNTY

Phone: 407-858-1400

Website: orange.floridahealth.gov/

Address: 832 W. Central Blvd., Orlando, Florida, 32805

Counties Served: Orange

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

DEPARTMENT OF HEALTH- SEMINOLE COUNTY**Phone:** 407-665-3000**Website:** seminole.floridahealth.gov**Address:** 400 W. Airport Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration And Refugee Services, Chronic Disease, Child Services**DEVEREUX****Phone:** 1-800-338-3738 Ext: 77130**Website:** devereux.org/site/PageServer**Address:** 6147 Christian Way, Orlando, Florida 32808**Counties Served:** Orange**Services:** Mental Health, Substance Use, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease**GRACE MEDICAL HOME****Phone:** 407-936-2785**Website:** gracemedicalhome.org**Address:** 51 Pennsylvania Street, Orlando, Florida, 32806**Counties Served:** Orange,**Services:** Primary Care, Dental, Mental Health, Laboratory, Chronic Disease, Housing and Homeless Services**HEBNI NUTRITION CONSULTANTS, INC.****Phone:** 407-872-1333**Website:** soulfoodpyramid.org**Address:** 2009 W. Central Blvd., Orlando, Florida, 32803**Counties Served:** Orange**Services:** Chronic Disease- Diabetes**HISPANIC HEALTH INITIATIVES****Phone:** 386-320-0110**Website:** hhi2001.org**Address:** 70 Spring Vista Drive, Suite 2, Debary, Florida 32713**Counties Served:** Orange, Osceola, Seminole**Services:** Chronic Disease- Diabetes, Food, Cancer, Primary Care**MENDED HEARTS OF OSCEOLA****Phone:** 407-361-1360**Website:** mendedhearts-osceola.org/ Main: <https://mendedhearts.org/>**Address:** Call**Counties Served:** Osceola**Services:** Chronic Disease- heart**OSCEOLA COUNCIL ON AGING (OCA)****Phone:** 407-846-8532**Website:** osceolagenerations.org/**Address:** 700 Generation Point, Kissimmee, Florida, 34744**Counties Served:** Osceola**Services:** Primary Care, Food, Chronic Disease, Elder Care, Eligibility/ Insurance**THE NATIONAL KIDNEY FOUNDATION****Phone:** 407-894-7325**Website:** kidneyfl.org**Address:** 1040 Woodcock Road, Suite 119, Orlando, Florida, 32803**Counties Served:** Orange**Services:** Chronic Disease- Diabetes and Kidney



DENTAL

COMMUNITY HEALTH CENTERS

Phone: 407-905-8827

Website: chcfl.org

Address: Call or Check Website

Counties Served: Orange, Seminole

Services: Primary Care, Behavioral Health, Women's Health, Dental, Pediatric Care, Laboratory, Optometry/ Vision

COMMUNITY HEALTH CENTERS- APOPKA, DENTAL

Phone: 407-905-8827

Website: chcfl.org

Address: 210 E. Seventh Street, Apopka, Florida, 32703

Counties Served: Orange

Services: Dental

COMMUNITY HEALTH CENTERS- FOREST CITY

Phone: 407-905-8827

Website: chcfl.org

Address: 7900 Forest City Road, Orlando, Florida, 32810

Counties Served: Orange, Seminole

Services: Primary Care, Dental

COMMUNITY HEALTH CENTERS- LAKE ELLENOR

Phone: 407-905-8827

Website: chcfl.org

Address: 6101 Lake Ellenor Drive, Suite 106, Orlando, Florida, 32809

Counties Served: Orange

Services: Dental

COMMUNITY HEALTH CENTERS-MEADOW WOODS

Phone: 407-905-8827

Website: chcfl.org

Address: 849 Greenway Professional Ct., Orlando, Florida, 32824

Counties Served: Orange

Services: Pediatric Care, Primary Care, Dental

COMMUNITY HEALTH CENTERS- PINE HILLS

Phone: 407-905-8827

Website: chcfl.org

Address: 840 Mercy Drive, Orlando, Florida, 32808

Counties Served: Orange

Services: Primary Care, Women's Health, Dental, Pediatric Care

COMMUNITY HEALTH CENTERS-WINTER GARDEN

Phone: 407-905-8827

Website: chcfl.org

Address: 13275 W. Colonial Drive, Winter Garden, Florida, 34787

Counties Served: Orange,

Services: Pediatric Care, Primary Care, Dental

DENTAL CARE ACCESS FOUNDATION

Phone: 407- 898-1525

Website: dentalcareaccess.org/

Address: Call

Counties Served: Orange, Osceola, Seminole

Services: Dental

DEPARTMENT OF HEALTH- ORANGE COUNTY**Phone:** 407-858-1400**Website:** orange.floridahealth.gov/**Address:** 832 W. Central Blvd, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services**DEPARTMENT OF HEALTH- SEMINOLE COUNTY****Phone:** 407-665-3000**Website:** seminole.floridahealth.gov**Address:** 400 W. Airport Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services**GRACE MEDICAL HOME****Phone:** 407-936-2785**Website:** gracemedicalhome.org**Address:** 51 Pennsylvania Street, Orlando, Florida, 32806**Counties Served:** Orange**Services:** Primary Care, Dental, Mental Health, Laboratory, Chronic Disease, Housing and Homeless Services**ORANGE BLOSSOM FAMILY HEALTH- DOWNTOWN ORLANDO****Phone:** 407-428-5751**Website:** obfh.org/**Address:** 232 N. Orange Blossom Trail, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Primary Care, Dental, Optometry/Vision, Substance Use, Behavioral Health, Mental Health, Housing and Homeless Services**ORANGE BLOSSOM FAMILY HEALTH- IVEY LANE****Phone:** 407-428-5755**Website:** obfh.org/**Address:** 4426 Old Winter Garden Road, Orlando, Florida, 32811**Counties Served:** Orange**Services:** Primary Care, Dental, Optometry/Vision, Behavioral Health**ORANGE BLOSSOM FAMILY HEALTH- KISSIMMEE****Phone:** 407-428-5753**Website:** obfh.org/**Address:** 2198 Four Winds Blvd., Kissimmee, Florida, 34746**Counties Served:** Osceola,**Services:** Primary Care, Dental, Behavioral Health**ORANGE BLOSSOM FAMILY HEALTH- NORTH PINE HILLS- EVANS HIGH SCHOOL****Phone:** 407-428-5757**Website:** obfh.org/**Address:** 3100 Evans Trojans Way, Orlando, Florida, 32808**Counties Served:** Orange**Services:** Primary Care, Dental, Behavioral Health**ORANGE BLOSSOM FAMILY HEALTH- PEDIATRICS****Phone:** 407-428-5752**Website:** obfh.org/**Address:** 701 W. Livingston Street, Building 800, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Primary Care, Dental, Behavioral Health

ORANGE BLOSSOM FAMILY HEALTH- SANFORD**Phone:** 407-428-5754**Website:** obfh.org/**Address:** 225 N Kennel Road, Sanford, Florida, 32771**Counties Served:** Seminole**Services:** Primary Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES- KISSIMMEE****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1703 Business Center Lane, Kissimmee, Florida, 34758**Counties Served:** Osceola**Services:** Eligibility/Insurance, Women's Health, Primary Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES- POINCIANA****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 109 Doverplum Avenue, Poinciana, Florida, 34758**Counties Served:** Osceola,**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES- ST. CLOUD****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1050 Grape Avenue, St. Cloud, Florida, 34769**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**TRUE HEALTH- ALAFAYA****Phone:** 407-322-8646**Website:** mytruehealth.org**Address:** 11881 A East Colonial Drive, Orlando, Florida, 32826**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Laboratory, Eligibility/ Insurance**TRUE HEALTH- CASSELBERRY****Phone:** 407-322-8652**Website:** mytruehealth.org**Address:** 1120 State Road 436, Suite 1600, Casselberry, Florida, 32707**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance**TRUE HEALTH- CHENEY WELLNESS COTTAGE****Phone:** 407-322-8651**Website:** mytruehealth.org**Address:** 2000 N. Forsyth Road, Orlando, Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance

TRUE HEALTH- LAKE UNDERHILL**Phone:** 407-322-8648**Website:** mytruehealth.org**Address:** 5730 Lake Underhill Road, Orlando,
Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care,
Laboratory, Eligibility/ Insurance, Dental



DISABLED CHILDREN/ADULTS

CENTER FOR INDEPENDENT LIVING- WINTER PARK

Phone: 407-623-1070

Website: <https://www.cilorlando.org/>

Address: 720 N. Denning Drive, Winter Park, Florida 32789

Counties Served: Orange

Services: Disabled Adults, Employment Services

COMMUNITY CARE FOR DISABLED ADULTS

Phone: 407-317-7347;317-7502

Website:

<https://www.myflfamilies.com/service-programs/adult-protective-services/>

Address: Call

Counties Served: Orange, Osceola, Seminole

Services: Disabled Adults

CONDUCTIVE EDUCATION CENTER OF ORLANDO

Phone: 407-671-4687

Website: ceco.org

Address: 931 S. Semoran Blvd., Suite 220, Winter Park, Florida, 32792

Counties Served: Orange

Services: Disabled Children

DIVISION OF VOCATIONAL REHABILITATION

Phone: 407-846-5260 & 407-897-2725

Website: rehabworks.org

Address: Call or Check Website

Counties Served: Orange, Osceola, Seminole

Services: Employment Services, Disabled Adults

DOWN SYNDROME ASSOCIATION OF CENTRAL FLORIDA

Phone: 407-478-5621

Website: dsacf.org

Address: 204 N Wymore Road, Winter Park, Florida, 32789

Counties Served: Orange, Osceola, Seminole

Services: Disabled Children, Disabled Adults

FREEDOM RIDE

Phone: 407-293-0411

Website: freedomride.com

Address: 1905 Lee Road, Orlando, Florida, 32810

Counties Served: Orange

Services: Disabled Children

LIGHTHOUSE OF CENTRAL FLORIDA

Phone: 407-843-9140

Website: lighthousecfl.org

Address: 2500 Kunze Avenue, Orlando, Florida, 32806

Counties Served: Orange

Services: Disabled Children

NATHANIAL'S HOPE

Phone: 407-857-8224

Website: nathanielshope.org

Address: 5210 S. Orange Avenue, Orlando, Florida, 32809

Counties Served: Orange

Services: Disabled Children

UNLOCKING CHILDRENS POTENTIAL (UCP) OF CENTRAL FLORIDA- OSCEOLA CAMPUS

Phone: 407-852-3300 Ext: 6000

Website: ucpclf.org

Address: 1820 Armstrong Blvd., Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Disabled Children



EARLY CHILDHOOD EDUCATION

EARLY LEARNING COALITION OF ORANGE COUNTY

Phone: 407-841-6607

Website: elcoforangecounty.org

Address: 7700 Southland Blvd., Suite 100,
Orlando, Florida, 23809

Counties Served: Orange

Services: Childhood Education

EARLY LEARNING COALITION OF OSCEOLA COUNTY

Phone: 407-933-5353

Website: elcosceola.org

Address: 1631 E. Vine Street, Kissimmee,
Florida, 34744

Counties Served: Osceola

Services: Childhood Education

EARLY LEARNING COALITION OF SEMINOLE COUNTY

Phone: 407-960-2460

Website: seminoleearlylearning.org

Address: 280 Hunt Park Cove, Suite 1020,
Longwood, Florida, 32750

Counties Served: Seminole

Services: Childhood Education

FAMILIES IN NEED - THROUGH SEMINOLE COUNTY PUBLIC SCHOOLS

Phone: 407-320-0255

Website:

scps.k12.fl.us/district/departments/exceptional-student-support-services/student-services/families-in-need.shtml

Address: 400 E Lake Mary Blvd., Sanford,
Florida, 32773

Counties Served: Seminole

Services: Housing and Homeless Services,
Childhood Education

ORLANDO DAY NURSERY

Phone: 407-422-5291

Website: orlandoday.org

Address: 626 Lake Dot Circle, Orlando, Florida,
32801

Counties Served: Orange

Services: Child Services, Childhood Education



ELDER SERVICES

CATHOLIC CHARITIES OF CENTRAL FLORIDA

Phone: 407-658-1818

Website: cflcc.org

Address: 1772 N. Semoran Blvd., Orlando , Florida, 32807

Counties Served: Orange, Osceola,

Services: Access to Care, Behavioral Health, Emergency Services, Immigration/Refugee Services, Human Trafficking Services, Elder Services

SENIORS FIRST

Phone: 407-292-0177

Website: seniorsfirstinc.org

Address: 5395 L B McLeod Road, Orlando, Florida

Counties Served: Orange

Services: Elder Services

SENIOR RESOURCE ALLIANCE

Phone: 407-514-1800

Website: seniorresourcealliance.org

Address: 988 Woodcock Road, Orlando, Florida, 32803

Counties Served: Orange

Services: Elder Services

OSCEOLA COUNCIL ON AGING (OCA)

Phone: 407-846-8532

Website: osceolagenerations.org/

Address: 700 Generation Point, Kissimmee, Florida, 34744

Counties Served: Osceola

Services: Primary Care, Food, Chronic Disease, Elder Care, Eligibility/ Insurance



ELIGIBILITY/INSURANCE

ARAB AMERICAN COMMUNITY CENTER

Phone: 407-985-4550

Website: aaccflorida.org

Address: 430 L B McLedo Road, Suite B,
Orlando, Florida, 32811

Counties Served: Orange

Services: Eligibility/Insurance, Employment Services, Immigration/ Refugee Services, Legal Services, Abuse- Domestic Violence

OSCEOLA COMMUNITY HEALTH SERVICES- KISSIMMEE

Phone: 407-943-8600

Website:

<http://osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html>

Address: 1703 Business Center Lane,
Kissimmee, FL, 34758

Counties Served: Osceola

Services: Eligibility/Insurance, Women's Health, Primary Care, Dental

OSCEOLA COMMUNITY HEALTH SERVICES- POINCIANA

Phone: 407-943-8600

Website:

<http://osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html>

Address: 109 Doverplum Avenue, Poinciana, FL,
34758

Counties Served: Osceola

Services: Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental

OSCEOLA COMMUNITY HEALTH SERVICES- STADIUM PLACE

Phone: 407-943-8600

Website:

<http://osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html>

Address: 1501 Bill Beck Blvd. Kissimmee, FL,
34733

Counties Served: Osceola

Services: Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Optometry/Vision

OSCEOLA COMMUNITY HEALTH SERVICES- ST. CLOUD

Phone: 407-943-8600

Website:

<http://osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html>

Address: 1050 Grape Avenue, St. Cloud, FL,
34769

Counties Served: Osceola

Services: Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental

OSCEOLA COUNCIL ON AGING (OCA)

Phone: 407-846-8532

Website: osceolagenerations.org/

Address: 700 Generation Point, Kissimmee,
Florida, 34744

Counties Served: Osceola,

Services: Primary Care, Food, Chronic Disease, Elder Care, Eligibility/ Insurance

TRUE HEALTH- AIRPORT**Phone:** 407-322-8649**Website:** mytruehealth.org**Address:** 400 West Airport Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance**TRUE HEALTH- CASSELBERRY****Phone:** 407-322-8652**Website:** mytruehealth.org**Address:** 1120 State Road 436, Suite 1600, Casselberry, Florida, 32707**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance**TRUE HEALTH- CHENEY WELLNESS COTTAGE****Phone:** 407-322-8651**Website:** mytruehealth.org**Address:** 2000 N. Forsyth Road, Orlando, Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance**TRUE HEALTH- HOFFNER****Phone:** 407-322-8647**Website:** mytruehealth.org**Address:** 5449 S. Semoran Blvd., Suite #14, Orlando, Florida, 32822**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Women's Health, Eligibility/ Insurance, Laboratory**TRUE HEALTH- LAKE UNDERHILL****Phone:** 407-322-8648**Website:** mytruehealth.org**Address:** 5730 Lake Underhill Road, Orlando, Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance, Dental**TRUE HEALTH-SANFORD****Phone:** 407-322-8645**Website:** mytruehealth.org**Address:** 4930 East Lake Mary Blvd., Sanford, Florida, 32771**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Women's Health, Eligibility/ Insurance, Laboratory**TRUE HEALTH- SOUTH SIDE****Phone:** 407-322-8650**Website:** mytruehealth.org**Address:** 6101 Lake Ellenor Drive, Suite #105, Orlando, Florida, 32809**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance**TRUE HEALTH- ALAFAYA****Phone:** 407-322-8646**Website:** mytruehealth.org**Address:** 11881 A East Colonial Drive, Orlando, Florida, 32826**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Laboratory, Eligibility/ Insurance



EMERGENCY SERVICES

CATHOLIC CHARITIES OF CENTRAL FLORIDA

Phone: 407-658-1818

Website: cflcc.org

Address: 1772 N. Semoran Blvd., Orlando, Florida, 32807

Counties Served: Orange, Osceola,

Services: Access to Care, Behavioral Health, Emergency Services, Immigration/Refugee Services, Human Trafficking Services, Elder Services

CENTRAL FLORIDA DISASTER MEDICAL COALITION

Phone: 407-286-2930

Website: centralfladisaster.org

Address: 101 Suddanth Drive, Orlando, Florida, 32806

Counties Served: Orange, Osceola, Seminole

Services: Emergency Services

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- DOWNTOWN

Phone: 407-425-2523

Website: christianservicecenter.org/

Address: 808 W. Central Blvd., Orlando, Florida, 32805

Counties Served: Orange

Services: Food, Housing and Homeless Services, Emergency Services

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- WEST ORANGE

Phone: 407-656-6678

Website: christianservicecenter.org/

Address: 300 W. Franklin Street, Ocoee, Florida, 32761

Counties Served: Orange

Services: Food, Housing and Homeless Services, Emergency Services

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- WINTER PARK REDEEMER LUTHERAN CHURCH

Phone: 407-628-1692

Website: christianservicecenter.org/

Address: 3377 Aloma Avenue, Winter Park, Florida, 32792

Counties Served: Orange

Services: Food, Housing and Homeless Services, Emergency Services

COMMUNITY FOOD & OUTREACH CENTER

Phone: 407-650-0774

Website: communityfoodoutreach.org

Address: 150 W. Michigan Street, Suite A, Orlando, Florida, 32806

Counties Served: Orange

Services: Emergency Services, Mental Health, Education, Food

HARVEST TIME INTERNATIONAL, INC.

Phone: 407-328-9900

Website: harvesttime.org/

Address: 225 Harvest Time Drive, Sanford, Florida, 32771

Counties Served: Seminole

Services: Food, Emergency Services

HARVEST TIME INTERNATIONAL, INC.

Phone: 407-416-8100

Website: harvesttime.org/

Address: 2452 Lake Emma Road, Lake Mary, Florida, 32746

Counties Served: Seminole

Services: Food, Emergency Services

THE SALVATION ARMY**Phone:** 407-423-8581**Website:** salvationarmyorlando.org**Address:** 416 West Colonial Drive, Orlando,
Florida, 32804**Counties Served:** Orange**Services:** Housing and Homeless Services,
Emergency Services



EMPLOYMENT SERVICES

ARAB AMERICAN COMMUNITY CENTER

Phone: 407-985-4550

Website: aaccflorida.org

Address: 430 L B McLedo Road, Suite B,
Orlando, Florida, 32811

Counties Served: Orange

Services: Eligibility/Insurance, Employment Services, Immigration/ Refugee Services, Legal Services, Abuse- Domestic Violence

CAREER SOURCE OF CENTRAL FLORIDA

Phone: 407-531-1222

Website:

careersourcecentralflorida.com/contact-us/

Address: Call or Check Website

Counties Served: Orange, Osceola, Seminole

Services: Employment Services

CENTER FOR INDEPENDENT LIVING- WINTER PARK

Phone: 407-623-1070

Website: cilorlando.org/

Address: 720 N. Denning Drive, Winter Park,
Florida 32789

Counties Served: Orange

Services: Disabled Adults, Employment Services

CENTRAL FLORIDA EMPLOYMENT COUNCIL

Phone: 407-834-4022

Website: www.cfec.org/

Address: Call or Check Website

Counties Served: Orange, Osceola, Seminole

Services: Employment Services

COMMUNITY HOPE CENTER

Phone: 321-677-0245

Website: hope192.com

Address: 2198 Four Winds Blvd. Kissimmee,
Florida, 34746

Counties Served: Osceola

Services: Housing and Homeless Services, Employment Services, Food

COMMUNITY VISION

Phone: 407-933-0870

Website: communityvision.org/

Address: 704 Generation Point, Kissimmee,
Florida 34744

Counties Served: Osceola

Services: Resource Connection, Employment Services

DIVISION OF VOCATIONAL REHABILITATION

Phone: 407-846-5260; 407-897-2725

Website: rehabworks.org

Address: Call or Check Website

Counties Served: Orange, Osceola, Seminole

Services: Employment Services, Disabled Adults

EMPLOY FLORIDA

Phone: 1800-438-4128

Website: employflorida.com

Address: Call or Check Website

Counties Served: Orange, Osceola, Seminole

Services: Employment Services

FLORIDA SAFETY COUNCIL, INC.

Phone:

Website: floridasafetycouncil.org

Address: Call or Check Website

Counties Served: Orange, Seminole

Services: Employment Services, Behavioral Health

GOODWILL INDUSTRIES OF CENTRAL FLORIDA, INC.**Phone:** 407-857-0659**Website:** goodwillcfl.org**Address:** 7531 S. Orange Blossom Trail,
Orlando, Florida, 32809**Counties Served:** Orange, Osceola, Seminole**Services:** Employment Services, Education**RESCUE OUTREACH MISSION OF SANFORD****Phone:** 407-321-8224**Website:** rescueoutreachcfl.org/**Address:** 1701 W. 13th Street, Sanford, Florida,
32771**Counties Served:** Seminole**Services:** Housing and Homeless Services,
Employment Services, Food**THE COMMUNITY HOPE CENTER OF OSCEOLA COUNTY****Phone:** 321-677-0246**Website:** hope192.com**Address:** 2198 Four Winds Blvd., Kissimmee,
Florida, 34746**Counties Served:** Seminole**Services:** Food, Employment Services, Housing
and Homeless Services, Legal Services**THE ORLANDO VETERANS AFFAIRS MEDICAL CENTER****Phone:** 407-631-1000**Website:** orlando.va.gov**Address:** 13800 Veterans Way, Orlando,
Florida, 32827**Counties Served:** Orange**Services:** Veteran Services, Employment
Services, Primary Care, Mental Health**THE ORLANDO-KISSIMMEE VETERANS AFFAIRS MEDICAL CLINIC****Phone:** 407-518-5004**Website:**

orlando.va.gov/locations/kissimmee.asp

Address: 2285 North Central Avenue,
Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Veteran Services, Employment
Services, Primary Care, Mental Health**UNITED AGAINST POVERTY/ UP ORLANDO****Phone:** 407-650-0774**Website:** uporlando.org**Address:** 150 W. Michigan Street, Orlando,
Florida, 32806**Counties Served:** Orange**Services:** Food, Employment Services, Primary
Care



FOOD

CALVARY ASSEMBLY OF GOD

Phone: 407-847-5673

Website: cagkissimmee.net/

Address: 711 N. Thacker, Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Food

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- DOWNTOWN

Phone: 407-425-2523

Website: christianservicecenter.org/

Address: 808 W. Central Blvd, Orlando, Florida, 32805

Counties Served: Orange

Services: Food, Housing And Homeless Services, Emergency Services

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- WEST ORANGE

Phone: 407-656-6678

Website: christianservicecenter.org/

Address: 300 W. Franklin Street, Ocoee, Florida, 32761

Counties Served: Orange

Services: Food, Housing And Homeless Services, Emergency Services

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- WINTER PARK REDEEMER LUTHERAN CHURCH

Phone: 407-628-1692

Website: christianservicecenter.org/

Address: 3377 Aloma Avenue, Winter Park, Florida, 32792

Counties Served: Orange

Services: Food, Housing and Homeless Services, Emergency Services

COMMUNITY FOOD & OUTREACH CENTER

Phone: 407-650-0774

Website: communityfoodoutreach.org

Address: 150 W. Michigan Street, Suite A, Orlando, Florida, 32806

Counties Served: Orange

Services: Emergency Services, Mental Health, Education, Food

COMMUNITY COORDINATED CHILD CARE (4C)

Phone: 321-219-6300

Website: 4cflorida.org

Address: 2220 E. Irlo Bronsom Mem.Hwy. Unite 7, Kissimee, Florida, 34744

Counties Served: Osceola,

Services: Child Services, Food

COMMUNITY HOPE CENTER

Phone: 321-677-0245

Website: hope192.com

Address: 2198 Four Winds Blvd. Kissimmee, Florida, 34746

Counties Served: Osceola

Services: Housing and Homeless Services, Employment Services, Food

FIRST CHRISTIAN CHURCH

Phone: 407-847-2543

Website: Call

Address: 415 N. Main Street, Kissimmee, Florida 34744

Counties Served: Osceola

Services: Food

FIRST CHRISTIAN CHURCH-BVL**Phone:** 407-348-6461**Website:** Call**Address:** 2440 Boggy Creek Road, Kissimmee, Florida 34744**Counties Served:** Osceola**Services:** Food**HARVEST TIME INTERNATIONAL, INC.****Phone:** 407-328-9900**Website:** harvesttime.org/**Address:** 225 Harvest Time Drive, Sanford, Florida, 32771**Counties Served:** Seminole**Services:** Food, Emergency Services**HARVEST TIME INTERNATIONAL, INC.****Phone:** 407-416-8100**Website:** harvesttime.org/**Address:** 2452 Lake Emma Road, Lake Mary, Florida, 32746**Counties Served:** Seminole**Services:** Food, Emergency Services**HISPANIC HEALTH INITIATIVES****Phone:** 386-320-0110**Website:** hhi2001.org**Address:** 70 Spring Vista Drive, Suite 2, Debarry, Florida 32713**Counties Served:** Orange, Osceola, Seminole**Services:** Chronic Disease- Diabetes, Food, Cancer, Primary Care**HOLY REDEEMER CATHOLIC CHURCH****Phone:** 407-847-2500**Website:** hreedemer.org**Address:** 1701 N. Thacker Avenue, Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Food**MT ZION SDA CHURCH****Phone:** 407-847-0095**Website:** mtzionsda.org/**Address:** 2123 Smith Street, Kissimmee, Florida, 34744**Counties Served:** Osceola**Services:** Food**ORLANDO UNION RESCUE MISSION****Phone:** 407-423-3596 Ext.2100/2105**Website:** ourm.org**Address:** 410 Central Blvd., Orlando, Florida, 32801**Counties Served:** Orange**Services:** Housing and Homeless Services, Food**ORLANDO UNION RESCUE MISSION****Phone:** 407-423-2131**Website:** ourm.org**Address:** 1525 W. Washington Street, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Housing and Homeless Services, Food**OSCEOLA CHRISTIAN MINISTRY CENTER****Phone:** 407-944-9968**Website:** osceolahomeless.com**Address:** 700 Union Street, Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Housing and Homeless Services, Food**OSCEOLA COUNCIL ON AGING (OCA)****Phone:** 407-846-8532**Website:** osceolagenerations.org/**Address:** 700 Generation Point, Kissimmee, Florida, 34744**Counties Served:** Osceola**Services:** Primary Care, Food, Chronic Disease, Elder Care, Eligibility/ Insurance

RESCUE OUTREACH MISSION OF SANFORD**Phone:** 407-321-8224**Website:** rescueoutreachcfl.org/**Address:** 1701 W. 13th Street, Sanford, Florida, 32771**Counties Served:** Seminole**Services:** Housing and Homeless Services, Employment Services, Food**ROCK CHURCH****Phone:** 407-396-7777**Website:** therockchurches.com**Address:** 5515 W. 192 Irlo Bronson Hwy, Kissimmee, Florida, 34746**Counties Served:** Osceola**Services:** Food**SECOND HARVEST FOOD BANK****Phone:** 407-295-1066**Website:** feedhopenow.org**Address:** 411 Mercy Drive, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Food**SOLID ROCK CHURCH OF GOD****Phone:** 407-847-3500**Website:** Call**Address:** 1904 N. Thacker, Kissimmee, Florida, 3474**Counties Served:** Osceola**Services:** Food**ST. CLOUD CHURCH ALLIANCE****Phone:** 407-953-2969**Website:** Call**Address:** Call**Counties Served:** Osceola**Services:** Food**ST. CLOUD COMMUNITY PANTRY****Phone:** 407-892-7070**Website:** stcloudpantry.org/**Address:** 901 Missouri Avenue, St. Cloud, Florida, 34769**Counties Served:** Osceola**Services:** Food**ST. ROSA OF LIMA CATHOLIC CHURCH****Phone:** 407-932-5004**Website:** srlcc.org**Address:** 3870 Pleasant Hill Road, Kissimmee, Florida, 34746**Counties Served:** Osceola**Services:** Food**THE COMMUNITY HOPE CENTER OF OSCEOLA COUNTY****Phone:** 321-677-0246**Website:** hope192.com**Address:** 2198 Four Winds Blvd. Kissimmee, Florida, 34746**Counties Served:** Seminole**Services:** Food, Employment Services, Housing and Homeless Services, Legal Services**THE PLACE OF COMFORT****Phone:** 407-767-5162**Website:** Call or Facebook**Address:** 947 Longwood Avenue, Longwood, Florida, 32750**Counties Served:** Seminole**Services:** Food**THE SHARING CENTER-THE OASIS****Phone:** 407-260-9155**Website:** thesharingcenter.org/oasis/3928060**Address:** 600 N. US Highway 17 92 92 Suite 158, Longwood, Florida 32750**Counties Served:** Seminole**Services:** Food, Housing and Homeless Services

UNITED AGAINST POVERTY/ UP ORLANDO**Phone:** 407-650-0774**Website:** uporlando.org**Address:** 150 W. Michigan Street, Orlando,
Florida, 32806**Counties Served:** Orange**Services:** Food, Employment Services, Primary
Care



HIV/AIDS

ASPIRE HEALTH PARTNER

Phone: 407-245-0045

Website: aspirehp.org

Address: Main Office: 5151 Adanson Street, Suite 200, Orlando, Florida 32804

Counties Served: Orange, Osceola, Seminole

Services: Mental Health, Substance Use, HIV/AIDS

BLISS CARES

Phone: 407-203-5984

Website: blisscares.org

Address: 2901 Curry Ford Road, Suite 106, Orlando, Florida, 32806

Counties Served: Orange

Services: HIV/AIDS, Mental Health

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 600 N. Thacker Avenue, Suite 57&59 Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 641 N. Rio Grande Avenue, Orlando, Florida, 32805

Counties Served: Orange, Osceola, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 4400 N. Hwy 19A, Suite 10, Mount Dora, Florida, 32757

Counties Served: Orange, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

DEPARTMENT OF HEALTH- ORANGE COUNTY

Phone: 407-858-1400

Website: orange.floridahealth.gov/

Address: 832 W. Central Blvd., Orlando, Florida, 32805

Counties Served: Orange

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

DEPARTMENT OF HEALTH- OSCEOLA COUNTY

Phone: 407-343-2000

Website: osceola.floridahealth.gov

Address: 1875 Fortune Road, Kissimmee, Florida, 34744

Counties Served: Osceola

Services: Women's Health, HIV/AIDS, STD, Primary Care, Immigration/ Refugee Services, Chronic Disease

DEPARTMENT OF HEALTH- SEMINOLE COUNTY**Phone:** 407-665-3000**Website:** seminole.floridahealth.gov**Address:** 400 W. Airport Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services**DEVEREUX****Phone:** 1-800-338-3738 Ext. 77130**Website:** devereux.org/site/PageServer**Address:** 6147 Christian Way, Orlando, Florida, 32808**Counties Served:** Orange**Services:** Mental Health, Substance Use, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease**HOPE AND HELP CENTER OF CENTRAL FLORIDA****Phone:** 407-645-2576**Website:** hopeandhelp.org**Address:** 707 Mendham Blvd., Suite 104, Orlando, Florida, 32825**Counties Served:** Orange**Services:** HIV/AIDS, Primary Care, STD**HOUSING FOR PERSONS LIVING WITH AIDS (HOPWA)****Phone:** 850-245-4422**Website:** hudexchange.info/programs/hopwa/**Address:** Call**Counties Served:** Orange, Osceola, Seminole**Services:** Housing and Homeless Services, HIV/AIDS**MIRACLE OF LOVE****Phone:** 407-843-1760**Website:** miracleofloveinc.org/**Address:** 741 W. Colonial Drive, Orlando, Florida, 32804**Counties Served:** Orange**Services:** HIV/AIDS**PLANNED PARENTHOOD****Phone:** 407-246-1788**Website:** plannedparenthood.org**Address:** 11500 University Blvd., Suite B, Orlando, Florida, 32817**Counties Served:** Orange**Services:** Women's Health, HIV/AIDS, STD**PLANNED PARENTHOOD****Phone:** 407-246-1788**Website:** plannedparenthood.org**Address:** 610 Oak Commons Blvd., Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Women's Health, HIV/AIDS, STD



HOTLINES

CHILD SUPPORT ENFORCEMENT- HOTLINE

Phone: 1-800-622-5437; 1-877-769-0251

Website:

floridarevenue.com/childsupport/Contact/Pages/default.aspx

Address: Call

Counties Served: Osceola

Services: Child Services

DEPARTMENT OF CHILDREN AND FAMILIES ABUSE HOTLINE

Phone: 1-800-962-2873

Website: reportabuse.dcf.state.fl.us

Address: Hotline

Counties Served: Orange, Osceola, Seminole

Services: Abuse, Child Services

EMPLOY FLORIDA

Phone: 1-800-438-4128

Website: employflorida.com

Address: Call or Check Website

Counties Served: Osceola, Seminole

Services: Employment Services

NATIONAL DOMESTIC VIOLENCE 24 HR HOTLINE

Phone: 1-800-787-3224

Website: Call

Address: Call

Counties Served: Osceola, Seminole

Services: Abuse

NATIONAL HUMAN TRAFFICKING HOTLINE

Phone: 1-888-373-7888

Website: Call

Address: Call

Counties Served: Osceola, Seminole

Services: Abuse-Domestic Violence, Human Trafficking

NATIONAL SUICIDE PREVENTION LIFELINE

Phone: 1-800-273-8255

Website: Call

Address: Call

Counties Served: Osceola, Seminole

Services: Mental Health

PARENT HOTLINE

Phone: 1-800-352-5693

Website: Hotline

Address: Call

Counties Served: Osceola, Seminole

Services: Child Services



HOUSING/ HOMELESS SERVICES

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 600 N. Thacker Avenue, Suite 57&59, Kissimee, Florida, 34741

Counties Served: Osceola

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 641 N. Rio Grande Avenue, Orlando, Florida, 32805

Counties Served: Orange, Osceola, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 4400 N. Hwy 19A, Suite 10, Mount Dora, Florida, 32757

Counties Served: Orange, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTRAL CARE MISSION OF ORLANDO

Phone: 407-299-6146

Website: centralcaremission.com/about/

Address: 4027 Lenox Boulevard, Orlando, Florida, 32811

Counties Served: Orange

Services: Housing and Homeless Services

CENTRAL FLORIDA COMMISSION ON HOMELESSNESS

Phone: 321-710-4663

Website: www.cfchomelessness.org/

Address: 255 S. Orange Avenue, Suite 108, Orlando, Florida, 32801

Counties Served: Orange, Osceola, Seminole

Services: Housing and Homeless Services

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- DOWNTOWN

Phone: 407-425-2523

Website: christianservicecenter.org/

Address: Downtown 808 W. Central Blvd, Orlando, Florida, 32805

Counties Served: Orange

Services: Food, Housing and Homeless Services, Emergency Services

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- WEST ORANGE

Phone: 407-656-6678

Website: christianservicecenter.org/

Address: 300 W Franklin Street, Ocoee, Florida, 32761

Counties Served: Orange

Services: Food, Housing and Homeless Services, Emergency Services

CHRISTIAN SERVICE CENTER OF CENTRAL FLORIDA- WINTER PARK REDEEMER LUTHERAN CHURCH

Phone: 407-628-1692

Website: www.christianservicecenter.org/

Address: 3377 Aloma Avenue, Winter Park, Florida, 32792

Counties Served: Orange

Services: Food, Housing and Homeless Services, Emergency Services

COALITION FOR THE HOMELESS OF CENTRAL FLORIDA**Phone:** 407-426-1250**Website:** centralfloridahomeless.org/**Address:** 18 North Terry Avenue, Orlando, Florida, 32801**Counties Served:** Orange**Services:** Housing and Homeless Services**COMMUNITY HOPE CENTER****Phone:** 321-677-0245**Website:** hope192.com**Address:** 2198 Four Winds Blvd., Kissimmee, Florida, 34746**Counties Served:** Osceola**Services:** Housing and Homeless Services, Employment Services, Food**COVENANT HOUSE****Phone:** 1-800-441-4478**Website:** covenanthousefl.org/**Address:** 5931 E. Colonial Drive, Orlando, Florida, 32807**Counties Served:** Orange, Osceola, Seminole**Services:** Housing and Homeless Services**DAVE'S HOUSE****Phone:** 407-457-1282**Website:** daveshouseevents.org**Address:** P.O. Box 1466, Windermere, Florida, 34786**Counties Served:** Orange**Services:** Housing and Homeless Services**FAMILIES IN NEED - THROUGH SEMINOLE CO. PUBLIC SCHOOLS****Phone:** 407-320-0255**Website:**scps.k12.fl.us/district/departments/exceptional-student-support-services/student-services/families-in-need.shtml**Address:** 400 E. Lake Mary Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Housing and Homeless Services, Childhood Education**FAMILY PROMISE OF GREATER ORLANDO****Phone:** 407-893-4580**Website:** familypromiseorlando.org**Address:** 2313 North Orange Avenue, Orlando, Florida, 32804**Counties Served:** Orange**Services:** Housing And Homeless Services**GRACE MEDICAL HOME****Phone:** 407-936-2785**Website:** gracemedicalhome.org**Address:** 51 Pennsylvania Street, Orlando, Florida, 32806**Counties Served:** Orange**Services:** Primary Care, Dental, Mental Health, Laboratory, Chronic Disease, Housing and Homeless Services**HABITAT FOR HUMANITY- GREATER ORLANDO AND OSCEOLA****Phone:** 407-648-4567**Website:** habitatorlandoosceola.org/**Address:** 4116 Silver Star Road, Orlando, Florida, 32808**Counties Served:** Orange, Osceola**Services:** Housing and Homeless Services

HABITAT FOR HUMANITY- SEMINOLE AND GREATER APOPKA**Phone:** 407-688-874**Website:** habitatseminoleapopka.org**Address:** 1100 Americana Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Housing and Homeless Services**HELPING OTHERS MAKE THE EFFORT (H.O.M.E.)****Phone:** 407-932-0943**Website:** Call**Address:** 924 Determination Way, Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Housing and Homeless Services**HOMELESS SERVICES NETWORK OF CENTRAL FLORIDA****Phone:** 407-893-0133**Website:** hsncfl.org**Address:** 4065 L B McLeod Road, Orlando, Florida, 32811**Counties Served:** Orange, Osceola, Seminole**Services:** Housing and Homeless Services**HOPE HELPS, INC.****Phone:** 407-366-3422**Website:** hopehelps.org**Address:** 812 Eyrie Drive, Oviedo, Florida, 32765**Counties Served:** Orange, Osceola, Seminole**Services:** Housing and Homeless Services**HOUSING AND NEIGHBORHOOD DEVELOPMENT SERVICES OF CENTRAL FLORIDA (HANDS)****Phone:** 407-447-5686**Website:** cflhands.org/home**Address:** 1707 Orlando Central Parkway, Suite 350, Orlando, Florida, 32809**Counties Served:** Orange**Services:** Housing and Homeless Services**HOUSING FOR PERSONS LIVING WITH AIDS (HOPWA)****Phone:** 850-245-4422**Website:** hudexchange.info/programs/hopwa/**Address:** Call**Counties Served:** Orange, Osceola, Seminole**Services:** Housing and Homeless Services, HIV/AIDS**IDIGNITY****Phone:** 407-792-1374**Website:** Call**Address:** Call**Counties Served:** Orange, Osceola, Seminole**Services:** Housing and Homeless Services**ORANGE BLOSSOM FAMILY HEALTH-DOWNTOWN ORLANDO****Phone:** 407-428-5751**Website:** obfh.org/**Address:** 232 N. Orange Blossom Trail, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Primary Care, Dental, Optometry/Vision, Substance Use, Behavioral Health, Mental Health, Housing and Homeless Services**ORANGE BLOSSOM FAMILY HEALTH/ HEALTH CARE CENTER FOR THE HOMELESS****Phone:** 407-428-5751**Website:** hcch.org**Address:** 232 North Orange Blossom Trail, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Primary Care, Substance Use, Housing and Homeless Services, Mental Health, Substance Use

ORLANDO UNION RESCUE MISSION**Phone:** 407-423-3596 Ext. 2100/2105**Website:** ourm.org**Address:** 410 Central Blvd., Orlando, Florida, 32801**Counties Served:** Orange**Services:** Housing and Homeless Services, Food**ORLANDO UNION RESCUE MISSION****Phone:** 407-423-2131**Website:** ourm.org**Address:** 1525 W. Washington Street, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Housing and Homeless Services, Food**OSCEOLA CHRISTIAN MINISTRY CENTER****Phone:** 407-944-9968**Website:** osceolahomeless.com**Address:** 700 Union Street, Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Housing and Homeless Services, Food**PATHWAYS DROP-IN CENTER****Phone:** 407-843-5530**Website:** pathwaysdropin.org/**Address:** 1313 30th Street, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Housing and Homeless Services**PATHWAYS TO CARE****Phone:** 407-658-1818**Website:** <https://cflcc.org/pathways-to-care/>**Address:** 1819 N. Semonran Blvd., Orlando, Florida, 32807**Counties Served:** Orange**Services:** Housing and Homeless Services**PATHWAYS TO HOME****Phone:** 407-268-6363**Website:** pathwaystohome.org**Address:** 2921 S. Orlando Drive, Suite 150, Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Housing and Homeless Services**RESCUE OUTREACH MISSION OF SANFORD****Phone:** 407-321-8224**Website:** rescueoutreachcfl.org/**Address:** 1701 W. 13th Street, Sanford, Florida, 32771**Counties Served:** Seminole**Services:** Housing and Homeless Services, Employment Services, Food**SALVATION ARMY (ORLANDO AREA)****Phone:** 407-423-8581 Ext. 26480**Website:** salvationarmyorlando.org/**Address:** 624 Lexington Avenue, Orlando, Florida, 32804**Counties Served:** Orange, Osceola, Seminole**Services:** Housing and Homeless Services**SALVATION ARMY: WOMENS SHELTER****Phone:** 407-423-8581 Ext. 26491**Website:** salvationarmyorlando.org/**Address:** 400 W. Colonial Drive, Orlando, Florida, 32804**Counties Served:** Orange**Services:** Housing and Homeless Services**SAMARITAN RESOURCE CENTER****Phone:** 407-482-0600**Website:** samaritanresourcecenter.org/**Address:** 9837 E. Colonial Drive, Orlando, Florida, 32817**Counties Served:** Orange**Services:** Housing and Homeless Services

THE COMMUNITY HOPE CENTER OF OSCEOLA COUNTY**Phone:** 321-677-0246**Website:** hope192.com**Address:** 2198 Four Winds Blvd., Kissimmee, Florida, 34746**Counties Served:** Seminole**Services:** Food, Employment Services, Housing and Homeless Services, Legal Services**THE SALVATION ARMY****Phone:** 407-423-8581**Website:** salvationarmyorlando.org**Address:** 416 West Colonial Drive, Orlando, Florida, 32804**Counties Served:** Orange**Services:** Housing and Homeless Services, Emergency Services**THE SHARING CENTER-THE OASIS****Phone:** 407-260-9155**Website:** thesharingcenter.org/oasis/3928060**Address:** 600 N. Hwy 17-92, Suite 158, Longwood, Florida 32750**Counties Served:** Seminole**Services:** Food, Housing and Homeless Services**WAYNE DENSCH CENTER****Phone:** 407-599-3900**Website:** abilityhousing.org/wayne-densch-center/**Address:** 100-102 Kingston Ct, Orlando, Florida, 32810**Counties Served:** Orange**Services:** Housing and Homeless Services, Mental Health, Substance Use**ZEBRA COALITION****Phone:** 407-228-1446**Website:** zebrayouth.org/**Address:** 911 N. Mills Avenue, Orlando, Florida, 32803**Counties Served:** Orange**Services:** Housing and Homeless Services, Mental Health



HUMAN TRAFFICKING

CATHOLIC CHARITIES OF CENTRAL FLORIDA

Phone: 407-658-1818

Website: cflcc.org

Address: 1772 N. Semoran Blvd., Orlando, Florida, 32807

Counties Served: Orange, Osceola,

Services: Access to Care, Behavioral Health, Emergency Services, Immigration/Refugee Services, Human Trafficking Services, Elder Services

HELP NOW OF OSCEOLA, INC.

Phone: 407-847-8562; 407-846-2472

Website: helpnowshelter.org

Address: 1000 W. Emmett Street, Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Abuse- Domestic And Child, Human Trafficking, Mental Health

NATIONAL HUMAN TRAFFICKING HOTLINE

Phone: 1-888-373-7888

Website: Call

Address: Call

Counties Served: Orange, Osceola, Seminole

Services: Abuse-Domestic Violence, Human Trafficking



IMMIGRATION

ARAB AMERICAN COMMUNITY CENTER

Phone: 407-985-4550

Website: aaccflorida.org

Address: 430 L B McLeodo Road, Suite B,
Orlando, Florida, 32811

Counties Served: Orange

Services: Eligibility/Insurance, Employment Services, Immigration/ Refugee Services, Legal Services, Abuse- Domestic Violence

CATHOLIC CHARITIES OF CENTRAL FLORIDA

Phone: 407-658-1818

Website: cflcc.org

Address: 1772 N. Semoran Blvd., Orlando,
Florida, 32807

Counties Served: Orange, Osceola

Services: Access to Care, Behavioral Health, Emergency Services, Immigration/Refugee Services, Human Trafficking Services, Elder Services

DEPARTMENT OF HEALTH- ORANGE COUNTY

Phone: 407-858-1400

Website: orange.floridahealth.gov/

Address: 832 W. Central Blvd., Orlando, Florida,
32805

Counties Served: Orange

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

DEPARTMENT OF HEALTH- OSCEOLA COUNTY

Phone: 407-343-2000

Website: osceola.floridahealth.gov

Address: 1875 Fortune Road, Kissimmee,
Florida, 34744

Counties Served: Osceola

Services: Women's Health, HIV/AIDS, STD, Primary Care, Immigration/ Refugee Services, Chronic Disease

DEPARTMENT OF HEALTH- SEMINOLE COUNTY

Phone: 407-665-3000

Website: seminole.floridahealth.gov

Address: 400 W. Airport Blvd., Sanford, Florida,
32773

Counties Served: Seminole

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

DEVEREUX

Phone: 1-800-338-3738 x77130

Website: devereux.org/site/PageServer

Address: 6147 Christian Way, Orlando, Florida
32808

Counties Served: Orange

Services: Mental Health, Substance Use, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease



LABORATORY

COMMUNITY HEALTH CENTERS

Phone: 407-905-8827

Website: chcfl.org

Address: Call or Check Website

Counties Served: Orange, Seminole

Services: Primary Care, Behavioral Health, Women's Health, Dental, Pediatric Care, Laboratory, Optometry/ Vision

GRACE MEDICAL HOME

Phone: 407-936-2785

Website: gracemedicalhome.org

Address: 51 Pennsylvania Street, Orlando, Florida, 32806

Counties Served: Orange

Services: Primary Care, Dental, Mental Health, Laboratory, Chronic Disease, Housing and Homeless Services

TRUE HEALTH- AIRPORT

Phone: 407-322-8649

Website: mytruehealth.org

Address: 400 West Airport Blvd., Sanford, Florida, 32773

Counties Served: Seminole

Services: Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance

TRUE HEALTH- ALAFAYA

Phone: 407-322-8646

Website: mytruehealth.org

Address: 11881 A East Colonial Drive, Orlando, Florida, 32826

Counties Served: Orange

Services: Primary Care, Pediatric Care, Dental, Laboratory, Eligibility/ Insurance

TRUE HEALTH- HOFFNER

Phone: 407-322-8647

Website: mytruehealth.org

Address: 5449 S. Semoran Blvd., Suite #14, Orlando, Florida, 32822

Counties Served: Orange

Services: Primary Care, Pediatric Care, Women's Health, Eligibility/ Insurance, Laboratory

TRUE HEALTH-SANFORD

Phone: 407-322-8645

Website: mytruehealth.org

Address: 4930 East Lake Mary Blvd., Sanford, Florida, 32771

Counties Served: Seminole

Services: Primary Care, Pediatric Care, Women's Health, Eligibility/ Insurance, Laboratory

TRUE HEALTH- SOUTH SIDE

Phone: 407-322-8650

Website: mytruehealth.org

Address: 6101 Lake Ellenor Drive, Suite #105, Orlando, Florida, 32809

Counties Served: Orange

Services: Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance

TRUE HEALTH- LAKE UNDERHILL

Phone: 407-322-8648

Website: mytruehealth.org

Address: 5730 Lake Underhill Road, Orlando, Florida, 32807

Counties Served: Orange

Services: Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance, Dental



LEGAL SERVICES

ARAB AMERICAN COMMUNITY CENTER

Phone: 407-985-4550

Website: aaccflorida.org

Address: 430 L B McLeod Road, Suite B,
Orlando, Florida, 32811

Counties Served: Orange

Services: Eligibility/Insurance, Employment
Services, Immigration/ Refugee Services, Legal
Services, Abuse- Domestic Violence

THE COMMUNITY HOPE CENTER OF OSCEOLA COUNTY

Phone: 321-677-0246

Website: hope192.com

Address: 2198 Four Winds Blvd. Kissimmee,
Florida, 34746

Counties Served: Seminole

Services: Food, Employment Services, Housing
and Homeless Services, Legal Services



MENTAL HEALTH

ASPIRE HEALTH PARTNER

Phone: 407-245-0045

Website: aspirehp.org

Address: Main Office 5151 Adanson Street, Suite 200, Orlando, Florida 32804

Counties Served: Orange, Osceola, Seminole

Services: Mental Health, Substance Use, HIV/AIDS

ASPIRE HEALTH PARTNERS- DRUG TREATMENT SERVICES OF OSCEOLA COUNTY

Phone: 407-245-0046

Website: aspirehp.org

Address: 2450 Michigan Avenue, Kissimmee, Florida, 34744

Counties Served: Osceola

Services: Mental Health, Substance Use

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 600 N. Thacker Avenue, Suite 57&59 Kissimee, Florida, 34741

Counties Served: Osceola

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 641 N. Rio Grande Avenue, Orlando, Florida, 32805

Counties Served: Orange, Osceola, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

CENTER FOR MULTICULTURAL WELLNESS AND PREVENTION

Phone: 407-648-9440

Website: cmwp.org/our-services/

Address: 4400 N. Hwy 19A, Suite 10, Mount Dora, Florida, 32757

Counties Served: Orange, Seminole

Services: Housing and Homeless Services, HIV/AIDS, Mental Health, Access to Care, Chronic Disease

DEVEREUX

Phone: 1-800-338-3738 x77130

Website: devereux.org/site/PageServer

Address: 6147 Christian Way, Orlando Florida 32808

Counties Served: Orange

Services: Mental Health, Substance Use, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease

GRACE MEDICAL HOME

Phone: 407-936-2785

Website: gracemedicalhome.org

Address: 51 Pennsylvania Street, Orlando, Florida, 32806

Counties Served: Orange

Services: Primary Care, Dental, Mental Health, Laboratory, Chronic Disease, Housing and Homeless Services

HELP NOW OF OSCEOLA, INC.

Phone: 407-847-8562; 407-846-2472

Website: helpnowshelter.org

Address: 1000 W. Emmett Street, Kissimee, Florida, 34741

Counties Served: Osceola

Services: Abuse- Domestic and Child, Human Trafficking Services, Mental Health

KINDER KONSULTING & PARENTS TOO**Phone:** 407-657-6692**Website:** kinderkonsulting.com/**Address:** 2479 Aloma Avenue, Winter Park, Florida, 32792**Counties Served:** Orange**Services:** Mental Health- Youth, Behavioral Health, Behavioral Health**LA AMISTAD RESIDENTAL TREATMENT CENTER****Phone:** 407-647-0660**Website:** lamistad.com**Address:** 1650 N. Park Avenue, Maitland, Florida, 32751**Counties Served:** Orange**Services:** Mental Health, Behavioral Health**NATIONAL SUICIDE PREVENTION LIFELINE****Phone:** 1-800-273-8255**Website:** Call**Address:** Call**Counties Served:** Orange, Osceola, Seminole**Services:** Mental Health**ORANGE BLOSSOM FAMILY HEALTH- DOWNTOWN ORLANDO****Phone:** 407-428-5751**Website:** obfh.org/**Address:** 232 N. Orange Blossom Trail, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Primary Care, Dental, Optometry/Vision, Substance Use, Behavioral Health, Mental Health, Housing and Homeless Services**ORANGE BLOSSOM FAMILY HEALTH/ HEALTH CARE CENTER FOR THE HOMELESS****Phone:** 407-428-5751**Website:** hcch.org**Address:** 232 North Orange Blossom Trail, Orlando, Florida, 32805**Counties Served:** Orange**Services:** Primary Care, Substance Use, Housing and Homeless Services, Mental Health, Substance Use**ORLANDO BEHAVIORAL HEALTH- EAST ORLANDO****Phone:** 407-647-1781**Website:** orlandobehavioral.com/**Address:** 10967 Lake Underhill Road, Suite 113, Orlando, Florida, 32825**Counties Served:** Orange**Services:** Mental Health, Substance Use**ORLANDO BEHAVIORAL HEALTH- KISSIMMEE****Phone:** 407-647-1720**Website:** orlandobehavioral.com/**Address:** 321 W. Oak Street, Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Mental Health, Substance Use**ORLANDO BEHAVIORAL HEALTH- LAKE MARY****Phone:** 407-647-1718**Website:** orlandobehavioral.com/**Address:** 743 Stirling Center Place, Lake Mary, Florida, 32746**Counties Served:** Seminole**Services:** Mental Health, Substance Use**ORLANDO BEHAVIORAL HEALTH- MAITLAND****Phone:** 407-647-1719**Website:** orlandobehavioral.com/**Address:** 260 Lookout Place, Suite 202, Maitland, Florida, 32751**Counties Served:** Orange**Services:** Mental Health, Substance Use

**ORLANDO BEHAVIORAL HEALTH-
WINDERMERE****Phone:** 407-647-1721**Website:** orlandobehavioral.com/**Address:** 6735 Conroy Road, Suite 221,
Orlando, Florida, 32835**Counties Served:** Orange**Services:** Mental Health, Substance Use**PARK PLACE BEHAVIORAL HEALTH****Phone:** 407-846-0068; 407-846-0023;

Pointciana 321-402-0690

Website: ppbh.org**Address:** Check Website**Counties Served:** Osceola**Services:** Mental Health, Substance Use**SEMINOLE BEHAVIORAL HEALTHCARE****Phone:** 407-831-2411**Website:** aspirehelthpartners.com**Address:** 237 Fernwood Blvd., Fern Park,
Florida, 32730**Counties Served:** Seminole**Services:** Mental Health, Behavioral Health**THE CHRYSALIS CENTER, INC.****Phone:** 407-219-9304**Website:** chrysalishealth.com/**Address:** 1703 W Colonial Drive, Orlando,
Florida, 32804**Counties Served:** Orange**Services:** Mental Health, Substance Use**THE MENTAL HEALTH ASSOCIATION OF
CENTRAL FLORIDA****Phone:** 407-898-0110**Website:** mhacf.org**Address:** 1525 E. Robinson Street, Orlando,
Florida, 32801**Counties Served:** Orange**Services:** Substance Use, Mental Health**THE ORLANDO-KISSIMMEE VETERAS AFFAIRS
MEDICAL CLINIC-****Phone:** 407-518-5004**Website:**

orlando.va.gov/locations/kissimmee.asp

Address: 2285 North Central Avenue,
Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Veteran Services, Employment
Services, Primary Care, Mental Health**UNIVERSITY BEHAVIORAL HEALTH CENTER****Phone:** 407-281-7000**Website:** universitybehavioral.com/**Address:** 2500 Discovery Drive, Orlando,
Florida, 32826**Counties Served:** Orange**Services:** Mental Health (Adults and Children),
Substance Use**WAYNE DENSCH CENTER****Phone:** 407-599-3900**Website:** abilityhousing.org/wayne-densch-
center/**Address:** 100-102 Kingston Ct, Orlando, Florida,
32810**Counties Served:** Orange**Services:** Housing and Homeless Services,
Mental Health, Substance Use**WRAPAROUND ORANGE****Phone:** 407-836-1581**Website:** wraparoundorange.net/**Address:** Call**Counties Served:** Orange**Services:** Mental Health**ZEBRA COALITION****Phone:** 407-228-1446**Website:** zebrayouth.org/**Address:** 911 N. Mills Avenue, Orlando, Florida,**Counties Served:** Orange**Services:** Housing and Homeless Services,
Mental Health

**THE ORLANDO VETERANS AFFAIRS MEDICAL
CENTER****Phone:** 407-631-1000**Website:** orlando.va.gov**Address:** 13800 Veterans Way, Orlando,
Florida, 32827**Counties Served:** Orange**Services:** Veteran Services, Employment
Services, Primary Care, Mental Health



OPTOMETRY/ VISION

COMMUNITY HEALTH CENTERS

Phone: 407-905-8827

Website: chcfl.org

Address: Call or Check Website

Counties Served: Orange, Seminole

Services: Primary Care, Behavioral Health, Women's Health, Dental, Pediatric Care, Laboratory, Optometry/ Vision

ORANGE BLOSSOM FAMILY HEALTH-DOWNTOWN ORLANDO

Phone: 407-428-5751

Website: obfh.org/

Address: 232 N. Orange Blossom Trail, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Dental, Optometry/Vision, Substance Use, Behavioral Health, Mental Health, Housing and Homeless Services

ORANGE BLOSSOM FAMILY HEALTH- IVEY LANE

Phone: 407-428-5755

Website: obfh.org/

Address: 4426 Old Winter Garden Road, Orlando, Florida, 32811

Counties Served: Orange

Services: Primary Care, Dental, Optometry/Vision, Behavioral Health

OSCEOLA COMMUNITY HEALTH SERVICES-STADIUM PLACE

Phone: 407-943-8600

Website: osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html

Address: 1501 Bill Beck Blvd. Kissimmee, Florida, 34733

Counties Served: Osceola

Services: Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Optometry/Vision



PEDIATRIC CARE

COMMUNITY HEALTH CENTERS

Phone: 407-905-8827

Website: chcfl.org

Address: Call or Check Website

Counties Served: Orange, Seminole

Services: Primary Care, Behavioral Health, Women's Health, Dental, Pediatric Care, Laboratory, Optometry/ Vision

COMMUNITY HEALTH CENTERS- AOPKA, PEDIATRIC

Phone: 407-905-8827

Website: chcfl.org

Address: 618 S. Forest Avenue, Apopka, Florida, 32703

Counties Served: Orange

Services: Primary Care, Pediatric Care

COMMUNITY HEALTH CENTERS- BITHLO

Phone: 407-322-8645

Website: chcfl.org

Address: 19108 E. Colonial Drive, Orlando, Florida, 32820

Counties Served: Orange

Services: Behavioral Health, Primary Care, Pediatric Care

COMMUNITY HEALTH CENTERS-MEADOW WOODS

Phone: 407-905-8827

Website: chcfl.org

Address: 849 Greenway Professional Ct., Orlando, Florida, 32824

Counties Served: Orange

Services: Pediatric Care, Primary Care, Dental

COMMUNITY HEALTH CENTERS- PINE HILLS

Phone: 407-905-8827

Website: chcfl.org

Address: 840 Mercy Drive, Orlando, Florida, 32808

Counties Served: Orange

Services: Primary Care, Women's Health, Dental, Pediatric Care

COMMUNITY HEALTH CENTERS-WINTER GARDEN

Phone: 407-645-2576

Website: hopeandhelp.org

Address: 13275 W. Colonial Drive, Winter Garden, Florida, 34787

Counties Served: Orange

Services: Pediatric Care, Primary Care, Dental

OSCEOLA COMMUNITY HEALTH SERVICES- BUENAVENTURA LAKES

Phone: 407-943-8600

Website: osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html

Address: 2622 Simpson Road, Kissimmee, Florida, 34743

Counties Served: Osceola

Services: Primary Care, Pediatric Care, Women's Health

**OSCEOLA COMMUNITY HEALTH SERVICES-
POINCIANA****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 109 Doverplum Avenue, Poinciana, Florida, 34758**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES- ST.
CLOUD****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1050 Grape Avenue, St. Cloud, Florida, 34769**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES-
STADIUM PLACE****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1501 Bill Beck Blvd. Kissimmee, Florida, 34733**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Optometry/Vision**TRUE HEALTH- AIRPORT****Phone:** 407-322-8649**Website:** mytruehealth.org**Address:** 400 West Airport Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance**TRUE HEALTH- ALAFAYA****Phone:** 407-322-8646**Website:** mytruehealth.org**Address:** 11881 A East Colonial Drive, Orlando, Florida, 32826**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Laboratory, Eligibility/ Insurance**TRUE HEALTH- CASSELBERRY****Phone:** 407-322-8652**Website:** mytruehealth.org**Address:** 1120 State Road 436, Suite 1600, Casselberry, Florida, 32707**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance**TRUE HEALTH- CHENEY WELLNESS COTTAGE****Phone:** 407-322-8651**Website:** mytruehealth.org**Address:** 2000 N. Forsyth Road, Orlando, Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance

TRUE HEALTH- HOFFNER**Phone:** 407-322-8647**Website:** mytruehealth.org**Address:** 5449 S. Semoran Blvd., Suite #14,
Orlando, Florida, 32822**Counties Served:** Orange**Services:** Primary Care, Pediatric Care,
Women's Health, Eligibility/ Insurance,
Laboratory**TRUE HEALTH- LAKE UNDERHILL****Phone:** 407-322-8648**Website:** mytruehealth.org**Address:** 5730 Lake Underhill Road, Orlando,
Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care,
Laboratory, Eligibility/ Insurance, Dental**TRUE HEALTH-SANFORD****Phone:** 407-322-8645**Website:** mytruehealth.org**Address:** 4930 East lake Mary Blvd., Sanford,
Florida, 32771**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care,
Women's Health, Eligibility/ Insurance,
Laboratory**TRUE HEALTH- SOUTH SIDE****Phone:** 407-322-8650**Website:** mytruehealth.org**Address:** 6101 Lake Ellenor Drive, Suite #105,
Orlando, Florida, 32809**Counties Served:** Orange**Services:** Primary Care, Pediatric Care,
Laboratory, Eligibility/ Insurance



PRIMARY CARE

COMMUNITY HEALTH CENTERS

Phone: 407-905-8827

Website: chcfl.org

Address: Call or Check Website

Counties Served: Orange, Seminole

Services: Primary Care, Behavioral Health, Women's Health, Dental, Pediatric Care, Laboratory, Optometry/ Vision

COMMUNITY HEALTH CENTERS- APOPKA, FAMILY & OBGYN

Phone: 407-905-8827

Website: chcfl.org

Address: 225 E. Seventh Street, Apopka, Florida, 32703

Counties Served: Orange

Services: Primary Care, Women's Health

COMMUNITY HEALTH CENTERS- APOPKA, PEDIATRIC

Phone: 407-905-8827

Website: chcfl.org

Address: 618 S. Forest Avenue, Apopka, Florida, 32703

Counties Served: Orange

Services: Primary Care, Pediatric Care

COMMUNITY HEALTH CENTERS- BITHLO

Phone: 407-905-8827

Website: chcfl.org

Address: 19108 E. Colonial Drive, Orlando, Florida, 32820

Counties Served: Orange

Services: Behavioral Health, Primary Care, Pediatric Care

COMMUNITY HEALTH CENTERS-MEADOW WOODS

Phone: 407-905-8827

Website: chcfl.org

Address: 849 Greenway Professional Ct., Orlando, Florida, 32824

Counties Served: Orange

Services: Pediatric Care, Primary Care, Dental

COMMUNITY HEALTH CENTERS- FOREST CITY

Phone: 407-905-8827

Website: chcfl.org

Address: 7900 Forest City Road, Orlando, Florida, 32810

Counties Served: Orange, Seminole

Services: Primary Care, Dental

COMMUNITY HEALTH CENTERS- PINE HILLS

Phone: 407-905-8827

Website: chcfl.org

Address: 840 Mercy Drive, Orlando, Florida, 32808

Counties Served: Orange

Services: Primary Care, Women's Health, Dental, Pediatric Care

COMMUNITY HEALTH CENTERS-WINTER GARDEN

Phone: 407-905-8827

Website: chcfl.org

Address: 13275 W. Colonial Drive, Winter Garden, Florida, 34787

Counties Served: Orange

Services: Pediatric Care, Primary Care, Dental

DEPARTMENT OF HEALTH- ORANGE COUNTY**Phone:** 407-858-1400**Website:** orange.floridahealth.gov/**Address:** 832 W. Central Blvd., Orlando, Florida, 32805**Counties Served:** Orange**Services:** Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services**DEPARTMENT OF HEALTH- OSCEOLA COUNTY****Phone:** 407-343-2000**Website:** osceola.floridahealth.gov**Address:** 1875 Fortune Road, Kissimmee, Florida, 34744**Counties Served:** Osceola**Services:** Women's Health, HIV/AIDS, STD, Primary Care, Immigration/ Refugee Services, Chronic Disease**DEPARTMENT OF HEALTH- SEMINOLE COUNTY****Phone:** 407-665-3000**Website:** seminole.floridahealth.gov**Address:** 400 W. Airport Blvd., Sanford, Florida, 32773**Counties Served:** Seminole**Services:** Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services**DEVEREUX****Phone:** 1-800-338-3738 Ext: 77130**Website:** devereux.org/site/PageServer**Address:** 6147 Christian Way, Orlando Florida 32808**Counties Served:** Orange**Services:** Mental Health, Substance Use, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease**GRACE MEDICAL HOME****Phone:** 407-936-2785**Website:** gracemedicalhome.org**Address:** 51 Pennsylvania Street, Orlando, Florida, 32806**Counties Served:** Orange**Services:** Primary Care, Dental, Mental Health, Laboratory, Chronic Disease, Housing and Homeless Services**HEALTHCARE ACCESS ALLIANCE****Phone:** 407-952-9233**Website:** healhaccessall.org**Address:** 7124 Hiawassee Overlook Drive, Orlando, Florida, 32835**Counties Served:** Orange**Services:** Primary Care, Resource Connection**HISPANIC HEALTH INITIATIVES****Phone:** 386-320-0110**Website:** hhi2001.org**Address:** 70 Spring Vista Drive, Suite 2, Debary, Florida 32713**Counties Served:** Orange, Osceola, Seminole**Services:** Chronic Disease- Diabetes, Food, Cancer, Primary Care**HOPE AND HELP CENTER OF CENTRAL FLORIDA****Phone:** 407-645-2576**Website:** hopeandhelp.org**Address:** 707 Mendham Blvd., Suite 104, Orlando, Florida, 32825**Counties Served:** Orange**Services:** HIV/AIDS, Primary Care, STD

**ORANGE BLOSSOM FAMILY HEALTH-
DOWNTOWN ORLANDO**

Phone: 407-428-5751

Website: obfh.org/

Address: 232 N. Orange Blossom Trail, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Dental, Optometry/Vision, Substance Use, Behavioral Health, Mental Health, Housing and Homeless Services

**ORANGE BLOSSOM FAMILY HEALTH/ HEALTH
CARE CENTER FOR THE HOMELESS**

Phone: 407-428-5751

Website: hcch.org

Address: 232 North Orange Blossom Trail, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Substance Use, Housing and Homeless Services, Mental Health, Substance Use

**ORANGE BLOSSOM FAMILY HEALTH- IVEY
LANE**

Phone: 407-428-5755

Website: obfh.org/

Address: 4426 Old Winter Garden Road, Orlando, Florida, 32811

Counties Served: Orange

Services: Primary Care, Dental, Optometry/Vision, Behavioral Health

**ORANGE BLOSSOM FAMILY HEALTH-
KISSIMMEE**

Phone: 407-428-5753

Website: obfh.org/

Address: 2198 Four Winds Blvd., Kissimmee, Florida, 34746

Counties Served: Osceola

Services: Primary Care, Dental, Behavioral Health

**ORANGE BLOSSOM FAMILY HEALTH- NORTH
PINE HILLS- EVANS HIGH SCHOOL**

Phone: 407-428-5757

Website: obfh.org/

Address: 3100 Evans Trojans Way, Orlando, Florida, 32808

Counties Served: Orange

Services: Primary Care, Dental, Behavioral Health

**ORANGE BLOSSOM FAMILY HEALTH-
PEDIATRICS**

Phone: 407-428-5752

Website: obfh.org/

Address: 701 W. Livingston Street, Building 800, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Dental, Behavioral Health

ORANGE BLOSSOM FAMILY HEALTH- SANFORD

Phone: 407-428-5754

Website: obfh.org/

Address: 225 N. Kennel Road, Sanford, Florida, 32771

Counties Served: Seminole

Services: Primary Care, Dental

**ORANGE BLOSSOM FAMILY HEALTH- SOUTH
ORLANDO/UP ORLANDO**

Phone: 407-428-5756

Website: obfh.org/

Address: 150 W. Michigan Street, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Behavioral Health

**OSCEOLA COMMUNITY HEALTH SERVICES-
BUENAVENTURA LAKES****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 2622 Simpson Road, Kissimmee, Florida, 34743**Counties Served:** Osceola**Services:** Primary Care, Pediatric Care, Women's Health**OSCEOLA COMMUNITY HEALTH SERVICES-
KISSIMMEE****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1703 Business Center Lane, Kissimmee, Florida, 34758**Counties Served:** Osceola**Services:** Eligibility/Insurance, Women's Health, Primary Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES-
POINCIANA****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 109 Doverplum Avenue, Poinciana, Florida, 34758**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES-
ST. CLOUD****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1050 Grape Avenue, St. Cloud, Florida, 34769**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES-
STADIUM PLACE****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1501 Bill Beck Blvd., Kissimmee, Florida, 34733**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Optometry/Vision**OSCEOLA COUNCIL ON AGING (OCA)****Phone:** 407-846-8532**Website:** osceolagenerations.org/**Address:** 700 Generation Point, Kissimmee, Florida, 34744**Counties Served:** Osceola**Services:** Primary Care, Food, Chronic Disease, Elder Care, Eligibility/ Insurance**SHEPHERD'S HOPE-DOWNTOWN ORLANDO-
ORANGE COUNTY MEDICAL CLINIC****Phone:** 407-876-6701**Website:** shepherdshope.org**Address:** 101 South Westmoreland Drive, Orlando, Florida, 32803**Counties Served:** Orange**Services:** Primary Care

SHEPHERD'S HOPE- LONGWOOD**Phone:** 407-876-6699**Website:** shepherdshope.org**Address:** 600 N. US 17-92, Suite 124,
Longwood, Florida, 23750**Counties Served:** Seminole**Services:** Primary Care**SHEPHERD'S HOPE- OCOEE****Phone:** 407-876-6702**Website:** shepherdshope.org**Address:** 1584 Citrus Medical Court, Ocoee,
Florida, 34761**Counties Served:** Orange**Services:** Primary Care**SHEPHERD'S HOPE- SAMARITAN RESOURCE
CENTER-DR. DIEBEL, JR. MEMORIAL****Phone:** 407-876-6700**Website:** shepherdshope.org**Address:** 9833 East Colonial Drive, Orlando,
Florida, 32817**Counties Served:** Orange**Services:** Primary Care**SHEPHERD'S HOPE- TAZKIAH FOUNDATION OF
LIGHTS****Phone:** 407-876-6703**Website:** shepherdshope.org**Address:** 120 Floral Street, Ocoee, Florida,
34761**Counties Served:** Orange**Services:** Primary Care**THE ORLANDO VETERANS AFFAIRS MEDICAL
CENTER****Phone:** 407-631-1000**Website:** orlando.va.gov**Address:** 13800 Veterans Way, Orlando,
Florida, 32827**Counties Served:** Orange**Services:** Veteran Services, Employment
Services, Primary Care, Mental Health**THE ORLANDO-KISSIMMEE VETERANS AFFAIRS
MEDICAL CLINIC****Phone:** 407-518-5004**Website:**

orlando.va.gov/locations/kissimmee.asp

Address: 2285 North Central Avenue,
Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Veteran Services, Employment
Services, Primary Care, Mental Health**TRUE HEALTH- AIRPORT****Phone:** 407-322-8649**Website:** mytruehealth.org**Address:** 400 West Airport Blvd., Sanford,
Florida, 32773**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care,
Laboratory, Eligibility/ Insurance**TRUE HEALTH- ALAFAYA****Phone:** 407-322-8646**Website:** mytruehealth.org**Address:** 11881 A East Colonial Drive, Orlando,
Florida, 32826**Counties Served:** Orange,**Services:** Primary Care, Pediatric Care, Dental,
Laboratory, Eligibility/ Insurance**TRUE HEALTH- CASSELBERRY****Phone:** 407-322-8652**Website:** mytruehealth.org**Address:** 1120 State Road 436, Suite 1600,
Casselberry, Florida, 32707**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Dental,
Eligibility/ Insurance

TRUE HEALTH- CHENEY WELLNESS COTTAGE**Phone:** 407-322-8651**Website:** mytruehealth.org**Address:** 2000 N. Forsyth Road, Orlando, Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Dental, Eligibility/ Insurance**TRUE HEALTH- HOFFNER****Phone:** 407-322-8647**Website:** mytruehealth.org**Address:** 5449 S. Semoran Blvd., Suite #14, Orlando, Florida, 32822**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Women's Health, Eligibility/ Insurance, Laboratory**TRUE HEALTH- LAKE UNDERHILL****Phone:** 407-322-8648**Website:** mytruehealth.org**Address:** 5730 Lake Underhill Road, Orlando, Florida, 32807**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance, Dental**TRUE HEALTH-SANFORD****Phone:** 407-322-8645**Website:** mytruehealth.org**Address:** 4930 East lake Mary Blvd., Sanford, Florida, 32771**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care, Women's Health, Eligibility/ Insurance, Laboratory**TRUE HEALTH- SOUTH SIDE****Phone:** 407-322-8650**Website:** mytruehealth.org**Address:** 6101 Lake Ellenor Drive, Suite #105, Orlando, Florida, 32809**Counties Served:** Orange**Services:** Primary Care, Pediatric Care, Laboratory, Eligibility/ Insurance**UNITED AGAINST POVERTY/ UP ORLANDO****Phone:** 407-650-0774**Website:** uporlando.org**Address:** 150 W. Michigan Street, Orlando, Florida, 32806**Counties Served:** Orange**Services:** Food, Employment Services, Primary Care



RESOURCE CONNECTION

COMMUNITY VISION

Phone: 407-933-0870

Website: communityvision.org/

Address: 704 Generation Point, Kissimmee, Florida 34744

Counties Served: Osceola

Services: Resource Connection, Employment Services

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

Phone: 407-317-700

Website: myflfamilies.com

Address: 400 W. Robinson Street, Orlando, Florida,

Counties Served: Orange, Osceola, Seminole

Services: Resource Connection

HEALTHCARE ACCESS ALLIANCE

Phone: 407-952-9233

Website: healhaccessall.org

Address: 7124 Hiawassee Overlook Drive, Orlando, Florida, 32835

Counties Served: Orange

Services: Primary Care, Resource Connection

HEALTHY KIDS TODAY

Phone: Online

Website: healthykidstoday.org

Address: Online

Counties Served: Orange

Services: Resource Connection

HEART OF FLORIDA UNITED WAY

Phone: 407-835-0900

Website: hfuw.org

Address: 1940 Traylor Blvd., Orlando, Florida, 32804

Counties Served: Orange

Services: Resource Connection

OMEGA ALPHA NU MINISTRIES MH

Phone: 321-420-1894

Website: manta.com/c/mxf39r6/omega-alpha-nu-ministries-inc

Address: 101 W. Cypress Street, Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Resource Connection

**SICK CHILDREN****GIVE KIDS THE WORLD VILLAGE**

Phone: 407-396-1114

Website: gktw.org

Address: 210 S. Bass Road, Kissimmee, Florida, 34746

Counties Served: Orange, Osceola, Seminole

Services: Sick Children

NEW HOPE FOR KIDS

Phone: 407-331-3059

Website: newhopeforkids.org/

Address: 544 Mayo Avenue, Maitland, Florida, 32751

Counties Served: Orange

Services: Sick Children



SEXUALLY TRANSMITTED INFECTIONS

DEPARTMENT OF HEALTH- ORANGE COUNTY

Phone: 407-858-1400

Website: orange.floridahealth.gov/

Address: 832 W. Central Blvd, Orlando, Florida, 32805

Counties Served: Orange

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

DEPARTMENT OF HEALTH- OSCEOLA COUNTY

Phone: 407-343-2000

Website: osceola.floridahealth.gov

Address: 1875 Fortune Road, Kissimmee, Florida, 34744

Counties Served: Osceola

Services: Women's Health, HIV/AIDS, STD, Primary Care, Immigration/ Refugee Services, Chronic Disease

DEPARTMENT OF HEALTH- SEMINOLE COUNTY

Phone: 407-665-3000

Website: seminole.floridahealth.gov

Address: 400 W. Airport Blvd., Sanford, Florida, 32773

Counties Served: Seminole

Services: Cancer, Dental, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease, Child Services

DEVEREUX

Phone: 1-800-338-3738 x77130

Website: devereux.org/site/PageServer

Address: 6147 Christian Way, Orlando, Florida 32808

Counties Served: Orange

Services: Mental Health, Substance Use, Women's Health, HIV/AIDS, STD, Primary Care, Immigration and Refugee Services, Chronic Disease

HOPE AND HELP CENTER OF CENTRAL FLORIDA

Phone: 407-645-2576

Website: hopeandhelp.org

Address: 707 Mendham Blvd, Suite 104, Orlando, Florida, 32825

Counties Served: Orange

Services: HIV/AIDS, Primary Care, STD

PLANNED PARENTHOOD

Phone: 407-246-1788

Website: plannedparenthood.org

Address: 11500 University Blvd., Suite B, Orlando, Florida, 32817

Counties Served: Orange

Services: Women's Health, HIV/AIDS, STD

PLANNED PARENTHOOD

Phone: 407-246-1788

Website: plannedparenthood.org

Address: 610 Oak Commons Blvd, Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Women's Health, HIV/AIDS, STD



SUBSTANCE USE

CELEBRATE RECOVERY

Phone: 407-892-3300

Website: cornerstonefamily.com

Address: 2925 Canoe Creek Road, St. Cloud, Florida, 34772

Counties Served: Osceola

Services: Substance Use, Mental Health

CELEBRATE RECOVERY- ST. CLOUD (12 STEP)

Phone: 407-892-7125

Website: fbcstcloud.org/celebrate-recovery/

Address: 1717 13th Street, St. Cloud, Florida 34769

Counties Served: Osceola

Services: Substance Use

FLORIDA ALCOHOL & DRUG ABUSE ASSOCIATION

Phone: 850-878-2196

Website: fadaa.org

Address: 2868 Mahan Drive, Tallahassee, Florida 32308

Counties Served: Orange, Osceola, Seminole

Services: Substance Use

FRESH START MINISTRIES OF CENTRAL FLORIDA, INC.

Phone: 407-293-3822

Website: freshstartministries.com/

Address: 4436 Edgewater Drive, Orlando, Florida, 32804

Counties Served: Orange

Services: Substance Use

HOUSE OF FREEDOM

Phone: 407-957-9077

Website: houseoffreedom.com

Address: 2311 N. Orange Blossom Trail, Kissimmee, Florida, 34744

Counties Served: Osceola

Services: Substance Use

KISSIMMEE CELEBRATE RECOVERY

Phone: 407-847-2543

Website:

kissimmeechristianchurch.org/celebrate-recovery

Address: 415 N. Main Street, Kissimmee, Florida, 34744

Counties Served: Osceola

Services: Substance Use

MOTHERS AGAINST DRUNK DRIVING

Phone: 407-831-6233

Website: madd.org/central-florida/

Address: 341 N. Maitland Avenue, Suite #280, Maitland, Florida, 32751

Counties Served: Orange

Services: Substance Use

NATIONAL ALLIANCE ON MENTAL ILLNESS (NAMI)

Phone: 407-253-1900

Website: namiflorida.org/

Address: 5051 North Lane, Suite 21, Orlando, Florida, 32808

Counties Served: Orange, Osceola, Seminole

Services: Substance Use, Mental Health, Behavioral Health

NARCOTICS ANONYMOUS

Phone: Varies by location

Website: naflorida.org/

Address: Check Website

Counties Served: Orange, Osceola, Seminole

Services: Substance Use

**ORANGE BLOSSOM FAMILY HEALTH-
DOWNTOWN ORLANDO**

Phone: 407-428-5751

Website: obfh.org/

Address: 232 N. Orange Blossom Trail, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Dental, Optometry/Vision, Substance Use, Behavioral Health, Mental Health, Housing and Homeless Services

**ORANGE BLOSSOM FAMILY HEALTH/ HEALTH
CARE CENTER FOR THE HOMELESS**

Phone: 407-428-5751

Website: hcch.org

Address: 232 North Orange Blossom Trail, Orlando, Florida, 32805

Counties Served: Orange

Services: Primary Care, Substance Use, Housing and Homeless Services, Mental Health, Substance Use

**ORLANDO BEHAVIORAL HEALTH- EAST
ORLANDO**

Phone: 407-647-1781

Website: orlandobehavioral.com/

Address: 10967 Lake Underhill Road, Suite 113, Orlando, Florida, 32825

Counties Served: Orange

Services: Mental Health, Substance Use

ORLANDO BEHAVIORAL HEALTH- KISSIMMEE

Phone: 407-647-1720

Website: orlandobehavioral.com/

Address: 321 W. Oak Street, Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Mental Health, Substance Use

ORLANDO BEHAVIORAL HEALTH- LAKE MARY

Phone: 407-647-1718

Website: orlandobehavioral.com/

Address: 743 Stirling Center Place, Lake Mary, Florida, 32746

Counties Served: Seminole

Services: Mental Health, Substance Use

ORLANDO BEHAVIORAL HEALTH- MAITLAND

Phone: 407-647-1719

Website: orlandobehavioral.com/

Address: 260 Lookout Place, Suite 202, Maitland, Florida, 32751

Counties Served: Orange

Services: Mental Health, Substance Use

**ORLANDO BEHAVIORAL HEALTH-
WINDERMERE**

Phone: 407-647-1721

Website: orlandobehavioral.com/

Address: 6735 Conroy Road, Suite 221, Orlando, Florida, 32835

Counties Served: Orange

Services: Mental Health, Substance Use

PARK PLACE BEHAVIORAL HEALTH

Phone: 407-846-0068; 407-846-0023; 321-402-0690

Website: ppbh.org

Address: Check Website

Counties Served: Osceola

Services: Mental Health, Substance Use

PARK PLACE BEHAVIORAL HEALTH- KISSIMMEE

Phone: 407-846-0023; 321-402-0690

Website: ppbh.org

Address: 206 Park Place Blvd., Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Substance Use

SERENITY PLACE**Phone:** 407-369-9482**Website:** serenityplace.org/orlando/fl**Address:** 750 South Orange Blossom Trail,
Orlando, Florida, 32805**Counties Served:** Orange**Services:** Substance Use**SPECIALIZED TREATMENT, EDUCATION AND PREVENTION SERVICES, INC. (STEPS)****Phone:** 407-884-2125**Website:** flsteps.org**Address:** 1991 Apopka Blvd., Apopka, Florida,
32703**Counties Served:** Orange**Services:** Substance Use**ST. CLOUD CELEBRATE RECOVERY****Phone:** 407-892-7125**Website:** fbcstcloud.org/celebrate-recovery/**Address:** 3000 17th Street, St Cloud, Florida
34769**Counties Served:** Osceola**Services:** Substance Use**THE CHRYSALIS CENTER, INC.****Phone:** 407-219-9304**Website:** chrysalishealth.com/**Address:** 1703 W. Colonial Drive, Orlando,
Florida, 32804**Counties Served:** Orange**Services:** Mental Health, Substance Use**THE MENTAL HEALTH ASSOCIATION OF CENTRAL FLORIDA****Phone:** 407-898-0110**Website:** mhacf.org**Address:** 1525 E. Robinson Street, Orlando,
Florida, 32801**Counties Served:** Orange**Services:** Substance Use, Mental Health**THE TRANSITION HOUSE****Phone:** 407-892-5700**Website:** thetransitionhouse.org**Address:** 3800 5th Street, St. Cloud, Florida,
34469; 3501 West Vine Street, Kissimmee,
Florida, 34744**Counties Served:** Osceola,**Services:** Substance Use**TURNING POINT COUNSELING- KISSIMMEE****Phone:** 407-422-4357**Website:** turningpointcfl.org**Address:** 600 N. Thacker Avenue, Suite C16,
Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Substance Use**TURNING POINT COUNSELING- ST. CLOUD****Phone:** 407-957-4176**Website:** turningpointcfl.org**Address:** 3112 17th Street, St. Cloud, Florida,
34769**Counties Served:** Osceola**Services:** Substance Use**UNIVERSITY BEHAVIORAL HEALTH CENTER****Phone:** 407-281-7000**Website:** universitybehavioral.com/**Address:** 2500 Discovery Drive, Orlando,
Florida, 32826**Counties Served:** Orange,**Services:** Mental Health (Adults and Children),
Substance Use**WAYNE DENSCH CENTER****Phone:** 407-599-3900**Website:** abilityhousing.org/wayne-densch-center/**Address:** 100-102 Kingston Ct., Orlando,
Florida, 32810**Counties Served:** Orange**Services:** Housing and Homeless Services,
Mental Health, Substance Use



VETERAN SERVICES

CAMARADERIE FOUNDATION

Phone: 407-841-0071

Website: camaraderiefoundation.org

Address: 2488 E. Michigan Street, Orlando, Florida, 32806

Counties Served: Orange

Services: Veteran Services

THE ORLANDO-KISSIMMEE VETERANS AFFAIRS MEDICAL CLINIC-

Phone: 407-518-5004

Website:

orlando.va.gov/locations/kissimmee.asp

Address: 2285 North Central Avenue, Kissimmee, Florida, 34741

Counties Served: Osceola

Services: Veteran Services, Employment Services, Primary Care, Mental Health

THE ORLANDO VETERANS AFFAIRS MEDICAL CENTER

Phone: 407-631-1000

Website: orlando.va.gov

Address: 13800 Veterans Way, Orlando, Florida, 32827

Counties Served: Orange

Services: Veteran Services, Employment Services, Primary Care, Mental Health



WOMEN'S HEALTH

COMMONSENSE CHILDBIRTH

Phone: 407-656-6938

Website: commonsensechildbirth.org

Address: 213 S. Dillard Street, Suite 340,
Winter Garden, Florida, 34787

Counties Served: Orange

Services: Women's Health

DEPARTMENT OF HEALTH- OSCEOLA COUNTY

Phone: 407-343-2000

Website: osceola.floridahealth.gov

Address: 1875 Fortune Road, Kissimmee,
Florida, 34744

Counties Served: Osceola

Services: Women's Health, HIV/AIDS, STD,
Primary Care, Immigration/ Refugee Services,
Chronic Disease

DEPARTMENT OF HEALTH- ORANGE COUNTY

Phone: 407-858-1400

Website: orange.floridahealth.gov/

Address: 832 W. Central Blvd, Orlando, Florida,
32805

Counties Served: Orange

Services: Cancer, Dental, Women's Health,
HIV/AIDS, STD, Primary Care, Immigration and
Refugee Services, Chronic Disease, Child
Services

DEPARTMENT OF HEALTH- SEMINOLE COUNTY

Phone: 407-665-3000

Website: seminole.floridahealth.gov

Address: 400 W. Airport Blvd., Sanford, Florida,
32773

Counties Served: Seminole

Services: Cancer, Dental, Women's Health,
HIV/AIDS, STD, Primary Care, Immigration and
Refugee Services, Chronic Disease, Child
Services

HEALTHY START COALITION OF ORANGE COUNTY

Phone: 407-858-1472

Website: healthystartorange.org/

Address: 475 Story Road, Ocoee, Florida, 34761

Counties Served: Orange

Services: Women's Health

HEALTHY START COALITION OF OSCEOLA COUNTY

Phone: 407-343-2100

Website: healthystartosceola.org

Address: 1875 Fortune Road, Kissimmee,
Florida, 34744

Counties Served: Osceola

Services: Women's Health

HEALTHY START COALITION OF SEMINOLE COUNTY

Phone: 321-363-3024

Website: healthystartseminole.org

Address: 820 W. Lake Mary Blvd., Suite 108,
Sanford, Florida, 32773

Counties Served: Seminole

Services: Women's Health

OSCEOLA COMMUNITY HEALTH SERVICES- BUENAVENTURA LAKES

Phone: 407-943-8600

Website: osceola.floridahealth.gov/programs-
and-services/clinical-and-nutrition-
services/fqhc/fqhc-our-services.html

Address: 2622 Simpson Road, Kissimmee,
Florida, 34743

Counties Served: Osceola

Services: Primary Care, Pediatric Care,
Women's Health

**OSCEOLA COMMUNITY HEALTH SERVICES-
KISSIMMEE****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1703 Business Center Lane, Kissimmee, Florida, 34758**Counties Served:** Osceola**Services:** Eligibility/Insurance, Women's Health, Primary Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES-
POINCIANA****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 109 Doverplum Avenue, Poinciana, Florida, 34758**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES- ST.
CLOUD****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1050 Grape Avenue, St. Cloud, Florida, 34769**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Dental**OSCEOLA COMMUNITY HEALTH SERVICES-
STADIUM PLACE****Phone:** 407-943-8600**Website:** osceola.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/fqhc/fqhc-our-services.html**Address:** 1501 Bill Beck Blvd. Kissimmee, Florida, 34733**Counties Served:** Osceola**Services:** Women's Health, Eligibility/Insurance, Primary Care, Pediatric Care, Optometry/Vision**PLANNED PARENTHOOD****Phone:** 407-246-1788**Website:** plannedparenthood.org**Address:** 11500 University Blvd., Suite B, Orlando, Florida, 32817**Counties Served:** Orange, Osceola,**Services:** Women's Health, HIV/AIDS, STD**PLANNED PARENTHOOD****Phone:** 407-246-1788**Website:** plannedparenthood.org**Address:** 610 Oak Commons Blvd, Kissimmee, Florida, 34741**Counties Served:** Osceola**Services:** Women's Health, HIV/AIDS, STD**SANFORD CRISIS PREGNANCY CENTER****Phone:** 407-323-3384**Website:** thepregnancycenters.com**Address:** 1002 S. French Avenue, Sanford, Florida, 32771**Counties Served:** Orange**Services:** Women's Health

TRUE HEALTH- HOFFNER**Phone:** 407-322-8647**Website:** mytruehealth.org**Address:** 5449 S. Semoran Blvd., Suite #14,
Orlando, Florida, 32822**Counties Served:** Orange**Services:** Primary Care, Pediatric Care,
Women's Health, Eligibility/ Insurance,
Laboratory**TRUE HEALTH-SANFORD****Phone:** 407-322-8645**Website:** mytruehealth.org**Address:** 4930 East Lake Mary Blvd., Sanford,
Florida, 32771**Counties Served:** Seminole**Services:** Primary Care, Pediatric Care,
Women's Health, Eligibility/ Insurance,
Laboratory**WOMEN'S & GIRLS' CANCER ALLIANCE-
FORMERLY OVARIAN CANCER ALLIANCE****Phone:** 407-303-2786**Website:** donation.adventhealth.com/central-florida-misc/Foundation-Central-Florida/moduleId/458/fundId/33/controller/Donation/action/Detail**Address:** 550 East Rollins Street, 6th Floor,
Orlando, Florida, 32803**Counties Served:** Orange**Services:** Cancer, Women's Health



YOUTH ENGAGEMENT

BOYS TOWN OF CENTRAL FLORIDA

Phone: 407-330-6750

Website: boystown.org/locations/centralflorida

Address: 975 Oklahoma Street, Oviedo, Florida, 32765

Counties Served: Seminole

Services: Youth Services, Behavioral Health-Youth

BOYS AND GIRLS CLUB OF CENTRAL FLORIDA

Phone: 407-841-6855

Website: bgccf.org/

Address: 101 E. Colonial Drive, Orlando, Florida, 32801; Several locations

Counties Served: Orange, Osceola, Seminole

Services: Youth Engagement

CENTRAL FLORIDA URBAN LEAGUE-PARRAMORE

Phone: 407-480-3887

Website: cful.org

Address: 595 W. Church Street, Orlando, Florida, 32805

Counties Served: Orange

Services: Youth Engagement

CENTRAL FLORIDA URBAN LEAGUE- PINE HILLS

Phone: 407-842-7654

Website: cful.org

Address: 2804 Beco Drive, Orlando, Florida, 32808

Counties Served: Orange

Services: Youth Engagement

THE ROTH FAMILY JEWISH COMMUNITY CENTER OF GREATER ORLANDO

Phone: 407-645-5933

Website: orlandojcc.org/

Address: 851 N. Maitland Avenue, Maitland, Florida, 32751

Counties Served: Orange

Services: Youth Engagement

YMCA OF CENTRAL FLORIDA- SEVERAL LOCATION

Phone: 407-896-9220

Website: ymcacentralflorida.com

Address: Call or Check Website

Counties Served: Orange, Osceola, Seminole

Services: Youth Engagement

APPENDIX I

**Retrospective Data Evaluation of
2016 Collaborative CHNA by Hospital**

FLORIDA HOSPITAL ALTAMONTE

The 2016 Florida Hospital Altamonte Community Health Needs Assessment was posted on Florida Hospital Altamonte's website. Since the completion of the 2016 CHNA Florida Hospital has transitioned to AdventHealth. The CHNA now appears on AdventHealth Altamonte's website. Note that asterisks refer to implementation strategies that span across all Florida Hospital campuses in Orange, Osceola and Seminole counties.

Activities and accomplishments from Florida Hospital Altamonte's Implementation Plan include the following:

Increasing access accomplishments relating to preventative care through issues involving food security, chronic disease, and child health.

- Provided three years of grant funding to a local non-profit to establish a healthy food co-op, which provides fresh, nutritionally dense foods for local food pantries located in food deserts in the tri-county area, as well as connecting clients with case management services if needed. To date the program has fed over 400K people, has provided 2100 health screenings, conducted 6 nutrition classes and seen 3700 people for referrals to additional wrap around services*
- Created the Second Helpings program where unused food from our nutritional services department is given to the local food bank to provide meals for individuals in need, to date Altamonte has provided 2,448 meals
- Collaborated and funded local non-profit to provide the evidence-based Sanford Chronic Disease Self-Management Program (CDSMP) throughout our service areas*
- Offer Mission Fit curriculum to schools to teach students the importance of choices relating to activity level and nutrition choices*
- Establishing Faith Activation Network in targeted zip codes at local churches to provide or increase bandwidth of food pantries, create gardens to supplement food pantries with healthier options, provide programming (CDSMP and Mission Fit)*
- Sponsor American Heart Association to promote knowledge of chronic diseases in high need areas*

Increasing access accomplishments relating to primary and specialty health care.

- Established the Community Care program*, focusing on root causes of utilization for high utilizers who are uninsured and complex patients; at the Altamonte campus, 28 patients have been enrolled
- Created a referral program for uninsured patients to connect them with locally Federally Qualified Healthcare Clinics to establish permanent medical homes; from Altamonte there have been 5893 referrals with 1720 appointments secured
- Fund and staff the Transitions Heart Failure Clinic, which provides specialty cardiac care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has served over 1000 people this cycle*
- Fund and staff the Transitions Lung Clinic, which provides specialty pulmonary care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has had over 2500 visits this cycle resulting in over \$2.8M in medications provided at no cost and a decrease in 44.80% in patient ED visits since initial clinic visit*

- Partnered with Seminole County DOH and local non-profit to fund a community paramedic program focusing on decreasing visits by patients with chronic diseases by increasing medication literacy, coordinating follow care, and providing in home services after hospital visits to improve outcomes

Increasing access accomplishments relating to mental and behavioral health.

- Sponsor Aspire Health Partners, providing funding for 12 Crisis Stabilization Unit Beds that are utilized for uninsured/underinsured patients who do not have access otherwise; these beds are available for our patients throughout our tri-county service area*
- Support Kid's House, a local non-profit, to provided care coordination services for victims of child abuse in a safe, child friendly environment
- Partnered with Aspire Health Partners to provide intensive psychosocial rehabilitation services to help prevent individuals with severe and persistent mental health disorders from becoming high utilizers of deep end services*

*designates a system initiative designed to provide resources and programming for all of our campuses and patients

FLORIDA HOSPITAL APOPKA

The 2016 Florida Hospital Apopka Community Health Needs Assessment was posted on Florida Hospital Apopka's website. Since the completion of the 2016 CHNA Florida Hospital has transitioned to AdventHealth. The CHNA now appears on AdventHealth Apopka's website. Note that asterisks refer to implementation strategies that span across all Florida Hospital campuses in Orange, Osceola and Seminole counties.

Activities and accomplishments from Florida Hospital Apopka's Implementation Plan include the following:

Increasing access accomplishments relating to preventative care through issues involving food security, chronic disease, and child health.

- Provided three years of grant funding to a local non-profit to establish a healthy food co-op, which provides fresh, nutritionally dense foods for local food pantries located in food deserts in the tri-county area, as well as connecting clients with case management services if needed. To date the program has fed over 400K people, has provided 2100 health screenings, conducted 6 nutrition classes and seen 3700 people for referrals to additional wrap around services*
- Collaborated and funded local non-profit to provide the evidence-based Sanford Chronic Disease Self-Management Program (CDSMP) throughout our service areas*
- Offer Mission Fit curriculum to schools to teach students the importance of choices relating to activity level and nutrition choices*
- Establishing Faith Activation Network in targeted zip codes at local churches to provide or increase bandwidth of food pantries, create gardens to supplement food pantries with healthier options, provide programming (CDSMP and Mission Fit)*
- Sponsor American Heart Association to promote knowledge of chronic diseases in high need areas*

Increasing access accomplishments relating to primary and specialty health care.

- Established the Community Care program*, focusing on root causes of utilization for high utilizers who are uninsured and complex patients; at the Apopka campus 30 patients have been enrolled
- Created a referral program* for uninsured patients to connect them with locally Federally Qualified Healthcare Clinics to establish permanent medical homes; from Apopka there have been 7536 referrals with 690 appointments secured
- Fund and staff the Transitions Heart Failure Clinic, which provides specialty cardiac care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has served over 1000 people this cycle*
- Fund and staff the Transitions Lung Clinic, which provides specialty pulmonary care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has had over 2500 visits this cycle resulting in over \$2.8M in medications provided at no cost and a decrease in 44.80% in patient ED visits since initial clinic visit*
- Partnered with a local FQHC to create a pilot referral program for our patients to establish permanent medical homes, this pilot has continued and served as the catalyst to create a system wide program. To date 1,103 people have been served by it
- Funded the AdventHealth University Occupational Therapy Clinic to provide OT services for the uninsured/underinsured; this cycle there have been over 4500 visits by patients

Increasing access accomplishments relating to mental and behavioral health.

- Sponsor Aspire Health Partners, providing funding for 12 Crisis Stabilization Unit Beds that are utilized for uninsured/underinsured patients who do not have access otherwise; these beds are available for our patients throughout our tri-county service area*
- Partnered with Aspire Health Partners to provide intensive psychosocial rehabilitation services to help prevent individuals with severe and persistent mental health disorders from becoming high utilizers of deep end services*

*designates a system initiative designed to provide resources and programming for all of our campuses and patients

FLORIDA HOSPITAL CELEBRATION

The 2016 Florida Hospital Celebration Community Health Needs Assessment was posted on Florida Hospital Celebration's website. Since the completion of the 2016 CHNA Florida Hospital has transitioned to AdventHealth. The CHNA now appears on AdventHealth Celebration's website. Note that asterisks refer to implementation strategies that span across all Florida Hospital campuses in Orange, Osceola and Seminole counties.

Activities and accomplishments from Florida Hospital Celebration's Implementation Plan include the following:

Increasing access accomplishments relating to preventative care through issues involving food security, chronic disease, and child health.

- Provided three years of grant funding to a local non-profit to establish a healthy food co-op, which provides fresh, nutritionally dense foods for local food pantries located in food deserts in the tri-county

area, as well as connecting clients with case management services if needed. To date the program has fed over 400K people, has provided 2100 health screenings, conducted 6 nutrition classes and seen 3700 people for referrals to additional wrap around services*

- Provide funding to the Celebration Foundation for the Learning Without Hunger Program, partnering with local schools to provide children who suffer from food insecurity with food in their backpacks for the weekend
- Created the Second Helpings program where unused food from our nutritional services department is given to the local food bank to provide meals for individuals in need, to date Celebration has provided 378 meals
- Collaborated and funded local non-profit to provide the evidence-based Sanford Chronic Disease Self-Management Program (CDSMP) throughout our service areas*
- Offer Mission Fit curriculum to schools to teach students the importance of choices relating to activity level and nutrition choices*
- Establishing Faith Activation Network in targeted zip codes at local churches to provide or increase bandwidth of food pantries, create gardens to supplement food pantries with healthier options, provide programming (CDSMP and Mission Fit)*
- Sponsor American Heart Association to promote knowledge of chronic diseases in high need areas*

Increasing access accomplishments relating to primary and specialty health care.

- Partnered with and funded Osceola Council on Aging for three years to provide primary and secondary care services to underserved residents that would have otherwise not have access. This program serves both our campuses in Osceola County and to date has provided care for 666 people
- Established the Community Care program*, focusing on root causes of utilization for high utilizers who are uninsured and complex patients; at the Celebration campus 10 patients have been enrolled
- Created a referral program* for uninsured patients to connect them with locally Federally Qualified Healthcare Clinics to establish permanent medical homes; from Celebration there have been 7812 referrals with 430 appointments secured
- Fund and staff the Transitions Heart Failure Clinic, which provides specialty cardiac care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has served over 1000 people this cycle*
- Fund and staff the Transitions Lung Clinic, which provides specialty pulmonary care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has had over 2500 visits this cycle resulting in over \$2.8M in medications provided at no cost and a decrease in 44.80% in patient ED visits since initial clinic visit*

Increasing access accomplishments relating to mental and behavioral health.

- Sponsor Aspire Health Partners, providing funding for 12 Crisis Stabilization Unit Beds that are utilized for uninsured/underinsured patients who do not have access otherwise; these beds are available for our patients throughout our tri-county service area*
- Partnered with Aspire Health Partners to provide intensive psychosocial rehabilitation services to help prevent individuals with severe and persistent mental health disorders from becoming high utilizers of deep end services*

*designates a system initiative designed to provide resources and programming for all of our campuses and

patients

FLORIDA HOSPITAL EAST ORLANDO

The 2016 Florida Hospital East Orlando Community Health Needs Assessment was posted on Florida Hospital East Orlando's website. Since the completion of the 2016 CHNA Florida Hospital has transitioned to AdventHealth. The CHNA now appears on AdventHealth East Orlando's website. Note that asterisks refer to implementation strategies that span across all Florida Hospital campuses in Orange, Osceola and Seminole counties.

Activities and accomplishments from Florida Hospital East Orlando's Implementation Plan include the following:

Increasing access accomplishments relating to preventative care through issues involving food security, chronic disease, and child health.

- Provided three years of grant funding to a local non-profit to establish a healthy food co-op, which provides fresh, nutritionally dense foods for local food pantries located in food deserts in the tri-county area, as well as connecting clients with case management services if needed. To date the program has fed over 400K people, has provided 2100 health screenings, conducted 6 nutrition classes and seen 3700 people for referrals to additional wrap around services*
- Created the Second Helpings program where unused food from our nutritional services department is given to the local food bank to provide meals for individuals in need, to date East Orlando has provided 7,052 meals
- Collaborated and funded local non-profit to provide the evidence-based Sanford Chronic Disease Self-Management Program (CDSMP) throughout our service areas*
- Offer Mission Fit curriculum to schools to teach students the importance of choices relating to activity level and nutrition choices*
- Establishing Faith Activation Network in targeted zip codes at local churches to provide or increase bandwidth of food pantries, create gardens to supplement food pantries with healthier options, provide programming (CDSMP and Mission Fit)*
- Sponsor American Heart Association to promote knowledge of chronic diseases in high need areas*

Increasing access accomplishments relating to primary and specialty health care.

- Established the Community Care program*, focusing on root causes of utilization for high utilizers who are uninsured and complex patients; at the East Orlando campus 68 patients have been enrolled
- Created a referral program* for uninsured patients to connect them with locally Federally Qualified Healthcare Clinics to establish permanent medical homes; from East Orlando there have been 30530 referrals with 3643 appointments secured
- Established the Community Medicine Clinic at East in 2018 for uninsured patients identified in the Emergency Department who do not have primary physicians; to date the clinic has served 944 patients
- Fund and staff the Transitions Heart Failure Clinic, which provides specialty cardiac care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has served over 1000 people this cycle*
- Fund and staff the Transitions Lung Clinic, which provides specialty pulmonary care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county

service area and has had over 2500 visits this cycle resulting in over \$2.8M in medications provided at no cost and a decrease in 44.80% in patient ED visits since initial clinic visit*

- Partnered with the Primary Care Access Network (PCAN) to create a referral system with a PCAN navigator for uninsured patients, to increase medical access; to date the program has served 1400 people

Increasing access accomplishments relating to mental and behavioral health.

- Sponsor Aspire Health Partners, providing funding for 12 Crisis Stabilization Unit Beds that are utilized for uninsured/underinsured patients who do not have access otherwise; these beds are available for our patients throughout our tri-county service area*
- Partnered with Aspire Health Partners to provide intensive psychosocial rehabilitation services to help prevent individuals with severe and persistent mental health disorders from becoming high utilizers of deep end services*
- Partnered with the Orange County DOH to obtain a grant to create a position in the emergency department focused on providing care navigation for patients admitted for opioid related causes

*designates a system initiative designed to provide resources and programming for all of our campuses and patients

FLORIDA HOSPITAL KISSIMMEE

The 2016 Florida Hospital Kissimmee Community Health Needs Assessment was posted on Florida Hospital Kissimmee's website. Since the completion of the 2016 CHNA Florida Hospital has transitioned to AdventHealth. The CHNA now appears on AdventHealth Kissimmee's website. Note that asterisks refer to implementation strategies that span across all Florida Hospital campuses in Orange, Osceola and Seminole counties.

Activities and accomplishments from Florida Hospital Kissimmee's Implementation Plan include the following:

Increasing access accomplishments relating to preventative care through issues involving food security, chronic disease, and child health.

- Provided three years of grant funding to a local non-profit to establish a healthy food co-op, which provides fresh, nutritionally dense foods for local food pantries located in food deserts in the tri-county area, as well as connecting clients with case management services if needed. To date the program has fed over 400K people, has provided 2100 health screenings, conducted 6 nutrition classes and seen 3700 people for referrals to additional wrap around services*
- Collaborated and funded local non-profit to provide the evidence-based Sanford Chronic Disease Self-Management Program (CDSMP) throughout our service areas*
- Offer Mission Fit curriculum to schools to teach students the importance of choices relating to activity level and nutrition choices*
- Establishing Faith Activation Network in targeted zip codes at local churches to provide or increase bandwidth of food pantries, create gardens to supplement food pantries with healthier options, provide programming (CDSMP and Mission Fit)*
- Sponsor American Heart Association to promote knowledge of chronic diseases in high need areas*

Increasing access accomplishments relating to primary and specialty health care.

- Partnered with and funded Osceola Council on Aging for three years to provide primary and secondary care services to underserved residents that would have otherwise not have access. This program serves both our campuses in Osceola County and to date has provided care for 666 people
- Established the Community Care program*, focusing on root causes of utilization for high utilizers who are uninsured and complex patients; at the Kissimmee campus 11 patients have been enrolled
- Created a referral program* for uninsured patients to connect them with locally Federally Qualified Healthcare Clinics to establish permanent medical homes; from Kissimmee there have been 15218 referrals with 2712 appointments secured
- Fund and staff the Transitions Heart Failure Clinic, which provides specialty cardiac care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has served over 1000 people this cycle*
- Fund and staff the Transitions Lung Clinic, which provides specialty pulmonary care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has had over 2500 visits this cycle resulting in over \$2.8M in medications provided at no cost and a decrease in 44.80% in patient ED visits since initial clinic visit*

Increasing access accomplishments relating to mental and behavioral health.

- Sponsor Aspire Health Partners, providing funding for 12 Crisis Stabilization Unit Beds that are utilized for uninsured/underinsured patients who do not have access otherwise; these beds are available for our patients throughout our tri-county service area*
- Partnered with Aspire Health Partners to provide intensive psychosocial rehabilitation services to help prevent individuals with severe and persistent mental health disorders from becoming high utilizers of deep end services*
- Sponsor Park Place Behavioral Health, which provides behavioral health resources for the uninsured in Osceola County

*designates a system initiative designed to provide resources and programming for all of our campuses and patients

FLORIDA HOSPITAL ORLANDO

The 2016 Florida Hospital Orlando Community Health Needs Assessment was posted on Florida Hospital Orlando's website. Since the completion of the 2016 CHNA Florida Hospital has transitioned to AdventHealth. The CHNA now appears on AdventHealth Orlando's website. Note that asterisks refer to implementation strategies that span across all Florida Hospital campuses in Orange, Osceola and Seminole counties.

Activities and accomplishments from Florida Hospital Orlando's Implementation Plan include the following:

Increasing access accomplishments relating to preventative care through issues involving food security, chronic disease, and child health.

- Provided three years of grant funding to a local non-profit to establish a healthy food co-op, which provides fresh, nutritionally dense foods for local food pantries located in food deserts in the tri-county area, as well as connecting clients with case management services if needed. To date the program has

fed over 400K people, has provided 2100 health screenings, conducted 6 nutrition classes and seen 3700 people for referrals to additional wrap around services*

- Created the Second Helpings program where unused food from our nutritional services department is given to the local food bank to provide meals for individuals in need, to date Orlando has provided 33,000 meals
- Collaborated and funded local non-profit to provide the evidence-based Sanford Chronic Disease Self-Management Program (CDSMP) throughout our service areas*
- Offer Mission Fit curriculum to schools to teach students the importance of choices relating to activity level and nutrition choices*
- Established Faith Activation Network* as a pilot program, which is now being extended to remainder of service areas in targeted zip codes, at local churches to provide or increase bandwidth of food pantries, create gardens to supplement food pantries with healthier options, provide programming (CDSMP and Mission Fit). This cycle 3,539 individuals have been served by the food pantry efforts alone
- Sponsor American Heart Association to promote knowledge of chronic diseases in high need areas*

Increasing access accomplishments relating to primary and specialty health care.

- Established the Community Medicine Clinic at Orlando for uninsured patients identified in the Emergency Department who do not have primary physicians; this cycle the clinic has served 10,683 patients
- Established the Community Care program*, focusing on root causes of utilization for high utilizers who are uninsured and complex patients; at the Orlando campus 61 patients have been enrolled
- Created a referral program* for uninsured patients to connect them with locally Federally Qualified Healthcare Clinics to establish permanent medical homes; from Orlando there have been 29830 referrals with 3513 appointments secured
- Fund and staff the Transitions Heart Failure Clinic, which provides specialty cardiac care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has served over 1000 people this cycle*
- Fund and staff the Transitions Lung Clinic, which provides specialty pulmonary care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has had over 2500 visits this cycle resulting in over \$2.8M in medications provided at no cost and a decrease in 44.80% in patient ED visits since initial clinic visit*
- Sponsor three local free clinics with funding providing operational dollars to expand access for the uninsured or undeserved, this serves our tri-county area

Increasing access accomplishments relating to mental and behavioral health.

- Sponsor Aspire Health Partners, providing funding for 12 Crisis Stabilization Unit Beds that are utilized for uninsured/underinsured patients who do not have access otherwise; these beds are available for our patients throughout our tri-county service area*
- Partnered with Aspire Health Partners to provide intensive psychosocial rehabilitation services to help prevent individuals with severe and persistent mental health disorders from becoming high utilizers of deep end services*

- Continue to fund and operate the Outlook Clinic for Depression and Anxiety; this clinic is ran in partnership with the Orange County DOH, University of Central Florida Social Work Department and other community partners

*designates a system initiative designed to provide resources and programming for all of our campuses and patients

FLORIDA HOSPITAL WATERMAN

The 2016 Florida Hospital Waterman Community Health Needs Assessment was posted on Florida Hospital Waterman's website. Since the completion of the 2016 CHNA Florida Hospital has transitioned to AdventHealth. The CHNA now appears on AdventHealth Watermen's website.

Activities and accomplishments from Florida Hospital Waterman's Implementation Plan include the following:

Priority - Access to Care: focusing on social determinants of health, including poverty, the uninsured and transportation.

- To date have connected over 4,136 uninsured community residents and patients to the Community Primary Health Clinic (a free internal clinic providing services for patients who were below 150% of the federal poverty line).
- Transitioned 11% and above of low-income patients from the emergency department to the Primary Health Clinic for post-discharge follow-up.

Priority – Obesity: addressing the need through reduction of associated health risks and mortality.

- Provided community health risk assessments to over 1,500 individuals to assess risk for obesity related diseases. Participants were educated on healthy eating and exercise habits, as well as connected to available community and hospital resources.
- Provided health education classes though the Creation Health Vacation Bible School for 128 children through referrals from local physicians.
- Engaged over 1200 individuals in walking and creative programing to encourage physical activity. Programs focused on the importance of practicing a healthy lifestyle to maintain a healthy weight.

Priority – Heart Disease: addressing the need to reduce the burden of cardiovascular disease and eliminate disparities associated with heart disease and stroke.

- Provided over 445 cardiac health assessments and screenings (blood pressure and cholesterol) for individuals. 100% of individuals with high cholesterol or blood pressure were referred to physicians, the Hospital's free clinic or a local Federally Qualified Health Center for follow-up care.
- Provided Early Heart Attack Education handouts to local employers, providers, at community health/wellness events, to all patients discharged from the ED and cardiac disease support classes to increase awareness and decrease incidence.

Priority – Diabetes: addressing the need by reducing the number of new cases through early diagnosis and prevention awareness and education.

- To date have provided over 440 glucose screenings to the community, with a referral rate of 100% for individuals with elevated glucose rates for follow up care and/or to diabetes education classes.
- Educated over 328 individuals through the AdventHealth Waterman Diabetes Self-Management Program. The program teaches everyday strategies focusing on nutrition, exercise and disease management.
- Hosted diabetes support groups for over 200 individuals for those with diabetes or pre-diabetes. Attendees are educated on the disease and self-management and provided a venue for open discussion, support, and community connectivity.
- Created a program focusing on mothers who are managing gestational diabetes. Education, support, and testing supplies have been provided to over 100 mothers to date.

Priority – Colorectal and Cervical Cancer: addressing incidence through education and early screenings.

- Provided education and screenings for cervical and colon cancer to 62 female participants with follow up care scheduled when needed.
- Conducted community outreach events at local food bank distribution centers and in low income housing communities to educate women on HPV, cervical cancer, risk reduction, and screenings. Efforts also included connecting women to gynecologic cancer prevention resources and provided participants with needed personal care items

*designates a system initiative designed to provide resources and programming for all of our campuses and patients

FLORIDA HOSPITAL WINTER PARK

The 2016 Florida Hospital Winter Park Community Health Needs Assessment was posted on Florida Hospital Winter Park's website. Since the completion of the 2016 CHNA Florida Hospital has transitioned to AdventHealth. The CHNA now appears on AdventHealth Winter Park's website. Note that asterisks refer to implementation strategies that span across all Florida Hospital campuses in Orange, Osceola and Seminole counties.

Activities and accomplishments from Florida Hospital Winter Park's Implementation Plan include the following:

Increasing access accomplishments relating to preventative care through issues involving food security, chronic disease, and child health.

- Provided three years of grant funding to a local non-profit to establish a healthy food co-op, which provides fresh, nutritionally dense foods for local food pantries located in food deserts in the tri-county area, as well as connecting clients with case management services if needed. To date the program has fed over 400K people, has provided 2100 health screenings, conducted 6 nutrition classes and seen 3700 people for referrals to additional wrap around services*
- Collaborated and funded local non-profit to provide the evidence-based Sanford Chronic Disease Self-Management Program (CDSMP) throughout our service areas*

- Offer Mission Fit curriculum to schools to teach students the importance of choices relating to activity level and nutrition choices*
- Establishing Faith Activation Network in targeted zip codes at local churches to provide or increase bandwidth of food pantries, create gardens to supplement food pantries with healthier options, provide programming (CDSMP and Mission Fit)*
- Sponsor American Heart Association to promote knowledge of chronic diseases in high need areas*

Increasing access accomplishments relating to primary and specialty health care.

- Provide care navigation services specifically designed for vulnerable seniors who have been identified in the emergency department; to date 3200 patients have been assessed this cycle
- Created a referral program* for uninsured patients to connect them with locally Federally Qualified Healthcare Clinics to establish permanent medical homes; from Winter Park there have been 874 referrals with 298 appointments secured
- Fund and staff the Transitions Heart Failure Clinic, which provides specialty cardiac care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has served over 1000 people this cycle*
- Fund and staff the Transitions Lung Clinic, which provides specialty pulmonary care for the uninsured in our community, the clinic provides care for all patients referred from our campuses in our tri-county service area and has had over 2500 visits this cycle resulting in over \$2.8M in medications provided at no cost and a decrease in 44.80% in patient ED visits since initial clinic visit*

Increasing access accomplishments relating to mental and behavioral health.

- Sponsor Aspire Health Partners, providing funding for 12 Crisis Stabilization Unit Beds that are utilized for uninsured/underinsured patients who do not have access otherwise; these beds are available for our patients throughout our tri-county service area*
- Partnered with Aspire Health Partners to provide intensive psychosocial rehabilitation services to help prevent individuals with severe and persistent mental health disorders from becoming high utilizers of deep end services*

*designates a system initiative designed to provide resources and programming for all of our campuses and patients

ASPIRE HEALTH PARTNERS

To address the mental health and substance use priorities identified in the 2016 CHNA, Aspire Health Partners implemented community numerous based outreach, education and intervention programs and services. These include:

Community Action Teams

- Our Community Action Teams have operated this program which was developed in Florida in 2005 for youth ages 11 to 21 as an alternative to out of home placement. Aspire currently has three CAT teams serving up to 30 families each whose child has a serious mental illness and two hospitalizations, interaction with juvenile justice or poor academic performance. This multi-disciplinary teams works

with the family and its natural supports to build strengths and help the child learn healthy coping skills and provide treatment to live a productive life.

First Episode Psychosis Program

- Aspire’s Evidence Based Practice program, Incyte, is designed for individuals age 16 to 32 who have experienced a psychotic episode due to schizophrenia and have not been in treatment for more than a year this program is operating in Orange County. The multidisciplinary program is designed to immediately intervene when a young person is diagnosed with schizophrenia to interrupt the course of this life-long chronic disease. With early intervention, family support and the proper medication at a young age the individual can prevent the long-term effects of frequent hospitalizations, multiple psychotic breaks and psychosocial stressors and live a productive life. Aspire’s team can serve up to 30 people at a time and currently has 19 enrolled.

Substance Use Prevention Programs

- Aspire Health Partners offers four school-based substance use prevention programs in Orange and Seminole County Schools, including:
 - New Horizons prevention and intervention program
 - Back on Track prevention program
 - Alpha prevention program
 - Focus prevention program

In-School Therapy

- For the students in Orange and Seminole County schools, Aspire offers in-school therapy in 20 Elementary, Middle and High Schools in Orange and Seminole Counties

Homeless Outreach Program

- Aspire operates a program specifically designed to identify mental illness among homeless persons, this program connects individuals with treatment and services to prevent acute illness and hospital admission. The Aspire employees engage in outreach activities in homeless shelters, in the woods, in drop in centers and all Aspire facilities to engage and enter treatment and refer to housing as available. This program serves 400 people annually.

Nurse Navigation

- Designed to reduce inpatient psychiatric admissions, emergency department patients are assigned to nurse navigators to ensure that patients are able to access the outpatient treatment and support they need to successfully manage their illness

ORLANDO HEALTH ARNOLD PALMER HOSPITAL FOR CHILDREN

Since the completion of the 2016 Community Needs Health Assessment, Orlando Health Arnold Palmer prioritized a list of the high trending target areas and the community outreach initiatives the hospital is working to address. The goals and accomplishments from Orlando Health Arnold Palmer's Implementation Plan include the following:

Increasing access to care in the following areas: Primary and Secondary

Care

- *Established the Orlando Health Community Grant Program which provides funding to local non-profit organizations to provide healthcare services as well as access to healthy foods, housing, and health literacy education to individuals. Orlando Health team members are also eligible to apply for a grant. The Orlando Health Community Grant Program has provided funding to more than 70 programs since the 2016 CHNA.*
- *Howard Phillips Center for Children & Families provides six different programs that serve more than 15,000 children and families annually. Since the 2016 CHNA, the Center's Teen Xpress provided medical attention to 1,578 clients between the ages of 11 to 21 years old that included physicals, immunizations, vision screenings mental health counseling, nutrition counseling and treatment for common illnesses.*

Increasing access and education in the following areas: Chronic Disease

- *Established a teaching garden at Orange Center Elementary School that includes providing nutrition education classes throughout the school year. Twice a year Orlando Health team members volunteer at the school for a plant and harvest day to assist students with the gardening and harvesting of vegetables and herbs. During these two events biometric measurements were performed for all students, physical activities were provided, as well as infused water and healthy food demonstrations. Each year almost 400 students are impacted by the teaching garden and nutrition education classes. Since the 2016 CHNA, 82 percent of students that participated in nutrition classes showed an increase in their overall health knowledge.*
- *Partnered with the Dental Care Access Foundation through the Orlando Health Community Grant Program to provide a school-based Fluoride Varnish initiative to children from low income populations. Since the 2016 CHNA, this program provided 1,013 children with a toothbrush, toothpaste*

and floss in addition to one-on-one oral hygiene education cleaning and fluoride varnish.

Increasing access and education in the following areas: Food & Housing Security

- *Partnered with the Coalition for the Homeless of Central Florida's Center for Women and Families (CWF) through the Orlando Health Community Grant Program to support their efforts to provide safe, temporary housing and comprehensive care management. Through this program 501 homeless guests, including 207 children were housed at CWF since the 2016 CHNA.*
- *Partnered with the City of Orlando through the Orlando Health Community Grant Program to support the addition of a SNAP program at the Parramore Farmer's Market which is located in a food desert. This program allows participants to use their EBT benefits to purchase fresh fruits and produce at the market. Since the 2016 CHNA, participants redeemed \$1,304 worth of SNAP benefits at the farmers market.*

Increasing access and education in the following areas: Trauma and Child Abuse

- *Since the 2016 CHNA, Orange County Children's Advocacy Center provided services to 7,139 children. For many children, these services included specialized assessments for abuse and neglect, evidence-based counseling to children and caregivers, and individual therapy sessions.*
- *Since the 2016 CHNA, The Development Center for Infants & Children program served 7,375 children by providing positive solutions to help manage physical, emotional, intellectual, social and sensory challenges.*

ORLANDO HEALTH DR. P. PHILLIPS HOSPITAL

Since the completion of the 2016 Community Needs Health Assessment, Orlando Health Dr. P. Phillips prioritized a list of the high trending target areas and the community outreach initiatives the hospital is working to address. The goals and accomplishments from Orlando Health Dr. P. Phillips Implementation Plan include the following:

- **Increasing access to care in the following areas: Chronic Disease - heart disease, cancer and diabetes:**
 - *Established the Orlando Health Community Grant Program which provides funding to local non-profit organizations to provide healthcare services as well as access to healthy foods, housing, and health literacy education to individuals. Orlando Health team members are also eligible to apply for a grant. The Orlando Health Community Grant Program has provided funding to more than 70 programs since the 2016 CHNA.*
 - *Partnered with local non-profit organizations to provide BMI, cholesterol and glucose screens for residents in the community through coordinated health fairs or specific programs targeted to individuals with chronic disease or diabetes through Hebni Nutrition Consultants, Inc. and 306 Foundation.*
 - *Hebni Nutrition Consultants, Inc. provided services to 194 individuals which included hands-on cooking classes and nutrition education.*
 - *306 Foundation provided services through their Toolbox4Life Program to 23 individuals which included a 7-week culinary arts and skills program.*
 - *Partnered with and provided funding through the Orlando Health Community Grant Program to Grace Medical Home and Shepherd's Hope to establish case management focused on social determinants of health, that individuals that received this specialized case management were in high need of medical care, uninsured or underinsured and frequently visit the emergency room.*

Increasing access and education on the following areas: Food & Housing Security

- *Partnered with Second Harvest Food Bank through the Orlando Health Community Grant Program to support their Healthy Food Box program.*

- *Patients identified by the Orlando Health REACH team as food insecure and without access to healthy foods were given a food voucher that allowed them to receive a box of nonperishable foods, meats and fresh produce once discharged. Since the 2016 CHNA, 259 patients received healthy food box vouchers and 111 healthy food boxes have been distributed.*
- *Partnered with the City of Orlando through the Orlando Health Community Grant Program to support the addition of a SNAP program at the Parramore Farmer's Market which is located in a food desert. This program allows participants to use their EBT benefits to purchase fresh fruits and produce at the market. Since the 2016 CHNA, participants redeemed \$1,304 worth of SNAP benefits at the farmers market.*
- *Partnered with Catholic Charities of Central Florida through the Orlando Health Community Grant Program to support a transportation program to patients enrolled in their Step2 Bridge Housing program. Through this program 31 patients received services including transportation to their follow up appointments, acquiring permanent housing, and establishing a primary care physician.*

Increasing access and education on the following areas: Health Literacy, Trauma and Falls Prevention

- *Supported the Health Information Library through the Orlando Health Community Grant Program to provide health literacy services. Classes were provided to aid with low literacy in the form of webinars, speaking at conferences, and events where brochures and information materials were handed out to the community. Since the 2016 CHNA, 1,577 community members have participated in 37 health literacy events.*
- *Provided bleeding control classes to the community which included teaching basic steps to control an injury that could result in major blood loss. To date more than 5,600 individuals have been trained on how to stop a bleed.*

ORLANDO HEALTH – HEALTH CENTRAL HOSPITAL

Since the completion of the 2016 Community Needs Health Assessment, Orlando Health – Health Central prioritized a list of the high trending target areas and the community outreach initiatives the hospital is working to address. The goals and accomplishments from Orlando Health – Health Central’s Implementation Plan include the following:

Increasing access to care in the following areas: Chronic Disease - heart disease, cancer and diabetes:

- *Established the Orlando Health Community Grant Program which provides funding to local non-profit organizations to provide healthcare services as well as access to healthy foods, housing, and health literacy education to individuals. Orlando Health team members are also eligible to apply for a grant. The Orlando Health Community Grant Program has provided funding to more than 70 programs since the 2016 CHNA.*
- *Partnered with local non-profit organizations to provide BMI, cholesterol and glucose screens for residents in the community through coordinated health fairs or specific programs targeted to individuals with chronic disease or diabetes through Hebni Nutrition Consultants, Inc. and 306 Foundation.*
 - *Hebni Nutrition Consultants, Inc. provided services to 194 individuals which included hands-on cooking classes and nutrition education.*
 - *306 Foundation provided services through their Toolbox4Life Program to 23 individuals which included a 7-week culinary arts and skills program.*
- *Partnered with and provided funding through the Orlando Health Community Grant Program to Grace Medical Home and Shepherd’s Hope to establish case management focused on social determinants of health, that individuals that received this specialized case management were in high need of medical care, uninsured or underinsured and frequently visit the emergency room.*

Increasing access and education on the following areas: Food & Housing Security

- *Partnered with Second Harvest Food Bank through the Orlando Health Community Grant Program to support their Healthy Food Box program. Patients identified by the Orlando Health REACH team as food insecure and*

- without access to healthy foods were given a food voucher that allowed them to receive a box of nonperishable foods, meats and fresh produce once discharged. Since the 2016 CHNA, 259 patients received healthy food box vouchers and 111 healthy food boxes have been distributed.*
- *Partnered with the City of Orlando through the Orlando Health Community Grant Program to support the addition of a SNAP program at the Parramore Farmer’s Market which is located in a food desert. This program allows participants to use their EBT benefits to purchase fresh fruits and produce at the market. Since the 2016 CHNA, participants redeemed \$1,304 worth of SNAP benefits at the farmers market.*
- *Partnered with Catholic Charities of Central Florida through the Orlando Health Community Grant Program to support a transportation program to patients enrolled in their Step2 Bridge Housing program. Through this program 31 patients received services including transportation to their follow up appointments, acquiring permanent housing, and establishing a primary care physician.*

Increasing access and education on the following areas: Health Literacy, Trauma and Falls Prevention

- *Supported the Health Information Library through the Orlando Health Community Grant Program to provide health literacy services. Classes were provided to aid with low literacy in the form of webinars, speaking at conferences, and events where brochures and information materials were handed out to the community. Since the 2016 CHNA, 1,577 community members have participated in 37 health literacy events.*
- *Provided bleeding control classes to the community which included teaching basic steps to control an injury that could result in major blood loss. To date more than 5,600 individuals have been trained on how to stop a bleed.*

ORLANDO HEALTH ORLANDO REGIONAL MEDICAL CENTER (ORMC)

Since the completion of the 2016 Community Needs Health Assessment, Orlando Health ORMC prioritized a list of the high trending target areas and the community outreach initiatives the hospital is working to address. The goals and accomplishments from Orlando Health ORMC's Implementation Plan include the following:

- **Increasing access to care in the following areas: Chronic Disease - heart disease, cancer and diabetes:**
 - *Established the Orlando Health Community Grant Program which provides funding to local non-profit organizations to provide healthcare services as well as access to healthy foods, housing, and health literacy education to individuals. Orlando Health team members are also eligible to apply for a grant. The Orlando Health Community Grant Program has provided funding to more than 70 programs since the 2016 CHNA.*
 - *Partnered with local non-profit organizations to provide BMI, cholesterol and glucose screens for residents in the community through coordinated health fairs or specific programs targeted to individuals with chronic disease or diabetes through Hebni Nutrition Consultants, Inc. and 306 Foundation.*
 - *Hebni Nutrition Consultants, Inc. provided services to 194 individuals which included hands-on cooking classes and nutrition education.*
 - *306 Foundation provided services through their Toolbox4Life Program to 23 individuals which included a 7-week culinary arts and skills program.*
 - *Partnered with and provided funding through the Orlando Health Community Grant Program to Grace Medical Home and Shepherd's Hope to establish case management focused on social determinants of health, that individuals that received this specialized case management were in high need of medical care, uninsured or underinsured and frequently visit the emergency room.*

Increasing access and education on the following areas: Food & Housing Security

- *Partnered with Second Harvest Food Bank through the Orlando Health Community Grant Program to support their Healthy Food Box program. Patients identified by the Orlando Health REACH team as food insecure and*

- *without access to healthy foods were given a food voucher that allowed them to receive a box of nonperishable foods, meats and fresh produce once discharged. Since the 2016 CHNA, 259 patients received healthy food box vouchers and 111 healthy food boxes have been distributed.*
- *Partnered with the City of Orlando through the Orlando Health Community Grant Program to support the addition of a SNAP program at the Parramore Farmer's Market which is located in a food desert. This program allows participants to use their EBT benefits to purchase fresh fruits and produce at the market. Since the 2016 CHNA, participants redeemed \$1,304 worth of SNAP benefits at the farmers market.*
- *Partnered with Catholic Charities of Central Florida through the Orlando Health Community Grant Program to support a transportation program to patients enrolled in their Step2 Bridge Housing program. Through this program 31 patients received services including transportation to their follow up appointments, acquiring permanent housing, and establishing a primary care physician.*

Increasing access and education on the following areas: Health Literacy, Trauma and Falls Prevention

- *Supported the Health Information Library through the Orlando Health Community Grant Program to provide health literacy services. Classes were provided to aid with low literacy in the form of webinars, speaking at conferences, and events where brochures and information materials were handed out to the community. Since the 2016 CHNA, 1,577 community members have participated in 37 health literacy events.*
- *Provided bleeding control classes to the community which included teaching basic steps to control an injury that could result in major blood loss. To date more than 5,600 individuals have been trained on how to stop a bleed.*

ORLANDO HEALTH WINNIE PALMER HOSPITAL FOR CHILDREN & BABIES

Since the completion of the 2016 Community Needs Health Assessment, Orlando Health Winnie Palmer prioritized a list of the high trending target areas and the community outreach initiatives the hospital is working to address. The goals and accomplishments from Orlando Health Winnie Palmer's Implementation Plan include the following:

Increasing access to care in the following areas: Chronic Disease: Cancer, Diabetes, Heart Disease

- *Established the Orlando Health Community Grant Program which provides funding to local non-profit organizations to provide healthcare services as well as access to healthy foods, housing, and health literacy education to individuals. Orlando Health team members are also eligible to apply for a grant. The Orlando Health Community Grant Program has provided funding to more than 70 programs since the 2016 CHNA.*
- *Partnered with local non-profit organizations to provide BMI, cholesterol and glucose screens for residents in the community through coordinated health fairs or specific programs targeted to individuals with chronic disease or diabetes through Hebni Nutrition Consultants, Inc. and 306 Foundation.*
 - *Hebni Nutrition Consultants, Inc. provided services to 194 individuals which included hands-on cooking classes and nutrition education.*
 - *306 Foundation provided services through their Toolbox4Life Program to 23 individuals which included a 7-week culinary arts and skills program.*

- *Partnered with the City of Orlando through the Orlando Health Community Grant Program to support the addition of a SNAP program at the Parramore Farmer's Market which is located in a food desert. This program allows participants to use their EBT benefits to purchase fresh fruits and produce at the market. Since the 2016 CHNA, participants redeemed \$1,304 worth of SNAP benefits at the farmers market.*

Increasing access and education on the following areas: Maternal and Child Health

- *Partnered with the UCP/BETA through the Orlando Health Community Grant Program to support their Teen Connection program to provide prenatal education and support services to 44 pregnant teenage moms.*
- *Partnered with the Florida Department of Health in Seminole County through the Orlando Health Community Grant Program to support their Healthy Babies program. This program is focused on reducing the infant mortality rates in Seminole County by providing education to Black/Other mothers aged 15 to 19 and increase awareness of infant mortality and safe sleep methods.*
- *Partnered with Commonsense Childbirth, Inc to support their Easy Access Clinic Expansion program through the Orlando Health Community Grant Program. This program provided early prenatal care to 345 patients for a total of 1,340 visits.*

Increasing access and education on the following areas: Food & Housing Security

- *Partnered with the Coalition for the Homeless of Central Florida's Center for Women and Families (CWF) through the Orlando Health Community Grant Program to support their efforts to provide safe, temporary housing and comprehensive care management. Through this program 501 homeless guests, including 207 children were housed at CWF since the 2016 CHNA.*

ORLANDO HEALTH SOUTH LAKE HOSPITAL

Since the completion of the 2016 Community Needs Health Assessment, Orlando Health South Lake prioritized a list of the high trending target areas and the community outreach initiatives the hospital is working to address. The goals and accomplishments from Orlando Health South Lake's Implementation Plan include the following:

Increased access and education on the following areas: Diabetes, Heart Disease, and Obesity in middle and high school students

- *Promoted and hosted Eating Well with Diabetes Class, free monthly class to all residents of the community taught by an Orlando Health South Lake Clinical Dietician overviewing the disease process, diagnostic criteria, labs, macronutrients (proteins, fats, carbohydrates), MyPlate, healthy food choices, and provides encouragement for making healthy lifestyle modifications.*
- *Physician Talks were provided all throughout Lake County to the residents with topics ranging from Diabetes, Stroke, and Infection Control and other health related topics. The ultimate goal is to foster and embrace healthier living and continuing to enhance the quality of our community as a whole.*
- *Elementary Roadshows provided an interactive, educational program on diet and exercise.*
- *BrainyActs is a weekly program conducted in partnership with Groveland Elementary School; Orlando Health South Lake facilitated nutrition and physical fitness lessons and provided healthy snacks for the sessions for over 2 school years.*

Increasing access and education on the following areas: Prenatal and Childbirth Mortality

- *Orlando Health South Lake offers several education courses for expectant mothers that educate parents about prenatal care and focuses on delivering healthy, full-term babies.*

- *Orlando Health South Lake received recognition by the Florida Breastfeeding Coalition (FBC), by participating in FBC's Baby Steps to Baby Friendly Hospital Florida Quest for Quality Maternity Care Award project.*
- *The hospital is one of the first in Lake County to prioritize mothers and babies by creating action plans that will improve the quality and support for mothers and babies giving birth in their hospital and answers one of the actions in the U.S. Surgeon General's Call to Action to Support Breastfeeding.*
- *March of Dimes, March for Babies is hosted annually at the National Training Center, owned by Orlando Health South Lake Hospital, to bring advocacy and support to the organization.*

Increasing access and education on the following areas: Unintentional Deaths and Drowning

- *Orlando Health South Lake Rehabilitation Department is committed to helping educate seniors on fall prevention through education at Health Fairs, Senior Expo's, and providing balance screenings.*
- *Orlando Health South Lake's Infant Swim Resource Program provided swimming lessons for infant's ages 6 months to 4 years including a scholarship program for those who are underserved.*

ORLANDO HEALTH SOUTH SEMINOLE HOSPITAL

Since the completion of the 2016 Community Needs Health Assessment, Orlando Health South Seminole prioritized a list of the high trending target areas and the community outreach initiatives the hospital is working to address. The goals and accomplishments from Orlando Health South Seminole's Implementation Plan include the following:

- Increasing access to care in the following areas: Chronic Disease: Cancer, Diabetes, Heart Disease**
- *Established the Orlando Health Community Grant Program which provides funding to local non-profit organizations to provide healthcare services as well as access to healthy foods, housing, and health literacy education to individuals. Orlando Health team members are also eligible to apply for a grant. The Orlando Health Community Grant Program has provided funding to more than 70 programs since the 2016 CHNA.*
 - *Partnered with Shepherd's Hope through the Orlando Health Community Grant Program to support their Community Care Program. Through this program 548 patients were served by providing secondary care case management, chronic disease case management, diabetic case management or hypertensive case management.*
 - *Partnered with the Florida Department of Health in Seminole County through the Orlando Health Community Grant Program to establish the Community Integrated Mobile Health Services (CIMHS) program. This program conducts home visits and needs assessments that connect Seminole County residents with existing community resources. The program also provides referrals for a Diabetes Prevention Program, Diabetes Self-Management Education classes and other DOH-Seminole services to participants. Since the 2016 CHNA, 18 assessments have been conducted.*

Increasing access and education on the following areas: Food & Housing Security

- *Partnered with the Florida Department of Health in Seminole County through the Orlando Health Community Grant Program to establish the Goldsboro Farmers Market. This farmers market serves the Goldsboro community in Seminole County which is located in Sanford, FL and is a designated "food desert" by the USDA.*
- *Partnered with Catholic Charities of Central Florida through the Orlando Health Community Grant Program to support a transportation program to*

patients enrolled in their Step2 Bridge Housing program. Through this program 31 patients received services including transportation to their follow up appointments, acquiring permanent housing, and establishing a primary care physician.

Increasing access and education on the following areas: Mental Health, Maternal and Child Health

- *Partnered with New Hope for Kids through the Orlando Health Community Grant Program to support their Volunteer and Counseling Development Project. Since the 2016 CHNA, 320 adults and 445 children were provided services that included adult group support sessions as well as specialized grief activities and therapeutic play for children.*
- *Partnered with the Florida Department of Health in Seminole County through the Orlando Health Community Grant Program to support their Healthy Babies program. This program is focused on reducing the infant mortality rates in Seminole County by providing education to Black/Other mothers aged 15 to 19 and increase awareness of infant mortality and safe sleep methods.*

Increasing access and education on the following areas: Health Literacy

- *Supported the Health Information Library through the Orlando Health Community Grant Program to provide health literacy services. Classes were provided to aid with low literacy in the form of webinars, speaking at conferences, and events where brochures and information materials were handed out to the community. Since the 2016 CHNA, 1,577 community members have participated in 37 health literacy events.*

APPENDIX J

Comments, Feedback and Website Locations Listing

The members of the Collaborative are interested in community comments and feedback on this report as well as the individual member hospital and health department reports that were developed using the data collected through this CHNA. Table I.1 lists where each of the individual hospital and health department reports can be found on each member's website. Each member website offers the opportunity to provide written comments on their individual CHNA report as well as on this collaborative regional report.

TABLE I.1: Comments, Feedback And Website Locations Listing

Member Organization	Web Link for Collaborative 2019 Report and Individual Member Report	Email Address to Leave Comments and Feedback on Collaborative 2019 CHNA and/or Individual Member Report
AdventHealth	https://www.adventhealth.com/community-health-needs-assessments	AHS.Community.Benefit@AdventHealth.com
Aspire Health Partners	https://aspirehealthpartners.com/community-health-needs-assessment/	info@aspirehp.org
Orlando Health	https://www.orlandohealth.com/about-us/community-involvement/community-benefit?hcmacid=a0b5A00000VmYi5QAF	communitybenefit@orlandohealth.com
Florida Department of Health in Lake County	http://lake.floridahealth.gov/programs-and-services/community-health-planning-and-statistics/public-health-system-assessment/index.html	chd35webmaster@flhealth.gov
Florida Department of Health in Orange County	http://orange.floridahealth.gov/programs-and-services/community-health-planning-and-statistics/index.html	
Florida Department of Health in Osceola County	http://osceola.floridahealth.gov/programs-and-services/community-health-planning-and-statistics/cha/index.html	Osceola.Health@flhealth.gov
Florida Department of Health in Seminole County	http://www.floridahealth.gov/provider-and-partner-resources/community-partnerships/floridamapp/state-and-community-reports/seminole-county/index.html	CHD59Webmaster@flhealth.gov